



Crackneck Lookout

Crackneck lookout is a fantastic place for a photo stop or picnic at any time of year. Spread out a rug on the grass or set up at one of the picnic tables. You'll be surrounded by panoramic views of Shelly Beach, which continue along the Central Coast past Norah Head, Tuggerah Lake and The Entrance. It's a popular spot for hang gliding, so look up to the sky to see them drifting through the air.

Central Coast Council

Part 5: Statutory Reporting



Statutory Reporting

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Local Government Act 1993

Achievements against the Community Strategic Plan

The development of a Central Coast Community Strategic Plan is currently underway. Achievements against the Community Strategic Plan will be reported as part of the Annual Report for 2020-21 at the end of the current Council term (in accordance with Integrated Planning and Report Guidelines and Local Government Act 1993).

Achievements against the Delivery Program

This Annual Report provides details of Council's performance against the Central Coast Council Operational Plan for 2017-18.

Environmental Upgrade Agreements

No environmental upgrade agreements were entered into this year.

State of Environment Report

As detailed in the legislation a State of Environment Report will be provided as part of the Annual Report for 2020-21.

Local Government (General) Regulation 2005

Amounts Granted under Section 356

The following payments were provided under Section 356:

Sponsorship, Grants, Contributions and Donations	Full Year Actual
Neighbourhood Activation Program Grants	\$2,811
Heritage Grants	\$7,165
Central Coast Sevens	\$15,000
Annual Business Partnership Support Central Coast Academy of Sport	\$20,000
Central Coast Pro Surfing	\$20,000
Horses Birthday Festival 2018	\$35,000
Other Minor Community Grants	\$36,117
Sponsorship - Surfing NSW	\$40,000
Place Activation Grants	\$45,663

Sponsorship, Grants, Contributions and Donations	Full Year Actual
Various sponsorships, grants, contributions and donations under \$10,000	\$48,710
Clean 4 Shore Program	\$49,500
Employment Strategy (REDES)	\$50,000
Community Matching Grants	\$88,505
Wyong Town Centre	\$91,750
Lake Coal Community Funding	\$128,408
Community Support Grants	\$155,059
Surf Life Saving Clubs	\$192,750
Toukley Town Centre	\$220,000
Gosford Town Centre	\$255,793
Community Partnership Grants	\$275,580
Community Development Grants	\$477,765
Stronger Communities Fund	\$784,788
Tourism Central Coast	\$821,049
The Art House	\$1,035,286
Total	\$4,896,699

Coastal Protection Services Levy

Council did not levy a coastal protection services charge.

Companion Animal Activities

The following activities were undertaken in relation to enforcing and ensuring compliance with the provisions of the Companion Animals Act 1998:

- a) Animal Care Facility collection returns were lodged with the Office of Local Government with a total of 1,381 dogs and 49 cats processed of which 1,368 dogs and 47 cats were saved.
- b) A total of 405 dog attacks incidents were lodged with the Office of Local Government for Central Coast Council for reporting period.
- c) Council collected \$635,589 in income during the reporting period (including Companion Animal Registration fees and animal sales). Operational expenditure totalled \$443,312 including:
 - Enforcement of Companion Animal Act - \$30,584
 - Vet fees - \$18,519
 - Materials - \$10,766
 - Salaries - \$383,442
- d) The following Companion Animal community education programs were conducted to promote and assist the de-sexing of dogs and cats:
 - Advertising campaign to promote National Desexing Month through social media and local paper

- Cat Ownership awareness campaign regarding rules and regulations for cats through social media, local paper and education material
 - Pet ownership education material for officers to distribute including pet registration, barking dog information, responsible pet ownership and safety
 - Responsible pet ownership information pack distributed to vets across the whole of the Central Coast to provide to pet owners
 - Desexing Program
 - Free Microchipping Day
 - Development of education program on responsible pet ownership and safety around pets for pre-schools called 'On Patrol'
- e) The strategies that Council had in place to seek alternatives to euthanasia for unclaimed animals include:
- Rangers make all attempts to locate owners of lost/roaming dogs in order to take the animal home rather than to the pound.
 - Owners of animals that are impounded are contacted via phone and letter to advise the animal is in the pound.
 - Animals suitable for rehoming enter into the contracted pound operators rescue organisation until a home can be found. Animals ready for homing are advertised by the organisation
 - Maximised trading times to enable the public to seek a pet through the Animal Care Facility at Charmhaven operating six days a week, and the Animal Care Facility at Erina operating seven days a week
 - Built stronger and more productive partnerships with community based dog and cat rehoming organisations, including lists of suitable animals for rehoming emailed to these organisations
 - Proactive marketing of cats and dogs through community based animal welfare and rescue organisations
 - Policy that only dogs that have been declared dangerous or menacing or are severely injured or sick are euthanized
 - Companion animals are offered for purchase at an affordable price
 - Engaged community volunteers in animal socialisation program, including grooming, exercise, and behavioural assessment.
- f) A total of 58 off leash areas were available across the Central Coast, including:
- Apara Close Reserve, Narara
 - Karina Drive Playground, Narara
 - Mitchell Park, Narara
 - Gavenlock Oval, Narara
 - Warrawilla Playground, Wyoming
 - Stachon Street Reserve, North Gosford
 - Adcock Park, West Gosford
 - Fagan Park, Point Clare
 - Kariong Recreation Reserve, Kariong
 - Peppermint Park, Kariong
 - Seabrook Reserve, Tascott
 - Emma James Street Reserve, Springfield
 - Hylton Moore Oval, East Gosford
 - Caroline Bay Reserve, East Gosford
 - Sun Valley Park, Green Point
 - Greenvale Road Playground, Green Point
 - Thames Drive Reserve, Erina
 - Captain Cook Memorial Reserve, Green Point
 - Blessington Reserve, Green Point
 - Tuross Close Reserve, Kincumber
 - Carlo Close, Kincumber
 - Oberton Street Reserve, Kincumber
 - North Burge Road Reserve, Woy Woy
 - Forresters Beach
 - Wamberal and Terrigal Beach
 - Avoca Beach
 - Fitzgibbon Close Reserve, Avoca
 - Copacabana and Macmasters Beach
 - North Burge Road Reserve, Woy Woy
 - Illoura Reserve (Pippi Point), Davistown
 - Long Arm Parade, St Hubert's Island
 - Dulkara Road Reserve, Woy Woy
 - Ettalong Oval, Ettalong
 - Kahiba Creek Reserve, Woy Woy
 - Araluen Drive Reserve, Pretty Beach
 - Ocean Beach, Umina to Ettalong Beach
 - Pearl Beach
 - Patonga Beach
 - Sorrento Road Reserve, Empire Bay
 - Yarram Road Playground, Bensville
 - Putty Beach, Killcare
 - Bateau Bay Reserve bounded by Avignon Avenue, Sabrina Avenue and Fishermans Bend
 - Reserve off Moola Road, Buff Point (excluding the sports oval)
 - Charmhaven Reserve, Lowana Avenue, Charmhaven
 - Drainage easement, James Watt Drive, Chittaway Bay
 - Lees Reserve, Wyong Road, Chittaway Bay
 - Helen Reserve, Gascoigne Road, Gorokan
 - Craigie Reserve, Donald Avenue, Kanwal
 - Reserve adjacent to Colongra Bay Hall, Colongra Bay Road, Lake Munmorah

- Reserve, Tallowood Crescent, Ourimbah
- Council Reserve, Peppercorn Avenue and Ivory Crescent, Woongarra
- Mataram Ridge Park (southern section), Woongarra
- Tuggerah Oval, Second Avenue, Tuggerah
- Lakes Beach from 500m north of the Surf Club to Ocean Street
- North Shelly Beach, from the northern beach access walkway off Shelly Beach Road (adjacent to the golf course) to the beach access stairs opposite Swadling
- North Entrance Beach from Wyuna Avenue to Stewart Street

Contracts Awarded

The following contracts over \$150,000 were awarded:

Name of Contractor	Nature of Goods and Services Supplied	Contract Value*
H L Mullane and Sons Pty Ltd	Installation of new water services, water meters and maintenance	\$150,000
TreeServe Pty Ltd	Tree pruning and associated service	\$150,000
Building Studio	Central Coast Airport – Warnervale Masterplan	\$162,409
Public Works Advisory (PWA)	Mardi Dam – comprehensive dam safety review	\$169,740
The PA People Pty Ltd	Central Coast Stadium – upgrade to sound system	\$169,950
Department of Finance Services and Innovation – Manly Hydraulics Laboratory (MHL)	Northern Lakes Floodplain Risk Management Study Plan	\$178,500
Venue Industry Professionals Pty Ltd	Event staff at Central Coast Stadium 2017 – 2019	\$187,500
JC Entertainment	Event talent acquisition Expression of Interest	\$187,500
Synergy Construction NSW Pty Ltd	Somersby Water Treatment Plant – office / laboratory refurbishment	\$193,791
ABT Security Systems	Central Coast safety communities CCTV – 5 sites	\$198,108
Playsafe Fencing Pty Ltd	Hylton Moore Park – baseball field fencing	\$199,000
id Consulting	Online demographic information	\$199,580
Sema Operations Pty Ltd	Preparation and distribution of Council notices 2017-2020	\$210,213
Bitzios Consulting Pty Ltd	Central Coast Car Park Strategy development	\$212,400
Demonz Media Pty Ltd	Central Coast Council website development	\$222,240
Think Projects Services Pty Ltd	Berkeley Vale Rural Fire Station	\$229,246
Bruce W Raffan Pty Ltd	Provision of occupational physician services	\$235,000
TGB and Sons Pty Ltd	Wattle Tree Road Holgate – kerb and gutter / footpath	\$236,418
a-space Australia Pty Ltd	Mannering Park district play space	\$242,616
Frontier Software Pty Ltd (South)	Software annual maintenance fee	\$250,000
Insight Informatics Pty Ltd	Insight Informatics Libero Agreement – software licence	\$267,737
Arup Pty Limited	Design of Terrigal boardwalk	\$282,050
Eire Constructions Pty Ltd	Woy Woy Road / Langford Drive Kariong intersection – water and sewer mains construction	\$297,622
Central Coast Asphalt	Charles Kay Drive Terrigal – shared path construction	\$345,200
Colourworks Australia Pty Ltd	Photocopiers, printers and associated products	\$378,020
Kerroc Constructions Pty Ltd	Carpenter Street Umina – drainage upgrade	\$380,300

Name of Contractor	Nature of Goods and Services Supplied	Contract Value*
The Asphalt Man Pty Ltd / Taurus Asphaltting Pty Ltd	Tumbi Creek Road Berkeley Vale – supply and lay asphaltic concrete works	\$392,154
WesTrac Pty Ltd	Heavy plant and equipment	\$413,695
Milbant Constructions Pty Ltd	Davis Street Booker Bay – drainage works	\$430,000
Plateau Tree Services Pty Ltd (South)	Tree pruning and associates services	\$450,000
Preventative Electrical Services	High voltage distribution network maintenance 2018 - 2023	\$450,075
Delcare Constructions Pty Ltd	York Street Point Frederick – footpath construction	\$452,550
Royal Haskoning DHB	Ocean Beach Umina Beach – erosion management	\$453,090
Hunter Wharf and Barge Pty Ltd	Magenta – shared pathway Stage 2	\$456,944
Gongues Constructions Pty Ltd	Woy Woy Sewage Treatment Plant – effluent refuse system upgrade	\$463,700
Convic Pty Ltd	Terrigal Lagoon Reserve - skate park design	\$496,415
Hard Hat Contracting	Kangoo Road Somersby – roadwork	\$498,300
KyDan Pty Ltd	Central Coast Stadium – install new panel screen / scoreboard	\$523,000
Collaborative Construction Solutions	San Remo Xpark – amenities building	\$544,527
BSMS	The Entrance Town Centre and Lake Haven Entertainment Precinct – provision of security services	\$580,000
Knock Contractors Pty Ltd	Kangoo Road Somersby – water and sewer main	\$589,980
Evoke Projects Pty Ltd	Civic Centre Gosford – office renovation	\$592,470
Scape Constructions Pty Ltd	Winnie Bay - Stage 1 concrete stairs	\$617,942
Rivers Construction Pty Ltd	Woy Woy Major Sewer Pump Station – design and construction of bypass pit	\$619,089
Scape Constructions Pty Ltd	Harbour Street Bateau Bay – road and drainage reconstruction	\$627,400
Rivers Construction Pty Ltd	Somersby Water Treatment Plant – construction works	\$665,589
Kronos	Kronos workforce management	\$734,770
Collaborative Construction Solutions Pty Ltd	Central Coast Stadium – upgrade two change rooms	\$734,823
SKG Cleaning Services Pty Ltd	Gosford Town Centre – cleaning and maintenance services	\$773,975
Turspec Pty Ltd	Alan Davidson Oval, Austen Butler Oval and Rogers Park – installation and drainage	\$786,469
TGB and Son Pty Ltd	Lake Munmorah – shared pathway Stage 1 construction	\$790,878
Kerroc Constructions Pty Ltd	Canton Beach, Summerland Point and Mannering Park – construction of in-ground Gross Pollutant Traps (GPT's)	\$799,236
Delcare Constructions Pty Ltd	Oceano Street Copacabana – road reconstruction	\$907,263
Bulbeck Envio Pty Ltd (South)	Construction of chemical dosing equipment	\$908,421
Michillis Pty Limited	Chertsey Boardwalk Springfield	\$913,204
Scape Constructions Pty Ltd	Avoca Beach – southern foreshore redevelopment	\$950,089
Gongues Constructions Pty Ltd	Somersby Water Treatment Plant – design and construction Stage 2 sludge scrapers	\$954,000
Hanson Construction Materials Pty Ltd (South)	Supply and delivery of road sealing aggregates 2108-2020	\$977,628
Milbant Constructions Pty Ltd	Wisemans Ferry Road Somersby Falls – reconstruction	\$985,293
Hunter Wharf and Barge Pty Ltd	Koolewong Foreshore – boating facilities reconstruction	\$995,398
Workforce Road Services Pty Ltd	Traffic management services	\$1,000,000
JCB Construction Equipment Australia	Heavy plant and equipment	\$1,000,000
Workforce Road Services	Traffic management services	\$1,000,000
JMK Excavations Pty Ltd	Brisbane Water Drive Point Claire – footpath construction	\$1,092,958

Name of Contractor	Nature of Goods and Services Supplied	Contract Value*
Ritemix Pty Ltd trading as Coastwide Ready Mix Concrete Boral (Concrete) Construction Materials Group Ltd / Country Hymix Australia Pty Ltd Redicrete Pty Ltd (South)	Supply and delivery of ready mix concrete	\$1,200,000
Allpoint Security Pty Ltd	Provision of security and monitoring services	\$1,220,642
Mullane Construction Plumbing Pty Ltd	Water main renewals and water extension 2017–2019	\$1,422,936
Coastal Asphalt Pty Ltd	Ryan’s Road Umina – road reconstruction Stage 1	\$1,538,981
The Affinity Partnership Pty Ltd	Tourism marketing and industry services	\$1,600,000
Australia Post	Contract PostBillPay	\$1,650,000
Gleeson Civil Engineering Pty Ltd	Eloura Avenue Buff Point – design and construction of road drainage reconstruction	\$1,973,654
ZircoDATA Pty Ltd	Offsite storage, digitisation and disposal of hard copy records	\$2,054,473
Synergy Resource Management Pty Ltd	Warnervale – former landfill remediation	\$2,505,468
Safegroup Automation Pty Ltd	Provision of SCADA services 2018-2022	\$4,062,000
Oracle Corporation Australia Pty Ltd	Oracle Cloud Services	\$4,893,856
Interflow Pty Ltd	Sewer rehabilitation construction services	\$11,855,750
Panel	2 year external hire of truck and plant	\$20,000,000
Cleanaway Pty Ltd	10 year waste management contract	\$249,932,822

NB: Contract Value includes variations

*Excludes GST

Equal Employment Opportunity Activities

The Equal Employment Opportunity (EEO) activities undertaken during the reporting period include:

- Equity, Diversity and Respect Policy launched in October 2017 confirming Council’s commitment to Central Coast Council (Council) is committed to the goals of equal opportunity employment. It aims to provide a work environment for employees that fosters equity, diversity and respect and is free from unlawful discrimination, harassment and vilification as determined by legislation.
- Activation of the Disability Inclusion Action Plan including:
 - The inclusion of awareness training as part of the corporate induction
 - The inclusion of an accessibility statement in all job adverts
 - Additional support is now offered through National Relay Service to support applicants who may be deaf, hearing or speech impaired
 - Additional support is also available for applicants when attending interview as per their specific requirements.
 - Confirmation that online recruitment systems meet the WCAG2.0*
- Talent Acquisition Policy , outlining our organisational approach to recruitment endorsed which is underpinned by EEO principles

*WCAG2.0 – Web Content Accessibility Guidelines version 2. This is a technical standard that when adhered to will make web content accessible to a wider range of people with disabilities, including blindness and low vision, deafness and hearing loss, learning disabilities, cognitive limitations, limited movement, speech disabilities, photosensitivity and combinations of these.

External Bodies exercising Council Functions

The following external bodies were delegated to exercise Council functions:

External Body	Purpose
355 Committees	Operation of the following community facilities: <ul style="list-style-type: none"> • Berkeley Vale Sporting Complex • Budgewoi Scout Hall • Chain Valley Bay Community Hall • Chittaway Point Hall • Gwandalan Community Hall

External Body	Purpose
	<ul style="list-style-type: none"> Kulnura Pioneer Memorial Hall Lake Munmorah Senior Citizens Centre Mannering Park Sports and Tennis Centre San Remo Neighbourhood Centre Sohier Park Community Hall St Barnabas Church Summerland Point Community Hall Toukley District Art and Tourist Information Centre Toukley Neighbourhood Centre Tuggerah Community Hall Tunkuwallin Park Hall Wyong Old School Community Centre
Greater Toukley Vision Inc.	Undertake various Town Centre management functions within Toukley
Wyong Regional Chamber of Commerce Inc.	Undertake various Town Centre management functions within Wyong
Gosford Business Improvement District Inc.	Undertake various Town Centre management functions within Gosford
Affinity	Implementation of tourism marketing and industry services
Headjam	Development of a Social Media Strategy and media buying
EarthCheck	Development of a Tourism Opportunity Plan

Legal Proceeding Information

The following legal proceeding information is provided:

Claim	Current Status	Costs incurred by Council in 2017-18
Public Liability Claim	Ongoing	\$14,694
Public Liability Claim	Ongoing	\$4,907
Public Liability Claim	Ongoing	\$28,870
Public Liability Claim	Ongoing	Nil
Civil Proceedings Workplace Injury Claim	Ongoing	\$1,200

Other Party / Parties to the Proceedings	Status / Outcome	Amount Paid to Council's external solicitor*	Amount Paid to barristers / agents engaged on behalf of Council*	Other Amount Paid including Consultants*	Amount and cost received by Council from another party	Amount and cost paid to another party by Council
Land and Environment Court of NSW						
Codling	Pending	Nil	Nil	Nil	Nil	Nil
Tenterfield Petroleum Pty Ltd	Pending	Nil	Nil	Nil	Nil	Nil
Michael Griffiths	Pending	Nil	Nil	Nil	Nil	Nil
Saul Myers and Ors	Pending	Nil	Nil	Nil	Nil	Nil
Robert Bateman	Pending	Nil	Nil	Nil	Nil	Nil
Bruce Kerr Pty Ltd	Pending	Nil	\$20,250	\$31,140	Nil	Nil
422 Pacific Hwy Wyong Pty Ltd and Ors	Pending	Nil	\$30,900	\$715	Nil	Nil
40 Gindurra Road Somersby NSW Pty Ltd	Pending	Nil	\$20,255	\$300	Nil	Nil
Hunter	Orders under s.34 of the Land and Environment Court Act	\$16109	\$61930	Nil	Nil	Nil

Other Party / Parties to the Proceedings	Status / Outcome	Amount Paid to Council's external solicitor*	Amount Paid to barristers / agents engaged on behalf of Council*	Other Amount Paid including Consultants*	Amount and cost received by Council from another party	Amount and cost paid to another party by Council
Hunter	Pending	\$24,451	Nil	Nil	\$20,000 (further \$30,000 payable)	Nil
Marchese	Orders under s.34 of the Land and Environment Court Act	Nil	\$2,410	Nil	Nil	Nil
GV Nominee	Orders under s.34 of the Land and Environment Court Act	Nil	\$308	\$480	Nil	Nil
Rustrum Pty Ltd	Orders under s.34 of the Land and Environment Court Act	Nil	\$4,730	Nil	Nil	Nil
Gregory	Withdrawn	Nil	\$27,711	\$2,640	Nil	Nil
Coastplan Consulting	Dismissed	Nil	\$23,250	Nil	Nil	Nil
Supreme Court of NSW						
Coastplan Consulting	Pending	Nil		Nil	Nil	Nil
Hakea Holdings	Pending	Nil	Nil	Nil	Nil	Nil
Atlantis Penthouse Pty Ltd	Pending	Nil	Nil	Nil	Nil	Nil
Norcross Pictorial Calendars Pty Ltd and Anor	Pending	Nil	\$24,112	Nil	Nil	Nil
Warman Investments	Dismissed	Nil	\$31,441	\$11,938	\$55,000	Nil
District Court of NSW						
Ling	Conviction	Nil	Nil	Nil	\$300	Nil
Local Court of NSW						
Various criminal prosecutions	Dismissed (6) Section 10 Dismissal no conviction (36) Section 10A Conviction with no other penalty (6) Conviction with penalty (20)	Nil	\$5,500	Nil	\$5,500	Nil
Industrial Relations Commission						
United Services Union		Nil	\$1,180	Nil	Nil	Nil

Other Party / Parties to the Proceedings	Status / Outcome	Amount Paid to Council's external solicitor*	Amount Paid to barristers / agents engaged on behalf of Council*	Other Amount Paid including Consultants*	Amount and cost received by Council from another party	Amount and cost paid to another party by Council
NSW Civil and Administrative Tribunal						
Eyes		Nil	\$8,000	Nil	Nil	Nil
Amos		Nil	\$5,550	Nil	Nil	Nil
Coroner's Court of NSW						
Lomash Parajuli		\$5,109	Nil	Nil	Nil	Nil

*Excluding GST

Other Bodies in which Council had a Controlling Interest

Council had a controlling interest in the following:

Body	Details
Protection of the Environment Trust	The Trust was established under the former Gosford City Council. The objectives of the Trust are to promote the protection and enhancement of the natural environment and to guide the administration of Trust assets.
Gosford Foundation Trust	The Trust was established under the former Gosford City Council. The objectives of the Trust are to encourage and facilitate benevolent acts for the benefit of the community and to guide the administration of Trust assets.
Gosford Affordable Housing Trust	The Trust was established under the former Gosford City Council. The objectives of the Trust are to promote and encourage the provision of social housing within the city of Gosford and to guide the administration of Trust assets.
The Art House Wyong Performing Arts and Conference Centre Limited	The Art House is an independent company limited by guarantee and formed under Section 358 of the Local Government Act 1993. It is managed by an independent not-for-profit entity with an independent board of directors that includes Council as a member.

Other Bodies in which Council Participated

Council participated in the following:

Body	Details
Bush Fire Management Committee	The Committee is responsible for the management of bush fire risk across the defined bush fire district.
Central Coast Local Emergency Management Committee	The Committee provides cooperative interaction between emergency services, functional areas, local government and the community.
Protection of the Environment Trust Management Committee	The Committee is responsible for providing advice and feedback on how the Trustee should deal with Trust assets, the acceptance of gifts of cash and property, the distribution of cash and property, and other matters provided for in the Trust Deed.
Floodplain Management Australia	Floodplain Management Australia is a national network and provides cooperative interaction for flood risk management matters.
Lower Hawkesbury Estuary Management Committee	The Committee is responsible for improving the overall health of the Hawkesbury Estuary and is run by Hornsby Shire Council.
Sydney Coastal Councils Group - Beach Nourishment Implementation Working Group	The Working Group is responsible for understanding and addressing sand nourishment requirements at various coastal locations.
Catchments and Coast Committee – Brisbane Water and Gosford Lagoons	The Committee is responsible for promoting linkages and co-operation between the community, Council, State and Federal Governments, and other key stakeholders in the development and the implementation of coastal, estuarine, catchment and floodplain management plans.
Catchments and Coast Committee – Tuggerah Lakes	The Committee is responsible for promoting linkages and co-operation between the community, Council, State and Federal Governments, and other key stakeholders in the development and the implementation of coastal, estuarine, catchment and floodplain management plans.

Body	Details
Coastal Open Space System (COSS) Committee	The Committee is responsible for providing advice and feedback on championing biodiversity conservation outcomes with the broader community of the Central Coast, providing advice and feedback to Council on the development and implementation of the COSS Strategy for the Central Coast including the expanding COSS
Employment and Economic Development Committee	The Committee is responsible for providing advice and feedback on ensuring employment and sustainable economic development initiatives of Council align with the Central Coast Community Strategic Plan
Gosford Central Business District (CBD) and Waterfront Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on initiatives to promote and appropriately develop and activate the Gosford CBD and waterfront
Heritage Advisory Committee	The Committee is responsible for providing advice and feedback on matters relating to natural, historic and Aboriginal cultural heritage and providing advice and monitoring the implementation of Council's heritage strategy in line with the NSW Office of Environment and Heritage guidelines
Mangrove Mountain and Spencer Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on matters relating to the Mangrove Mountain landfill site and the illegal dumping at Spencer, including recommendation and actions for implementation
Audit, Risk and Improvement Committee	The Committee is responsible for providing independent assurance and assistance on risk management, control, governance, internal audits, organisational performance and external accountability responsibilities
Status of Women Advisory Group	The Committee is responsible for providing independent assurance and assistance on risk management, control, governance, internal audits, organisational performance and external accountability responsibilities
Gosford Foundation Trust Management Committee	The Committee is responsible for providing advice and feedback on how the Trustee should deal with Trust assets, the acceptance of gifts of cash and property, the distribution of cash and property, and other matters provided for in the Trust Deed
Central Coast Local Traffic Committee	The Committee is a technical committee that considers the installation of traffic control devices and traffic control facilities.

Rates and Charges Written Off

Rates and charges written off total \$9,747.84

Remuneration of Chief Executive Officer (General Manager)

The remuneration of the Chief Executive Officer (General Manager) for the reporting period was \$465,320.46

Remuneration of Senior Staff

The remuneration for the reporting period was \$2,499,065.75

Staff Overseas Visits

There following staff travelled overseas during the reporting period.

Employee Title	Destination	Purpose of the Visit
Director, Connected Communities	Edogawa, Japan	To re-sign the Sister City agreement.
Acting Chief Executive Officer	Edogawa, Japan	To re-sign the Sister City agreement.
Indigenous Community Development Worker	Toronto, Canada	To present at the World Indigenous People Conference on Education (WIPCE)

Stormwater Management Services Levy

The following stormwater management service information is provided:

Stormwater Management Levy Projects	Amount
Oleander Street, Canton Beach Gross Pollutant Trap	\$254
Dudley Street, Gorokan Gross Pollutant Trap	\$736
Walker Avenue, Kanwal Gross Pollutant Trap	\$1,292
Sterling Way, Hamlyn Terrace Gross Pollutant Trap	\$1,552
Lakedge Ave, Berkeley Vale Channel Upgrade	\$2,000
Iain Close, Hamlyn Terrace Gross Pollutant Trap	\$2,614
Oakland Ave, The Entrance Gross Pollutant Trap	\$3,900
Tuggerah Lakes Catchment - upgrade to Gross Pollutant Traps	\$4,873
Nicholson Crescent, Toukley Gross Pollutant Trap	\$12,761
Lentara Walk Tuggerah Parade, The Entrance Gross Pollutant Trap	\$22,757
Southern Tuggerah Lakes Saltmarsh Construction Berkeley Vale	\$30,672
Regent Street, Buff Point Gross Pollutant Trap	\$34,956
Cresthaven Avenue, Bateau Bay Gross Pollutant Trap	\$39,635
Anzac Road, Tuggerah Gross Pollutant Trap	\$43,650
Government Road, Summerland Point Gross Pollutant Trap	\$236,946
Cheryl Street, Mannering Park Gross Pollutant Trap	\$266,461
Beach Parade, Canton Beach Gross Pollutant Trap	\$285,569
South Tacoma Riverbank Stabilisation - Lower Wyong River	\$459,023
TOTAL	\$1,449,651

Note: the above figures indicate the amount of stormwater levy funds utilised on these projects. The full cost of these projects maybe higher if they include other funding sources such as grants.

Works on Private Land

No works on private land were carried out during this reporting period.

Carers Recognition Act 2010

Report on Compliance with the Act

No activities to report during this reporting period.

Disability Inclusion Act 2014

Implementation of the Disability Inclusion Action Plan

The following progress has been made against the Disability Inclusion Action Plan:

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
Attitudes and Behaviours: Increase positive and contemporary attitude towards people with disabilities within the community and within Central Coast Council				
Increase positive perceptions of disability within Central Coast Council staff, management and Councillors				
AB.001: Develop and implement disability awareness training at new staff inductions	Disability awareness training is included in induction for all staff	People and Culture	Year 1, ongoing	Monthly new staff induction training now includes Disability Awareness presentation delivered by Council's Disability Inclusion Officer

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
AB.002: Develop and implement disability awareness and education activities for all Central Coast Council staff that are relevant, current to local needs, include a level of practical interaction and utilise various external facilitators and resources. E.g., Disability Confidence Week aligned to International Day of People with a Disability or Mental Health Month	Deliver 2 programs annually	Community Partnerships	Year 1, annually	To coincide with the launch of the Disability Inclusion Action Plan in 2017, an article was included in the internal staff newsletter and the intranet informing staff of the Plan, reporting requirements and internal staff contact point. Staff were educated on inclusion of people with disability in the workplace as part of the Equity, Diversity and Respect policy training. This included internal staff newsletter articles, a video and presentation at team meetings
AB.003: Include regular contributions regarding disability inclusion/access to internal communication mediums	6 items in various Council newsletters/staff communication annually, ensuring articles are broadly representative of all disabilities	Community Partnerships	Year 1, ongoing	Internal communication regarding access and inclusion included: <ul style="list-style-type: none"> • Two (2) staff screen saver awareness campaigns promoting the Disability Inclusion Officer role and principles of universal design • Two (2) general articles included in internal staff newsletter • Information on universal design distributed to all relevant business units • Access Awareness Handbooks for specific built and open space environments procured from The Access Institute and distributed to all relevant Unit Managers

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
AB.004: Develop and implement relevant and targeted disability awareness training for frontline staff, incorporating information specifically required for the business unit e.g. customer service, lifeguards, libraries, rangers, childcare workers. Ensure training is relevant and related to role (e.g. Rangers will require different training to Childcare staff)	Key frontline staff are identified and provided relevant training	People and Culture	Year 1, ongoing	Collaborating with external partners to customize staff training for business units on access and inclusion, universal design principles and disability confidence and awareness Presented on Disability Inclusion Action Plan to People and Culture and Community Partnerships staff
AB.005: Develop and implement training for relevant Communications and Engagement staff to better represent the reality of people with a disability in media and other communication mediums. Training to include a practical component to ensure the "lived experience" of people with a disability is properly conveyed	100% of relevant staff completed training	Community Engagement	Year 1, ongoing as required for new staff	Training needs analysis completed in early 2018. Training to be undertaken on 2018-19
AB.006: Include disability awareness training in induction for Councillors. Training to include a practical component to ensure the "lived experience" of people with a disability is properly conveyed	New Councillors complete training through induction and training is both practical and theoretical	Governance and Business Services	Year 1, ongoing as required	To be delivered prior to December 2018 through interactive sessions with appropriately qualified provider as part of ongoing professional development program for Councillors
AB.007: Develop a library of appropriate, positive and contemporary images that depict a broad representation of people with a disability to be used within general Council publications and communication mediums	Photo library is developed	Community Engagement	Year 1, ongoing	Photographs from "I Am Not Invisible" exhibition launched and added to image library. Digital library of images representing people with a disability now available for utilisation in Council documentation and promotions. Further photo shoots are being organised to increase image collection

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
AB.008: Through programs like <i>This Is the Life</i> and <i>Coast Alive</i> – develop videos that portray the experiences of local people living with a disability	Videos developed and utilised in community engagement campaigns	Community Engagement	Year 1, ongoing	Filmed interview with Central Coast local sportsperson with a disability to be utilised for future promotional activities. Two (2) 'This is the Life' video documentaries featuring social enterprises have been filmed that showcase employing people living with a disability living on the Central Coast
AB.010: Develop and implement an innovative, relevant and holistic annual disability awareness and education campaign for the broader Central Coast community, Campaign to include information from and partnerships with relevant external organisations	Deliver a minimum of 1 campaign annually	Community Partnerships	Year 1, ongoing	Promotion of 25th Anniversary of Commonwealth Disability Discrimination Act 1992 was held throughout March with displays from local disability service providers in Erina Centre foyer gallery
Liveable Communities: Continuously improve accessibility, inclusivity and liveability of the local Central Coast community				
Improve Council's commitment and approach to designing inclusive and 'liveable communities'				
LC.001: Identify and deliver training on universal design and access standards to staff responsible for developing and delivering projects, (e.g., town, environmental, recreation and traffic planners) to ensure staff responsible for developing and delivering projects are also delivering "liveable communities"	Relevant training identified and sourced 90% of key staff that have been identified by unit managers receives training	People and Culture	Year 1, ongoing as required for new relevant staff	A brief was developed to source a training provider and a proposal has been received from a certified supplier to deliver training on universal design and access standards. Key staff are currently being identified and training scheduled to be delivered in Year 2

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
LC.003: Develop a checklist tool to ensure all new projects incorporate accessibility at the concept design stage. Tool to include all relevant design improvements, not just those covered through legislation	Accessibility checklist tool developed and incorporated into project management system	Strategic Planning	Year 1, ongoing	Council has commenced a process to prepare a comprehensive Development Control Plan for the Central Coast Region, which will further build upon the existing accessibility provision in the current controls. As part of the development of this project Disability Inclusion Action Plan will be introduced into key chapters relating to the design and layout to support adaptability and flexibility in new development. This project is a medium term project being developed in association with Council's Comprehensive Local Environmental Plan, due to be completed in 2021
LC.006: Promote Central Coast Council community funding programs to assist local organisations to access funding to increase opportunities for inclusion and infrastructure enhancements	Information on Central Coast Council community funding programs made available to all relevant local organisations Relevant local organisations made aware of grant writing and aligned skill development opportunities Greater support to submit applications is provided including alternate formats for submission such as video if approved by Council	Community Partnerships	Year 1, ongoing	Disability sector and stakeholder list added to community grants distribution list. Content of external grant writing training was reviewed to ensure that changes were made that increased accessibility of the material and demonstrated community benefits of inclusive projects. Scoping underway to investigate possible alternative formats for future grant submissions

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
<p>LC.007: Review and update the playground strategy for the Central Coast to ensure accessibility requirements are addressed at identified playgrounds - this should include but may not be limited to access, fencing, equipment at existing and proposed playgrounds. Ensure relevant playground information is available on Central Coast Council website</p>	<p>Relevant playground information available on Council website</p> <p>Deliver an updated playground strategy</p> <p>Identified playgrounds are upgraded, and new playgrounds constructed to ensure accessibility</p>	Open Space and Recreation	<p>Year 1, ongoing</p> <p>Year 2</p>	<p>Council's Recreation Planner is on the NSW Government 'Everyone Can Play' advisory group for the new inclusive playground guidelines. Information on accessibility of playgrounds has been updated and will be available on Council's new website when it goes live at the end of August. This information will include items such as play equipment, pathways, soft fall and other accessible features in an easy reference, locality based listing. Year 2 action will include access audits by trained Council staff and recommendations will be used to develop a priority list for upgrades and retrofitting which will be included in the new playground strategy</p>
<p>LC.008: Ensure all significant Council and external events adequately consider and demonstrate accessibility and inclusivity in planning, delivery, and infrastructure (e.g. wheelchair portable toilets and communication methods such as interpreters and signage)</p>	<p>Update Planning Accessible Events Guide and accessibility checklist</p> <p>Update internal event kit/guidelines with accessibility requirements and checklist Policy developed and promoted</p>	Community Partnerships	Year 1	<p>Planning Accessible Events Guide and checklist has been reviewed and updated. Accessible checklist has been added to internal Event Kit. Ability Links "Including You" tent to be used at four (4) key Council hosted events annually</p>

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
<p>LC.011: Develop an accessibility audit program for the long term improvement of identified beaches, pools, leisure centres, jetties and wharves to inform related works program and prioritise improvements / upgrades</p>	<p>Audit process developed</p> <p>Key audits and work program completed</p>	<p>Waterways and Coastal Protection</p> <p>Leisure and Lifestyle</p>	<p>Year 1 - 2</p>	<p>An audit program has been developed (partly funded by the Stronger Communities Fund 'Disability Matters' project). In Year 1 beaches, pools and leisure centres were identified as priorities. Key audits have been completed for the following Council owned facilities:</p> <ul style="list-style-type: none"> • Peninsula Leisure Centre • Gosford Olympic Pool • Niagara Park Stadium • The Entrance Ocean Baths • Accessible parking signage at beaches • The Entrance Surf Life Saving Club (SLSC) (provided by Ability Links) • North Entrance SLSC (provided by Ability Links) • Macmasters SLSC (provided by Ability Links) • Umina SLSC (provided by Ability Links) • Toowoan Bay SLSC (provided by Ability Links) <p>Three (3) more Leisure and Lifestyle facilities in the north will be completed in July. As part of the 'Disability Matters' project work program, pathways to the fishing platforms at Gwandalan and Terilbah Reserve are planned for completion early July.</p>

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
LC.013: Review trial operation and develop procedure for operation and manual handling of existing beach matting, ensuring relevant external stakeholders participate in review and development of procedures	Trial program reviewed, documented and new procedures developed and implemented	Leisure and Lifestyle	Year 1	As part of the trial operation of beach matting by Avoca Beach SLSC, Council undertook a risk audit for community safety and manual handling. Recommendations of this risk audit are currently being considered and all relevant stakeholders are being consulted as a process is finalised
LC.014: Develop procedure for procurement, management and operation of beach wheelchairs at appropriate patrolled beaches ensuring relevant external stakeholders participate in development of procedures	Procedure for procurement, management and operation implemented with relevant external input Purchase a minimum of 4 beach wheelchairs	Leisure and Lifestyle	Year 1	Eight (8) new wheelchairs purchased (floating and Sand Cruiser style models) Council now has a total of eighteen (18) beach wheelchairs and recommendations from the beach access audits will determine locations and availability
Increase accessibility and inclusivity of Council owned community facilities				
LC.015: Develop accessibility audit program for council owned community facilities to inform related works program and prioritise improvements/ upgrades	Audit program developed Key audits and work program undertaken	Property and Asset Management	Year 1 - 2	An audit program has been developed (funded by the Stronger Communities Fund 'Access Upgrades to Community Facilities' project). Facilities were prioritised based on usage, condition of asset and location (ensuring access to facilities across the region). In Year 1 access audits for this program included: <ul style="list-style-type: none"> • 33 buildings (20 properties) in the north • 25 buildings (22 properties) in the south
LC.017: Ensure current leasing agreements with external tenants occupying Central Coast Council owned community facilities include conditions to maintain accessibility features of the relevant facility. (e.g. possible removal of access ramp)	New or renewed leases include accessibility and inclusivity conditions	Property and Asset Management	Year 1, ongoing	Maintenance of accessibility features will be included as lease agreements are renewed

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
Increase availability of accessible amenities				
LC.018: Identify potential locations and funding for changing place(s) including adult change table and amenities. Ensure this action is considered through other identified audit programs	Location identified and funding sourced.	Community Partnerships	Year 1 - 2	Leisure and aquatic centres have been identified as the initial priorities for adult changing places to be installed. Asset managers have identified that installation of changing places will be included when upgrades occur to major leisure centres and when new infrastructure is built. Additionally provision for adult changing places will be considered throughout 2018-19 aligned to Council's major project development plan. All planned, suitable facilities will incorporate these features
LC.021: Develop appropriate Pedestrian Access and Mobility Plans (PAMPs) in key areas	Scope and plan projects	Roads and Drainage	Year 1	Draft PAMP currently under review. The key areas identified include the four (4) main CBD centres being Gosford, Woy Woy, Wyong-Tuggerah and The Entrance plus Erina, Terrigal, Avoca and Gorokan / Lake Haven. Final draft document due in mid-July. It will be then be placed on public exhibition prior to Council adoption

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
LC.022: Deliver accessible bus stops and supporting infrastructure including footpaths	Accessible bus stop program identified	Roads and Drainage	Year 1	<p>During the financial year 20 Bus Stops have had the following upgrades:</p> <ul style="list-style-type: none"> • Replaced five (5) bus shelters of very poor condition with Australian Standard compliant shelters • Constructed 20 Australian Standard compliant standard concrete pads along with accessible footpaths (where necessary) including tactile ground surface indicators • Replaced kerb and guttering at various locations • Replaced four (4) bench seats in poor condition • Road work maintenance and retaining walls constructed in association with bus stop replacement <p>During the next financial year 26 more bus stops will be made compliant with Australian Standards</p>
Increase tourism and economic development opportunities				
LC.024: Identify opportunities to promote existing information portals / apps such as Wheel Easy, finder website	Existing and appropriate information identified and promoted	Community Partnerships	Year 1, ongoing	<p>Assisted Ability Links to gather accessibility data on Council owned assets for inclusion in their Better Maps web app. Invited developers of Wheel Easy, Accessible in the City and Naturally Accessible to provide us with information and links once apps and Council website are at go live stage</p>

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
<p>LC.026: In partnership with relevant organisations /entities (e.g. Central Coast Tourism) explore accessible tourism opportunities through infrastructure improvements, marketing and promotion to develop the Central Coast as a highly attractive tourist destination for people with disabilities, friends and families</p>	<p>Opportunities identified Plan developed</p> <p>Required works considered within capital works program</p> <p>Accessible tourism resources and information delivered to the tourism sector to increase knowledge and awareness</p> <p>Promotion and marketing campaign developed and delivered</p>	<p>Community Partnerships</p>	<p>Year 1 - 2</p>	<p>The following capital works programs have commenced or been completed that will enhance accessibility to areas regularly visited by tourists and residents:</p> <ul style="list-style-type: none"> • Installation of wheelchair accessible picnic tables, shelters, pathways and barbeque at Memorial Park, The Entrance • Renewing the walkway between the Surf Club and the eastern rock shelf at Avoca Beach • Koolewong boat ramp, jetty and foreshore is being extensively upgraded to increase accessibility including ramped access to the jetty • Chittaway Lions Park play space upgrades include a concrete path connecting the shared pathway and seating area, and partial rubber flooring, creating an inclusive play space for the whole community • Gosford Lions Park upgrades will include increased access to a new play space, picnic tables and new pathways linking park furniture, shelter sheds and barbeque areas <p>Council has ensured that all capital works access upgrades have been included in media releases and are available through social media and the website. Year 2 actions will include increasing the knowledge and awareness of the tourism sector on the benefits of access and inclusion and ensuring</p>

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
				accessible tourism opportunities are captured through the development of Council's Tourism Opportunity Plan
Employment: Improve inclusive employment practices and increase the rate of meaningful employment of people with disabilities with Central Coast Council				
Increase inclusivity of the workplace and recruitment processes for people with disabilities				
E.002: Review and update all relevant Central Coast Council People and Culture policies to ensure inclusive employment practices that consider all types of disabilities, e.g., leave policies, including sick and carers, general work conditions policies and work from home policy	All relevant policies reviewed and updated	People and Culture	Year 1 - 3	Council developed a project to look at harmonising all People and Culture Policies. In relation to this action, there have been four (4) policies launched that each reference Equal Employment Opportunity principles, specifically those relating to people with a disability to support an inclusive workplace. Policies are: <ul style="list-style-type: none"> • Equity Diversity and Respect • Learning and Development Policy • Talent Acquisition Policy (Recruitment) • Workplace Leave and Flexibility Policy A new Work Health Safety policy is also due for adoption within the next quarter which will address disability inclusion.
E.003: Develop inclusive recruitment and employment policy and supporting documentation	Policy developed and implemented.	People and Culture	Year 1	New Talent Acquisition policy developed that includes reference to Equal Employment Opportunity and specifically identifies disability as part of this. This has been endorsed by internal Consultative Committee
E.004: Develop clear and concise procedure / brief to engage only relevant organisations and employment agencies who demonstrate a commitment to inclusive services, e.g. appropriate language, inclusive training methods and alternate formats	Procedure / brief documentation is developed and implemented All documentation will ensure training is specific to the needs of the individual	People and Culture	Year 1 - 2	Council's standard brief when procuring training providers is being reviewed to ensure any training provider engaged ensures their training approach encompasses various learning styles and abilities

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
E.005: Inclusive employment training provided for all People and Culture staff, ensuring 'hidden disabilities' are adequately understood	<p>Training successfully delivered to all relevant existing staff</p> <p>Training supplied through induction process to all new relevant staff</p>	People and Culture	Year 1 - prior to inclusive employment policy being developed	Principles of reasonable adjustment and inclusive employment are included as part of new staff induction training. In Year 2, People and Culture staff will receive targeted training on inclusive employment practices
E.006: Develop and utilise accessibility statement for all job adverts e.g. equity statement, key contact person, stating inclusivity of workplace and support available	100% of all job adverts	People and Culture	Year 1	An accessibility statement has been completed and is on all online job advertisements. Additional support is offered through National Relay Service for applicants who may be deaf, hearing or speech impaired. Invitation with contact details is also included to discuss any reasonable adjustment needs to submit application. This is also included when applicants are invited to interview
E.007: Ensure online recruitment processes use Easy English and are meeting relevant standards (i.e. WCAG2.0)* and explore options for a recruitment process that does not require online application submissions.	<p>Meeting compliance for WCAG2.0* or relevant standard</p> <p>Options for non-online application system investigated and reported</p>	People and Culture	Year 1	Council currently uses SCOUT as the online recruitment system and we will continue to look at how we can increase the accessibility of our online system as part of continuous improvement. In addition, whilst Council does not currently have an option to submit hardcopy applications, our job adverts now also include a statement that encourages any person with a disability that may require reasonable adjustments (other than online) in completing / submitting their application to please contact the Talent Acquisition team. The applicant can then be supported through a process that meets their requirements

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
E.008: Develop and provide training for supervisory staff regarding mental health and disability awareness	Training developed or incorporated into existing training and supplied to all supervisory staff	People and Culture	Year 1 - 2	Mental Health training commenced in mid-June 2018 with sessions for the Connected Communities management team completed and sessions are being scheduled for other directorates. In Year 2, supervisory staff will receive further disability awareness training
Systems and Processes: Provide more equitable access to mainstream services for people with disability through improved systems and processes				
Procure goods, materials, works and services including infrastructure, facilities and information technologies that are accessible to staff and community members with a disability				
SP.001: Develop and implement procurement policy, procedures, and guidelines that facilitate the inclusion of people with disabilities and ensure social procurement opportunities are realised (e.g. strive to support social enterprise / businesses that employ people with a disability)	<p>Identification of relevant policy, procedures, and guidelines</p> <p>Consultation with key stakeholders regarding disability inclusion provisions</p> <p>Update relevant documentation</p> <p>Communication to end users</p> <p>Monitor, review and report on effectiveness</p>	Procurement and Projects	Year 1, ongoing	In Year 1 the focus has been on raising the awareness of Council staff about the benefits of social procurement. The Procurement Procedure was reviewed and as a result references to the Disability Inclusion Action Plan and supporting businesses that are inclusive will be incorporated into the Evaluation Plan when purchasing goods and services. Procurement evaluation criteria are being aligned to meet requirements with the existing legislation including the NSW Disability Inclusion Act 2014
SP.002: Purchase software, hardware and platforms which meet accessibility standards, including , WCAG2.0* and which are compatible with assistive technologies	All new software / hardware procured must demonstrate accessibility compliance	Information Technology	Year 1, ongoing	Development of the new Central Coast Council website has included a Customer Management System that is compatible with WCAG2.0*. The site will be tested for compliance by Vision Australia
SP.003: Ensure newly developed Central Coast Council website and intranet adheres to relevant accessibility standards (e.g. WCAG2.0)	Website meets relevant standards.	Community Engagement	Year 1 – 2, ongoing	The brief to website contractors stipulated the website must adhere to WCAG 2.0 to ensure website is accessible. Website is due to go live at the end of August

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
SP.004: Deliver accessible documents training to staff who produce documents for upload to the website	At least one person per business unit receives training – as determined by unit manager	Community Engagement	Year 1 - 2	Two (2) Digital Media staff members trained. Training needs analysis of new content contributors for new website completed in May 2018. Training budget allocated for delivery of training for new content contributors in 2018-19
SP.005: Ensure Central Coast Council (CCC) website has a dedicated area that contains accurate and relevant information for people with a disability – encompassing residents, tourists and businesses	Website information is continually available Content is relevant and current External agencies / organisations engaged with people with a disability are accurately recognized and acknowledged	Community Partnerships	Year 1, ongoing	Information for people with a disability including resources and important contacts have been reviewed and is being incorporated within the new CCC website. Content is continually being reviewed and updates submitted as required
SP.006: Ensure new content uploaded to website and intranet meets relevant accessibility requirements	100% of new uploads (unless meets business content exception rule) and identified key historical documents made available in accessible format	Community Engagement	Ongoing post launch of new website	A range of business controls and rules have been put in place to ensure that all documents moving into the new website environment will be made accessible
Better promote and share information about accessibility services, features and equipment that Council has available				
SP.007: Liaise with people with intellectual disabilities and / or relevant external organisations to help the identification and prioritisation of key customer service enquiries / complaints identified for development into resources to alleviate these issues e.g. Easy English documents and forms	Customer service complaints identified Solutions and / or resources developed and implemented	Community Engagement	Year 1 - 3	Customer Service team are analysing existing complaints data. Additional functions are to be added to the customer management system to better capture and analyse instances of access and inclusion complaints. Complaints about access and inclusion will be included on agenda for future reference group engagement meetings. Resources and information are being developed and added ongoing to CCC website

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
SP.009: Audit of existing hearing loops at Council facilities, including libraries, customer service centres, Council chambers and Theatres. Audit to also identify additional key community facilities that could benefit from the installation of hearing loops and other technology such as captioning	Audit completed, priority list for repair identified and work progressively completed	Property and Asset Management	Year 1 - 3	New hearing loops have been installed in the Council Chambers at both Gosford and Wyong Council Administration buildings. Hearing loops at both Administration buildings are scheduled for servicing in July / August 2018. Testing and maintenance of hearing loops in libraries have been added to the regular ongoing building inspection schedule
Ensure community engagement practices are inclusive of people with disabilities				
SP.010: Implement signage at beaches and all relevant facilities and open spaces that indicate locations accessibility features, e.g. beaches with wheelchairs and or matting, parks with suitable equipment	Signage implemented at all relevant beaches / spaces / facilities with accessibility features / equipment Relevant information also available on Central Coast Council website	Open Space and Recreation Leisure and Lifestyle	Year 1, ongoing	Signage needs are being considered within all beach and community facilities access audit reports and will be added to the ongoing program of works
SP.011: Promote the role and function of the Disability Inclusion Officer within Central Coast Council and the broader community - with information available through various mediums (e.g. website, interagency, media, written information, etc.)	Increased community and staff understanding of the Disability Inclusion Officer role.	Community Partnerships	Year 1, ongoing	Coast Connect article to promote role of Disability Inclusion Officer on 1 March coincided with 25th Anniversary of Commencement of the Commonwealth Disability Discrimination Act 1992. Disability Inclusion Officer presented at various and numerous interagency meetings e.g. Central Coast Disability Network and Central Coast Ageing and Disability Association. Details of new Disability Inclusion Officer have been forwarded to Local Government NSW

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
<p>SP.012: Incorporate strategies and measures into the Community Engagement Framework to increase opportunities for people with a disability to engage with Council</p>	<p>Strategies and measures developed and included in Community Engagement Framework</p> <p>These strategies are implemented and adapted for all engagement activities</p> <p>Appropriate engagement mechanisms identified and established</p>	<p>Community Engagement</p>	<p>Year 1</p>	<p>Accessibility is a principle included in the Engagement Framework. Consultation with stakeholders identified opportunities to increase inclusion in engagement activities. This includes ensuring all venues selected for consultation are accessible and that any arrangements can be made to facilitate further accessibility e.g. hearing loops; promotions for consultation opportunities continue to reach the widest range of possible stakeholders by utilising multiple communication channels such as radio, online, print and editorial, or alternatively ensuring specific groups are invited to relevant consultation sessions</p>

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
SP.013: Explore appropriate ongoing engagement opportunities to assist Council in implementing the Disability Inclusion Action Plan. Mechanisms need to include opportunities for engagement with external and internal stakeholders	Appropriate engagement mechanisms identified and established	Community Partnerships	Year 1	<p>Ongoing engagement activities have included but not limited to the following:</p> <ul style="list-style-type: none"> • Disability Inclusion Officer engages regularly with external organisations including but not limited to Ability Links, Local Area Health, Central Coast Disability Alliance Hunter, Central Coast Disability Network, Wyong TAFE, Local Government NSW • Engaged app developers to participate in walking audit of Magenta Shores shared pathway • Partnering with Musicians Making a Difference and Ability Links on Inclusive Art Project • Presented to students at University of Newcastle on employing people with disabilities • Revised engagement model for implementation phase to be progressed in Year 2 in consultation with members of Disability Inclusion Reference Group

*WCAG2.0 – Web Content Accessibility Guidelines version 2. This is a technical standard that when adhered to will make web content accessible to a wider range of people with disabilities, including blindness and low vision, deafness and hearing loss, learning disabilities, cognitive limitations, limited movement, speech disabilities, photosensitivity and combinations of these.

Environmental Planning and Assessment Act 1979

Planning Agreements

The following planning agreements were in place during the reporting period:

Date Executed	Agreement Parties	Property Description	Agreement Details	Status
31 May 2013	Former Gosford City Council and Narara Ecovillage Cooperative Limited	Lot 13 DP 1126998	Land to be dedicated to Council and zoned 6(a) Open Space. Easement to be created at no cost to Council	Land to be dedicated to Council upon registration of the Plan of Subdivision
22 January 2017	Former Gosford City Council, Norman Augustus McDonald Hunter, Norbet Enter Enterprises Pty Ltd	Lot 651 DP 16791 Lot 140 DP9359	Monetary contributions and public benefit contributions	Payments to be made prior to the issue of Construction Certificate
1 December 2010	Former Wyong Shire Council and Fabcot Pty Ltd	275 Pacific Highway Lake Munmorah	Upgrade of local pathway in two stages as part of Lake Munmorah Village Shopping Centre development	Payment to be made over 2 stages. Stage 1 payment made
9 December 2013	Former Wyong Shire Council and Pelican Horizons Pty Ltd	Lot 1 DP 513519 Lot 2 DP 536168	Provision of an additional public benefit and increase in the height and floor space ratio	Instrument change for increase in height and floor space ratio completed
7 July 2014	Former Wyong Shire Council and Wyong Coal Pty Ltd	Land subject to Development Application SSD-4974 made under the Environmental Planning and Assessment Act 1979	Timing and monetary provision of contributions	Monetary contributions to be paid or carry out works-in-kind
3 February 2015	Former Wyong Shire Council and Pigeon Point Pty Ltd	Part Lot 200 DP 1181287	Provision of a Biobanking Statement demonstrating the offset impacts resulting from land development	Biobanking statement received
28 November 2012	Former Wyong Shire Council and Stephen Thorne and Associates Pty Ltd	18 Pacific Highway Wadalba	Monetary contributions	Payments have been completed for release of subdivision certificate for stage 1.
31 August 2015	Former Wyong Shire Council and Pelican Horizons Pty Ltd	Lot 1 DP 513519 Lot 2 DP 536168	Monetary contributions	Payment of contributions required prior to issue of the construction certificate
14 December 2015	Former Wyong Shire Council and Rustrum Pty Ltd	Proposed Lot 912 in subdivision of Lot 91 DP 565884 and Lot 5 DP 514932	Monetary contributions and public benefit contributions	Payment of contributions required prior to issue of the construction certificate
21 January 2016	Wyong Shire Council and Pyoand Pty Ltd	Lot 8 DP 816552	Monetary contributions, design and construction of sewer pump station and sewer rising main	Payment and completion of work to be confirmed / inspected

Date Executed	Agreement Parties	Property Description	Agreement Details	Status
4 March 2016	Former Wyong Shire Council and IDA Safe Constructions Pty Ltd	Lots 1-3 DP21536 Lot 1 DP 1014033 Lot 1 DP 22467 Lots 10-11 DP 117776	Necessary actions to be undertaken to offset impacts to threatened flora and fauna arising from development of the land	Completion of work to be inspected
27 July 2016	Central Cost Council and Fabcot Pty Ltd	Lot 198 DP 1006789	Carry out design and construction of roadworks.	Design aspects completed. Construction works not finalised.
1 September 2016	Central Coast Council and Lakecoal Pty Ltd	Lot AB DP 379918 Lot 1 DP 187570 Lot 1B DP 339441	Monetary contributions	On-going

Government Information (Public Access) Regulation 2009

Government Information (Public Access) Information

The following information is presented:

Table A: Number of applications by type of applicant and outcome*								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm / deny whether information is held	Application withdrawn
Media	0	0	0	0	0	0	0	0
Members of Parliament	1	1	1	1	0	0	0	0
Private sector business	4	7	2	2	3	1	0	3
Not for profit organisations or community groups	3	4	1	2	1	0	0	0
Members of the public (Legal Representatives)	17	17	1	6	6	0	0	0
Members of the public (Other)	23	30	12	2	12	0	0	1

*More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Personal information applications*	0	1	3	0	0	0	0	0
Access applications (other than personal information applications)	43	49	12	20	0	0	0	3

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Access applications that are partly personal information applications and partly other	5	7	1	1	4	0	0	1

**A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual)*

Reason for invalidity	Number of applications
Application does not comply with formal requirements (Section 41 of the Act)	5
Application is for excluded information of the agency (Section 43 of the Act)	0
Application contravenes restraint order (Section 110 of the Act)	0
Total number of invalid applications received	5
Invalid applications that subsequently became valid applications	2

	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	10
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

**More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.*

	Number of occasions when application not successful
Responsible and effective government	10
Law enforcement and security	10
Individual rights, judicial processes and natural justice	68
Business interests of agencies and other persons	22
Environment, culture, economy and general matters	3
Secrecy provisions	3
Exempt documents under interstate Freedom of Information legislation	0

	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	121
Decided after 35 days (by agreement with applicant)	4
Not decided within time (deemed refusal)	2
Total	127

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld	Total
Internal Review	2	2	4
Review by Information Commissioner	0	0	0
Internal review following recommendation under Section 93 of Act	0	0	0
Review by NCAT	1	1	2
Total	3	3	6

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of applications for review
Applications by access applicants	3
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	2

Independent Pricing and Regulatory Tribunal Act 1992

Implementation of determinations / recommendations

The implementation of determinations / recommendations from the Independent Pricing and Regulatory Tribunal (IPART) is provided.

Water Authority Charges - former Gosford Local Government Area

Single residential dwelling	Annual Amount	Half Yearly Account
Water Service Charge (for the availability of your water supply service - separate user pays charges apply for water usage)	\$197.92	
Sewer Service Charge (for the availability of sewer services)	\$672.42	
Drainage Service Charge (provides funds to maintain and improve Council's drainage network)	\$124.64	
Total Service Charges (excluding water usage @ \$2.29 per KL)	\$994.98	\$498

Water Authority Charges - former Wyong Local Government Area

Single residential dwelling	Annual Amount	Quarterly Instalment
Water Service Charge (for the availability of your water supply service - separate user pays charges apply for water usage)	\$164.63	
Sewer Service Charge (for the availability of sewer services)	\$483.28	
Drainage Service Charge (provides funds to maintain and improve Council's drainage network)	\$128.32	
Total Service Charges (excluding water usage @ \$2.29 per KL)	\$776.23	\$194

**Billing Methodology
former Gosford Local Government Area**

Rate or Service Charge	Legislation	Notice/Account	Billing Frequency	Payment Dates
Ordinary Rates	LGA	Annual Rates	July annually	In full by 31 August or Four instalments due; <ul style="list-style-type: none"> • 31 August • 30 November • 28 (or 29) February, and • 31 May
Special Rates				
Domestic Waste				
Other (non-Domestic) Waste				
Stormwater Drainage Service	WMA			
Water Availability	WMA	Water Account	Half Yearly*	30 days after issue date
Sewerage Service Availability				
Water Usage				
Sewer Usage				
Trade Waste				

*Various issue dates depending on suburb/area according to water meter reading program

**Billing Methodology
former Wyong Local Government Area**

Rate or Service Charge	Legislation	Notice/Account	Billing Frequency	Payment Dates
Ordinary Rates	LGA	Annual Rates	July annually	In full by 31 August or Four instalments due; <ul style="list-style-type: none"> • 31 August • 30 November • 28 (or 29) February, and • 31 May
Special Rates				
Domestic Waste				
Other (non-Domestic) Waste				
Water Availability	WMA	Water Account	Quarterly*	30 days after issue date
Sewerage Service Availability				
Stormwater Drainage Service				
Water Usage				
Sewer Usage				

Billing Methodology former Wyong Local Government Area				
Rate or Service Charge	Legislation	Notice/Account	Billing Frequency	Payment Dates
Trade Waste		Trade Waste Account	Based on water usage: <ul style="list-style-type: none"> • Small user – August annually • Large users – monthly or quarterly 	

*Various issue dates depending on suburb/area according to water meter reading program

Water Supply Service Charges

Council levies the water supply service charge on the owners of all properties for which there is an available water supply service. This covers the costs of making water available.

For those properties that become chargeable or non-chargeable during the year a proportional charge or fee calculated on a daily basis is applied.

The water supply service charges for 2017-18 are as follows:

Meter Type / Size	Former Gosford LGA	Former Wyong LGA
Residential property service	\$197.72	\$164.63
Multi Premises	\$197.72	\$164.63
Water availability	\$197.72	\$164.63
Unmetered properties	N/A	\$577.49
Non Res single 20mm	\$197.72	\$164.63
20mm meter	N/A	\$146.02
25mm meter	\$275.94	\$228.15
32mm meter	\$452.10	N/A
40mm meter	\$706.42	\$584.09
50mm meter	\$1,103.80	\$912.63
80mm meter	\$2,825.74	\$2,336.34
100mm meter	\$4,415.22	\$3,650.54
150mm meter	\$9,934.26	\$8,213.70
200mm meter	\$17,660.92	\$14,602.14
Non specified pipe/meter size	(meter size) ² /625 x \$275.94	(meter size) ² /625 x \$228.15

The water supply service charges for retirement villages with one or more common meters in 2017-18 are as follows:

Meter Size / Type	Former Gosford LGA
25mm	\$228.15
40mm	\$584.09
50mm	\$912.63
80mm	\$2,336.34
100mm	\$3,650.54
150mm	\$8,213.70
200mm	\$14,602.14
Non specified pipe/meter size	(meter size) ² x (25mm water service charge) / 625

Water Usage Charges

In addition to the water supply service charge, all potable water consumed will be charged at \$2.29 per kilolitre.

Where water usage relates to multiple financial year periods the usage will be apportioned to each period on a daily average basis and the applicable period's water usage charge will be applied.

Sewerage Supply Service Charges

Council levies this charge to cover the cost of supplying sewerage services on all properties for which there is a sewerage service either connected or available.

For those properties that become chargeable or non-chargeable during the year a proportional charge or fee calculated on a daily basis is applied.

Non Residential properties will be levied a sewerage service charge based on meter size and a sewerage usage charge. Where the sum of these charges is less than the non-residential minimum sewerage charge, the non-residential minimum will be charged instead.

A discharge factor in accordance with Council's Trade Waste Policy is applied to the charge based on the volume of water discharged into Council's sewerage system.

Meter Type / Size	Former Gosford LGA	Former Wyong LGA
Residential property service	\$672.42	\$483.28
Multi Premises	\$672.42	\$483.28
Sewer availability	\$672.42	\$483.28
Non-residential minimum	\$672.42	\$483.28
20mm meter	\$672.42	\$284.16 x DF
25mm meter	\$1,541.80 x DF	\$443.99 x DF
40mm meter	\$2,526.08 x DF	\$1,136.61 x DF
50mm meter	\$6,167.22 x DF	\$1,775.95 x DF
80mm meter	\$15,788.10 x DF	\$4,546.43 x DF
100mm meter	\$24,668.90 x DF	\$7,103.80 x DF
150mm meter	\$55,505.04 x DF	\$15,983.55 x DF
200mm meter	\$98,675.64 x DF	\$28,415.20 x DF
Non specified pipe/meter size	$(\text{meter size})^2 / 625 \times \$402.52 \times \text{DF}$	$(\text{meter size})^2 / 625 \times \$443.99 \times \text{DF}$

The sewerage supply service charges for retirement villages with one or more common meters in 2017-18 are as follows:

Meter Size / Type	Former Gosford LGA
25mm	\$443.99 x DF
40mm	\$1,136.61 x DF
50mm	\$1,775.95 x DF
80mm	\$4,546.43 x DF
100mm	\$7,103.80 x DF
150mm	\$15,983.55 x DF
200mm	\$24,415.20 x DF
Non specified pipe/meter size	$(\text{meter size})^2 \times (\text{25mm sewer service charge}) / 625$

Sewerage Usage Charges

There is no sewer usage charge payable by residential properties.

For non-residential properties, a discharge factor based on the type of premises is applied to the assessed volume of water purchased from Council to determine the volume discharged to the sewerage system.

Sewage discharged into the sewerage network will be charged at \$0.83 per kilolitre.

Recycled Water

Supply of reticulated tertiary treated sewerage effluent, except when covered by an individual agreement, will be charged at \$1.15 per kilolitre kilolitre for the former Wyong LGA and \$1.79 per kilolitre for the former Gosford LGA.

Drainage Service Charges

This charge is levied by Council for the provision of drainage services, and covers the cost of maintaining the drainage network.

Basis of Charges	Former Gosford LGA
Stormwater drainage charges (per property per annum)	124.64

Meter Type / Size	Former Wyong LGA
Residential property service charge	\$128.32
Multi premises	\$96.24
20mm meter	\$128.32
25mm meter	\$200.50
40mm meter	\$513.28
50mm meter	\$802.01
80mm meter	\$2,053.14
100mm meter	\$3,208.03
150mm meter	\$7,218.05
200mm meter	\$12,832.09
Non specified pipe/meter size	$(\text{meter size})^2 / 625 \times \200.50

The residential drainage service charge above applies to retirement villages

Pension Rebates - Water and Sewerage Service Charges

Council provides a reduction of 50% of the water supply service and water usage charges levied up to a maximum of \$87.50 and a further reduction of 50% of sewerage service charges levied up to a maximum of \$87.50.

Of these reductions 55% is reimbursed by the NSW Government.

Goods and Services Tax

Good and Service Tax (GST) does not apply to Council's annual rates and charges. GST does however apply to certain fees as indicated in the schedule of fees and charges pursuant to a new *A New Tax System (Goods and Services Tax) Act 1999*.

Pricing for water, sewerage and drainage service and usage charges for each property type is as follows:

North – former Wyong Local Government Area

South – former Gosford Local Government Area

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
Metered residential properties with individual meters <ul style="list-style-type: none"> Houses and terraces Strata title properties Company title dwellings Community development lots Retirement villages 	Each property, lot or unit is levied the residential water service charge.	Each property will be levied for water passing through its meter.	Each property, lot or unit is levied the residential sewerage service charge.	No charge.	North: Each property, lot or unit is levied the residential drainage service charge. South: The drainage service charge will apply.

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
<p>Metered residential properties with common meters</p> <ul style="list-style-type: none"> • Strata Title Properties • Company Title dwellings • Community development lots 	<p>Each strata lot or company title dwelling will be levied the residential water service charge. North: Each community development lot will be levied the multi premises water service charge for each property within the Multi Premises.</p>	<p>Usage through a common meter will be apportioned by unit entitlement and charged to each property, lot or dwelling.</p>	<p>Each strata lot or company title dwelling is levied the residential sewerage service charge. North: Each community development lot will be levied the multi premises sewerage service charge for each property within the Multi Premises.</p>		<p>North: Each property, lot or unit is levied the multi premises drainage service charge. South: The drainage service charge will apply.</p>
<p>Retirement villages with common meters.</p>	<p>Non-residential service charges will apply, and are based on the size of the meter.</p>	<p>Usage through a common meter will be charged to the owner of each Retirement Village.</p>	<p>Sewerage service charges levied will be the higher of:</p> <ul style="list-style-type: none"> • Meter based charge multiplied by discharge factor, plus usage, or • The residential sewerage service charge. 	<p>Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre.</p>	<p>North: The multi premises drainage service charge will apply. South: The drainage service charge will apply.</p>
<p>Non-residential properties with single individual 20mm meters.</p>	<p>Each property, lot or unit is levied the non-residential single 20mm water service charge.</p>	<p>Each property will be levied for water passing through its meter.</p>	<p>Each property, lot or unit is levied the non-residential sewerage service charge.</p>	<p>Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre.</p>	<p>North: The non-residential drainage service charge will apply based on the size of the water meter. South: The drainage service charge will apply.</p>
<p>Non-residential properties with meters of 25mm or greater or multiple meters of any size.</p>	<p>Each property, lot or unit is levied the non-residential service charge based on the size on the meter(s).</p>	<p>Each property will be levied for water passing through its meter. Usage through a common meter will be apportioned by unit entitlement and charged to the owner of each property, lot or dwelling.</p>	<p>Sewerage service charges levied will be the higher of:</p> <ul style="list-style-type: none"> • Meter based charge multiplied by discharge factor, or • The non-residential sewerage 	<p>Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre.</p>	<p>North: The non-residential drainage service charge will apply based on the size of the water meter. South: The drainage service charge will apply.</p>

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
			service charge.		
<p>Metered non-residential multi premises properties with common meters i.e.</p> <ul style="list-style-type: none"> • Strata Title Properties • Company Title dwellings • Community development lots 	Each property, lot or unit is levied the non-residential service charge based on the size on the meter(s), divided by the number of properties within the premises that is served by the meter(s).	<p>a) Each property will be levied for water passing through its meter. Water usage through a common meter will be apportioned by unit entitlement and charged to the owner of each property, lot or dwelling, or;</p> <p>b) At the request of the owner's corporation, Council may levy the entire water usage charge on the owner's corporation.</p>	<p>Sewerage service charges levied will be the higher of:</p> <ul style="list-style-type: none"> • Meter based charge multiplied by discharge factor, or • The non-residential sewerage service charge. <p>The charge is then divided by the number of properties within the premises that are served by the meter(s).</p>	<p>a) Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre divided by the number of properties within the premises that is served by the meter(s), or;</p> <p>b) At the request of the owner's corporation, Council may levy the entire sewer usage charge on the owner's corporation.</p>	<p>North: Each property, lot or unit is levied the multi premises drainage service charge.</p> <p>South: The drainage service charge will apply.</p>
Water fire service.	There is no charge for a separate fire service. Where a property has a combined fire and commercial service the property will be charged in accordance with meter size.	South: Each property will be levied for water greater than 10 kilolitres passing through its meter.	No charge.	No charge.	No charge.
Vacant land.	Land that is not connected to the water supply, but can reasonably be connected will be levied the availability charge.	No charge.	Land that is not connected to the sewer system, but can reasonably be connected will be levied the availability charge.	No charge.	South: The drainage service charge will apply.
<p>Miscellaneous Multi premises:</p> <ul style="list-style-type: none"> • Non Strata Titled Flats, • Dual Occupancies, • Mixed 	North: Each property, lot or dwelling will be levied the multi premises property water service charge for each	Each property will be levied for water passing through its meter(s).	North: Each property, lot or dwelling will be levied the multi premises sewerage service charge for each	No charge.	<p>North: The multi premises drainage service charge will apply.</p> <p>South: The drainage service</p>

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
Development	property within the Multi Premises. South: Each property, lot or dwelling will be levied the water service charge for each property within the Multi Premises.		property within the Multi Premises. South: Each property, lot or dwelling will be levied the sewerage service charge for each property within the Multi Premises.		charge will apply.
Unmetered properties connected to the water supply.	Each property, lot or unit is levied the water service charge for unmetered properties.	North: No charge South: No charge	Each property, lot or unit is levied the sewerage service charge.	No charge.	South: The drainage service charge will apply.

Liquid Trade Waste Charges

Liquid trade waste means all liquid waste other than sewage of domestic nature. Liquid trade waste charges categories and charging components are as follows:

Liquid Trade Waste Discharge Category	Application Fee	Annual Trade Waste Fee	Reinspection Fee	Liquid Trade Waste Usage charge / kl	Excess Mass charges / kg	Non-compliant Excess Mass charges / kg
Category 1						
Dischargers conducting an activity deemed by Council as requiring nil or minimal pre-treatment equipment, whose effluent is well defined and low risk to the sewerage system. Volume of discharge is low. Also included are activities with prescribed pre-treatment but low risk.						
Former Gosford LGA	\$126.63	\$73.52	\$118.31	No charge	No charge	No charge
Former Wyong LGA	\$52.19	\$91.29	\$85.60	No charge	No charge	No charge
Category 2						
Dischargers conducting an activity deemed by Council to require a prescribed type of pre-treatment equipment and whose effluent is well characterised. Volume of discharge is up to 20 KL per day.						
Former Gosford LGA	\$211.27	\$234.44	\$118.31	Compliant \$1.71 / KL Non-compliant \$14.58 / KL	No charge	No charge
Former Wyong LGA	\$66.43 Includes primary treatment device	\$365.16	\$85.60	Compliant \$1.71 / KL Non-compliant \$14.59 / KL	No charge	No charge

Liquid Trade Waste Discharge Category	Application Fee	Annual Trade Waste Fee	Reinspection Fee	Liquid Trade Waste Usage charge / kl	Excess Mass charges / kg	Non-compliant Excess Mass charges / kg
Category 3						
Dischargers conducting an activity which is of an industrial nature and/or which results in discharge of large volumes (over 20 KL/day) of liquid trade waste to the sewerage system.						
Former Gosford LGA	\$495.09	\$1,968.86	\$118.31	No charge	Refer attached Schedule of Fees	Refer attached Schedule of Fees
Former Wyong LGA	\$1,018.90 Includes two site visits during construction	\$613.39	\$85.60	No charge	Refer attached Schedule of Fees	Refer attached Schedule of Fees
Category 5 (Septic Liquid Waste Transported to Treatment Sites by Vehicles)						
Special conditions of discharge shall apply for wastes of this type. The wastes shall comply with the quality standards determined by Council. Refer to Schedule A, and the volume and quality shall be such that together no impact on the treatment process will occur.						
Note: Effluent waste only. Solid waste prohibited.						
Former Gosford LGA	\$126.63	\$73.52	\$118.31	No charge	No charge	No charge
Category 5						
Dischargers conducting an activity of transporting and/or discharging septic tank waste, pan waste and ship to shore pump-outs into the sewerage system.						
Private pumping stations are included in this category.						
Former Wyong LGA	Residential \$54.87 Non-residential \$221.85 Includes one inspection	Residential \$48.79 Non-residential \$99.09	\$85.60	No charge	No charge	Charged to private pumping stations only – in accordance with attached Schedule of Fees

In addition to the substances listed above, excess mass charges will apply per kilogram of waste discharged in excess of the Liquid Trade Waste Policy Guideline Acceptance Limits. Non-compliant excess mass charges will apply for trade waste discharged in excess of the Liquid Trade Waste Approval Limit. The nominated charges are applied in accordance with the formulas contained in Council's Liquid Trade Waste Policy.

Excess Mass Charges

Pollutant	Former Gosford LGA	Former Wyong LGA
Aluminium (Al)	0.70	0.71
Ammonia (as Nitrogen)	0.76	0.76
Arsenic (As)	71.50	71.53
Barium (Ba)	35.76	35.78
Biochemical Oxygen Demand	0.76	0.76
Boron (B)	0.70	0.71
Bromine (Br ₂)	14.58	14.59
Cadmium (Cd)	331.03	331.15
Chlorinated Hydrocarbons	35.76	35.78
Chlorinated Phenolics	1,456.58	1,457.09
Chlorine (Cl ₂)	1.45	1.46
Chromium (Cr)	23.82	23.84

Pollutant	Former Gosford LGA	Former Wyong LGA
Cobalt (Co)	14.58	14.59
Copper (Cu)	14.58	14.59
Cyanide	71.50	71.53
Fluoride (F)	3.56	3.56
Formaldehyde	1.45	1.46
Grease and Oil	1.36	1.36
Herbicides/defoliant	715.07	715.31
Iron (Fe)	1.45	1.46
Lead (Pb)	35.76	35.78
Lithium (Li)	7.16	7.17
Methylene Blue Active Substances (MBAS)	0.70	0.71
Manganese (Mn)	7.16	7.17
Mercaptans	N/A	77.03
Mercury (Hg)	2,383.53	2,384.35
Molybdenum (Mo)	0.70	0.71
Nickel (Ni)	23.82	23.84
Total Kheldhal Nitrogen	0.17	0.18
Pentachlorophenol	1,456.58	N/A
Organoarsenic compounds	N/A	715.31
Pesticides general (excludes organochlorines and organophosphates)	715.07	715.31
Pesticides – Organochlorine	715.07	N/A
Pesticides – Organophosphate	715.07	N/A
PCB	715.07	N/A
Petroleum Hydrocarbons (non-flammable)	2.39	2.40
pH	0.42	0.42
Phenolic compounds (non-chlorinated)	7.16	7.17
Phosphorus	1.45	1.46
Polynuclear aromatic hydrocarbons (PAH's)	14.58	14.59
Selenium (Se)	50.30	50.32
Silver (Ag)	1.41	1.42
Sulphate (SO ₄)	0.13	0.14
Sulphide (S)	1.45	1.46
Sulphite (SO ₃)	1.45	1.46
Suspended solids	0.97	0.97
Thiosulphate	N/A	0.27
Total dissolved solids	0.04	0.04
Tin	7.16	7.17
Uranium	N/A	7.71
Zinc (Zn)	14.58	14.59

It should be noted that Trade Waste Charges apply in addition to sewer service charges. Where properties discharging Liquid Trade Waste become chargeable or non-chargeable for a part of the financial year a proportional charge calculated on a weekly basis is to apply.

Charges for Ancillary and Miscellaneous Customer Services

1. Former Gosford LGA

No.	Description	Maximum charge \$
1	Conveyancing Certificate Statement of Outstanding Charges a) Over the Counter b) Electronic	33.81 N/A
2	Property Sewerage Diagram – Up to and Including A4 size (where available) Diagram showing the location of the house-service line, building and sewer for a property. a) Certified (suitable for a contract of sale) b) Uncertified (not suitable for a contract of sale)	18.77 11.73
3	Service Location Diagram Location of sewer and/or water mains in relation to a property's boundaries a) Certified (suitable for a contract of sale) b) Uncertified (not suitable for a contract of sale)	18.77 N/A
4	Special Meter Reading Statement	71.05
5	Billing Record Search Statement - Up to and including 5 years a) Up to and including 5 years b) Further back than 5 years	30.32 N/A
6	Building Over or Adjacent to Sewer Advice Issue of letter regarding a building's compliance with required standards for building near or over a water or sewer pipes or structures	60.84
7	Water Reconnection a) During business hours b) Outside business hours	221.65 N/A
8	Workshop Test of Water Meter Removal of the meter by an accredited organisation at the customer's request to determine the accuracy of the water meter. A separate charge relating to transportation costs and the full mechanical test which involves dismantling and inspection of meter components will also be payable.	227.44
9	Water main disconnection (all sizes) Price payable when customer requests the Council to disconnect existing service a) Application for disconnection b) Physical disconnection	54.98 290.55
10	Water Service Connection a) Application for connection (all sizes) This covers administration and system capacity analysis as required. There will be a separate charge payable to the Council if it also performs the physical connection. b) Physical connection - 20mm - Greater than 20mm	54.98 417.64 By quote
11	Standpipe Hire – Security Bond^a Security bond (all meter sizes)	775.11
12	Standpipe Hire – Annual Fee^a Annual hire charge of standpipe issued	1,103.80
13	Standpipe Water Usage Fee (per kilolitre)	2.29
14	Backflow Prevention Device Application and Registration Fee This fee is for initial registration of the backflow device	81.04
15	Backflow Prevention Device Annual Administration Fee This fee is for the audit by inspectors of plumbers' annual compliance tests and the maintenance of records of results	No charge
16	Statement of Available Pressure and Flow This fee covers all levels whether modelling is required or not	151.92

No.	Description	Maximum charge \$
17	Cancellation Fee – Water and Sewerage Applications A fee charged to cancel an application for services and process a refund of water and sewer application fees.	23.46
18	Section 307 Certificate A fee for preparation of a Section 307 Certificate which states whether a development complies with the <i>Water Management Act 2000</i> . a) Dual occupancies b) Commercial buildings, factories, Torrens subdivision of dual occupancy c) Boundary realign with conditions d) Subdivisions, developments involving mains extensions e) Development without requirement fee	176.50 216.13 394.17 427.72 113.11
19	Plumbing and drainage inspection fee Inspection of plumbing and drainage work to ensure compliance with prescribed standards a) New Sewer Connection (per property includes allowance for 1 water closet) b) Alterations (per property includes allowance for 1 water closet) c) Each Additional water closet d) Re-inspection Fee e) Rainwater tank connection (per property)	256.07 233.46 22.08 47.37 47.37
20	Location of Water and Sewer Mains <ul style="list-style-type: none"> • Onsite investigation works to identify the location (alignment and/or depth) of underground water and sewerage assets. • This service will be charged on the basis of actual costs incurred by the Council. Applicants should contact the Council for an estimate of actual cost. 	By quote with minimum cost of 864.80*
21	Septage and Septic Effluent Discharge Charge (per kilolitre) <ul style="list-style-type: none"> • Licensed contractors dispose of septage and sludge from domestic onsite sewerage systems and sewer pumping stations at the Council's sewage treatment plant. Includes waste from portable toilets. • Volume charges are levied on a per KL basis to recover the cost of accepting and treating waste. The charge reflects the lack of pre-treatment. • Does not include complex muddy water waste, food waste or other waste classifications determined by the Council, which are subject to a case by case fully recoverable charge. 	14.58
22	Other liquid wastes transported by disposal contractors (per kilolitre) <ul style="list-style-type: none"> • Approved Category 4 (non-septic waste), composed primarily of water and which has no impact on the treatment process, discharged at the Council's sewage disposal sites by licensed contractors. Includes pump-out effluent (but not sludge) from onsite sewage management systems. • Does not include complex muddy water waste, food waste or other waste classifications determined by the Council, which are subject to a case by case fully recoverable charge. 	1.59
23	Recoverable works <ul style="list-style-type: none"> • This service will be charged on the basis of actual costs incurred by the Council plus internal overheads charged in accordance with the rates published annually by the Council. Applicants should contact the Council for an estimate of the cost. 	By quote*
24	Water and Sewer Building Plan Assessment <ul style="list-style-type: none"> • Review building plans with respect to the impact on assets and system capacity. Includes building over sewer, building adjacent to sewer, system load demand. 	134.96

No.	Description	Maximum charge \$
25	<p>Inspections</p> <p>Council inspects water and sewer works carried out by private developers for compliance with the Council's standards. Should the works not comply with Council's standards, a re-inspection is required. Council does not differentiate in price for major or minor works inspections. Private developers may be required to concrete encase sewer mains and provide additional sewer junctions.</p> <p>a) Per linear meter inspection plus lab charges as resolved by the Council, with minimum charge of \$139.66 (reflects actual costs for 90 minutes administration and travel costs)</p> <p>b) Charge for CCTV inspection costs Private developers may be required to pile drive or operate substantial equipment in the vicinity of sewer mains. Council uses CCTV to inspect the works to determine that works are in accordance with Council's standards and damage has not occurred to sewer assets. Security Bonds taken, necessitating administration procedures</p>	<p>12.91 per metre + Lab charges Minimum charge of 139.66</p> <p>201.36+ 327.08/hr for CCTV inspection</p>
26	<p>Development Assessment Small Projects – Small Special Priority Sewerage (SPS) and/or development with ≤ 4 lots or extension to properties outside area</p> <ul style="list-style-type: none"> Council reviews and approves private developers' proposals for provision of minor sewer adjustment; private internal sewer pump stations/rising mains. Water/sewer main extensions can result from requests by property owners for connection of unserviced properties. The process is the same as that for subdivisions and redevelopments, being the requirement to pay a developer charge and construct works, generally being for one property only with one residence connecting to either the water or sewer system. Connection to mains by private developer contractors incur an additional shutdown and audit fee, which will be charges on the basis of actual costs incurred by the Council. Developers may be required to obtain and pay for a Section307 Certificate, for an additional fee, which states that the development complies with <i>the Water Management Act 2000</i>. An additional hourly charge may apply for reviewing previously viewed plans 	<p>294.31+ quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47 per hour for re-reviewing plans</p>
27	<p>Development Assessment Medium Projects – > 4 lots and ≤ 15 lots, and mains relocation</p> <ul style="list-style-type: none"> Council reviews and approves private developers' proposals for provision or adjustment of water and sewer infrastructure services for new developments. Includes extensions servicing subdivisions and/or sewer diversions caused by development. Generally, new development is contained within a Development Servicing Plan (DSP), requiring the developer to service all lots or redevelopment involving adjustment of existing sewer/water mains. Connections to mains by private developer contractors incur an additional shutdown and audit fee, which will be charged on the basis of actual costs incurred by the Council. Developers may be required to obtain and pay for a Section 307 Certificate, for an additional fee, which states that the development complies with the <i>Water Management Act 2000</i>. An additional hourly charge may apply for reviewing previously reviewed plans. 	<p>709.21 + Quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47 per hour for re-reviewing plans</p>

No.	Description	Maximum charge \$
28	<p>Development Assessment Large Projects – > 15 lots and < 50 lots, and/or large or medium density developments involving sewer diversions < 30 metres</p> <ul style="list-style-type: none"> • Council reviews and approves private developers' proposals for provision or adjustment of water and sewer infrastructure services for new developments. Includes extensions servicing subdivisions and/or sewer diversions caused by development. Generally, new development is contained within a Development Servicing Plan (DSP), requiring the developer to service all lots or redevelopment involving adjustment of existing sewer/water mains. Connections to mains by private developer contractors incur an additional shutdown and audit fee, which will be charged on the basis of actual costs incurred by the Council. Developers may be required to obtain and pay for a Section 307 Certificate, for an additional fee, which states that the development complies with the <i>Water Management Act 2000</i>. • An additional hourly charge may apply for reviewing previously reviewed plans. 	<p>901.77 + Quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47/hr for re-reviewing plans</p>
29	<p>Development Assessment Special Projects (roads and rail or SPS adjustments, relocations, development in water catchment areas)</p> <ul style="list-style-type: none"> • Council assesses, provides technical advice, and support to other service authorities and private developers for provision and/or adjustment of water and sewer assets. Connection to mains by private developer contractors incur an additional shutdown and audit fee, which will be charged on the basis of actual costs incurred by the Council. Developers may be required to obtain a Section 307 Certificate, for an additional fee, which states that the development complies with the <i>Water Management Act 2000</i>. Inspections of alterations and extensions to internal plumbing, where no inspection of junction is required. Charge per property. Includes allowance for 1 water closet. • An additional hourly charge may apply for reviewing previously reviewed plans. 	<p>3,657.43 + Quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47 per hour for re-reviewing plans</p>
30	<p>Water Supply Shutdown and Audit for Developer Contracted Connections</p> <ul style="list-style-type: none"> • Council assesses, provides technical advice, and support to other service authorities and private developers for provision and/or adjustment of water and sewer assets. • Council shuts down water mains prior to connection by developers' contractors of new mains to the water system. • Council will audit the connection by third parties to ensure integrity of the system is maintained. • Fees for each audit will be charged on the basis of actual costs incurred by the Council 	<p>By quote*</p>
31	<p>Water Carter Fill Charge Per fill charge incurred by bulk water carters accessing water supply with monitoring equipment installed. Bulk water carters incurring this fee are not subject to the Standpipe Hire charges in items 11 and 12 of this table.</p>	<p>11.91 + 2.29 x nominal tank size b of water carter being filled</p>
32	<p>Hunter Water Water Supply Charge to Hunter Water</p>	<p>0.63</p>
33	<p>Water Access Key Deposit for non-potable water access key</p>	<p>25.00</p>

No.	Description	Maximum charge \$
34	Laboratory Services Laboratory analysis associated with Council inspection of privately constructed and disinfected water mains	292.22

^a The Standpipe Hire charges in items 11 and 12 of this table do not apply to bulk water carters accessing water supply with monitoring equipment installed. Those bulk water carters will be charged under item 31 of this table.

^b The nominal tank size of a water carter is the volume of water that a tank is rated to contain. For the purposes of calculating the Water Carter Fill Charge, it is expressed in kilolitres

* Includes GST

2. Former Wyong LGA

No.	Description	Maximum Charge \$
1	Conveyancing Certificate <ul style="list-style-type: none"> Statement of outstanding charges 	19.87
2	Property Sewerage Diagram <ul style="list-style-type: none"> Diagram showing location of the house-service line, building and sewer for a property 	56.34
3	Service Location Diagram <ul style="list-style-type: none"> Location of sewer and/or water mains in relation to a property's boundaries Sewer service location diagram and long section 	19.87 39.74
4	Special Meter Reading Statement	60.94
5	Billing Record Statement <ul style="list-style-type: none"> Up to and including 5 years Further back than 5 years 	19.87 19.88 for first 15 minutes or part thereof + 13.28 per 15 minutes or part thereof thereafter
6	Water Reconnection <ul style="list-style-type: none"> During business hours Outside business hours 	41.08 169.54
7	Workshop test of water meter <ul style="list-style-type: none"> If the meter is faulty, no fee is charged Up to 80mm Over 80mm 	203.99 By quote
8	Application for disconnection (all sizes)	34.42
9	Physical disconnection (all sizes)	134.40
10	Application for water service connection (all sizes)	34.42
11	Physical connection <ul style="list-style-type: none"> Meter only 20mm Short or long service 20mm Short or long service 25mm Short service 40mm Long service 40mm Short service 50mm Long service 50mm Larger services – provision of live main connection only 	116.57 707.34 858.37 1,613.40 2,144.59 2,302.20 2,838.68 By quote
12	Standpipe Hire – Security Bond <ul style="list-style-type: none"> 25mm 63mm 	419.91 808.02

No.	Description	Maximum Charge \$
13	Standpipe Hire – Annual, Quarterly and Monthly Fee	Dependent on meter size Water service charge pro-rated for applicable part of the year
14	Backflow prevention device • Application and registration fee	70.21
15	Major works inspection fee (\$/metre) For the inspection, for the purposes of approval of water and sewer mains, constructed by others, that are longer than 25 meters and/or greater than 2 metres in depth. • Water main • Gravity sewer main • Rising sewer main	6.10 8.14 6.10
16	Statement of available pressure and flow	134.86
17	Underground plant locations • Council assists in on-site physical location. Customer provides all equipment required to expose asset • Council undertakes on-site physical location. Council provides all equipment and labour.	81.46 for first hour or part thereof +19.86 per 15 mins or part thereof thereafter 135.76 for first hour or part thereof + 33.77 per 15 mins or part thereof thereafter
18	Plumbing and Drainage inspection fee • Residential single dwelling, villas and units • Alterations, caravan & mobile homes • Commercial and industrial • Additional inspections	164.25/unit 82.76/permit 164.25/unit +47.68/water closet 60.93/inspection
19	Relocate existing stop valve or hydrant • Price exclusive of plant hire, material costs and traffic control	135.76 for first hour or part thereof + 33.77 per 15 mins or part thereof thereafter
20	Raise/lower/adjust existing services A height adjustment with lateral movement no more than 2 meters from existing location • 20mm only – no materials • Over 20mm – requires materials	136.45 By quote
21	Relocate existing services Where the lateral adjustment exceeds those above • Short 20mm • Long 20mm • Larger than 20mm	344.40 536.48 By quote
22	Water Sample Analysis	82.76
23	Alteration from dual service to single service • 20mm service only	411.98
24	Sewerage junction cut-in (150mm) • No excavation, no concrete encasement removal, no sideline, junction within property.	304.66
25	Sewerage junction cut-in (150mm) – sideline less than 3m • No excavation, no concrete encasement removal, junction outside property	319.11
26	Sewerage junction cut-in (225mm) • No excavation, no concrete encasement removal, no sideline, junction within property.	712.88

No.	Description	Maximum Charge \$
27	Sewerage junction cut-in (225mm) – sideline less than 3m • No excavation, no concrete encasement removal, junction outside property	752.62
28	Sewerage junction cut-in (over 225mm or where excavation or removal of concrete encasement required by Council) Price exclusive of plant hire charges, materials and traffic control.	By Quote 135.76 first hour or part thereof + 33.77 per 15 mins or part thereof thereafter
29	Sewer main encasement with concrete • Encasement inspection fee – construction not undertaken by Council • Construction by Council	102.89 By quote
30	Raise and Lower Sewer manholes (over 300mm) • There is no charge for adjustments less than 300mm • Manhole Inspection fee • Actual physical adjustment	113.25 By quote
31	Septage and Septic effluent discharge charge (per KL) • Licensed contractors dispose of septage and effluent wastewater from domestic onsite sewerage systems and sewer pumping stations at Council's sewer treatment sites.	17.12
32	Development investigation fees • Major developments (Category 1) • Minor developments (Category 2) • Class 1 and 10 developments (Category 3)	650.59 282.34 82.67
33	Plan Plotting – all sizes	By quote
34	Hunter Water • Water Supply Charge to Hunter Water	0.66

Independent Pricing and Regulatory Tribunal Instrument

Special Rate Variation Program Expenditure and Activities

The following Special Rate Variation projects were carried out within the former Wyong local government area:

Reference Number	Project	Annual Spend \$'000	Actual Budget \$'000	Status / Comment
Community		\$1,099	\$1,210	
COM.027	Toukley Gardens Public Toilets - refurbishment	53	80	Completed
COM.053	Chain Valley Bay Community Hall - install new air conditioner	10	10	Completed
COM.054	The Entrance Community Centre - install new air conditioner to block A	7	10	Completed
COM.055	Watanobbi Community Centre - install new air conditioner to Meeting Room	4	10	Completed
COM.058	The Entrance Community Centre - install new air conditioner to block C	6	15	Completed
COM.061	The Entrance Community Centre - install new air conditioner to block D	14	20	Completed
COM.062	Watanobbi Community Centre - install new air conditioner to Activity Room	9	20	Completed
COM.070	Colongra Bay Community Hall - install new air conditioner	0	17	Moved to 2018-19
COM.072	Blue Haven Community Centre - install new air conditioner	27	28	Completed
COM.117	Region wide - upgrade of library window graphics and signage	24	30	Completed
COM.132	Lady Laurel Drive - upgrade of playground	65	70	Completed
COM.133	Cutrock Park - upgrade of playground	58	70	Completed

Reference Number	Project	Annual Spend \$'000	Actual Budget \$'000	Status / Comment
COM.134	Craigie Park - upgrade of playground	0	70	Not proceeding - budget transferred to Lions Park Chittaway Bay
COM.135	Buff Point Oval - upgrade of playground	67	70	Completed
COM.136	Owen Avenue - upgrade of playground	120	70	Completed
COM.137	Shyhawk Avenue - upgrade of playground	80	70	Completed
COM.146	Wadalba Oval - install subsoil drainage	107	120	Completed
COM.149	Chain Valley Bay - upgrade of jetty	131	150	Completed
COM.161	Mannering Park - design and construction of a new district level playspace	257	270	Completed
Continuing Project	Playground Upgrade Kurraba Oval Berkeley Vale	60	10	Completed
Environment		\$558	\$442	
ENV.003	Berkeley Vale - upgrade of Asset Protection Zone	28	30	Completed
ENV.008	Watanobbi - upgrade of Asset Protection Zone	79	45	Completed
ENV.009	Glennings Valley - upgrade of Pleasant Valley Fire Trail	6	50	Completed
ENV.011	Chain Valley Bay - upgrade of Asset Protection Zone	35	65	Completed
ENV.012	Glennings Valley - upgrade of Asset Protection Zone	118	75	Completed
ENV.015	Jilliby - upgrade of fire trail at Mount Alison Reserve	292	177	Completed
Economy		\$9,036	\$7,781	
Continuing Project	Goorama Avenue San Remo Stage 5 Road with Drainage	21	20	Completed
ECO.369	Kanwal - Phyllis Avenue - road upgrade	0	30	Deferred
ECO.438	Budgewoi - Diamond Head Drive - road upgrade	31	45	Completed
ECO.439	Wyongah - Kilpa Road - road upgrade	11	45	Completed
ECO.504	Kanwal - Donald Avenue - road upgrade	71	80	Completed
ECO.533	Bateau Bay - Peak Street - road upgrade	158	100	Completed
ECO.547	Summerland Point - Nurringa Road - road r upgrade	131	120	Completed
ECO.550	Wyong - Wakehurst Drive - road upgrade	139	135	Completed
ECO.556	Summerland Point - Birrabang Avenue - road upgrade	90	150	Completed
ECO.557	Gorokan - Malvina Parade - road upgrade	60	160	Completed
ECO.574	Bateau Bay - Ventura Avenue - road upgrade	244	220	Completed
ECO.577	Durren Durren - Dicksons Road - road reseal	463	229	Completed
ECO.592	Gorokan - Gascoigne Road - road upgrade	366	350	Completed
ECO.594	Killarney Vale - George Evans Road - road upgrade	317	360	Completed
ECO.598	Palm Grove - Ourimbah Creek Road - road upgrade	272	380	Completed
ECO.599	Long Jetty - Eloora Road - road upgrade	525	390	Underway - continuing in 2018-19
ECO.602	Gorokan - Dudley Street - road upgrade	269	400	Completed
ECO.604	Bateau Bay - Eastern Road - road upgrade	533	475	Completed
ECO.608	Halekulani - Lilo Avenue - road upgrade	538	500	Completed
ECO.610	Long Jetty - Pacific Street - road upgrade	645	600	Completed
ECO.612	Long Jetty - McLachlan Avenue - road upgrade	581	650	Underway - continuing in 2018-19
ECO.619	Buff Point - Elouera Avenue - road upgrade	355	1050	Underway - continuing in 2018-19

Reference Number	Project	Annual Spend \$'000	Actual Budget \$'000	Status / Comment
ECO.621	Berkeley Vale - Blenheim Avenue - road upgrade	3052	1172	Underway - continuing in 2018-19
ECO.631	Ourimbah - Sohier Park - Timber Bridge Replacement - Design	164	120	Completed
Governance and Leadership		\$305	\$626	
GOV.037	Region wide - upgrade of Data Centre Environmentals	41	200	Underway - to be delivered as a consolidated project
GOV.004	Region wide - business Applications upgrades	77	136	Underway - to be delivered as a consolidated project
GOV.030	Region wide - upgrade of Switching Infrastructure (North)	57	50	Underway - to be delivered as a consolidated project
GOV.031	Region wide - upgrade of Routing Infrastructure	50	50	Underway - to be delivered as a consolidated project
GOV.032	Region wide - upgrade of network storage area	20	50	Underway - to be delivered as a consolidated project
GOV.034	Region wide - upgrade of Server Infrastructure (Virtual)	60	140	Underway - to be delivered as a consolidated project
Total		\$10,998	\$10,059	

Public Interest Disclosure Act 1994

Public Interest Disclosure Information

The *Public Interest Disclosures Act 1994* (PID Act) sets out a comprehensive framework for protecting public officials who disclose wrongdoing.

The purpose of a public interest disclosure is to promote integrity and to enable Council to remedy any problems. Councillors and all staff are encouraged to report any wrongdoing.

PID Statistical Information (from 1 July 2017 to 30 June 2018)			
	Made by public officials performing their day to day functions	Under a statutory or other legal obligation	All other PIDs
Number of public officials who made public interest disclosures to your public authority	7	0	0
Number of public interest disclosure received by your public authority	7	0	0
Of public interest disclosures received, how many were primarily about:			
• Corrupt conduct	6	0	0
• Maladministration	1	0	0
• Serious and substantial waste	0	0	0
• Government information contravention	0	0	0
• Local government pecuniary interest	0	0	0
Number of public interest disclosures (received since 1 January 2012) that have been finalised in this reporting period	7	0	0

Swimming Pool Act 1992

Swimming Pool Inspections

A total of 1,152 swimming pool inspections were carried out.

Contact Us

Your comments and suggestions are valuable to us because they highlight opportunities for us to improve the quality of our services, plans, and reports.

The following methods are available for you to provide feedback:

In person

Gosford Office

49 Mann Street
Gosford NSW 2250
Phone: (02) 4325 8222
Monday to Friday: 8.30am to 5pm

Wyong Office

2 Hely Street
Wyong NSW 2259
Phone: (02) 4350 5555
Monday to Friday: 8.30am to 5pm

Bateau Bay Library

Bateau Bay Square
10 Bay Village Road
Bateau Bay NSW 2261
Phone: (02) 4350 1580
Monday to Friday: 9am to 5.30pm
Saturday: 9am to 3pm

Erina Library

The Hive, Erina Fair
Erina NSW 2250
Phone: (02) 4304 7650
Monday, Tuesday, Wednesday, Friday: 9.30am to 5pm
Thursday: 9.30am to 7pm
Saturday: 9.30am to 4pm
Sunday: 12pm to 3pm

Gosford Library

118 Donnison Street
Gosford NSW 2250
Phone: (02) 4304 7500
Monday to Friday: 9.30am to 5pm
Saturday: 9.30am to 12.30pm

Kariong Library

Corner Curringa Road and Arunta Avenue
Kariong NSW 2250
Phone: (02) 4325 8155
Tuesday to Friday: 9.30am to 5pm
Saturday: 9.30am to 2.30pm

Kincumber Library

3 Bungonna Road
Kincumber NSW 2250
Phone: (02) 4304 7641
Monday to Friday: 9.30am to 5pm

Lake Haven Library

Lake Haven Shopping Centre
Goobarabah Avenue
Lake Haven NSW 2263
Phone: (02) 4350 1570
Monday to Friday: 9am to 5.30pm
Saturday: 9am to 3pm
Sunday: 10am to 2pm

The Entrance Library

211a The Entrance Road
The Entrance NSW 2250
Phone: (02) 4350 1550
Monday to Friday: 9.30am to 4.30pm
Saturday: 9am to 12pm

Toukley Library

Corner Main Road and Victoria Avenue
Toukley NSW 2263
Phone: (02) 4350 1540
Monday to Friday: 9am to 4.30pm
Saturday: 9am to 12pm

Tuggerah Library

Westfield Tuggerah
50 Wyong Road
Tuggerah NSW 2259
Phone: (02) 4350 1560
Monday to Friday: 9am to 5.30pm
Saturday: 9am to 3pm

Umina Beach Library

Corner West Street and Bullion Street
Umina NSW 2250
Phone: (02) 4304 7333
Monday to Friday: 9.30am to 5pm

Woy Woy Library

Corner Blackwall Road and Oval Avenue
Woy Woy NSW 2250
Phone: (02) 4304 7555
Monday to Friday: 9.30am to 5pm
Saturday: 9.30am to 12.30pm
Sunday: 12pm to 3pm

In writing

Email: ask@centralcoast.nsw.gov.au

Post: PO Box 21
Gosford NSW 2250

PO Box 20
Wyong NSW 2259



Long Jetty

The jetty after which the town was named is located at the end of Archibold Street. The jetty was opened in 1915 and celebrated 100 years in 2015.