



Chalkfest

A four day pavement painting event. The Waterfront Plaza was transformed into a gallery of chalk art!

Part 5: Statutory Reporting



The Waterfront

Woyah Shire Council

- Public parking area
- Public toilets
- Public playground
- Public bicycle rack
- Public seating
- Public art
- Public lighting
- Public Wi-Fi
- Public information board
- Public information board
- Public information board
- Public information board

CHALK
THE
WALK
#CTWCC

Statutory Reporting

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Local Government Act 1993

Achievements against the Community Strategic Plan

Achievements against the Community Strategic Plan will be reported as part of the Annual Report for 2019-20 at the end of the current Council term (in accordance with Integrated Planning and Report Guidelines and Local Government Act 1993).

Achievements against the Delivery Program

This Annual Report provides details of Council's performance against the Delivery Program and Operational Plan for 2018-19 which is aligned to the Community Strategic Plan.

Environmental Upgrade Agreements

Environmental upgrade works to be carried out	Amount of advance/s
Improving Local Parks and Environment Grant	\$3 million over 3 years

State of Environment Report

As detailed in the legislation a State of Environment Report will be provided as part of the Annual Report for 2019-20.

Local Government (General) Regulation 2005

Amounts Granted under Section 356

The following payments were provided under Section 356:

Sponsorship, Grants, Contributions and Donations	Full Year Actual
The Art House	\$1,057,027
Stronger Communities Funding 2018-19	\$576,000
Community Events and Place Activation Grant Program	\$424,317
Community Support Grants	\$333,794
Community Infrastructure Grants	\$300,157

Sponsorship, Grants, Contributions and Donations	Full Year Actual
Gosford Town Centre	\$255,793
Community Development Grants	\$247,605
Toukley Town Centre	\$220,000
Surf Club Sponsorships	\$207,600
Other Sponsorships - Community Engagement	\$194,500
Heritage Grants	\$167,807
Social and Creative Enterprise Grant Program	\$145,320
Wyong Town Centre	\$114,000
LakeCoal Community Funding	\$78,746
Protection of the Environment Contribution	\$99,000
Employment Strategy (REDES) 2018-19	\$50,000
Protection of the Environment-Rumbalara Environmental Education Centre	\$13,859
Scholarship Program	\$10,000
Various sponsorship funding, grants, contributions and donations that were each under \$10,000	\$22,124
Total	\$4,517,649

Coastal Protection Services Levy

Council did not levy a coastal protection services charge.

Companion Animal Activities

The following activities were undertaken in relation to enforcing and ensuring compliance with the provisions of the Companion Animals Act 1998:

- Animal Care Facility collection returns were lodged with the Office of Local Government with a total of 2039 animal processed of which 1,498 returned to their owner, 501 sent to rescue shelter and 40 euthanised;
- A total of 368 dog attacks incidents were lodged with the Office of Local Government for Central Coast Council for reporting period;
- Operational expenditure totalled \$399,317;
- The following Companion Animal community education programs were conducted to promote and assist the de-sexing of dogs and cats:

- Advertising campaign to promote National Desexing Month through social media and local paper;
 - Pet ownership education material for officers to distribute including pet registration, barking dog information, responsible pet ownership and safety;
 - Free Microchipping Day; and
 - Development of education program on responsible pet ownership and safety around pets for pre-schools called 'On Patrol'.
- e) The strategies that Council had in place to seek alternatives to euthanasia for unclaimed animals include:
- Rangers make all attempts to locate owners of lost/roaming dogs to take the animal home rather than to the pound;
 - Owners of animals that are impounded are contacted via phone and letter to advise the animal is in the pound;
 - Animals suitable for rehoming enter into the contracted pound operators rescue organisation until a home can be found. Animals ready for homing are advertised by the organisation;
 - Maximised trading hours to enable the public to seek a pet through the Animal Care Facility at Charmhaven, operating six days a week, and the Animal Care Facility at Erina, operating seven days a week;
 - Built stronger and more productive partnerships with community based dog and cat rehoming organisations, including lists of suitable animals for rehoming emailed to these organisations;
 - Proactive marketing of cats and dogs through community based animal welfare and rescue organisations;
 - Policy that only dogs that have been declared dangerous or menacing or are severely injured or sick are euthanized;
 - Companion animals are offered for purchase at an affordable price; and
 - Engaged community volunteers in animal socialisation program, including grooming, exercise, and behavioural assessment.
- f) A total of 58 off leash areas were available across the Central Coast, including:
- Apará Close Reserve, Narara;
 - Karina Drive Playground, Narara;
 - Mitchell Park, Narara;
 - Gavenlock Oval, Narara;
 - Warrawilla Playground, Wyoming;
 - Stachon Street Reserve, North Gosford;
 - Adcock Park, West Gosford;
 - Fagan Park, Point Clare;
 - Karióng Recreation Reserve, Karióng;
 - Peppermint Park, Karióng;
 - Seabrook Reserve, Tascott;
 - Emma James Street Reserve, Springfield;
 - Hylton Moore Oval, East Gosford;
 - Caroline Bay Reserve, East Gosford;
 - Sun Valley Park, Green Point;
 - Greenvale Road Playground, Green Point;
 - Thames Drive Reserve, Erina;
 - Captain Cook Memorial Reserve, Green Point;
 - Blessington Reserve, Green Point;
 - Tuross Close Reserve, Kincumber;
 - Carlo Close, Kincumber;
 - Oberton Street Reserve, Kincumber;
 - North Burge Road Reserve, Woy Woy;
 - Forresters Beach;
 - Wamberal and Terrigal Beach;
 - Avoca Beach;
 - Fitzgibbon Close Reserve, Avoca;
 - Copacabana and Macmasters Beach;
 - North Burge Road Reserve, Woy Woy;
 - Illoura Reserve (Pippi Point), Davistown;
 - Long Arm Parade, St Hubert's Island;
 - Dulkara Road Reserve, Woy Woy;
 - Ettalong Oval, Ettalong;
 - Kahiba Creek Reserve, Woy Woy;
 - Araluen Drive Reserve, Pretty Beach;
 - Ocean Beach, Umina to Ettalong Beach;
 - Pearl Beach;
 - Patonga Beach;
 - Sorrento Road Reserve, Empire Bay;
 - Yarram Road Playground, Bensville;
 - Putty Beach, Killcare;
 - Bateau Bay Reserve bounded by Avignon Avenue, Sabrina Avenue and Fishermans Bend;
 - Reserve off Moola Road, Buff Point (excluding the sports oval);
 - Charmhaven Reserve, Lowana Avenue, Charmhaven;
 - Drainage easement, James Watt Drive, Chittaway Bay;
 - Lees Reserve, Wyong Road, Chittaway Bay;
 - Helen Reserve, Gascoigne Road, Gorokan;
 - Craigie Reserve, Donald Avenue, Kanwal;
 - Reserve adjacent to Colongra Bay Hall, Colongra Bay Road, Lake Munmorah;
 - Reserve, Tallowood Crescent, Ourimbah;
 - Council Reserve, Peppercorn Avenue and Ivory Crescent, Woongarah;

- Mataram Ridge Park (southern section), Woongarah;
 - Tuggerah Oval, Second Avenue, Tuggerah;
 - Lakes Beach from 500m north of the Surf Club to Ocean Street;
 - North Shelly Beach, from the northern beach access walkway off Shelly Beach Road
- (adjacent to the golf course) to the beach access stairs opposite Swadling; and
- North Entrance Beach from Wyuna Avenue to Stewart Street.

Contracts Awarded

The following contracts over \$150,000 were awarded:

Name of Contractor	Nature of Goods and Services Supplied	Contract Value*
iQ Renew Pty Ltd	Waste, recycling and processing services	\$15,085,356.00
Pressure System Solutions Pty Ltd	Technical design consultancy - construction of South Tacoma Low Pressure Sewerage Scheme	\$195,120.00
Collaborative Construction Solutions	Redevelopment of Austin Butler Oval amenities and car park	\$1,339,542.00
Coregas Pty Ltd	Bulk oxygen supply 2018-2021	\$688,159.05
Convic Pty Ltd	Design - Lake Munmorah District Skate Park and Regional PlaySpace	\$189,920.00
Sell and Parker Pty Ltd	Collection and purchase of scrap metal and batteries from Central Coast Council Waste Management Facilities, Depots and Treatment Plants	\$3,760,000.00
Gongues Constructions Pty Ltd	Upgrade of Sewage Pump Station TO27, wrack collection pad and access ramp	\$1,041,800.00
Court Craft (Aust) Pty Ltd	Refurbishment of Lemon Grove netball courts	\$774,090.00
Colourworks Australia Pty Ltd	Printer services	\$3,102,000.00
Scape Constructions Pty Ltd	Design and construction of Forrester's Beach north access	\$263,371.70
Knock Contractors Pty Ltd	New water main and sewer main amplification – Gosford Golf Course and Gosford Hospital	\$227,100.00
VDG Services Australia Pty Ltd	Cleaning services - The Entrance Town Centre	\$1,143,979.04
Panel	Agency hire staff to meet workforce needs	\$10,000,000.00
Apex Parking Solutions Pty Ltd	Automation of Gosford City Parking Station	\$327,790.00
TreeServe Pty Ltd	Tree services	\$613,039.70
Protek Australia Pty Ltd	Roof replacement - Charmhaven Depot	\$1,048,179.00
Green Options Pty Ltd	Turf and landscape - Central Coast Stadium	\$394,240.00
Ipscape Pty Ltd	Single call centre platform	\$400,000.00
Solo Services Group Australia Pty Ltd	Cleaning services	\$2,668,495.50
Chas Clarkson	Manage and installation of Christmas Light at The Entrance	\$178,950.00
Facilities First Australia	Cleaning services - Central Coast Stadium 2018-2020	\$345,851.83
Collaborative Construction Solutions Pty Ltd	Upgrade of concourse amenities - Central Coast Stadium	\$621,005.60
Uniplan Group Pty Ltd	Design and construction of relocatable Holiday Park ensuites	\$365,143.00

Name of Contractor	Nature of Goods and Services Supplied	Contract Value*
Lane Safety Systems Pty Ltd	Work Health and Safety management system	\$455,400.00
Amer Sports Australia Pty Ltd	Cardio equipment replacement and repairs – Lake Haven Recreation Centre	\$207,556.55
Kellogg Brown & Root Pty Ltd	Extension of TO08A rising main	\$211,709.30
Australian Tourist Park Management Pty Ltd	Operation and management of Central Coast Council's four Holiday Parks 2019-2021	\$9,436,943.00
Central Coast Fencing Industries	Construction of baseball fencing at Watanobbi baseball fields	\$170,486.00
Scape Construction Pty Ltd	Road upgrade and drainage works - Kathleen Street, Woy Woy	\$1,014,391.12
Converge International Incorporating Resolutions RT K Pty Ltd	Staff counselling services	\$191,487.00
Northrop Consulting Engineers Pty Ltd	Redevelopment of Adcock Park	\$485,794.80
Dimension Data Australia Pty Ltd	Transformation of data centre	\$3,756,305.35
Gongues Constructions Pty Ltd	Design and construction of Sewage Pumping Station	\$1,138,000.00
Knock Contractors Pty Ltd	Construction of water main at Howes Road, Somersby	\$345,705.00
Starena Australia Pty Ltd	Replacement of seating at Central Coast Stadium	\$1,233,741.92
Somersby Electrical Pty Ltd	Upgrade electrical and switchboard - Sewer Pump Station	\$363,975.00
Gongues Constructions Pty Ltd	Sludge lagoon and ancillary works - Mardi Water Treatment Plant	\$1,132,300.00
Bolte Civil Pty Limited	Construction of Lake Munmorah Shared Pathway	\$692,714.73
Xylem Water Solutions Australia Limited	Wastewater pump supply	\$2,040,000.00
Scape Constructions Pty Ltd	Redevelopment of car park - Dark Corner Boat Ramp	\$591,200.00
Skilltech Consulting Pty Ltd	Water meter reading	\$1,889,585.64
EP Draffin Manufacturing Pty Ltd	Public place waste stations	\$310,400.00
Synergy Construction NSW Pty Ltd	Upgrade of Heazlett Park amenities	\$731,709.80
Collaborative Construction Solutions Pty Ltd	Design and Construction - EDSACC southern amenities	\$1,070,078.40
Delcare Constructions Pty Ltd	Drainage upgrade of Everglades Catchment	\$440,656.00
Water Treatment Australia Pty Ltd	Liquid polymer dosing system and works - Kincumber Sewer Treatment Plant	\$320,654.53
Scape Constructions Pty Ltd	Restoration of Elfin Hill Road Reserve	\$476,159.64
AAM Pty Ltd	Provision of digital aerial imagery and LiDAR	\$324,000.00
Kellogg Brown & Root Pty Ltd	Consulting services	\$310,400.00
Xylem Water Solutions Australia Limited	Upgrade of Sewer Pump Station WS36	\$383,373.80
Colas Contracting Pty Ltd	Polymer modified bitumen emulsion preservation treatment services	\$392,000.00
Beau Corp Projects Pty Ltd	Design and construct Budgewoi Leisure Park	\$584,800.00
Coastal Asphalt Pty Ltd	Construction of Kenmare Road, Green Point shared pathway	\$438,064.75
Optimal Stormwater Pty Ltd	Construct Gross Pollutant Traps at Wombat Street, Oakland Avenue, Ruskin Row and Shaw Street on Tuggerah Lakes Catchment	\$797,400.00

Name of Contractor	Nature of Goods and Services Supplied	Contract Value*
Hunter H2O	Preliminary design of Mardi Water Treatment Plant	\$321,374.00
Ixom Operations Pty Ltd	Supply and delivery of bulk liquified chlorine gas - Water Treatment Plants	\$425,000.00
Nowra Chemicals Manufacturers	Supply and delivery of bulk liquid aluminium sulphate - Water Treatment Plants	\$250,000.00
Waeger Constructions Pty Ltd	Design and supply of modular bridge components - Shirley Street, Ourimbah	\$427,800.00
Antoun Civil Engineering (Aust) Pty Ltd	Construction of Avoca Beach southern foreshore	\$1,732,089.70
GYC Pty Ltd	Small plant and outdoor power equipment	\$243,387.56
Cowyn Building Contractors Pty Ltd	Roof replacement at Lake Haven Recreation Centre and Bateau Bay PCYC	\$1,468,281.00
Tropic Asphalts Pty Ltd	AC 14 non-skid asphalt Woy Woy Road, Kariong	\$292,300.00
Rivers Construction Pty Ltd	Refurbishment of Erina Creek siphon mechanical	\$338,573.00
Optimal Stormwater Pty Ltd	Construction of Gross Pollution Trap - Trafalgar Avenue, Umina Beach	195,000.00
Newcastle Commercial Vehicles Pty Ltd	Trucks for Local Government	\$229,496.38
VWTech	Win10 SOE Project Zscaler Solution	\$511,658.82
Moduplay Group Pty Ltd	Upgrade of Shaun Brinklow playground	\$265,575.25
Rees Electrical Pty Ltd	Lighting installation at Hylton Moore Park Baseball Field	\$173,800.00
Delcare Constructions Pty Ltd	Construction of Tuggerawong shared pathway	\$612,257.50
Landmark Marinas Pty Ltd T/As Clement Marine Constructions	Removal and replacement of four public wharves gangway and floating pontoon - Brisbane Waters	\$1,627,685.00
RGH Consulting Pty Limited	Concept and design - Gosford Kincumber Carrier Main	\$206,000.00
A Space Australia Pty Ltd	Upgrade of community facilities playspace	\$300,000.00
Downer EDI Works Pty Ltd	Asphalt works - Ocean Beach Road, Woy Woy and West Street, Umina	\$824,835.10
Think Project Services Pty Ltd	Upgrade of Erina Library	\$247,024.00
Civica Pty Ltd	Upgrade of Civica Authority Managed Service	\$172,522.00
Soil Conservation Service	Upgrade of drainage at Watanobbi Reserve	\$328,750.00
Robson Civil Projects Pty Ltd	Upgrade of Bungary Road, Norah Head	\$772,678.59
Gato Sales Pty Ltd	Heavy plant and equipment	\$302,472.98
Jacobs Group (Australia) Pty Ltd	Warnervale Town Centre water and sewerage infrastructure	\$717,758.00
Atchison Truck Repairs Pty Ltd	Trucks for Local Government	\$265,442.96
Rivers Construction Pty Ltd	Refurbishment of Sewage Pumping Station TO17	\$363,392.00
Fulton Hogan Industries Pty Ltd	Heavy patching, supply and asphalt - Hue Hue Road	\$194,214.50
Thomas Duryea Localis Pty Ltd	Our + Wi-Fi supply of hardware and licences	\$471,494.02
Downer EDI Works Pty Ltd	Road rejuvenation and micro surfacing	\$850,000.00
Conplant Pty Ltd	Four smooth drum vibratory roller	\$170,000.00
Colas New South Wales Pty Ltd	Supply and lay asphalt - Woy Woy Road	\$292,300.00
Computer Systems (Australia) Pty Ltd	Software licence renewal	\$156,000.00
Macquarie Bank Limited	Leasing of laptops	\$1,113,894.00

Name of Contractor	Nature of Goods and Services Supplied	Contract Value*
Galapagos Pty Ltd Trading as Iplatinum Pty Ltd	Implementation of Enterprise Search and Compliance Solution iFerret	\$161,488.00
Jacobs Group (Australia) Pty Ltd	Gosford CBD sewerage improvements	\$1,327,846.00
Infor Global Solutions (ANZ) Pty Ltd	implementation of information technology solution	\$1,946,300.00
LA Group	Renovation of Lake Haven Recreation change room	\$152,763.00

NB: Contract Value includes variations

*Excludes GST

Equal Employment Opportunity Activities

The content of our EEO management plan was incorporated into the Workforce Management Strategy to ensure its integration into the way we work at Central Coast Council and meets the needs of our employees and the broader community.

The following activities have been undertaken:

- Engaged an Aboriginal Employment consultant to start developing an Aboriginal employment and engagement strategy;
- Accessibility statements placed on all recruitment advertisements around providing reasonable adjustments throughout the application and recruitment processes;
- Work experience program redesigned to include students with a disability with the first placement taking place in June 2019;
- Customer service staff undertaking Auslan course; and
- Universal Design course rolled out to sections of the organisation responsible for development projects in the community (e.g. playgrounds etc).

External Bodies exercising Council Functions

The following external bodies were delegated to exercise Council functions:

External Body	Purpose
Waterways and Coastal Protection maintenance and monitoring programs	Monitoring water quality in estuaries and creeks, to guide catchment improvement programs.
Fishbone Investments Pty Ltd Trading as Personal Services Australia (PSA)	Cemetery operator at Point Clare and Wamberal Cemeteries.
Affinity Partnership Pty Ltd (Tourism Central Coast)	Deliver tourism marketing and industry services contract.

Legal Proceeding Information

The following legal proceeding information is provided:

Claim	Current Status	Costs incurred by Council in 2018-19
Public Liability Claim	Ongoing	\$21,042.26
Public Liability Claim	Ongoing	\$28,977.18
Public Liability Claim	Ongoing	Nil
Public Liability Claim	Ongoing	\$10,570
Public Liability Claim	Ongoing	\$11,411.74
Public Liability Claim	Ongoing	Nil
Public Liability Claim	Ongoing	Nil
Public Liability Claim	Settled	\$100,000

Claim	Current Status	Costs incurred by Council in 2018-19
Public Liability Claim	Settled	\$24,384.77
Public Liability Claim	Ongoing	\$28,811.00
Public Liability Claim	Ongoing	\$4,986.50
Public Liability Claim	Ongoing	Nil
Public Liability Claim	Settled	\$15,539.79
Public Liability Claim	Ongoing	\$10,914.36
Public Liability Claim	Denied	\$578.50
Public Liability Claim	Settled	\$10,174.52

Other Party / Parties to the Proceedings	Status / Outcome	Amount Paid to Council's external solicitor*	Amount Paid to barristers / agents engaged on behalf of Council*	Other Amount Paid including Consultants*	Amount and cost received by Council from another party	Amount and cost paid to another party by Council
Land and Environment Court of NSW						
Anthony Collins	Matter listed for directions on 24 September 2019	\$28,586.00	Nil	\$225.00	Nil	Nil
Julie Huppatz	No Statement of claim has been issued, only letters and medical reports from claimants Solicitors requesting payments, which were denied	Nil	Nil	Nil	Nil	Nil
David Kings	Statement of claim and Statement of Particulars only just received	\$4,986.50	Nil	Nil	Nil	Nil
Phillip McBride	Judgement for the Plaintiff	\$15,539.79	Nil	Nil	Nil	Nil
Michael Morgan	Status Conference on 20 August 2019	\$3,988.50	Nil	\$6,925.86	Nil	Nil
Monet Potter	Claim has been denied and file is being held	\$578.50	Nil	Nil	Nil	Nil

Other Party / Parties to the Proceedings	Status / Outcome	Amount Paid to Council's external solicitor*	Amount Paid to barristers / agents engaged on behalf of Council*	Other Amount Paid including Consultants*	Amount and cost received by Council from another party	Amount and cost paid to another party by Council
	open for 6 months					
Dorothy Summerhill	Judgement for the plaintiff	\$10,174.52	Nil	Nil	Nil	Nil
Gregory	Withdrawn	Nil	\$1,625	Nil	Nil	Nil
Kalava and Kalava	Orders under s.34 of the Land and Environment Court Act	Nil	\$4,210	Nil	Nil	Nil
Winphil Pty Limited	Orders under s.34 of the Land and Environment Court Act	Nil	\$9,450	\$479	Nil	Nil
Capolupo	Orders under s.34 of the Land and Environment Court Act	Nil	\$200	\$165	Nil	Nil
Codling	Orders under s.34 of the Land and Environment Court Act	Nil	\$33,950	\$243.64	Nil	Nil
Pluim Commercial Contractors Pty Ltd	Orders under s.34 of the Land and Environment Court Act	Nil	Nil	\$186	Nil	Nil
Tenterfield Petroleum Pty Ltd	Orders under s.34 of the Land and Environment Court Act	Nil	\$34,464	Nil	Nil	Nil
Robert Bateman	Orders under s.34 of the Land and Environment Court Act	Nil	\$8,265	\$8,750	Nil	Nil
Bruce Kerr Pty Ltd	Orders under s.34 of the Land and Environment Court Act	Nil	\$37,250	\$11,430	Nil	Nil
Michael Griffiths	Discontinued	Nil	Nil	\$1,280	Nil	Nil

Other Party / Parties to the Proceedings	Status / Outcome	Amount Paid to Council's external solicitor*	Amount Paid to barristers / agents engaged on behalf of Council*	Other Amount Paid including Consultants*	Amount and cost received by Council from another party	Amount and cost paid to another party by Council
422 Pacific Hwy Wyong Pty Ltd and Ors	Pending	Nil	\$12,540	Nil	Nil	Nil
Pastoral Investment Land and Loan Pty Ltd	Pending	Nil	Nil	Nil	Nil	Nil
40 Gindurra Road Somersby NSW Pty Ltd	Pending	\$1,526	\$50,120	\$5,470	Nil	Nil
Hunter	Dismissed	Nil	Nil	Nil	\$30,000	Nil
Verde Terra Pty Ltd Class 1 Proceedings	Pending	\$29,488	\$106,630	\$24,781	Nil	Nil
Verde Terra Pty Ltd Class 4 Proceedings	Pending	\$12,163	\$15,750	\$5,737.71	Nil	Nil
Environment Protection Authority Class 5 Proceedings	Pending	\$3,948	\$5,600	\$1,392	Nil	Nil
Rocco Furfaro	Pending	Nil	Nil	\$271	Nil	Nil
Sam Furfaro	Pending	Nil	Nil	Nil	Nil	Nil
Warnervale Employment Zone Pty Ltd	Pending	Nil	Nil	\$271	Nil	Nil
Darcy Smith	Pending	Nil	\$1,000	Nil	Nil	Nil
Scape Constructions Pty Limited	Pending	Nil	Nil	\$5,500	Nil	Nil
Denis Fitzgerald	Pending	Nil	Nil	Nil	Nil	Nil
Anthony Denny	Pending	Nil	Nil	\$6,818	Nil	Nil
Tony Sleiman	Pending	Nil	Nil	\$1,314	Nil	Nil
Angolet Pty Ltd	Pending	Nil	Nil	Nil	Nil	Nil
Stevens Holdings	Pending	Nil	Nil	Nil	Nil	Nil
John Hancock	Pending	Nil	Nil	Nil	Nil	Nil
Pastoral Investment Land and Loan Pty Ltd	Pending	Nil	\$6,000	Nil	Nil	Nil

Other Party / Parties to the Proceedings	Status / Outcome	Amount Paid to Council's external solicitor*	Amount Paid to barristers / agents engaged on behalf of Council*	Other Amount Paid including Consultants*	Amount and cost received by Council from another party	Amount and cost paid to another party by Council
Supreme Court of NSW						
Atlantis Penthouse Pty Ltd	Pending	Nil	Nil	Nil	Nil	Nil
Norcross Pictorial Calendars Pty Ltd and Anor	Pending	Nil	\$72,763.64	Nil	Nil	Nil
Pastoral Investment Land and Loan Pty Ltd	Pending	Nil	\$24,175	Nil	Nil	Nil
AMT Planning Consultants Pty Ltd	Dismissed with costs		\$46,310	Nil	\$38,000	Nil
Hakea Holdings Pty Ltd	Appeal upheld	Nil	Nil	Nil	Nil	Nil
Local Court of NSW						
Various criminal prosecutions	Conviction with penalty (37)	\$7,184	Nil	Nil	\$700	Nil
	Section 10A conviction with no other penalty (9)					
	Section 10 proved but no conviction (66)					
	Dismissed (4)					
Industrial Relations Commission						
Local Government NSW		Nil	\$2,000	Nil	Nil	Nil
NSW Civil and Administrative Tribunal						
C. Tonnerbelle	Dismissed	\$990	Nil	Nil	Nil	Nil
S. Ryan	Dismissed - withdrawn by applicant	Nil	\$1,440	Nil	Nil	Nil
J. Amos	Dismissed – withdrawn by applicant	Nil	\$1,250	Nil	Nil	Nil

*Excluding GST

Other Bodies in which Council had a Controlling Interest

Council had a controlling interest in the following:

Body	Details
Gosford Affordable Housing Trust	The Trust was established under the former Gosford City Council. The objectives of the Trust are to promote and encourage the provision of social housing within the city of Gosford and to guide the administration of Trust assets.
Gosford Business Improvement District Incorporated	Gosford Business Improvement District Incorporated is an independent not-for-profit organisation which manages the funds collected by the Central Coast Council from commercial property owners within a designated area in the Gosford City Centre. These funds enable a range of projects and services to develop Gosford City into the thriving regional capital of the Central Coast.
Gosford Foundation Trust Management Committee	The Trust was established under the former Gosford City Council. The objectives of the Trust are to encourage and facilitate benevolent acts for the benefit of the community and to guide the administration of Trust assets.
Gosford Showground Trust	The Trust is responsible in assisting in the management of the Gosford Showground. The Showground is managed in accordance with the Crown Land Management Act 2016 which was proclaimed by the Minister for Lands and Forestry to commence on 1 July 2018.
Protection of the Environment Trust Management Committee	The Trust Management Committee is responsible for providing advice and feedback on how the Trustee should deal with Trust assets, the acceptance of gifts of cash and property, the distribution of cash and property, and other matters provided for in the Trust Deed.
The Art House Wyong Shire Performing Arts and Conference Centre Limited	The Art House is an independent company limited by guarantee and formed under Section 358 of the Local Government Act 1993. It is managed by an independent not-for-profit entity with an independent board of directors that includes Council as a member.

Other Bodies in which Council Participated

Council participated in the following:

Body	Details
Access and Inclusion Reference Group	The Reference Group is responsible for providing advice to assist and guide Council in the implementation of the Disability Inclusion Action Plan (DIAP).
Audit Risk and Improvement Committee	The Committee is responsible for providing independent assurance and assistance on risk management, control, governance, internal audits, organisational performance and external accountability responsibilities.
Central Coast Bush Fire Management Committee	The Committee is responsible for the management of bush fire risk across the defined bush fire district.
Catchments and Coast Committee - Brisbane Water and Gosford Lagoons	The Committee is responsible for promoting linkages and co-operation between the community, Council, State and Federal Governments, and other key stakeholders in the development and the implementation of coastal, estuarine, catchment and floodplain management plans for Brisbane Water and Gosford Lagoons.
Catchment and Coast Committee – Tuggerah Lakes	The Committee is responsible for promoting linkages and co-operation between the community, Council, State and Federal Governments, and other key stakeholders in the development and the implementation of coastal, estuarine, catchment and floodplain management plans for Tuggerah Lakes.

Body	Details
Central Coast District Liaison Committee	The Committee monitors and reviews the performance of the Rural Fire Service Level Agreement.
Central Coast Local Emergency Management Committee	The Committee provides cooperative interaction between emergency services, functional areas, Local Government and the community.
Central Coast Local Traffic Committee	The Committee is a technical committee that considers the installation of traffic control devices and traffic control facilities.
Childhood Obesity, Healthy Eating and Active Living Working Group	The Working Group focus on determining initiatives on reducing obesity and promoting healthy eating and active living in the region. The Working Group consists of members from State Government agencies and Central Coast Council.
Coastal Open Space System (COSS) Committee	The Committee is responsible for providing advice and feedback on championing biodiversity conservation outcomes with the broader community of the Central Coast, providing advice and feedback to Council on the development and implementation of the COSS Strategy for the Central Coast including the expanding COSS.
Community Environment Network	The Network partners with Coastal Open Space System (COSS) on connection projects.
Companion Animal Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on the development of strategic policies, programs, events, services and plans for effective management of companion animals.
Crown Lands Negotiation Program Committee	The role of the Committee is to be informed on the details of the Comprehensive Crown Land Negotiation Program and to provide feedback to Council on the Program.
Delta Electricity	This is a corporate sponsorship of Landcare Groups working in the vicinity of the Munmorah Power Station.
Employment and Economic Development Committee	The Committee is responsible for providing advice and feedback on ensuring employment and sustainable economic development initiatives of Council align with the Central Coast Community Strategic Plan.
Floodplain Management Australia	Floodplain Management Australia is a national network and provides cooperative interaction for flood risk management matters.
Gosford Central Business District (CBD) and Waterfront Advisory Committee	The Committee is responsible for providing advice and feedback on initiatives to promote and appropriately develop and activate the Gosford CBD and waterfront.
Hawkesbury-Nepean Valley – Local Government Advisory Group	The Advisory Group consists of eight Councils that work together to protect the natural values of the Hawkesbury-Nepean Valley and ensure it continues to be a healthy and productive catchment.
Heritage Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on matters relating to natural, historic and Aboriginal cultural heritage, and monitoring the implementation of Council's heritage strategy in line with the NSW Office of Environment and Heritage guidelines.
Hunter and Central Coast Regional Environmental Management Strategy Group	The Group is managed by a regional team of environmental professionals in partnership with member councils, as well as state and federal agencies, non-government agencies, community networks and associations.
Hunter and Central Coast Regional Planning Panel	Planning Panels operate across NSW to provide independent, merit-based decision making on regionally significant development. The Panels may also have a role in planning proposals, to undertake rezoning reviews or to act as the planning proposal authority when directed.

Body	Details
Lake Coal (Chain Valley Colliery) Committee	The Committee has been established for consultation on mining related matters.
Lake Macquarie Coastal Zone Committee	The Committee is run by Lake Macquarie City Council and is responsible for determining initiatives to improve coastal zones.
Lower Hawkesbury Estuary Management Committee	The Committee is responsible for improving the overall health of the Hawkesbury Estuary and is run by Hornsby Shire Council.
Mangrove Mountain and Spencer Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on matters relating to the Mangrove Mountain landfill site and the illegal dumping at Spencer, including recommendation and actions for implementation.
Pedestrian Access and Mobility Advisory Committee	This Advisory Committee is responsible for providing advice and feedback on active transport projects, including the Pedestrian and Mobility Plan, and safe movement of people through Council's pathway network.
Playspaces Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on the provision of playspaces across the Central Coast, ensuring the fair and equitable spread of accessible and inclusive playspaces, with a focus on rationalisation/expansion of existing playspaces.
Rural Fire Service (RFS) District Liaison Committee	The Committee is responsible for ensuring the effective operation of the RFS.
Social Inclusion Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on social issues that affect the Central Coast community, with a focus on addressing social issues identified in the Community Strategic Plan.
Status of Women Advisory Group	The Advisory Group is responsible for providing advice, advocating and raising awareness of issues that affect women on the Central Coast as well as promoting local networks and events that celebrate women in the community.
Stormwater NSW Association	The Association is run by a voluntary committee and provides valuable resource for stormwater professionals and is a source of information for wider community.
Sydney Coastal Councils Group - Beach Nourishment Implementation Working Group	The Working Group is responsible for understanding and addressing sand nourishment requirements at various coastal locations.
Terrigal Water Quality Sub-Committee	The Sub-Committee operates under the Catchments and Coast Committee for Brisbane Water and Gosford Lagoons to review existing information and examine ways to improve water quality at Terrigal Beach and The Haven.
Tourism Advisory Committee	The Advisory Committee is responsible for advocating the Destination Management Plan and Tourism Opportunity Plan by improving collaboration with tourism industry representation groups and relevant government funding bodies, and promoting and supporting sustainable tourism across the Central Coast.
Town Centre Advisory Committee	The Advisory Committee is responsible for providing advice and feedback on initiatives to attract investment, new businesses and an operational model to deliver economic development, tourism and the attraction of major events to the relevant town centres.
Wamberal Terminal Protection Working Group	The Working Group facilitates stakeholder consultation in the coordination of actions for the Coastal Zone Management Plan for Wamberal Beach.

Body	Details
Youth Action Team (Y4Y)	The Action Team is responsible for advocating, advising and acting on youth related issues.

Rates and Charges Written Off

Rates and charges written off total \$12,396.28.

Remuneration of Chief Executive Officer (General Manager)

The remuneration of the Chief Executive Officer for the reporting period was \$468,027.95.

Remuneration of Senior Staff

The remuneration for the reporting period was \$2,059,589.09.

Staff Overseas Visits

In November 2018 the Chief Executive Officer travelled to New Zealand to attend a meeting of the Local Government Chief Officers Group.

Stormwater Management Services Levy

The following stormwater management service information is provided:

Stormwater Management Levy Projects	Amount
Gross Pollutant Trap - Regent Street, Buff Point	\$210
Gross Pollutant Trap - Cresthaven Avenue, Bateau Bay	\$263
Aquatic Infrastructure Upgrade - Peace Park, Gorokan	\$302
Upgrade Projects - Tuggerah Lakes	\$586
Gross Pollutant Trap - Cheryl Street, Mannering Park	\$1,004
Riverbank Stabilisation - Hereford Street, Lower Ourimbah Creek	\$1,381
Gross Pollutant Trap - Beach Parade, Canton Beach	\$1,577
Gross Pollutant Trap - Government Road, Summerland Point	\$1,578
Streambank Rehabilitation - Wyong River	\$3,313
Foreshore Equipment - Long Jetty	\$6,010
Kayak Facilities Upgrades - Berkeley Vale	\$74,234
Aquatic Infrastructure Upgrade - Buff Point	\$123,252
Site 2 Sub-catchment - Berkeley Vale	\$124,618
Gross Pollution Trap - Oakland Avenue, The Entrance	\$147,237
Stormwater Management Planning - Tuggerah Lakes Catchment	\$201,007
Site 1 Sub-catchment - Berkeley Vale	\$339,855
TOTAL	\$1,026,428

Note: the above figures indicate the amount of stormwater levy funds utilised on these projects. The full cost of these projects maybe higher if they include other funding sources such as grants.

Works on Private Land

The following information is provided for work carried out on private land:

Summary of Work	Fully / Partly Subsidised?	Amount subsidised
Construction of garbage / storage enclosure	Full	\$127,875.00
Install shade sail at Memorial Park playground – The Entrance	Full	\$38,927.00
Demolition of amenities building – Toukley	Full	\$42,167.00
Construction of amenities building – Toukley	Full	\$174,830.00
Water connection at Waterfront Plaza – The Entrance	Full	\$23,000.00
Round tree seating construction at Pine Trees – The Entrance	Full	\$142,083.00
Replace fencing on lead up to The Entrance Bridge	Full	\$85,350.00
Replace fencing on lead up to Toukley Bridge	Full	\$64,425.00
Replace grass with synthetic turf – The Entrance	Full	\$37,500.00
Denning Street car park toilet upgrade	Full	\$71,604.00
Replacement of shade sail at Frank Ballance – Wyong	Full	\$38,456.00

Carers Recognition Act 2010

Report on Compliance with the Act

No activities to report during this reporting period.

Disability Inclusion Act 2014

Implementation of the Disability Inclusion Action Plan

The following progress has been made against the Disability Inclusion Action Plan:

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
Attitudes and Behaviours: Increase positive perceptions of disability within Central Coast Council staff, management and Councillors				
AB.001: Develop and implement disability awareness training at new staff inductions	Disability awareness training is included in induction for all Council staff	People and Culture	Year 1, Ongoing	All monthly staff induction training includes a presentation on Access and Inclusion which is delivered by Council's Disability Inclusion Officer. Content is regularly reviewed and updated to reflect current research and industry best practice.
AB.002: Develop and implement disability awareness and education activities for all Central Coast Council staff that are relevant, current to local needs, include a level of practical	Deliver 2 programs annually	Community Partnerships	Year 1, Annually	<ul style="list-style-type: none"> Disability Awareness / Confidence training delivered to all staff in two Council Business Units by a presenter with lived experience of disability; Photo shoot completed of recent Auslan interpreted theatre performances at Laycock Street

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
interaction and utilise various external facilitators and resources. E.g., Disability Confidence Week aligned to International Day of People with a Disability or Mental Health Month				<p>Theatre and two free sign language courses offered to the community at Erina Library. Video documentary for internal and external awareness campaigns in development to coincide with International Day of People with a Disability in December 2019; and</p> <ul style="list-style-type: none"> Planned Sign Language for Beginners' workshops scoped and will be held in 2019-20.
AB.003: Include regular contributions regarding disability inclusion / access to internal communication mediums	6 items in various Council newsletters / staff communication annually, ensuring articles are broadly representative of all disabilities	Community Partnerships	Year 1, Ongoing	<ol style="list-style-type: none"> Disseminated articles on Universal Design to relevant business units. Proposals in development with Communications Team to run Sign Language for Beginners' workshops proposed to run as part of Smart Eats sessions in 2019-20. Profiled Customer Service staff member in 5+ Things article who completed Sign Language course. Promoted internally the 'Including You' tent at the following Council hosted events: <ol style="list-style-type: none"> Light Up the Lake event; A Luminous Christmas event at The Entrance; Australia Day event at Woy Woy and Auslan interpreter included in Australia Day formalities; and Flavours by the Sea (cancelled due to weather). Photo shoot of Sign Language workshop participants completed for planned photo display at Erina Centre foyer in late November 2019, promoting awareness of the Deaf community for lead up to International Day of People with a Disability. Filming completed for planned video documentary with short interviews with participants to capture backstory for why they want to learn sign language to be used as awareness campaign to promote sign language (Auslan) as the native language used by the Deaf community and Council program to offer community opportunity to learn basic of sign language. Brief developed for internal staff education campaign on basic Auslan sign's in 2019-20.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
AB.004: Develop and implement relevant and targeted disability awareness training for frontline staff, incorporating information specifically required for the business unit e.g. customer service, lifeguards, libraries, rangers, childcare workers. Ensure training is relevant and related to role (e.g. Rangers will require different training to childcare)	Key frontline staff are identified and provided relevant training	People and Culture	Year 1, Ongoing	<ul style="list-style-type: none"> Disability Awareness / Confidence training delivered to People and Culture by a presenter with lived experience of disability; Quotes provided and being reviewed for other Council areas; and Five Customer Service staff completed Auslan training.
AB.005: Develop and implement training for relevant Communication and Engagement staff to better represent the reality of people with a disability in media and other communication mediums. Training to include a practical component to ensure the "lived experience" of people with a disability is properly conveyed	100% of relevant staff completed training	Community Engagement	Year 1, Ongoing as required for new staff	Training currently being investigated.
AB.006: Include disability awareness training in induction for Councillors. Training to include a practical component to ensure the "lived experience" of people with a disability is properly conveyed	New Councillors complete training through induction and training is both practical and theoretical	Governance and Business Services	Year 1, Ongoing as required	Three quotes for training suppliers forwarded to Councillor Support team. To be scheduled as part of future professional development for Councillors.
AB.007: Develop a library of appropriate, positive and contemporary images that depict a broad representation of people with a disability to be used within general Council publications and communication mediums	Photo library is developed	Community Engagement	Year 1, Ongoing	<p>Images from the following projects captured for inclusion in Council's image library:</p> <ul style="list-style-type: none"> "I Am Not Invisible" exhibition launch from 2018; Participants of recent Sign Language courses at Erina Centre; Auslan interpreted theatre performance of The Sydney Comedy Festival at Laycock Street Theatre; Spatial mapping project at Umina; and Interviews with Sign Language course participants for planned video documentary.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
AB.008: Through programs like <i>This Is the Life</i> and <i>Coast Alive</i> – develop videos that portray the experiences of local people living with a disability	Videos developed and utilised in community engagement campaigns	Community Engagement	Year 1, Ongoing	<ul style="list-style-type: none"> Two <i>This is the Life</i> video documentaries featuring social enterprises have been filmed that showcase employing people living with a disability living on the Central Coast; and Video shoot completed for short documentary of participant back stories from Sign Language workshops to raise awareness of the Deaf community and Auslan as their native language for internal and external awareness campaigns.
AB.009: Provide information to local businesses, retail property owners and Chambers of Commerce to enhance inclusion and patronage of people with a disability to their business. (E.g. the economics of disability, disability confidence for retail, etc.)	Information on economics of disability and disability confidence provided to relevant businesses and property owners	Community Partnerships	Year 2	Presented to businesses within The Entrance on <i>Missed Business</i> opportunity to increase patronage of people from the community with disabilities or restricted mobility and the quantified economic benefits. Resources and tools to help local businesses provided with more in development and plan to expand the project throughout the Local Government Area in 2019-20.
AB.010: Develop and implement an innovative, relevant and holistic annual disability awareness and education campaign for the broader Central Coast community. Campaign to include information from and partnerships with relevant external organisations	Deliver a minimum of 1 campaign annually	Community Partnerships	Year 1, Ongoing	<ul style="list-style-type: none"> 2 x Sign Language free courses offered to the community. All places filled before widely promoted and wait list with 6 people. Participants feedback very positive and Council considering a Sign Language 2 course to be offered in the future; Photo and video shoot completed capturing participants and their stories behind why they want to learn signing as a way to educate and raise awareness of Auslan as the native language of the Deaf community; “Awareness Campaign” –Auslan interpreted theatre performance for one session of each of The Sapphires, Sydney Comedy Festival and Possum Magic in its upcoming schedule at Laycock Street Theatre; and Proposal in development suggested at recent Access and Inclusion Reference Group for Inclusive Short Fiction Competition planned for 2019-20 for writers of all abilities from the community to submit work in different accessible formats.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
Liveable Communities: Improve Council's commitment and approach to designing inclusive and 'liveable communities'				
LC.001: Deliver training on universal design and access standards to staff responsible for developing and delivering projects, (e.g., town, environmental, recreation and traffic planners) to ensure staff responsible for developing and delivering projects are also delivering "liveable communities"	Relevant training identified and sourced. 90% of key staff identified by Unit Managers received training	People and Culture	Year 1, Ongoing as required for new relevant staff	35 Council Planners, Designers and Building Certifiers attended <i>Understanding Access and Universal Design in Buildings</i> training course. Expression of interest to go out to Council Senior Managers to determine next wave of staff to be trained.
LC.003: Develop a checklist tool to ensure all new projects incorporate accessibility at the concept design stage. Tool to include all relevant design improvements, not just those covered through legislation	Accessibility checklist tool developed and incorporated into project management system	Strategic Planning	Year 1, Ongoing	<ul style="list-style-type: none"> Council has commenced a process to prepare a comprehensive Development Control Plan for the Central Coast Region, which will further build upon the existing accessibility provision in the current controls; and As part of the development of this project the Disability Inclusion Action Plan will be introduced into key chapters relating to the design and layout to support adaptability and flexibility in new development. This project is a medium-term project being developed in association with Council's Comprehensive Local Environmental Plan.
LC.005: Develop and trial a picture augmentative / symbol signage program at The Entrance (such as program undertaken within "Sydney Park" and "safe places" program) for people with an intellectual disability	Trial program developed, implemented and assessed	Community Partnerships	Year 2	<ul style="list-style-type: none"> Augmentative signage incorporated in final Heritage Strategy Project at The Entrance; Access audit has been completed for The Entrance main tourist precinct incorporating Tourism Information Office, Memorial Park, Grant McBride Baths, waterfront pathway up to Surf Club with recommendations to be incorporated into future upgrades; and The first stage of heritage signs has been proposed for 2019-20 with universal design principals being considered in the proposed design of the signs.
LC.006: Promote Central Coast Council community funding programs to assist local organisations to access	Information on Central Coast Council community funding	Community Partnerships	Year 1, Ongoing	<ul style="list-style-type: none"> Improvements in accessibility will be eligible in all existing grant programs; Brief forwarded to a consultant regarding modification of the

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
funding to increase opportunities for inclusion and infrastructure enhancements	<p>programs made available to all relevant local organisations</p> <p>Relevant local organisations made aware of grant writing and aligned skill development opportunities</p> <p>Greater support to submit applications is provided including alternate formats for submission such as video if approved by Council</p>			<p>existing grant writing workshop to tailor and target specific organisations / individuals focussed on accessibility improvements; and</p> <ul style="list-style-type: none"> The grant guidelines designs have been reviewed and updated to be accessible.
<p>LC.007: Review and update the playground strategy for the Central Coast to ensure accessibility requirements are addressed at identified playgrounds- this should include but may not be limited to access, fencing, equipment at existing and proposed playgrounds. Ensure relevant playground information is available on Central Coast Council website</p>	<p>Relevant playground information available on Council website</p> <p>Deliver an updated Playground Strategy</p> <p>Identified playgrounds are upgraded, and new playgrounds constructed to ensure accessibility</p>	Open Space and Recreation	Year 1, Ongoing Year 2	<ul style="list-style-type: none"> Accessible playspace information is available on the Council website; Review and update of the Playground Strategy is on the planning work program to be completed in 2019-20 financial year; All new playspaces being built take inclusivity and accessibility into consideration and is included as a requirement in the Technical Specification (for Design and Construct contracts); and A combination of playspace upgrades and installations completed at the following locations: <ol style="list-style-type: none"> Trafalgar Avenue Playground, Umina; Long Jetty Foreshore; Bateau Bay Mini Park; Marsden Road Reserve, Blue Haven; James Vale Reserve, Mannering Park; Gosford Lions Park; Jarrett Street, Wyoming; Joshua Porter Reserve, Chain Valley Bay; Wendy Drive, Point Claire; Bronzewing Drive Reserve, Erina; Heazlett Park, Avoca Beach;

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
				12. Killarney Vale Foreshore; 13. Lara Close Reserve, Ourimbah; 14. MacMasters Beach; 15. Patonga Drive, Patonga; 16. Sutton Reserve, Bateau Bay; 17. Shaun Brinklow Park, Copacabana; 18. Ashwood Close, Glenning Valley; 19. Community Facility Playspaces; and 20. Replace rubber softfall at various playspaces.
LC.009: Develop and implement consistent policy for compliance with Companion Card to use at Council facilities and events	<p>Policy developed and promoted</p> <p>Opportunities identified to extend program</p> <p>Information on website's listings of facilities and other relevant mediums</p>	Community Partnerships	Year 2	<ul style="list-style-type: none"> New Companion Card promotional material received from Family and Community Services distributed to all Council point of sale locations, i.e.: pools, leisure centres, stadiums, theatres and gallery; and Confirmation received from all relevant business units that Companion Card is promoted and accepted at these venues.
LC.010: Develop a trial project to facilitate access to Council managed and controlled natural areas (e.g. walking and fire trails) for people with mobility aids	Trail project developed and evaluated	Natural and Environmental Assets	Year 2	<ul style="list-style-type: none"> The accessible boardwalk at Springfield Reserve was opened on 30 October 2018. The boardwalk improves access between Balfour Close and Willow Road including to the Chertsey Primary School; and Access audit completed for Kincumber Mountain and Chittaway Point Reserves. Reports received and will inform planning and design of other Council managed and controlled natural areas.
LC.011: Develop an accessibility audit program for the long term improvement of identified beaches, pools, leisure centres, jetties and wharves to inform related works program and prioritise improvements/upgrades	<p>Audit process developed</p> <p>Key audits and work program completed</p>	<p>Waterways and Coastal Protection</p> <p>Leisure and Lifestyle</p>	Year 1 - 2	<ul style="list-style-type: none"> Accessibility audits of Peninsula Leisure Centre, Niagara Park Stadium and Gosford Olympic Pool completed. Preferred works being prioritised with full completion by December 2019; Provision for portable lifting device incorporated into all Council wharf upgrades. Four wharf upgrades being undertaken include: <ul style="list-style-type: none"> Davistown Road, Davistown (Central); Amy Street, Davistown (Eulalia); Kendall Road, Empire Bay; and Wisemans Ferry Road, Spencer.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
				<ul style="list-style-type: none"> Audit of beaches and surrounding public open space areas completed. A number of works to improve access completed including Umina Beach access and Terrigal promenade handrails. Further works are scheduled to be completed by December 2019 using the Stronger Communities - Disability Matters project funding. This includes a new ramp at Avoca Beach and other beaches including Ocean Beach and Toowoona Bay.
Increase accessibility and inclusivity of Council owned community facilities				
LC.015: Develop accessibility audit program for council owned community facilities to inform related works program and prioritise improvements / upgrades	<p>Audit program developed</p> <p>Key audits and work program undertaken</p>	Property and Asset Management	Year 1 - 2	Accessibility audit program completed and works scoped and costed for delivery in 2019-20.
LC.017: Ensure current leasing agreements with external tenants occupying Central Coast Council community facilities include conditions to maintain accessibility features of the relevant facility. (e.g. possible removal of access ramp)	New or renewed leases include accessibility and inclusivity conditions	Property and Asset Management	Year 1 Ongoing	Maintenance of accessibility features will be included as lease agreements are renewed.
Increase availability of accessible amenities				
LC.018: Potential locations and funding for changing place(s) including adult change table and amenities. Ensure this action is considered through other identified audit programs	Location identified and funding sourced	Community Partnerships	Year 1 - 2	<ul style="list-style-type: none"> Gosford Olympic Pool change rooms now incorporate an Accessible Adult Changing Facility. Features including hoist, adult change table and privacy screen; and Desktop audit of the designs was completed by Access Consultant to confirm specification met requirements for an Accessible Adult Changing Facility.
LC.019: Options for portable changing place facility to be used at key locations and events when required	Options identified for portable changing places	Open Space and Recreation	Year 1-2	A portable adult changing facility is being sourced and quotes requested with plans to purchase a facility in 2019-20. The portable facility will be situated at Central Coast Regional Sports Facility and transported as required to other sites.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
LC.020: Investigate all options and develop unified policy on use of Multi Lock Access Key (MLAK) system for accessible public toilets, ensuring information and locations are available widely (including Central Coast Council website)	Policy developed and implemented The National Public Toilet Map is updated with all relevant details of public accessible toilets	Property and Asset Management	Year 2	Formal policy to be delivered, however all Council public toilets with a MLAK system are open to the public during daylight hours and available otherwise under the MLAK system Local Government Area wide. This has provided a consistent approach since the amalgamation.
LC.021: Develop appropriate Pedestrian Access and Mobility Plans (PAMPs) in key areas	Scope and plan projects Seek grant funding Implement plan(s)	Roads and Drainage	Year 2 -4	<ul style="list-style-type: none"> Finalised documents were placed on public exhibition throughout September to October 2018; A combined Geographic Information System map package to be created for both Pedestrian and Access Management Plan (PAMP) and Bike Plans; and The top priorities for 2019-20 capital expenditure program identified and will be continuing that process for 2020-21 and beyond.
LC.022: Deliver accessible bus stops and supporting infrastructure including footpaths	Accessible bus stop program identified. Program included within Council capital works program.	Roads and Drainage	Year 2 Ongoing	86 bus stop slabs installed that meet the Disability Standards for Accessible Public Transport.
LC.023: Explore partnership opportunities with accessible bus companies to Financial Year routes for accessible buses	Partnerships explored and developed, identified routes trialled.	Community Partnerships	Year 2 - 3	Link promoted on Council's website for Community Transport pilot program "Coast Connect"-an accessible bus service to Woy Woy station and promoted with 'Including You' tent at selected Council hosted events. Additional opportunities are being explored with other bus companies.
Increase tourism and economic development opportunities				
LC.024: Opportunities to promote existing information portals / apps such as Wheel Easy, finder website	Existing and appropriate information identified and promoted	Community Partnerships	Year 1 - Ongoing	<ul style="list-style-type: none"> Wheel Easy website still in development; Promoted Community Transport Coast Connect app for booking free accessible bus pick up as part of free commuter pilot in the Peninsula; and Partnerships with other bus companies being explored.
LC.025: Partnership opportunities to assist businesses to become more inclusive. This could be achieved through information, education, signage and	Partnerships developed and identified opportunities supported and delivered	Community Partnerships	Year 2	<ul style="list-style-type: none"> Disability Inclusion Officer presented to The Entrance Business Chamber on <i>Missed Business</i> concept and economic opportunities for improving accessibility; Liaison with Destination North Sydney and Surrounds in relation to

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
programs such as <i>Missed Business</i> program or <i>Be Accessible</i> (NZ program)				<p>funding opportunities for businesses development and small infrastructure upgrades; and</p> <ul style="list-style-type: none"> Two free Sign Language courses offered to the community. Some participants include local business owners.
<p>LC.026: In partnership with relevant organisations / entities (e.g. Central Coast Tourism) explore accessible tourism opportunities through infrastructure improvements, marketing and promotion to develop the Central Coast as a highly attractive tourist destination for people with disabilities, friends and families</p>	<p>Opportunities identified</p> <p>Plan developed</p> <p>Required works considered within capital works program</p> <p>Accessible tourism resources and information delivered to the tourism sector to increase knowledge and awareness</p> <p>Promotion and marketing campaign developed and delivered</p>	Community Partnerships	Year 1 - 2	<p>The following capital works programs have commenced, or have been completed, that will enhance accessibility to areas regularly visited by tourists and residents:</p> <ul style="list-style-type: none"> Installation of wheelchair accessible picnic tables, shelters, pathways and barbeque at Memorial Park, The Entrance; Portable lifting device incorporated into all new and upgraded wharves; Renewing the walkway between the Surf Club and the eastern rock shelf at Avoca Beach; Installation of decking pathway to viewing platform at Umina Beach; Koolewong boat ramp, jetty and foreshore upgraded to increase accessibility including ramped access to the jetty; Chittaway Lions Park playspace upgrades include a concrete path connecting the shared pathway and seating area, and partial rubber flooring, creating an inclusive playspace for the whole community; Gosford Lions Park upgrades completed; Accessible change amenities at Gosford Olympic Pool; Central Coast Signage Strategy incorporates feedback from Access and Inclusion Reference Group to ensure gateway and street signage designs are in accessible formats; 10 Council owned playspaces upgraded to include accessible play elements and 10 on track to commence before the end of 2018-19; Access audit of picnic area and walking trails at Kincumber completed with map of accessible walking trails to be developed and included on signage at the site; and All capital works access upgrades have been included in media releases and are available through social media and the website.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
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Other activities include:

- Agreement signed with Ability Links for 'Including You' Tent to be used at major Council events. The tent provides free to hire sensory, vision, mobility and communications support for attendees helping to create more inclusive and accessible events and raise awareness. New wheelchair and walking frame added to 'Including You' Tent kit. Events where 'Including You' Tent has been used include Light Up the Lake event, A Luminous Christmas event at The Entrance;
- Australia Day event at Woy Woy and Auslan interpreter included in Australia Day formalities; and
- Contract for Spatial Mapping project awarded. Ground audit complete of 5 business districts (town centres – Woy Woy, Umina, Budgewoi, The Entrance, Wyong) to map the continuous accessible path of travel. This data set will improve the quality and availability of information for people using wheelchairs and pedestrians with diminished mobility to plan and easily move around the town precinct and enable access to the transport network. The program is to be incorporated into Council's current geographical information system. This information will allow Council to further plan for accessible tourism in the north and south of the region.

Employment: Improve inclusive employment practices and increase the rate of meaningful employment of people with disabilities with Central Coast Council

Increase inclusivity of the workplace and recruitment processes for people with disabilities

E.001: Establish a program or adapt existing project(s) to provide work placement opportunities and volunteer positions for people with disabilities	Program developed and implemented Number of people completing placements	People and Culture	Year 2	<ul style="list-style-type: none"> • The Work Experience Program has been relaunched with 12 placements for young people with a disability. Collaborating with key IT stakeholders to develop online e-form for an inclusive work experience program. Existing disability friendly Council buildings / facilities have been identified and communication with key stakeholders (internal and external) commenced to provide work placement opportunities for people with disabilities; • In addition, as part of the amalgamation, Council developed a
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Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
				<p>project to look at harmonising all People and Culture Policies. Part of the suite of policies includes a Talent Acquisition policy that references Equal Employment Opportunity principles, specifically those relating to people with a disability. Supporting documentation such as the job adverts have also been adjusted to include that:</p> <ul style="list-style-type: none"> - a statement of inclusion that identifies our commitment to diversity and specifically identifies people with a disability; - a statement that encourages any person who may be deaf, hearing or speech impaired to contact us through the National Relay Service TTY call 133 677 or Speak and Listen 1300 555 727; - a statement that encourages any person with a disability that may require alternative options (other than online) in completing / submitting their application to please contact the Talent Acquisition team; and - when applicants are invited to interview, the correspondence asks them to make contact should they have a disability that requires specific access arrangements or any other interview support.
<p>E.002: Review and update all relevant Central Coast Council People and Culture policies to ensure inclusive employment practices that consider all types of disabilities, e.g., leave policies, including sick and carers, general work conditions policies and work from home policy</p>	<p>All relevant policies reviewed and updated</p>	<p>People and Culture</p>	<p>Year 1 - 3</p>	<ul style="list-style-type: none"> • Equity, Diversity and Respect policy launched across the organisation; • Other policies conform to Equal Employment Opportunity principles; and • Further work to be undertaken to ensure all policies are adequately captured.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
E.004: Develop clear and concise procedure / brief to engage only relevant organisations and employment agencies who demonstrate a commitment to inclusive services, e.g. appropriate language, inclusive training methods and alternate formats	Procedure/brief is developed and implemented All documentation will ensure training is specific to the needs of the individual	People and Culture	Year 1 - 2	Discussions with Procurement to determine how Council will engage with suppliers for tender to ensure they are socially inclusive in particular for recruitment providers.
E.005: Inclusive employment training provided for all People and Culture staff, ensuring 'hidden disabilities' are adequately understood	Training successfully delivered to all relevant existing staff Training supplied through induction process to all new relevant staff	People and Culture	Year 1 - Prior to inclusive employment policy being developed	<ul style="list-style-type: none"> • Training delivered to People and Culture on hidden disabilities, reasonable adjustments and current disability legislation; and • Researching options for online e-learning platform to roll out to People and Culture Business Partners electronically or to run session at the next People and Culture event.
E.008: Develop and provide training for supervisory staff regarding mental health and disability awareness	Training developed or incorporated into existing training and supplied to all supervisory staff	People and Culture	Year 1 - 2	<ul style="list-style-type: none"> • Mental Health (hidden disability) training delivery has occurred at the Leadership level which included linkages with disability awareness. • Specific Access and Disability; Awareness training was held in October 2018 for staff and leaders in Buildings and Recreation Areas. The proposed format to deliver the training in this area has been re-strategised and the team are working with Communications on an appropriate plan; • Further work is occurring to develop self-paced and online learning options for remaining target groups that were unable to attend face to face training. Importantly, it will also ensure that any new leaders to the organisation have access to this training via an online methodology; and • Further workshops continue for identified areas. The Learning Management Solution, due for implementation in the 2019-20 will further enable ongoing learning and awareness.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
Systems and Processes: Procure goods, materials, works and services including infrastructure, facilities and information technologies that are accessible to staff and community members with a disability				
SP.001: Develop and implement procurement policy, procedures, and guidelines that facilitate the inclusion of people with disabilities and ensure social procurement opportunities are realised (e.g. strive to support social enterprise / businesses that employ people with a disability)	<p>Identification of relevant policy, procedures, and guidelines</p> <p>Consultation with key stakeholders regarding disability inclusion provisions</p> <p>Update relevant documentation</p> <p>Communication to end users</p> <p>Monitor, review and report on effectiveness</p>	Procurement and Projects	Year 1 - Ongoing	<ul style="list-style-type: none"> Procurement policy has been updated and procedures implemented that encourage sustainable procurement outcomes, including disability organisations and social enterprises. Information sessions were delivered upon adoption and additional sessions held as requested by business units; and Council has also joined the Sustainable Choice Procurement Program which further delivers on this action.
SP.002: Purchase software, hardware and platforms which meet accessibility standards, including WCAG2.0 and which are compatible with assistive technologies	All new software / hardware procured must demonstrate accessibility compliance	Information Technology	Year 1 - Ongoing	<ul style="list-style-type: none"> Central Coast Council website is designed with a focus on ease of navigation, accessibility for all customers and is compliant with WCAG2.0 standard; New ticketing machines procured for use in Administration buildings stand at a height that customers in wheelchairs can comfortably read and use; Software as a Service procurement process has incorporated accessibility compliance check when seeking Cloud based software services; and Microsoft Windows 10 and Office365 is being deployed to Council employees which contains rich accessibility capabilities and can integrate assistive technologies.
SP.003 Ensure newly developed Central Coast Council website and intranet adheres to relevant accessibility standards (e.g. WCAG2.0)	Website meets relevant standards	Community Engagement	Year 1 - 2 Ongoing	<p>New website implemented adhering to WCAG2.0 accessibility standards with all remedial actions finalised with exception of downloadable source documents.</p> <p>Intranet project scoped and inclusive of WCAG2.0 accessibility standards.</p> <p>Intranet development will be undertaken in the 2019/20 financial year.</p>

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
SP.004: Deliver accessible documents training to staff who produce documents for upload to the website	At least one person per business unit receives training – as determined by Unit Manager	Community Engagement	Year 1 - 2	Identified staff requiring training by undertaking accessibility audit of website documents. Developed the online training program for accessible documents with Vision Australia. Training delivery planned for the 2019-20.
SP.005: Ensure Central Coast Council website has a dedicated area that contains accurate and relevant information for people with a disability – encompassing residents, tourists and businesses	<p>Website information is continually available</p> <p>Content is relevant and current</p> <p>External agencies / organisations engaged with people with a disability are accurately recognized and acknowledged</p>	Community Partnerships	Year 1 - Ongoing	<ul style="list-style-type: none"> Information for people with a disability including resources and key sector links updated; Beach Wheelchair booking form uploaded; Link to Inclusive PlaySpaces landing page with a profile of accessibility features of all Council owned playspaces added to Council's Access and Inclusion landing page on the website; Information and links to approved Disability Inclusion Action Plan project partners and as part of Action Item LC.024 to promote information portals / apps such as WheelEasy finder website when ready to be uploaded; and Proposal being drafted to move Access and Inclusion landing page from Council website to the main menu banner in response to overwhelming feedback from the community and the Access and Inclusion Reference Group that current location is difficult to find.
SP.006: Ensure new content uploaded to website and intranet meets relevant accessibility requirements	100% of new uploads (unless meets business content exception rule) and identified key historical documents made available in accessible format	Community Engagement	Ongoing	<ul style="list-style-type: none"> A range of business controls and rules have been put in place to ensure that all documents moving into the new website environment will be made accessible; and Accessible documents training for all relevant staff in development. Content currently being reviewed by relevant internal stakeholders.
Better promote and share information about accessibility services, features and equipment that Council has available				
SP.007: Liaise with people with intellectual disabilities and / or relevant external organisations to help the identification and prioritisation of key customer service enquiries / complaints identified for development into	<p>Customer service complaints identified</p> <p>Solutions and/or resources developed and implemented</p>	Community Engagement	Year 1 - 3	<ul style="list-style-type: none"> Liaison completed with internal stakeholders; Reviewed market for appropriate training; Auslan training completed; and Customer complaints reviewed to identify barriers and actions to implement are underway.

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
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resources to alleviate these issues e.g.: Easy English documents and forms

SP.008: Develop a procedure at customer service centres for the timely engagement of Auslan interpreters for customers who are deaf, e.g.: Service NSW model	Procedure developed and implemented	Community Engagement	Year 2	Procedure completed. Four customer service officers completed online Auslan training with Deaf Society of NSW and those staff are now used as a reference point for customers in our knowledge base document.
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SP.009: Audit of existing hearing loops at Council facilities, including libraries, customer service centres, Council chambers and Theatres. Audit to also included additional key community facilities that could benefit from the installation of hearing loops and other technology such as captioning	Audit completed, priority list for repair identified and work progressively completed	Property and Asset Management	Year 1 - 3	Audit completed of existing hearing loops within identified community facilities.
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Ensure community engagement practices are inclusive of people with disabilities

SP.010: Implement signage at beaches and all relevant facilities and open spaces that indicate locations accessibility features, e.g., beaches with wheelchairs and or matting, parks with suitable equipment	Signage implemented at all relevant beaches/spaces/facilities with accessibility features/equipment Relevant information also available on Central Coast Council website	Open Space and Recreation Leisure and Lifestyle	Year 1 - Ongoing	<ul style="list-style-type: none"> • Signage needs are being included in beach and community facilities access audit reports which informed program of works; and • New signs indicating availability of beach wheelchairs erected at all Council owned Surf Clubs.
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Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
<p>SP.011: Promote the role and function of the Disability Inclusion Officer within Central Coast Council and the broader community - with information available through various mediums (e.g. website, interagency, media, written information, etc.)</p>	<p>Increased community and staff understanding of the Disability Inclusion Officer role</p>	<p>Community Partnerships</p>	<p>Year 1 - Ongoing</p>	<ul style="list-style-type: none"> • Role promoted at all monthly new staff induction training sessions; • Disability Inclusion Officer attends various interagency meetings including Connect Ability formerly Central Coast Disability Network, Central Coast Ageing and Disability forum, CC Dementia Alliance as guest attendee, Peninsula Disability and Ageing Interagency; • Presented to University of Newcastle diversity students at both Ourimbah and Newcastle CBD campus on Access and Inclusion and Council's Disability Inclusion Action Plan with positive feedback received; • Introductions at two Sign Language courses offered to community at the Erina Centre; • Two Access and Inclusion Reference Group meetings convened so far in 2019. Two more scheduled before the end of the calendar year; • Disability Inclusion Officer meets regularly with numerous sector professionals and other external stakeholders to scope opportunities for potential project partners to implement actions in the Disability Inclusion Action Plan; and • Disability Inclusion Officer invited to present at Pedestrian Access and Mobility Plan (PAMP) Advisory Committee, and various internal areas of Council.
<p>SP.013: Explore appropriate ongoing engagement opportunities to assist Council in implementing the Disability Inclusion Action Plan (DIAP). Mechanisms need to include opportunities for engagement with external and internal stakeholders</p>	<p>Appropriate engagement mechanisms identified and established</p>	<p>Community Partnerships</p>	<p>Year 1 Ongoing</p>	<ul style="list-style-type: none"> • An Expression of Interest for Access and Inclusion Reference Group was developed and advertised in October 2018 with membership determined shortly after. This group will assist in guiding Council's implementation of the DIAP. Two Access and Inclusion Reference Group meetings have been convened thus far, and the Group have provided input into Council's Signage Strategy; • Ongoing presentations at new staff Induction Training sessions. A partnership has been developed with local disability advocate to provide as a back-up for Disability inclusion Officer at Council staff induction training; • Council has partnered with Musicians Making a Difference (MMAD) and Ability Links to deliver

Action	Key Performance Indicator	Responsibility	Timing	Progress Comments
				<p>an inclusive art program engaging with young people aged 18-25 years living with a disability. Seen and Heard was launched on 3 December 2018 coinciding with International Day of People with a Disability;</p> <ul style="list-style-type: none"> Disability Inclusion Officer presented at University of Newcastle on Access and Inclusion to diversity students and has been invited back to present to both Ourimbah and Newcastle Campuses; Disability Inclusion Officer engages regularly with external organisations including but not limited to Ability Links, Local Area Health, Central Coast Disability Alliance Hunter, Central Coast Disability Network, Wyong TAFE, and Local Government NSW. Disability Inclusion Officer also attends the Disability Interagency meeting; Two free Sign Language Courses for the community at The Erina Centre delivered by The Deaf Society. All places filled for both courses before widely promoted; Disability Inclusion training delivered for gallery tour guides; and Research and business case developed for Council registering as a potential NDIS provider.

*WCAG2.0 – Web Content Accessibility Guidelines version 2. This is a technical standard that when adhered to will make web content accessible to a wider range of people with disabilities, including blindness and low vision, deafness and hearing loss, learning disabilities, cognitive limitations, limited movement, speech disabilities, photosensitivity and combinations of these.

Environmental Planning and Assessment Act 1979

Planning Agreements

The following planning agreements were in place during the reporting period:

Date Executed	Agreement Parties	Property Description	Agreement Details	Status
13 August 2018	Central Coast Council and Zaychan Pty Ltd	Lot 27 DP 663622	The agreement specifies the obligations of Zaychan Pty Ltd or any subsequent owner of the subject land to be complied with associated with the residential subdivision of the land	Lot 27 DP 663622

Government Information (Public Access) Regulation 2009

Government Information (Public Access) Information

The following information is presented:

Table A: Number of applications by type of applicant and outcome*								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm / deny whether information is held	Application withdrawn
Media	0	0	0	0	0	0	0	0
Members of Parliament	1	1	1	1	0	0	0	0
Private sector business	4	7	2	2	3	1	0	3
Not for profit organisations or community groups	3	4	1	2	1	0	0	0
Members of the public (Legal Representatives)	17	17	1	6	6	0	0	0
Members of the public (Other)	23	30	12	2	12	0	0	1

*More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm / deny whether information is held	Application withdrawn
Personal information applications*	0	1	3	0	0	0	0	0
Access applications (other than personal information applications)	43	49	12	20	0	0	0	3
Access applications that are partly personal information applications and partly other	5	7	1	1	4	0	0	1

*A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual)

Table C: Invalid applications

Reason for invalidity	Number of applications
Application does not comply with formal requirements (Section 41 of the Act)	5
Application is for excluded information of the agency (Section 43 of the Act)	0
Application contravenes restraint order (Section 110 of the Act)	0
Total number of invalid applications received	5
Invalid applications that subsequently became valid applications	0

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 to Act

	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	10
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

*More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure: matters listed in table to Section 14 of the Act

	Number of occasions when application not successful
Responsible and effective government	10
Law enforcement and security	10
Individual rights, judicial processes and natural justice	68
Business interests of agencies and other persons	22
Environment, culture, economy and general matters	3
Secrecy provisions	3
Exempt documents under interstate Freedom of Information legislation	0

Table F: Timeliness

	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	121
Decided after 35 days (by agreement with applicant)	4
Not decided within time (deemed refusal)	2
Total	127

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld	Total
Internal Review	2	2	4
Review by Information Commissioner	0	0	0
Internal review following recommendation under Section 93 of Act	0	0	0
Review by NCAT	1	1	2
Total	3	3	6

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of applications for review
Applications by access applicants	3
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	2

Independent Pricing and Regulatory Tribunal Act 1992

Implementation of determinations / recommendations

The implementation of determinations / recommendations from the Independent Pricing and Regulatory Tribunal (IPART) is provided.

Water Authority Charges - former Gosford Local Government Area

Single residential dwelling	Annual Amount	Half Yearly Account
Water Service Charge (for the availability of your water supply service - separate user pays charges apply for water usage)	\$197.92	
Sewer Service Charge (for the availability of sewer services)	\$672.42	
Stormwater Drainage Service Charge (provides funds to maintain and improve Council's drainage network)	\$124.64	
Total Service Charges (excluding water usage @ \$2.29 per KL)	\$994.98	\$498

Water Authority Charges - former Wyong Local Government Area

Single residential dwelling	Annual Amount	Quarterly Instalment
Water Service Charge (for the availability of your water supply service - separate user pays charges apply for water usage)	\$164.63	
Sewer Service Charge (for the availability of sewer services)	\$483.28	
Stormwater Drainage Service Charge (provides funds to maintain and improve Council's drainage network)	\$128.32	
Total Service Charges (excluding water usage @ \$2.29 per KL)	\$776.23	\$194

Billing Methodology former Gosford Local Government Area

Rate or Service Charge	Legislation	Notice/Account	Billing Frequency	Payment Dates
Ordinary Rates	LGA	Annual Rates	July annually	In full by 31 August or four instalments due: <ul style="list-style-type: none"> • 31 August; • 30 November; • 28 (or 29) February; and • 31 May.
Special Rates				
Domestic Waste				
Other (non-Domestic) Waste				
Stormwater Drainage Service	WMA			
Water Availability	WMA	Water Account	Half Yearly*	30 days after issue date.
Sewerage Service Availability				
Water Usage				
Sewer Usage				
Trade Waste				

*Various issue dates depending on suburb/area according to water meter reading program

Billing Methodology former Wyong Local Government Area

Rate or Service Charge	Legislation	Notice/Account	Billing Frequency	Payment Dates
Ordinary Rates	LGA	Annual Rates	July annually	In full by 31 August or four instalments due: <ul style="list-style-type: none"> • 31 August; • 30 November; • 28 (or 29) February; and • 31 May.
Special Rates				
Domestic Waste				
Other (non-Domestic) Waste				
Water Availability	WMA	Water Account	Quarterly*	30 days after issue date.
Sewerage Service Availability				
Stormwater Drainage Service				
Water Usage				
Sewer Usage				
Trade Waste		Trade Waste Account	Based on water usage: <ul style="list-style-type: none"> • Small user – August annually; and 	

- Large users – monthly or quarterly.

**Various issue dates depending on suburb/area according to water meter reading program*

Water Supply Service Charges

Council levies the water supply service charge on the owners of all properties for which there is an available water supply service. This covers the costs of making water available.

For those properties that become chargeable or non-chargeable during the year a proportional charge or fee calculated on a daily basis is applied.

The water supply service charges for 2018-19 are as follows:

Meter Type / Size	Former Gosford LGA	Former Wyong LGA
Residential property service	\$197.72	\$164.63
Multi Premises	\$197.72	\$164.63
Water availability	\$197.72	\$164.63
Unmetered properties	N/A	\$577.49
Non Res single 20mm	\$197.72	\$164.63
20mm meter	N/A	\$146.02
25mm meter	\$275.94	\$228.15
32mm meter	\$452.10	N/A
40mm meter	\$706.42	\$584.09
50mm meter	\$1,103.80	\$912.63
80mm meter	\$2,825.74	\$2,336.34
100mm meter	\$4,415.22	\$3,650.54
150mm meter	\$9,934.26	\$8,213.70
200mm meter	\$17,660.92	\$14,602.14
Non specified pipe/meter size	(meter size) ² /625 x \$275.94	(meter size) ² /625 x \$228.15

Water Usage Charges

In addition to the water supply service charge, all potable water consumed will be charged at \$2.29 per kilolitre.

Where water usage relates to multiple financial year periods the usage will be apportioned to each period on a daily average basis and the applicable period's water usage charge will be applied.

Sewerage Supply Service Charges

Council levies this charge to cover the cost of supplying sewerage services on all properties for which there is a sewerage service either connected or available.

For those properties that become chargeable or non-chargeable during the year a proportional charge or fee calculated on a daily basis is applied.

Non Residential properties will be levied a sewerage service charge based on meter size and a sewerage usage charge. Where the sum of these charges is less than the non-residential minimum sewerage charge, the non-residential minimum will be charged instead.

A discharge factor in accordance with Council's Trade Waste Policy is applied to the charge based on the volume of water discharged into Council's sewerage system.

Meter Type / Size	Former Gosford LGA	Former Wyong LGA
Residential property service	\$672.42	\$483.28
Multi Premises	\$672.42	\$483.28
Sewer availability	\$672.42	\$483.28
Non-residential minimum	\$672.42	\$483.28
20mm meter	\$672.42	\$284.16 x DF
25mm meter	\$1,541.80 x DF	\$443.99 x DF
32mm meter	\$2,526.08 x DF	N/A
40mm meter	\$3,947.02 x DF	\$1,136.61 x DF
50mm meter	\$6,167.22 x DF	\$1,775.95 x DF
80mm meter	\$15,788.10 x DF	\$4,546.43 x DF
100mm meter	\$24,668.90 x DF	\$7,103.80 x DF
150mm meter	\$55,505.04 x DF	\$15,983.55 x DF
200mm meter	\$98,675.64 x DF	\$28,415.20 x DF
Non specified pipe/meter size	(meter size) ² /625 x \$1,541.80 x DF	(meter size) ² /625 x \$443.99 x DF

Sewerage Usage Charges

There is no sewer usage charge payable by residential properties.

For non-residential properties, a discharge factor based on the type of premises is applied to the assessed volume of water purchased from Council to determine the volume discharged to the sewerage system.

Sewage discharged into the sewerage network will be charged at \$0.83 per kilolitre.

Recycled Water

Supply of reticulated tertiary treated sewerage effluent, except when covered by an individual agreement, will be charged at \$1.15 per kilolitre for the former Wyong LGA and \$1.79 per kilolitre for the former Gosford LGA.

Stormwater Drainage Service Charges

This charge is levied by Council for the provision of stormwater drainage services, and covers the cost of maintaining the stormwater drainage network.

Basis of Charges	Former Gosford LGA
Stormwater drainage charges (per property per annum)	124.64

Meter Type / Size	Former Wyong LGA
Residential property service charge	\$128.32
Multi premises	\$96.24
20mm meter	\$128.32
25mm meter	\$200.50

Meter Type / Size	Former Wyong LGA
40mm meter	\$513.28
50mm meter	\$802.01
80mm meter	\$2,053.14
100mm meter	\$3,208.03
150mm meter	\$7,218.05
200mm meter	\$12,832.09
Non specified pipe/meter size	(meter size) ² /625 x \$200.50

The residential drainage service charge above applies to retirement villages.

Pension Rebates - Water and Sewerage Service Charges

Council provides a reduction of 50% of the water supply service and water usage charges levied up to a maximum of \$87.50 and a further reduction of 50% of sewerage service charges levied up to a maximum of \$87.50.

Of these reductions 55% is reimbursed by the NSW Government.

Goods and Services Tax

Good and Service Tax (GST) does not apply to Council's annual rates and charges. GST does however apply to certain fees as indicated in the schedule of fees and charges pursuant to a new A New Tax System (Goods and Services Tax) Act 1999.

Pricing for water, sewerage and drainage service and usage charges for each property type is as follows:

North – former Wyong Local Government Area; and

South – former Gosford Local Government Area.

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
<p>Metered residential properties with individual meters:</p> <ul style="list-style-type: none"> Houses and terraces; Strata title properties; Company title dwellings; Community development lots; and Retirement villages. 	Each property, lot or unit is levied the residential water service charge	Each property will be levied for water passing through its meter	Each property, lot or unit is levied the residential sewerage service charge	No charge	<p>North: Each property, lot or unit is levied the residential stormwater drainage service charge.</p> <p>South: The stormwater drainage service charge will apply.</p>
<p>Metered residential properties with common meters:</p> <ul style="list-style-type: none"> Strata Title Properties; Company Title dwellings; and Community development lots. 	<p>Each strata lot or company title dwelling will be levied the residential water service charge.</p> <p>North: Each community development lot will be levied the multi premises</p>	Usage through a common meter will be apportioned by unit entitlement and charged to each property, lot or dwelling	<p>Each strata lot or company title dwelling is levied the residential sewerage service charge.</p> <p>North: Each community development lot will be levied</p>		<p>North: Each property, lot or unit is levied the multi premises stormwater drainage service charge.</p> <p>South: The stormwater drainage</p>

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
	water service charge for each property within the Multi Premises		the multi premises sewerage service charge for each property within the Multi Premises		service charge will apply.
Retirement villages with common meters	Non-residential service charges will apply, and are based on the size of the meter	Usage through a common meter will be charged to the owner of each Retirement Village	Sewerage service charges levied will be the higher of: <ul style="list-style-type: none"> Meter based charge multiplied by discharge factor, plus usage; or The residential sewerage service charge 	Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre	North: The multi premises stormwater drainage service charge will apply. South: The stormwater drainage service charge will apply.
Non-residential properties with single individual 20mm meters	Each property, lot or unit is levied the non-residential single 20mm water service charge	Each property will be levied for water passing through its meter	Each property, lot or unit is levied the non-residential sewerage service charge	Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre	North: The non-residential stormwater drainage service charge will apply based on the size of the water meter. South: The stormwater drainage service charge will apply.
Non-residential properties with meters of 25mm or greater or multiple meters of any size	Each property, lot or unit is levied the non-residential service charge based on the size on the meter(s)	Each property will be levied for water passing through its meter. Usage through a common meter will be apportioned by unit entitlement and charged to the owner of each property, lot or dwelling	Sewerage service charges levied will be the higher of: <ul style="list-style-type: none"> Meter based charge multiplied by discharge factor; or The non-residential sewerage service charge. 	Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre	North: The non-residential stormwater drainage service charge will apply based on the size of the water meter. South: The stormwater drainage service charge will apply.

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
<p>Metered non-residential multi premises properties with common meters i.e.:</p> <ul style="list-style-type: none"> • Strata Title Properties; • Company Title dwellings; and • Community development lots. 	Each property, lot or unit is levied the non-residential service charge based on the size on the meter(s), divided by the number of properties within the premises that is served by the meter(s)	<p>a) Each property will be levied for water passing through its meter. Water usage through a common meter will be apportioned by unit entitlement and charged to the owner of each property, lot or dwelling, or;</p> <p>b) At the request of the owner's corporation, Council may levy the entire water usage charge on the owner's corporation.</p>	<p>Sewerage service charges levied will be the higher of:</p> <ul style="list-style-type: none"> • Meter based charge multiplied by discharge factor; or • The non-residential sewerage service charge; • The charge is then divided by the number of properties within the premises that are served by the meter(s). 	<p>a) Estimated sewage discharged to the sewerage system will be charged at \$0.83 per kilolitre divided by the number of properties within the premises that is served by the meter(s), or;</p> <p>b) At the request of the owner's corporation, Council may levy the entire sewer usage charge on the owner's corporation.</p>	<p>North: Each property, lot or unit is levied the multi premises stormwater drainage service charge.</p> <p>South: The stormwater drainage service charge will apply.</p>
Water fire service	There is no charge for a separate fire service. Where a property has a combined fire and commercial service the property will be charged in accordance with meter size	South: Each property will be levied for water greater than 10 kilolitres passing through its meter	No charge	No charge	No charge.
Vacant land	Land that is not connected to the water supply, but can reasonably be connected will be levied the availability charge	No charge	Land that is not connected to the sewer system, but can reasonably be connected will be levied the availability charge	No charge	South: The stormwater drainage service charge will apply.

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Drainage service charges
Miscellaneous Multi premises: <ul style="list-style-type: none"> • Non-Strata Titled Flats; • Dual Occupancies; and • Mixed Development. 	North: Each property, lot or dwelling will be levied the multi premises property water service charge for each property within the Multi Premises. South: Each property, lot or dwelling will be levied the water service charge for each property within the Multi Premises.	Each property will be levied for water passing through its meter(s).	North: Each property, lot or dwelling will be levied the multi premises sewerage service charge for each property within the Multi Premises. South: Each property, lot or dwelling will be levied the sewerage service charge for each property within the Multi Premises.	No charge	North: The multi premises stormwater drainage service charge will apply. South: The stormwater drainage service charge will apply.
Unmetered properties connected to the water supply.	Each property, lot or unit is levied the water service charge for unmetered properties	North: No charge South: No charge	Each property, lot or unit is levied the sewerage service charge	No charge	South: The stormwater drainage service charge will apply.

Liquid Trade Waste Charges

Liquid trade waste means all liquid waste other than sewage of domestic nature. Liquid trade waste charges categories and charging components were as follows:

Liquid Trade Waste Discharge Category	Application Fee	Annual Trade Waste Fee	Reinspection Fee	Liquid Trade Waste Usage charge / kl	Excess Mass charges / kg	Non-compliant Excess Mass charges / kg
Category 1						
Dischargers conducting an activity deemed by Council as requiring nil or minimal pre-treatment equipment, whose effluent is well defined and low risk to the sewerage system.						
Volume of discharge is low.						
Also included are activities with prescribed pre-treatment but low risk.						
Former Gosford LGA	\$126.63	\$73.52	\$118.31	No charge	No charge	No charge
Former Wyong LGA	\$52.19	\$91.29	\$85.60	No charge	No charge	No charge
Category 2						
Dischargers conducting an activity deemed by Council to require a prescribed type of pre-treatment equipment and whose effluent is well characterised.						
Volume of discharge is up to 20 KL per day.						

Liquid Trade Waste Discharge Category	Application Fee	Annual Trade Waste Fee	Reinspection Fee	Liquid Trade Waste Usage charge / kl	Excess Mass charges / kg	Non-compliant Excess Mass charges / kg
Former Gosford LGA	\$211.27	\$234.44	\$118.31	Compliant \$1.71 / KL Non-compliant \$14.58 / KL	No charge	No charge
Former Wyong LGA	\$66.43 Includes primary treatment device	\$365.16	\$85.60	Compliant \$1.71 / KL Non-compliant \$14.59 / KL	No charge	No charge

Category 3

Dischargers conducting an activity which is of an industrial nature and/or which results in discharge of large volumes (over 20 KL/day) of liquid trade waste to the sewerage system.

Former Gosford LGA	\$495.09	\$1,968.86	\$118.31	No charge	Refer attached Schedule of Fees	Refer attached Schedule of Fees
Former Wyong LGA	\$1,018.90 Includes two site visits during construction	\$613.39	\$85.60	No charge	Refer attached Schedule of Fees	Refer attached Schedule of Fees

Category 5 (Septic Liquid Waste Transported to Treatment Sites by Vehicles)

Special conditions of discharge shall apply for wastes of this type. The wastes shall comply with the quality standards determined by Council. Refer to Schedule A, and the volume and quality shall be such that together no impact on the treatment process will occur.

Note: Effluent waste only. Solid waste prohibited.

Former Gosford LGA	\$126.63	\$73.52	\$118.31	No charge	No charge	No charge
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Category S

Dischargers conducting an activity of transporting and/or discharging septic tank waste, pan waste and ship to shore pump-outs into the sewerage system.

Private pumping stations are included in this category.

Former Wyong LGA	Residential \$54.87 Non-residential \$221.85 Includes one inspection	Residential \$48.79 Non-residential \$99.09	\$85.60	No charge	No charge	Charged to private pumping stations only – in accordance with attached Schedule of Fees
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In addition to the substances listed above, excess mass charges will apply per kilogram of waste discharged in excess of the Liquid Trade Waste Policy Guideline Acceptance Limits. Non-compliant excess mass charges will apply for trade waste discharged in excess of the Liquid Trade Waste Approval Limit. The nominated charges are applied in accordance with the formulas contained in Council's Liquid Trade Waste Policy.

Excess Mass Charges

Pollutant	Former Gosford LGA	Former Wyong LGA
Aluminium (Al)	0.70	0.71
Ammonia (as Nitrogen)	0.76	0.76
Arsenic (As)	71.50	71.53
Barium (Ba)	35.76	35.78
Biochemical Oxygen Demand	0.76	0.76
Boron (B)	0.70	0.71
Bromine (Br ₂)	14.58	14.59
Cadmium (Cd)	331.03	331.15
Chlorinated Hydrocarbons	35.76	35.78
Chlorinated Phenolics	1,456.58	1,457.09
Chlorine (Cl ₂)	1.45	1.46
Chromium (Cr)	23.82	23.84
Cobalt (Co)	14.58	14.59
Copper (Cu)	14.58	14.59
Cyanide	71.50	71.53
Fluoride (F)	3.56	3.56
Formaldehyde	1.45	1.46
Grease and Oil	1.36	1.36
Herbicides/defoliants	715.07	715.31
Iron (Fe)	1.45	1.46
Lead (Pb)	35.76	35.78
Lithium (Li)	7.16	7.17
Methylene Blue Active Substances (MBAS)	0.70	0.71
Manganese (Mn)	7.16	7.17
Mercaptans	N/A	77.03
Mercury (Hg)	2,383.53	2,384.35
Molybdenum (Mo)	0.70	0.71
Nickel (Ni)	23.82	23.84
Total Kheldhal Nitrogen	0.17	0.18
Pentachlorophenol	1,456.58	N/A
Organoarsenic compounds	N/A	715.31
Pesticides general (excludes organochlorines and organophosphates)	715.07	715.31
Pesticides – Organochlorine	715.07	N/A
Pesticides – Organophosphate	715.07	N/A
PCB	715.07	N/A
Petroleum Hydrocarbons (non-flammable)	2.39	2.40

Pollutant	Former Gosford LGA	Former Wyong LGA
pH	0.42	0.42
Phenolic compounds (non-chlorinated)	7.16	7.17
Phosphorus	1.45	1.46
Polynuclear aromatic hydrocarbons (PAH's)	14.58	14.59
Selenium (Se)	50.30	50.32
Silver (Ag)	1.41	1.42
Sulphate (SO4)	0.13	0.14
Sulphide (S)	1.45	1.46
Sulphite (SO3)	1.45	1.46
Suspended solids	0.97	0.97
Thiosulphate	N/A	0.27
Total dissolved solids	0.04	0.04
Tin	7.16	7.17
Uranium	N/A	7.71
Zinc (Zn)	14.58	14.59

It should be noted that Trade Waste Charges apply in addition to sewer service charges. Where properties discharging Liquid Trade Waste become chargeable or non-chargeable for a part of the financial year a proportional charge calculated on a weekly basis is to apply.

Charges for Ancillary and Miscellaneous Customer Services

1. Former Gosford LGA

No.	Description	Maximum charge \$
1	Conveyancing Certificate	
	Statement of Outstanding Charges:	
	a) Over the Counter	33.81
	b) Electronic	N/A
2	Property Sewerage Diagram – Up to and Including A4 size (where available)	
	Diagram showing the location of the house-service line, building and sewer for a property:	
	a) Certified (suitable for a contract of sale)	18.77
	b) Uncertified (not suitable for a contract of sale)	11.73
3	Service Location Diagram	
	Location of sewer and/or water mains in relation to a property's boundaries:	
	a) Certified (suitable for a contract of sale)	18.77
	b) Uncertified (not suitable for a contract of sale)	N/A
4	Special Meter Reading Statement	71.05

No.	Description	Maximum charge \$
5	Billing Record Search Statement - Up to and including 5 years	
	a) Up to and including 5 years	30.32/half hour
	b) Further back than 5 years	30.46/half hour
6	Building Over or Adjacent to Sewer Advice	
	Issue of letter regarding a building's compliance with required standards for building near or over a water or sewer pipes or structures	60.84
7	Water Reconnection	221.65
	a) During business hours	
8	Workshop Test of Water Meter	
	Removal of the meter by an accredited organisation at the customer's request to determine the accuracy of the water meter.	
	A separate charge relating to transportation costs and the full mechanical test which involves dismantling and inspection of meter components will also be payable.	227.44
9	Water main disconnection (all sizes)	
	Price payable when customer requests the Council to disconnect existing service:	
	a) Application for disconnection	54.98
	b) Physical disconnection	290.55
10	Water Service Connection	
	a) Application for connection (all sizes)	54.98
	This covers administration and system capacity analysis as required. There will be a separate charge payable to the Council if it also performs the physical connection.	
	b) Physical connection	
	- 20mm	417.64
	- Greater than 20mm	By quote
11	Standpipe Hire – Security Bond^a	775.11
	Security bond (all meter sizes)	
12	Standpipe Hire – Annual Fee^a	1,103.80
	Annual hire charge of standpipe issued	
13	Standpipe Water Usage Fee (per kilolitre)	2.29
14	Backflow Prevention Device Application and Registration Fee	81.04
	This fee is for initial registration of the backflow device	
15	Backflow Prevention Device Annual Administration Fee	No charge
	This fee is for the audit by inspectors of plumbers' annual compliance tests and the maintenance of records of results	
16	Statement of Available Pressure and Flow	151.92
	This fee covers all levels whether modelling is required or not	
17	Cancellation Fee – Water and Sewerage Applications	23.46
	A fee charged to cancel an application for services and process a refund of water and sewer application fees	

No.	Description	Maximum charge \$
18	Section 307 Certificate A fee for preparation of a Section 307 Certificate which states whether a development complies with the <i>Water Management Act 2000</i> :	
	a) Dual occupancies	176.50
	b) Commercial buildings, factories, Torrens subdivision of dual occupancy	216.13
	c) Boundary realign with conditions	394.17
	d) Subdivisions, developments involving mains extensions	427.72
	e) Development without requirement fee	113.11
19	Plumbing and drainage inspection fee Inspection of plumbing and drainage work to ensure compliance with prescribed standards	
	a) New Sewer Connection (per property includes allowance for 1 water closet)	256.07
	b) Alterations (per property includes allowance for 1 water closet)	233.46
	c) Each Additional water closet	22.08
	d) Re-inspection Fee	47.37
	e) Rainwater tank connection (per property)	47.37
20	Location of Water and Sewer Mains <ul style="list-style-type: none"> • Onsite investigation works to identify the location (alignment and/or depth) of underground water and sewerage assets • This service will be charged on the basis of actual costs incurred by the Council (Applicants should contact the Council for an estimate of actual cost) 	By quote with minimum cost of 864.80*
21	Septage and Septic Effluent Discharge Charge (per kilolitre) <ul style="list-style-type: none"> • Licensed contractors dispose of septage and sludge from domestic onsite sewerage systems and sewer pumping stations at the Council's sewage treatment plant. Includes waste from portable toilets • Volume charges are levied on a per KL basis to recover the cost of accepting and treating waste. The charge reflects the lack of pre-treatment • Does not include complex muddy water waste, food waste or other waste classifications determined by the Council, which are subject to a case by case fully recoverable charge 	14.58
22	Other liquid wastes transported by disposal contractors (per kilolitre) <ul style="list-style-type: none"> • Approved Category 4 (non-septic waste), composed primarily of water and which has no impact on the treatment process, discharged at the Council's sewage disposal sites by licensed contractors. Includes pump-out effluent (but not sludge) from onsite sewage management systems • Does not include complex muddy water waste, food waste or other waste classifications determined by the Council, which are subject to a case by case fully recoverable charge 	1.59
23	Recoverable works <ul style="list-style-type: none"> • This service will be charged on the basis of actual costs incurred by the Council plus internal overheads charged in accordance with the rates published annually by the Council. Applicants should contact the Council for an estimate of the cost 	By quote*
24	Water and Sewer Building Plan Assessment <ul style="list-style-type: none"> • Review building plans with respect to the impact on assets and system capacity. Includes building over sewer, building adjacent to sewer, system load demand 	134.96

No.	Description	Maximum charge \$
25	<p>Inspections</p> <p>Council inspects water and sewer works carried out by private developers for compliance with the Council's standards. Should the works not comply with Council's standards, a re-inspection is required. Council does not differentiate in price for major or minor works inspections. Private developers may be required to concrete encase sewer mains and provide additional sewer junctions.</p> <p>a) Per linear meter inspection plus lab charges as resolved by the Council, with minimum charge of \$139.66 (reflects actual costs for 90 minutes administration and travel costs)</p> <p>b) Charge for CCTV inspection costs</p> <p>Private developers may be required to pile drive or operate substantial equipment in the vicinity of sewer mains. Council uses CCTV to inspect the works to determine that works are in accordance with Council's standards and damage has not occurred to sewer assets. Security Bonds taken, necessitating administration procedures</p>	<p>12.91 per metre + Lab charges Minimum charge of 139.66</p> <p>201.36+ 327.08/hr for CCTV inspection</p>
26	<p>Development Assessment Small Projects – Small Special Priority Sewerage (SPS) and /or development with ≤ 4 lots or extension to properties outside area</p> <ul style="list-style-type: none"> Council reviews and approves private developers' proposals for provision of minor sewer adjustment; private internal sewer pump stations/rising mains. Water/sewer main extensions can result from requests by property owners for connection of unserviced properties. The process is the same as that for subdivisions and redevelopments, being the requirement to pay a developer charge and construct works, generally being for one property only with one residence connecting to either the water or sewer system Connection to mains by private developer contractors incur an additional shutdown and audit fee, which will be charges on the basis of actual costs incurred by the Council Developers may be required to obtain and pay for a Section307 Certificate, for an additional fee, which states that the development complies with the Water Management Act 2000 An additional hourly charge may apply for reviewing previously viewed plans 	<p>294.31+ quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47 per hour for re-reviewing plans</p>
27	<p>Development Assessment Medium Projects – > 4 lots and ≤ 15 lots, and mains relocation</p> <ul style="list-style-type: none"> Council reviews and approves private developers' proposals for provision or adjustment of water and sewer infrastructure services for new developments. Includes extensions servicing subdivisions and/or sewer diversions caused by development. Generally, new development is contained within a Development Servicing Plan (DSP), requiring the developer to service all lots or redevelopment involving adjustment of existing sewer/water mains Connections to mains by private developer contractors incur an additional shutdown and audit fee, which will be charged on the basis of actual costs incurred by the Council Developers may be required to obtain and pay for a Section 307 Certificate, for an additional fee, which states that the development complies with the Water Management Act 2000 An additional hourly charge may apply for reviewing previously reviewed plans 	<p>709.21 + Quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47 per hour for re-reviewing plans</p>

No.	Description	Maximum charge \$
28	Development Assessment Large Projects – > 15 lots and <50 lots, and/or large or medium density developments involving sewer diversions < 30 metres	
	<ul style="list-style-type: none"> • Council reviews and approves private developers' proposals for provision or adjustment of water and sewer infrastructure services for new developments. Includes extensions servicing subdivisions and/or sewer diversions caused by development. Generally, new development is contained within a Development Servicing Plan (DSP), requiring the developer to service all lots or redevelopment involving adjustment of existing sewer/water mains • Connections to mains by private developer contractors incur an additional shutdown and audit fee, which will be charged on the basis of actual costs incurred by the Council • Developers may be required to obtain and pay for a Section 307 Certificate, for an additional fee, which states that the development complies with the Water Management Act 2000 • An additional hourly charge may apply for reviewing previously reviewed plans 	<p>901.77 + Quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47/hr for re-reviewing plans</p>
29	Development Assessment Special Projects (roads and rail or SPS adjustments, relocations, development in water catchment areas)	
	<ul style="list-style-type: none"> • Council assesses, provides technical advice, and support to other service authorities and private developers for provision and/or adjustment of water and sewer assets • Connection to mains by private developer contractors incur an additional shutdown and audit fee, which will be charged on the basis of actual costs incurred by the Council • Developers may be required to obtain a Section 307 Certificate, for an additional fee, which states that the development complies with the Water Management Act 2000 • Inspections of alterations and extensions to internal plumbing, where no inspection of junction is required. Charge per property. Includes allowance for 1 water closet • An additional hourly charge may apply for reviewing previously reviewed plans 	<p>3,657.43 + Quote for connection to mains if by private contractor + Section 307 Certificate Fee, if Required</p> <p>110.47 per hour for re-reviewing plans</p>
30	Water Supply Shutdown and Audit for Developer Contracted Connections	
	<ul style="list-style-type: none"> • Council assesses, provides technical advice, and support to other service authorities and private developers for provision and/or adjustment of water and sewer assets • Council shuts down water mains prior to connection by developers' contractors of new mains to the water system • Council will audit the connection by third parties to ensure integrity of the system is maintained • Fees for each audit will be charged on the basis of actual costs incurred by the Council 	By quote*
31	Water Carter Fill Charge Per fill charge incurred by bulk water carters accessing water supply with monitoring equipment installed. Bulk water carters incurring this fee are not subject to the Standpipe Hire charges in items 11 and 12 of this table	11.91 + 2.29 x nominal tank size b of water carter being filled
32	Hunter Water Water Supply Charge to Hunter Water	0.63

No.	Description	Maximum charge \$
33	Water Access Key Deposit for non-potable water access key	25.00
34	Laboratory Services Laboratory analysis associated with Council inspection of privately constructed and disinfected water mains	292.22*

^a The Standpipe Hire charges in items 11 and 12 of this table do not apply to bulk water carters accessing water supply with monitoring equipment installed. Those bulk water carters will be charged under item 31 of this table

^b The nominal tank size of a water carter is the volume of water that a tank is rated to contain. For the purposes of calculating the Water Carter Fill Charge, it is expressed in kilolitres

* Includes GST

2. Former Wyong LGA

No.	Description	Maximum Charge \$
1	Conveyancing Certificate <ul style="list-style-type: none"> Statement of outstanding charges 	19.87
2	Property Sewerage Diagram <ul style="list-style-type: none"> Diagram showing location of the house-service line, building and sewer for a property 	56.34
3	Service Location Diagram <ul style="list-style-type: none"> Location of sewer and/or water mains in relation to a property's boundaries Sewer service location diagram and long section 	19.87 39.74
4	Special Meter Reading Statement	60.94
5	Billing Record Statement <ul style="list-style-type: none"> Up to and including 5 years Further back than 5 years 	19.87 19.88 for first 15 minutes or part thereof + 13.28 per 15 minutes or part thereof thereafter
6	Water Reconnection <ul style="list-style-type: none"> During business hours Outside business hours 	41.08 169.54
7	Workshop test of water meter <ul style="list-style-type: none"> If the meter is faulty, no fee is charged Up to 80mm Over 80mm 	203.99 By quote
8	Application for disconnection (all sizes)	34.42
9	Physical disconnection (all sizes)	134.40
10	Application for water service connection (all sizes)	34.42

No.	Description	Maximum Charge \$
11	Physical connection	
	• Meter only 20mm	116.57
	• Short or long service 20mm	707.34
	• Short or long service 25mm	858.37
	• Short service 40mm	1,613.40
	• Long service 40mm	2,144.59
	• Short service 50mm	2,302.20
	• Long service 50mm	2,838.68
	• Larger services – provision of live main connection only	By quotation incorporating a labour allowance of \$135.76 for the first hour or part thereof then \$33.77 per 15 minutes or part thereof thereafter
12	Standpipe Hire – Security Bond	
	• 25mm	419.91
	• 63mm	808.02
13	Standpipe Hire – Annual, Quarterly and Monthly Fee	Dependent on meter size Water service charge pro-rated for applicable part of the year
	Standpipe Water Usage Fee (\$/Kl)	2.29
14	Backflow prevention device	
	• Application and registration fee	70.21
15	Major works inspection fee (\$/metre) - for the inspection, for the purposes of approval of water and sewer mains, constructed by others, that are longer than 25 meters and/or greater than 2 metres in depth	
	• Water main	6.10
	• Gravity sewer main	8.14
	• Rising sewer main	6.10
16	Statement of available pressure and flow	134.86
17	Underground plant locations	
	• Council assists in on-site physical location. Customer provides all equipment required to expose asset	81.46 for first hour or part thereof +19.86 per 15 mins or part thereof thereafter
	• Council undertakes on-site physical location. Council provides all equipment and labour.	135.76 for first hour or part thereof + 33.77 per 15 mins or part thereof thereafter

No.	Description	Maximum Charge \$
18	Plumbing and Drainage inspection fee	
	• Residential single dwelling, villas and units	164.25/unit
	• Alterations, caravan and mobile homes	82.76/permit
	• Commercial and industrial	164.25/unit
	• Additional inspections	+47.68/water closet 60.93/inspection
19	Relocate existing stop valve or hydrant	
	• Price exclusive of plant hire, material costs and traffic control	135.76 for first hour or part thereof + 33.77 per 15 mins or part thereof thereafter
20	Raise/lower/adjust existing services - a height adjustment with lateral movement no more than 2 meters from existing location	
	• 20mm only – no materials	136.45
	• Over 20mm – requires materials	By quote
21	Relocate existing services - where the lateral adjustment exceeds those above	
	• Short 20mm	344.40
	• Long 20mm	536.48
	• Larger than 20mm	By quote
22	Water Sample Analysis	82.76
23	Alteration from dual service to single service	
	• 20mm service only	411.98
24	Sewerage junction cut-in (150mm)	
	• No excavation, no concrete encasement removal, no sideline, junction within property.	304.66
25	Sewerage junction cut-in (150mm) – sideline less than 3m	
	• No excavation, no concrete encasement removal, junction outside property	319.11
26	Sewerage junction cut-in (225mm)	
	• No excavation, no concrete encasement removal, no sideline, junction within property	712.88
27	Sewerage junction cut-in (225mm) – sideline less than 3m	
	• No excavation, no concrete encasement removal, junction outside property	752.62
28	Sewerage junction cut-in (over 225mm or where excavation or removal of concrete encasement required by Council)	By Quote
	Price exclusive of plant hire charges, materials and traffic control	135.76 first hour or part thereof + 33.77 per 15 mins or part thereof thereafter
29	Sewer main encasement with concrete	
	• Encasement inspection fee – construction not undertaken by Council	102.89
	• Construction by Council	By quote
30	Raise and Lower Sewer manholes (over 300mm)	
	• There is no charge for adjustments less than 300mm	
	• Manhole Inspection fee	113.25
	• Actual physical adjustment	By quote

No.	Description	Maximum Charge \$
31	Septage and Septic effluent discharge charge (per KL) <ul style="list-style-type: none"> Licensed contractors dispose of septage and effluent wastewater from domestic onsite sewerage systems and sewer pumping stations at Council's sewer treatment sites 	17.12
32	Development investigation fees <ul style="list-style-type: none"> Major developments (Category 1) Minor developments (Category 2) Class 1 and 10 developments (Category 3) 	650.59 282.34 82.67
33	Plan Plotting – all sizes	By quote
34	Hunter Water <ul style="list-style-type: none"> Water Supply Charge to Hunter Water 	0.66

Independent Pricing and Regulatory Tribunal Instrument

Special Rate Variation Program Expenditure and Activities

The following Special Rate Variation projects were carried out within the former Wyong Local Government area:

Reference Number	Project	Annual Spend \$'000	Actual Budget \$'000	Status / Comment
Green		\$569	\$452	
F1.008	Upgrade - Beckingham Fire Trail	202	202	Complete
F1.011	Upgrade - Fountaindale and Glenning Valley Fire Trail	367	250	Complete
Responsible		\$10,849	\$9,739	
H1	Road Upgrade with Stormwater Drainage - Elouera Road, Buff Point	773	773	Complete
H1	Timber Bridge Replacement - Sohier Park Bridge	851	690	Complete
H1.336	Stage 2 Upgrade - Eloora Road, Long Jetty	1,759	1,685	Complete
H1.402	Stage 2 Drainage Upgrade - Eloora Road, Long Jetty	594	615	Complete
H1	Initial Seal - Dicksons Road, Durren Durren	642	693	Complete
H4.004	Upgrade - infrastructure support tools	86	80	Complete
H1.011	Timber Bridge Design - Carrington Street, Narara	10	60	Underway
H1.046	Reconstruct Stanley Street, Wyongah/Kanwal	394	394	Complete
H1.350	Design and Upgrade - intersection Nirvana Street and Stella Street, Long Jetty	8	12	On Target
H1.077	Reconstruct - South Tacoma Road, Tuggerah	272	272	Complete
H1.057	Reconstruct - Yeramba Road, Summerland Point	362	306	Complete
H1.284	Resurface - Stanley Street, Wyongah/Kanwal	37	33	Complete
H1.331	Stage 3 Upgrade - Blenheim Avenue, Berkeley Vale	2,009	1,050	Complete
H1.348	Stage 2 Upgrade - McLachlan Avenue, Long Jetty	708	1,005	On Target
H1.411	Stage 2 Drainage Upgrade - McLachlan Avenue, Long Jetty	843	545	Complete

Reference Number	Project	Annual Spend \$'000	Actual Budget \$'000	Status / Comment
H1.359	Stage 2 Upgrade - Tumbi Creek Road, Berkeley Vale	1,201	1,225	Complete
H4.007	Upgrade - storage area network infrastructure	300	300	Complete
Liveable		\$1,038	\$1,175	
K3	Investigation and Design - Lake Munmorah District Skate Park	87	175	On Target
L1	Install New Air Conditioner - Colongra Bay Community Hall	12	-	Complete
K4	Upgrade Boat Ramp and Jetty - Chain Valley Bay South	1	-	Underway
L1	Install Subsoil Drainage - Wadalba Oval	1	-	Underway
K3.009	Construct a Local Playspace - Long Jetty Foreshore Reserve	86	95	Complete
K4.005	Construct Jetty - Gwandalan	136	135	Complete
K3.010	Design and Construct Local Playspace - Mini Park, Bateau Bay	86	95	Complete
K3.011	Design and Construct Local Playspace - Bluebell Park	84	95	Complete
K3.012	Design and Construct Local Playspace - James Vale Reserve	88	95	Complete
L1.035	Upgrade Amenities - Wyong Olympic Pool	147	150	Complete
L1.038	Upgrade Amenities - Lake Haven Recreation Centre	100	100	Complete
L1.034	Upgrade Outdoor Seating and Grandstand Area - Wyong Olympic Pool	75	70	Complete
K3.004	Upgrade Public Toilets - Lakes Beach	100	105	Complete
L1	Upgrade Carpet and Flooring - Lake Haven Recreation Centre	35	60	Complete
K3	Investigation and Design - Lake Munmorah District Skate Park	87	175	On Target
Total		\$12,456	\$11,366	

Public Interest Disclosure Act 1994

Public Interest Disclosure Information

The *Public Interest Disclosures Act 1994* (PID Act) sets out a comprehensive framework for protecting public officials who disclose wrongdoing.

The purpose of a public interest disclosure is to promote integrity and to enable Council to remedy any problems. Councillors and all staff are encouraged to report any wrongdoing.

PID Statistical Information (from 1 July 2018 to 30 June 2019)

	Made by public officials performing their day to day functions	Under a statutory or other legal obligation	All other PIDs
Number of public officials who made public interest disclosures to your public authority	0	0	0
Number of public interest disclosure received by your public authority	0	0	0
Of public interest disclosures received, how many were primarily about:			
• Corrupt conduct	0	0	0
• Maladministration	0	0	0
• Serious and substantial waste	0	0	0
• Government information contravention	0	0	0
• Local Government pecuniary interest	0	0	0
Number of public interest disclosures (received since 1 January 2012) that have been finalised in this reporting period	0	0	0

Swimming Pool Act 1992

Swimming Pool Inspections

A total of 498 swimming pool inspections were carried out.

Contact Us

Your comments and suggestions are valuable to us because they highlight opportunities for us to improve the quality of our services, plans, and reports.

The following methods are available for you to provide feedback:

In person

Gosford Office

49 Mann Street
Gosford NSW 2250
Phone: 1300 463 954
Monday to Friday: 8.30am to 5pm

Wyong Office

2 Hely Street
Wyong NSW 2259
Phone: 1300 463 954
Monday to Friday: 8.30am to 5pm

Bateau Bay Library

Bateau Bay Square
10 Bay Village Road
Bateau Bay NSW 2261
Phone: (02) 4350 1580
Monday to Friday: 9am to 5.30pm
Saturday: 9am to 3pm

Erina Library

The Hive, Erina Fair
Erina NSW 2250
Phone: (02) 4304 7650
Monday, Tuesday, Wednesday, Friday: 9.30am to 5pm
Thursday: 9.30am to 7pm
Saturday: 9.30am to 4pm
Sunday: 12pm to 3pm

Gosford Library

118 Donnison Street
Gosford NSW 2250
Phone: (02) 4304 7500
Monday to Friday: 9.30am to 5pm
Saturday: 9.30am to 12.30pm
Sunday: 12pm to 3pm

Kariong Library

Corner Curringa Road and Arunta Avenue
Kariong NSW 2250
Phone: (02) 4325 8155
Tuesday to Friday: 9.30am to 5pm

Kincumber Library

3 Bungonna Road
Kincumber NSW 2250
Phone: (02) 4304 7641
Monday to Friday: 9.30am to 5pm

Lake Haven Library

Lake Haven Shopping Centre
Goobarabah Avenue
Lake Haven NSW 2263
Phone: (02) 4350 1570
Monday to Friday: 9am to 5.30pm
Saturday: 9am to 3pm
Sunday: 10am to 2pm

The Entrance Library

211a The Entrance Road
The Entrance NSW 2250
Phone: (02) 4350 1550
Monday to Friday: 9.30am to 4.30pm
Saturday: 9am to 12pm

Toukley Library

Corner Main Road and Victoria Avenue
Toukley NSW 2263
Phone: (02) 4350 1540
Monday to Friday: 9am to 4.30pm
Saturday: 9am to 12pm

Tuggerah Library

Westfield Tuggerah
50 Wyong Road
Tuggerah NSW 2259
Phone: (02) 4350 1560
Monday to Friday: 9am to 5.30pm
Saturday: 9am to 3pm

Umina Beach Library

Corner West Street and Bullion Street
Umina NSW 2250
Phone: (02) 4304 7333
Monday to Friday: 9.30am to 5pm

Woy Woy Library

Corner Blackwall Road and Oval Avenue
Woy Woy NSW 2250
Phone: (02) 4304 7555
Monday to Friday: 9.30am to 5pm
Saturday: 9.30am to 12.30pm
Sunday: 12pm to 3pm

In writing

Email: ask@centralcoast.nsw.gov.au

Post: PO Box 21
Gosford NSW 2250

PO Box 20
Wyong NSW 2259



Avoca Beach