

Central Coast Council Façade Improvement Support Program (FISP)

FAQs

Why is the Façade Improvement Support Program only available for properties located in certain areas?

The Façade Improvement Support Program is only available in the following town centres;

Gosford, Wyong, The Entrance, Terrigal, Woy Woy and Toukley.

These town centres are either designated as principal town centres and/ or the commercial property owners in these town centres pay a Special Rate Levy to fund the cost of initiatives such as the Façade Improvement Support Program

I'm not sure if my project is eligible?

Please refer to the program guidelines for examples of eligible projects. All proposed works must be considered exempt development under the State Environmental Planning Policy or allowed under existing consent conditions. Please check [here](#) for exempt development information. Any works that required a Development Application are ineligible.

What if my property is located within a Heritage Conservation Area or heritage listed, can I still apply for the FISP?

Yes, properties with heritage significance are encouraged to apply. You will need to include written consent to undertake any works from Council's Heritage team. To obtain consent or to check the heritage status of your property please email heritage@centralcoast.nsw.gov.au

What is the maximum amount of funding that I can apply for?

Council will fund \$1 for each \$1 of improvements up to a maximum of \$5,000.00 (incl. GST) per each successful project.

Do I need to provide quotes for the improvement works?

Quotes from licenced contractors are required to be submitted in support of the application. The quotes are required to ensure that both Council and the applicant are gaining value for money. All works \$5,000.00 or over will require two quotes from licenced contractors.

Can I still apply for the FISP if I am a tenant?

Yes, you can apply as the tenant or strata manager of an eligible property if written consent from the property owner to undertake the works is included with your application.

My property contains several tenancies within the same building, can I make an application for each rentable space or only one for the building?

If the proposed works only improves an individual tenanted space then an application should be made for the tenanted space only. If the proposed works make improvements to a building that contains several properties such as an arcade then one application per building is preferred.

I have recently completed façade improvement works can I apply for funding to cover the reimbursement of these costs?

No, the funding is available for proposed works only. No works will be funded retrospectively. Works should commence no earlier than four (4) weeks from the grant round closing date of 30 September 2025.

If my application is successful how long do I have to complete the works?

All works are to be completed by May 31 2026.

If my application is successful when can I expect to receive the funds?

Successful applicants will need to be endorsed by Council at the November 2025 meeting. Funding agreements will be distributed to successful applicants in January 2026 with payments of 50% of the funding amount paid by the end of January 2026 and remaining funding amounts paid once works have been completed.

What is the acquittal process?

Once works are complete, successful applicants will be required to lodge an acquittal form providing evidence of their project, expenditure, and outcomes. Applicants that do not satisfactorily acquit their grant will not be eligible for future funding.

What if I have questions regarding the program or my application?

If you have any questions please contact the Program Coordinator, Shari Young via email shari.young@centralcoast.nsw.gov.au