

Environment Protection Licence

Licence - 2647

Licence Details

Number:	2647
Anniversary Date:	01-January

Licensee

CENTRAL COAST COUNCIL

2 HELY STREET (PO BOX 20)

WYONG NSW 2259

Premises

CENTRAL COAST COUNCIL NORTH SEWAGE TREATMENT SYSTEM

WILFRED BARRETT DRIVE

NORAVILLE NSW 2263

Scheduled Activity

Sewage treatment

Fee Based Activity

Scale

Sewage treatment processing by large plants

> 10000-20000 ML annual maximum volume of discharge

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Environment Protection Licence

Licence - 2647

INFORMATION ABOUT THIS LICENCE	4
Dictionary	4
Responsibilities of licensee	4
Variation of licence conditions	4
Duration of licence	4
Licence review	4
Fees and annual return to be sent to the EPA	4
Transfer of licence	5
Public register and access to monitoring data	5
1 ADMINISTRATIVE CONDITIONS	6
A1 What the licence authorises and regulates	6
A2 Premises or plant to which this licence applies	6
A3 Information supplied to the EPA	7
2 DISCHARGES TO AIR AND WATER AND APPLICATIONS TO LAND	7
P1 Location of monitoring/discharge points and areas	7
3 LIMIT CONDITIONS	11
L1 Pollution of waters	11
L2 Load limits	12
L3 Concentration limits	12
L4 Volume and mass limits	15
L5 Waste	15
L6 Potentially offensive odour	16
4 OPERATING CONDITIONS	16
O1 Activities must be carried out in a competent manner	16
O2 Maintenance of plant and equipment	16
O3 Emergency response	17
O4 Processes and management	17
O5 Waste management	17
O6 Other operating conditions	18
5 MONITORING AND RECORDING CONDITIONS	19
M1 Monitoring records	19
M2 Requirement to monitor concentration of pollutants discharged	19
M3 Testing methods - concentration limits	21
M4 Testing methods - load limits	21
M5 Weather monitoring	21



Environment Protection Licence

Licence - 2647

M6	Recording of pollution complaints	22
M7	Telephone complaints line	22
M8	Requirement to monitor volume or mass	22
M9	Requirement to record bypass incidents from sewage treatment plants	24
M10	Other monitoring and recording conditions	24
6	REPORTING CONDITIONS	24
R1	Annual return documents	24
R2	Notification of environmental harm	26
R3	Written report	26
R4	Other notifications	26
R5	Annual system performance report	27
R6	Other reporting conditions	28
7	GENERAL CONDITIONS	29
G1	Copy of licence kept at the premises or plant	29
G2	Contact number for incidents and responsible employees	29
G3	Signage	29
G4	Other general conditions	29
8	POLLUTION STUDIES AND REDUCTION PROGRAMS	30
U1	Pollution Reduction Study 5 - Investigation into Inundation of Sewage Infrastructure in Wyong South STP Reticulation System	30
U2	Pollution Reduction Program 7 - Wyong South and Charmhaven Effluent Ponds Transfer Pump Upgrades	31
U3	Pollution Reduction Program 8 - Charmhaven STP Upgrade Project	31
U4	Pollution Reduction Study 9 - Norah Head Ocean Outfall Monitoring Program	32
U5	Pollution Reduction Study 10 – Investigations into the Optimisation and Future Unit Operations at the Toukley STP	32
U6	Pollution Reduction Study 11 - Investigation into Inundation of Sewage Infrastructure in Charmhaven STP Reticulation System	33
U7	Pollution Reduction Program 12 - Wyong South STP Wet Weather Pond Remediation	34
U8	Pollution Reduction Program 13 - Charmhaven STP Wet Weather Pond Remediation	35
U9	Pollution Study 14 - Sewerage Network Capacity Report including pump stations	36
U10	Pollution Study 15 - Sewerage Network Integrity Report including pump stations	36
	DICTIONARY	37
	General Dictionary	37

Environment Protection Licence

Licence - 2647

Information about this licence

Dictionary

A definition of terms used in the licence can be found in the dictionary at the end of this licence.

Responsibilities of licensee

Separate to the requirements of this licence, general obligations of licensees are set out in the Protection of the Environment Operations Act 1997 ("the Act") and the Regulations made under the Act. These include obligations to:

- ensure persons associated with you comply with this licence, as set out in section 64 of the Act;
- control the pollution of waters and the pollution of air (see for example sections 120 - 132 of the Act);
- report incidents causing or threatening material environmental harm to the environment, as set out in Part 5.7 of the Act.

Variation of licence conditions

The licence holder can apply to vary the conditions of this licence. An application form for this purpose is available from the EPA.

The EPA may also vary the conditions of the licence at any time by written notice without an application being made.

Where a licence has been granted in relation to development which was assessed under the Environmental Planning and Assessment Act 1979 in accordance with the procedures applying to integrated development, the EPA may not impose conditions which are inconsistent with the development consent conditions until the licence is first reviewed under Part 3.6 of the Act.

Duration of licence

This licence will remain in force until the licence is surrendered by the licence holder or until it is suspended or revoked by the EPA or the Minister. A licence may only be surrendered with the written approval of the EPA.

Licence review

The Act requires that the EPA review your licence at least every 5 years after the issue of the licence, as set out in Part 3.6 and Schedule 5 of the Act. You will receive advance notice of the licence review.

Fees and annual return to be sent to the EPA

For each licence fee period you must pay:

- an administrative fee; and
- a load-based fee (if applicable).



Environment Protection Licence

Licence - 2647

The EPA publication “A Guide to Licensing” contains information about how to calculate your licence fees. The licence requires that an Annual Return, comprising a Statement of Compliance and a summary of any monitoring required by the licence (including the recording of complaints), be submitted to the EPA. The Annual Return must be submitted within 60 days after the end of each reporting period. See condition R1 regarding the Annual Return reporting requirements.

Usually the licence fee period is the same as the reporting period.

Transfer of licence

The licence holder can apply to transfer the licence to another person. An application form for this purpose is available from the EPA.

Public register and access to monitoring data

Part 9.5 of the Act requires the EPA to keep a public register of details and decisions of the EPA in relation to, for example:

- licence applications;
- licence conditions and variations;
- statements of compliance;
- load based licensing information; and
- load reduction agreements.

Under s320 of the Act application can be made to the EPA for access to monitoring data which has been submitted to the EPA by licensees.

This licence is issued to:

CENTRAL COAST COUNCIL
2 HELY STREET (PO BOX 20)
WYONG NSW 2259

subject to the conditions which follow.

Environment Protection Licence

Licence - 2647

1 Administrative Conditions

A1 What the licence authorises and regulates

A1.1 This licence authorises the carrying out of the scheduled activities listed below at the premises specified in A2. The activities are listed according to their scheduled activity classification, fee-based activity classification and the scale of the operation.

Unless otherwise further restricted by a condition of this licence, the scale at which the activity is carried out must not exceed the maximum scale specified in this condition.

Scheduled Activity	Fee Based Activity	Scale
Sewage treatment	Sewage treatment processing by large plants	> 10000 - 20000 ML annual maximum volume of discharge

A1.2 The objectives of this licence are to:

- prevent as far as practicable sewage overflows and sewage treatment plant bypasses;
- require proper and efficient management of the system to minimise harm to the environment and public health; and
- require practical measures to be taken to protect the environment and public health from sewage overflows and sewage treatment plant effluent.

A1.3 This licence is to be construed in a manner that will promote the objectives referred to in the condition above.

A2 Premises or plant to which this licence applies

A2.1 The licence applies to the following premises:

Premises Details
CENTRAL COAST COUNCIL NORTH SEWAGE TREATMENT SYSTEM
WILFRED BARRETT DRIVE
NORAVILLE
NSW 2263
LOT 11 DP 632403
INCLUDING TOUKLEY SEWAGE TREATMENT PLANT (STP), WYONG SOUTH STP, GWANDALAN STP, MANNERING PARK STP AND CHARMHAVEN STP AS SHOWN ON THE PREMISES MAPS PROVIDED TO THE EPA ON 05/03/2025 (EPA DOCUMENT REFERENCE DOC25/190141).
INCLUDING THE SEWERAGE RETICULATION SYSTEMS ASSOCIATED WITH THESE STPS.

A2.2 The premises also includes the reticulation system owned and operated by the licensee that is associated with the sewage treatment plant(s) identified in condition A2.1.

Environment Protection Licence

Licence - 2647

A3 Information supplied to the EPA

A3.1 Works and activities must be carried out in accordance with the proposal contained in the licence application, except as expressly provided by a condition of this licence.

In this condition the reference to "the licence application" includes a reference to:

- a) the applications for any licences (including former pollution control approvals) which this licence replaces under the Protection of the Environment Operations (Savings and Transitional) Regulation 1998; and
- b) the licence information form provided by the licensee to the EPA to assist the EPA in connection with the issuing of this licence.

2 Discharges to Air and Water and Applications to Land

P1 Location of monitoring/discharge points and areas

P1.1 The following points referred to in the table are identified in this licence for the purposes of the monitoring and/or the setting of limits for discharges of pollutants to water from the point.

Water and land

EPA Identification no.	Type of Monitoring Point	Type of Discharge Point	Location Description
1		Discharge to waters	Ocean outfall structure at Norah Head labelled "1" on map titled "Licensed Premises Information EPL 2647 Toukley STP 1" dated December 2024 (EPA document reference DOC25/190141).
2	Volume monitoring		All flows to the Norah Head Outfall labelled "2" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
3	Volume monitoring		Sewer Pump Station TO01 labelled "3" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
4	Volume monitoring		Wyong South STP effluent pump station labelled "4" on map titled "Licensed Premises Information EPL 2647 Wyong South STP" dated March 2025 (EPA document reference DOC25/190141).

Environment Protection Licence

Licence - 2647

5	Volume monitoring		Charmhaven STP effluent pump station labelled "5" on map titled "Licensed Premises Information EPL 2647 Charmhaven STP" dated February 2025 (EPA document reference DOC25/190141).
6	Effluent quality monitoring		Combined final effluent from all STPs located at the Effluent Collection Tank, labelled "6" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
7	Discharge to waters Volume monitoring	Discharge to waters Volume monitoring	The outlet to sand dunes disposal area labelled "7" on maps titled "Licensed Premises Information EPL 2647 Toukley STP 1" dated December 2024 and "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
8	Volume monitoring		Manning Park STP effluent pump station labelled "8" on map titled "Licensed Premises Information EPL 2647 Manning Park STP" dated February 2025 (EPA document reference DOC25/190141).
9	Volume monitoring		Gwandalan STP effluent pump station labelled "9" on map titled "Licensed Premises Information EPL 2647 Gwandalan STP" dated February 2025 (EPA document reference DOC25/190141).
10	Volume monitoring		Sewer Pump Station TO01a labelled "10" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
11	Volume monitoring		Sewer Pump Station TO06 labelled "11" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
12	Volume monitoring		Sewer Pump Station TO22 labelled "12" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).

Environment Protection Licence

Licence - 2647

13	Ambient water monitoring	The waters of Cabbage Tree Harbour (to the north of Norah Head) labelled as "13" on map titled "Licensed Premises Information EPL 2647 Toukley STP 1" dated December 2024 (EPA document reference DOC25/190141).
14	Ambient water monitoring	The waters off Soldiers Beach (to the south of Norah Head) labelled as "14" on map titled "Licensed Premises Information EPL 2647 Toukley STP 1" dated December 2024 (EPA document reference DOC25/190141).
15	Effluent Quality Monitoring	Wyong South STP - final effluent discharge to Wet Weather Pond/Ocean Outfall labelled "15" on map titled "Licensed Premises Information EPL 2647 Wyong South STP" dated March 2025 (EPA document reference DOC25/190141).
16	Effluent Quality Monitoring	Gwandalan STP - final effluent discharge to Wet Weather Pond labelled "16" on map titled "Licensed Premises Information EPL 2647 Gwandalan STP" dated February 2025 (EPA document reference DOC25/190141).
17	Effluent Quality Monitoring	Manning Park STP - final effluent discharge to Wet Weather Pond labelled "17" on map titled "Licensed Premises Information EPL 2647 Manning Park STP" dated February 2025 (EPA document reference DOC25/190141).
18	Effluent Quality Monitoring	Charmhaven STP - final effluent discharge to Wet Weather Pond labelled "18" on map titled "Licensed Premises Information EPL 2647 Charmhaven STP" dated February 2025 (EPA document reference DOC25/190141).
19	Effluent Quality Monitoring	Toukley STP - final effluent discharge to the Effluent Collection Tank labelled "19" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
20	Volume Monitoring	Inflow to Wyong South STP labelled "20" on map titled "Licensed Premises Information EPL 2647 Wyong South STP" dated March 2025 (EPA document reference DOC25/190141).

Environment Protection Licence

Licence - 2647

21	Volume Monitoring	Inflow to Charmhaven STP labelled "21" on map titled "Licensed Premises Information EPL 2647 Charmhaven STP" dated February 2025 (EPA document reference DOC25/190141).
22	Volume Monitoring	Inflow to Gwandalan STP as labelled "22" on map titled "Licensed Premises Information EPL 2647 Gwandalan STP" dated February 2025 (EPA document reference DOC25/190141).
23	Volume Monitoring	Inflow to Mannering Park STP labelled "23" on map titled "Licensed Premises Information EPL 2647 Mannering Park STP" dated February 2025 (EPA document reference DOC25/190141).
24	Volume Monitoring	Inflow to Toukley STP labelled "24" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
25	Volume Monitoring	Sewer Pump Station TO36 labelled "25" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).
27	Effluent Quality Monitoring	Wyong South Wet Weather Storage Pond Emergency Discharge monitoring labelled "27" on map titled "Licensed Premises Information EPL 2647 Wyong South STP" dated March 2025 (EPA document reference DOC25/190141).
28	Ambient water monitoring	Wyong South Emergency Discharge monitoring - immediately downstream of discharge point in open drain on western side of Wyong Rd labelled "28" on map titled "Licensed Premises Information EPL 2647 Wyong South STP" dated March 2025 (EPA document reference DOC25/190141).
29	Ambient water monitoring	Wyong South Wet Weather Storage Pond Emergency Discharge monitoring - confluence of open drain and Ourimbah Creek labelled "29" on map titled "Licensed Premises Information EPL 2647 Wyong South STP (zoom out)" dated January 2025 (EPA document reference DO

Environment Protection Licence

Licence - 2647

30	Ambient water monitoring	Wyong South Wet Weather Storage Pond Emergency Discharge monitoring - Downstream Ourimbah Creek labelled "30" on map titled "Licensed Premises Information EPL 2647 Wyong South STP (zoom out)" dated January 2025 (EPA document reference DOC25/190141).
31	Ambient water monitoring	Wyong South Wet Weather Storage Pond Emergency Discharge monitoring - Upstream Ourimbah Creek labelled "31" on map titled "Licensed Premises Information EPL 2647 Wyong South STP (zoom out)" dated January 2025 (EPA document reference DOC25/190141).
32	Emergency Discharge Point	Wyong South Wet Weather Storage Pond Emergency Pumped discharge point labelled "32" on map titled "Licensed Premises Information EPL 2647 Wyong South STP" dated March 2025 (EPA document reference DOC25/190141).

P1.2 The following points referred to in the table below are identified in this licence for the purposes of weather and/or noise monitoring and/or setting limits for the emission of noise from the premises.

Noise/Weather

EPA identification no.	Type of monitoring point	Location description
26	Meteorological Station	Rain gauge located at Toukley Sewage Treatment Plant labelled "26" on map titled "Licensed Premises Information EPL 2647 Toukley STP" dated March 2025 (EPA document reference DOC25/190141).

3 Limit Conditions

L1 Pollution of waters

- L1.1 Except as may be expressly provided in any other condition of this licence, the licensee must comply with section 120 of the Protection of the Environment Operations Act 1997.
- L1.2 The licensee may only discharge untreated or partially treated sewage from the sewage treatment plant and/or the reticulation system subject to the conditions of this licence, including Sections O1 and O2.

Environment Protection Licence

Licence - 2647

L1.3 The Licensee must only discharge from Point 32 - Wyong South Wet Weather Pond Emergency Discharge if:

a) the discharge is in accordance with Pollution Incident Response Management Plan: Wyong South STP Wet Weather Pond dated 18/09/2024 and "WORK INSTRUCTION - Wyong South Wet Weather Pond Operating Procedure" dated 17/09/2024 both filed as EPA document DOC24/830447-1; or

b) the discharge is to avoid the loss of lives or property, or to prevent environmental harm.

L2 Load limits

L2.1 The actual load of an assessable pollutant discharged from the premises during the reporting period must not exceed the load limit specified for the assessable pollutant in the table below.

L2.2 The actual load of an assessable pollutant must be calculated in accordance with the relevant load calculation protocol.

Assessable Pollutant	Load limit (kg)
BOD (Coastal Water)	
Cadmium (Coastal Water)	14.00
Chromium (Coastal Water)	14.00
Copper (Coastal Water)	160.00
Lead (Coastal Water)	14.00
Mercury (Coastal Water)	2.00
Nitrogen (total) (Coastal Water)	175750.00
Oil and Grease (Coastal Water)	40036.00
Pesticides and PCBs (Coastal Water)	3.00
Phosphorus (total) (Coastal Water)	
Selenium (Coastal Water)	14.00
Total suspended solids (Coastal Water)	150450.00
Zinc (Coastal Water)	280.00

L2.3 The load limits referred to in condition L2.1 do not apply to discharges from the reticulation system.

Note: An assessable pollutant is a pollutant which affects the licence fee payable for the licence.

L3 Concentration limits

L3.1 For each monitoring/discharge point or utilisation area specified in the table/s below (by a point number), the concentration of a pollutant discharged at that point, or applied to that area, must not exceed the concentration limits specified for that pollutant in the table.

Environment Protection Licence

Licence - 2647

- L3.2 Where a pH quality limit is specified in the table, the specified percentage of samples must be within the specified ranges.
- L3.3 To avoid any doubt, this condition does not authorise the pollution of waters by any pollutant other than those specified in the table\.
- L3.4 Water and/or Land Concentration Limits

POINT 6

Pollutant	Units of Measure	50 percentile concentration limit	90 percentile concentration limit	3DGM concentration limit	100 percentile concentration limit
Ammonia	milligrams per litre				40
BOD	milligrams per litre				40
Oil and Grease	milligrams per litre				10
pH	pH				6.5 - 8.5
Total suspended solids	milligrams per litre				60

POINT 15

Pollutant	Units of Measure	50 percentile concentration limit	90 percentile concentration limit	3DGM concentration limit	100 percentile concentration limit
Ammonia	milligrams per litre				15
BOD	milligrams per litre				25
Oil and Grease	milligrams per litre				10
pH	pH				6.5 - 8.5
Total suspended solids	milligrams per litre				50

Environment Protection Licence

Licence - 2647

POINT 16

Pollutant	Units of Measure	50 percentile concentration limit	90 percentile concentration limit	3DGM concentration limit	100 percentile concentration limit
Ammonia	milligrams per litre				15
BOD	milligrams per litre				25
Oil and Grease	milligrams per litre				10
pH	pH				6.5 - 8.5
Total suspended solids	milligrams per litre				30

POINT 17

Pollutant	Units of Measure	50 percentile concentration limit	90 percentile concentration limit	3DGM concentration limit	100 percentile concentration limit
Ammonia	milligrams per litre				15
BOD	milligrams per litre				25
Oil and Grease	milligrams per litre				10
pH	milligrams per litre				6.5 - 8.5
Total suspended solids	milligrams per litre				35

POINT 18

Pollutant	Units of Measure	50 percentile concentration limit	90 percentile concentration limit	3DGM concentration limit	100 percentile concentration limit
Ammonia	milligrams per litre				TBD
BOD	milligrams per litre				TBD
Oil and Grease	milligrams per litre				TBD
pH	pH				TBD

Environment Protection Licence

Licence - 2647

Total suspended solids	milligrams per litre	TBD
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POINT 19

Pollutant	Units of Measure	50 percentile concentration limit	90 percentile concentration limit	3DGM concentration limit	100 percentile concentration limit
Ammonia	milligrams per litre				30
BOD	milligrams per litre				35
Oil and Grease	milligrams per litre				10
pH	pH				6.5 - 8.5
Total suspended solids	milligrams per litre				40

Note: The EPA intends to set 100 percentile concentration limits for Charmhaven STP final effluent (Point 18) and review the concentration limits for the combined final effluent from all STPs (Point 6) following completion of the Charmhaven STP Upgrade Project under Pollution Reduction Program 8.

L4 Volume and mass limits

L4.1 For each discharge point or utilisation area specified below (by a point number), the volume/mass of:
 a) liquids discharged to water; or;
 b) solids or liquids applied to the area;
 must not exceed the volume/mass limit specified for that discharge point or area.

Point	Unit of Measure	Volume/Mass Limit
1	kilolitres per day	60000

L4.2 The monitoring conducted at Point 2 is used to determine compliance with the volume limit shown for Point 1.

L5 Waste

L5.1 The licensee must not cause, permit or allow any waste generated outside the premises to be received at the premises for storage, treatment, processing, reprocessing or disposal or any waste generated at the premises to be disposed of at the premises, except as expressly permitted by the licence.



Environment Protection Licence

Licence - 2647

Note: For the purposes of this condition and in accordance with the definition of the Premises, liquid waste generated from the clean-up of overflows from the sewerage reticulation system is considered to be waste generated at the Premises.

- L5.2 This condition only applies to the storage, treatment, processing, reprocessing or disposal of waste at the premises if those activities require an environment protection licence.
- L5.3 The licensee may receive and/or transfer sewage and liquid waste generated outside the premises for treatment, processing or reprocessing at the premises. The licensee must take reasonable steps to ensure that sewage and liquid waste received at the premises has been lawfully discharged in accordance with a trade waste agreement or customer contract (as applicable) in force between the licensee and the generator of the waste. The licensee must treat, process or reprocess the sewage and liquid waste in accordance with this licence prior to discharge from the premises.
- L5.4 The licensee may receive, store, treat, process or reprocess and/or transfer at the premises sewage products generated or stored outside the premises by the licensee's other sewage treatment systems. Sewage products must be received, treated, processed or reprocessed in accordance with this licence.

L6 Potentially offensive odour

- L6.1 No condition in this licence identifies a potentially offensive odour for the purposes of section 129 of the Protection of the Environment Operations Act 1997.

Note: Section 129 of the Protection of the Environment Operations Act 1997 provides that the licensee must not cause or permit the emission of any offensive odour from the premises but provides a defence if the emission is identified in the relevant environment protection licence as a potentially offensive odour and the odour was emitted in accordance with the conditions of a licence directed at minimising odour.

4 Operating Conditions

O1 Activities must be carried out in a competent manner

- O1.1 Licensed activities must be carried out in a competent manner.
This includes:
- a) the processing, handling, movement and storage of materials and substances used to carry out the activity; and
 - b) the treatment, storage, processing, reprocessing, transport and disposal of waste generated by the activity.

Note: The requirements of O1.1 apply to the whole of the premises, including the reticulation system.

O2 Maintenance of plant and equipment

- O2.1 All plant and equipment installed at the premises or used in connection with the licensed activity:
- a) must be maintained in a proper and efficient condition; and
 - b) must be operated in a proper and efficient manner.

Environment Protection Licence

Licence - 2647

Note: The requirements of O2.1 apply to the whole of the premises, including the reticulation system.

O3 Emergency response

O3.1 In the event of an overflow or bypass that harms or is likely to harm the environment, the licensee must use all practicable measures to minimise the impact of the overflow or bypass on the environment and public health. These measures are to be implemented as soon as practical after the licensee or one of the licensee's employees or agents becomes aware of the overflow or bypass.

Note: The licensee must maintain, and implement as necessary, a current Pollution Incident Response Management Plan (PIRMP) for the premises. The licensee must keep the incident response plan on the premises at all times. The incident response plan must document systems and procedures to deal with all types of incidents (e.g. spills, explosions or fire) that may occur at the premises or that may be associated with activities that occur at the premises and which are likely to cause harm to the environment.

The PIRMP must be tested annually or following a pollution incident.

The licensee must develop the Pollution Incident Response Management Plan in accordance with the requirements of Part 7A of the Protection of the Environment Operations (POEO) Act 1997 and POEO regulations.

O4 Processes and management

O4.1 The licensee must ensure that any extensions to the reticulation system are planned, designed, constructed and installed to prevent as far as practicable overflows from the premises.

Note: "The premises" includes both the new and the previously existing parts of the sewage treatment system.

O4.2 The licensee must ensure that all chemicals, fuels and oils stored at the premises are contained within appropriately designed bunded areas that meet the following requirements:

- a) comply with any relevant Australian Standards for the liquids being stored; and
- b) have impervious flooring and walls; and
- c) have a minimum capacity of 110% of the volume of the largest container stored within the bund; and
- d) not have a drain valve incorporated in the bund structure.

Note: Additional information on bunding design, construction and maintenance can be found in the EPA's Guide: "Storing and Handling Liquids: Environmental Protection, Participants Manual".

O5 Waste management

O5.1 Biosolids sludge generated at the premises must be stored, treated, processed, classified, transported and disposed in accordance with the EPA's Environmental Guidelines: Use and Disposal of Biosolids and Biosolids Products (1997).

Environment Protection Licence

Licence - 2647

O6 Other operating conditions

O6.1 Prohibition on acceptance of pesticides

The licensee must not consent to the receipt of organochlorine pesticides (including dieldrin, heptachlor and chlordane) into the sewage system.

O6.2 New sewage pumping stations

Dry weather overflows resulting in pollution of waters from any sewage pumping station(s) installed within the sewage treatment system after January 2004 are not permitted.

O6.3 Appropriate treatment processes

Sewage or effluent must not be discharged from Point(s) 1 and 7 unless it has been treated in accordance with the requirements of the table below.

The flows noted in the table below are the inflows to the premises' sewage treatment plant(s).

Required treatment process	Flow range
Toukley Wastewater Treatment Plant must at least receive screening, degritting, primary sedimentation and secondary treatment	All liquid waste inflow less than 410L/s
Toukley Wastewater Treatment Plant must at least receive screening, degritting, primary sedimentation	All liquid waste inflow above 410L/s
Wyong South, Gwandalan, Mannering Park and Charmhaven Wastewater Treatment Plants must receive screening and biological treatment	All liquid waste inflow
The licensee may receive flows from the Catherine Hill Bay STP provided the effluent is fully treated via screening, degritting, biological treatment and membrane filtration and discharged only to the Gwandalan STP Balance/Wet Weather Pond	All liquid waste inflow

Note: See PRS 10 below for further details on the review of flow limits stipulated by the table above for Toukley Wastewater Treatment Plant.

O6.4 The licensee may divert treated effluent to Point 7 for periods up to fourteen days for the purpose of allowing inspection and maintenance of the outfall tunnel. Effluent must not be discharged at any other time, except with the written approval of the EPA.

5 Monitoring and Recording Conditions

Environment Protection Licence

Licence - 2647

M1 Monitoring records

M1.1 The results of any monitoring required to be conducted by this licence or a load calculation protocol must be recorded and retained as set out in this condition.

M1.2 All records required to be kept by this licence must be:

- in a legible form, or in a form that can readily be reduced to a legible form;
- kept for at least 4 years after the monitoring or event to which they relate took place; and
- produced in a legible form to any authorised officer of the EPA who asks to see them.

M1.3 The following records must be kept in respect of any samples required to be collected for the purposes of this licence:

- the date(s) on which the sample was taken;
- the time(s) at which the sample was collected;
- the point at which the sample was taken; and
- the name of the person who collected the sample.

M2 Requirement to monitor concentration of pollutants discharged

M2.1 For each monitoring/discharge point or utilisation area specified below (by a point number), the licensee must monitor (by sampling and obtaining results by analysis) the concentration of each pollutant specified in Column 1. The licensee must use the sampling method, units of measure, and sample at the frequency, specified opposite in the other columns:

M2.2 Water and/ or Land Monitoring Requirements

POINT 6

Pollutant	Units of measure	Frequency	Sampling Method
Aldrin	micrograms per litre	Special Frequency 1	Composite sample
alpha-BHC	micrograms per litre	Special Frequency 1	Composite sample
Ammonia	milligrams per litre	Fortnightly	Composite sample
beta-BHC	micrograms per litre	Special Frequency 1	Composite sample
BOD	milligrams per litre	Fortnightly	Composite sample
Cadmium	micrograms per litre	Special Frequency 1	Composite sample
Chlordane (cis & trans)	micrograms per litre	Special Frequency 1	Composite sample
Chromium	micrograms per litre	Special Frequency 1	Composite sample
Copper	micrograms per litre	Special Frequency 1	Composite sample
Dieldrin	micrograms per litre	Special Frequency 1	Composite sample
Endosulfan	micrograms per litre	Special Frequency 1	Composite sample
Endrin	micrograms per litre	Special Frequency 1	Composite sample
gamma-BHC (Lindane)	micrograms per litre	Special Frequency 1	Composite sample
Heptachlor	micrograms per litre	Special Frequency 1	Composite sample
Heptachlor epoxide	micrograms per litre	Special Frequency 1	Composite sample
Hexachlorobenzene	micrograms per litre	Special Frequency 1	Composite sample

Environment Protection Licence

Licence - 2647

Lead	micrograms per litre	Special Frequency 1	Composite sample
Mercury	micrograms per litre	Special Frequency 1	Composite sample
Methoxychlor	micrograms per litre	Special Frequency 1	Composite sample
Oil and Grease	milligrams per litre	Fortnightly	Composite sample
p,p-DDD	micrograms per litre	Special Frequency 1	Composite sample
p,p-DDE	micrograms per litre	Special Frequency 1	Composite sample
p,p-DDT	micrograms per litre	Special Frequency 1	Composite sample
PCBs	micrograms per litre	Special Frequency 1	Composite sample
pH	pH	Fortnightly	Composite sample
Selenium	micrograms per litre	Special Frequency 1	Composite sample
Total suspended solids	milligrams per litre	Fortnightly	Composite sample
Zinc	micrograms per litre	Special Frequency 1	Composite sample

POINT 13,14

Pollutant	Units of measure	Frequency	Sampling Method
Enterococci	colony forming units per 100 millilitres	Special Frequency 2	Grab sample
Faecal Coliforms	colony forming units per 100 millilitres	Special Frequency 2	Grab sample

POINT 15,16,17,18

Pollutant	Units of measure	Frequency	Sampling Method
Ammonia	milligrams per litre	Fortnightly	Grab sample
BOD	milligrams per litre	Fortnightly	Grab sample
Oil and Grease	milligrams per litre	Fortnightly	Grab sample
pH	pH	Fortnightly	Grab sample
Total suspended solids	milligrams per litre	Fortnightly	Grab sample

POINT 19

Pollutant	Units of measure	Frequency	Sampling Method
Ammonia	milligrams per litre	Fortnightly	Grab sample
BOD	milligrams per litre	Fortnightly	Grab sample
Oil and Grease	milligrams per litre	Fortnightly	Grab sample
pH	pH	Fortnightly	Grab sample
Total suspended solids	milligrams per litre	Fortnightly	Grab sample

POINT 27,28,29,30,31

Pollutant	Units of measure	Frequency	Sampling Method
Ammonia	milligrams per litre	Special Frequency 3	Grab sample
Enterococci	colony forming units per 100 millilitres	Special Frequency 3	Grab sample

Environment Protection Licence

Licence - 2647

Nitrogen (total)	milligrams per litre	Special Frequency 3	Grab sample
pH	pH	Special Frequency 3	Grab sample
Phosphorus (total)	milligrams per litre	Special Frequency 3	Grab sample
Total suspended solids	milligrams per litre	Special Frequency 3	Grab sample

M2.3 For the purposes of the table(s) above Special Frequency 1 means the collection of samples at least twice each reporting period and at a minimum of 5 monthly intervals.

For the purposes of the table(s) above Special Frequency 2 means the collection of samples at least 5 times per month with the interval between sampling not less than 2 days and not more than 7 days.

For the purposes of the table(s) above Special Frequency 3 means the collection of samples at least daily when the Licensee is discharging from the Wyong South Wet Weather Pond Emergency discharge point (EPA Point 32) and in accordance with Pollution Incident Response Management Plan: Wyong South STP Wet Weather Pond dated 18/09/2024 and filed as EPA document DOC24/830447-1.

M2.4 When the result of sampling for Total Suspended Solids and Oil and Grease is higher than the 100th percentile concentration limit specified in the Limit Conditions of this licence, the licensee must collect samples for Total Suspended Solids and Oil and Grease on both of the two days immediately following the days that the limit was exceeded.

M3 Testing methods - concentration limits

M3.1 Subject to any express provision to the contrary in this licence, monitoring for the concentration of a pollutant discharged to waters or applied to a utilisation area must be done in accordance with the Approved Methods Publication unless another method has been approved by the EPA in writing before any tests are conducted.

M4 Testing methods - load limits

Note: Division 4 of the *Protection of the Environment Operations (General) Regulation 2022* requires that monitoring of actual loads of assessable pollutants listed in L2.2 must be carried out in accordance with the relevant load calculation protocol set out for the fee-based activity classification listed in the Administrative Conditions of this licence.

M5 Weather monitoring

M5.1 At the point(s) identified below, the licensee must monitor (by sampling and obtaining results by analysis) the parameters specified in Column 1 of the table below, using the corresponding sampling method, units of measure, averaging period and sampling frequency, specified opposite in the Columns 2, 3, 4 and 5 respectively.

Environment Protection Licence

Licence - 2647

POINT 26

Parameter	Sampling method	Units of measure	Averaging period	Frequency
Rainfall	AM-4	millimetres	24 hours	Continuous

M6 Recording of pollution complaints

M6.1 The licensee must keep a legible record of all complaints made to the licensee or any employee or agent of the licensee in relation to pollution arising from any activity to which this licence applies.

M6.2 The record must include details of the following:

- a) the date and time of the complaint;
- b) the method by which the complaint was made;
- c) any personal details of the complainant which were provided by the complainant or, if no such details were provided, a note to that effect;
- d) the nature of the complaint;
- e) the action taken by the licensee in relation to the complaint, including any follow-up contact with the complainant; and
- f) if no action was taken by the licensee, the reasons why no action was taken.

M6.3 The record of a complaint must be kept for at least 4 years after the complaint was made.

M6.4 The record must be produced to any authorised officer of the EPA who asks to see them.

M7 Telephone complaints line

M7.1 The licensee must operate during its operating hours a telephone complaints line for the purpose of receiving any complaints from members of the public in relation to activities conducted at the premises or by the vehicle or mobile plant, unless otherwise specified in the licence.

M7.2 The licensee must notify the public of the complaints line telephone number and the fact that it is a complaints line so that the impacted community knows how to make a complaint.

M7.3 The preceding two conditions do not apply until 3 months after: the date of the issue of this licence.

M7.4 For the purpose of condition M7.1, operating hours are defined as twenty-four hours a day, seven days a week.

M7.5 The public notification referred to in condition M7.2 must include specific reference to the fact that the complaints line may be used by the community for the reporting of overflows.

M8 Requirement to monitor volume or mass

M8.1 For each discharge point or utilisation area specified below, the licensee must monitor:

Environment Protection Licence

Licence - 2647

- a) the volume of liquids discharged to water or applied to the area;
 b) the mass of solids applied to the area;
 c) the mass of pollutants emitted to the air;
 at the frequency and using the method and units of measure, specified below.

POINT 2

Frequency	Unit of Measure	Sampling Method
Continuous	kilolitres per day	Flow meter and continuous logger

POINT 7

Frequency	Unit of Measure	Sampling Method
Daily during any discharge	kilolitres per day	Special Method 1

POINT 20,21,22,23,24

Frequency	Unit of Measure	Sampling Method
Continuous	kilolitres per day	Flow meter and continuous logger

M8.2 For the purpose of the table(s) above Special Method 1 means monitoring volume at Points 3, 10, 11 and 12 by calculation (volume flow rate or pump capacity multiplied by operating time), and adding these volumes

M8.3 Equipment used to monitor the volume must provide data that is within 5 percent of the actual volume over the likely full range of flow required to be measured by the equipment.

M8.4 In the event that the licensee cannot comply with a volume monitoring method as required by this licence solely due to the failure or malfunction of essential monitoring equipment, volume may be estimated using another agreed method approved in writing by the EPA. This provision only applies for the duration of the failure or malfunction. The licensee is to rectify the failure or malfunction as soon as practicable.

M8.5 For the purposes of condition M8.4, the alternative method approved by the EPA is as follows:

For each monitoring point specified below the licensee must monitor the volume of liquid discharged at the frequency and using the method and units of measure, specified below.

POINTS 3, 4, 5, 8, 9, 10, 11 and 12.

Frequency	Unit of Measure	Sampling Method
Continuous	kL/Day	By calculation (volume flow rate or pump capacity multiplied by operating time)

M8.6 The total estimated volume of discharge from the premises as referred to in condition M8.4 is to be determined by adding the respective volumes from Points 3, 4, 5, 10, 11 and 12.

M8.7 The licensee must:

- a) submit in writing to the EPA a proposal for a method of volume estimation; or

Environment Protection Licence

Licence - 2647

b) use a method of volume estimation already approved in writing by the EPA,

to be used in the event that essential monitoring equipment referred to in the previous condition has failed or malfunctioned.

M9 Requirement to record bypass incidents from sewage treatment plants

M9.1 The licensee must record the following details in respect of each bypass of any of the appropriate treatment processes required by condition O6.3 which may be reasonably expected to adversely affect the quality of the final discharge:

- a) the EPA point identification number through which the bypass discharged;
- b) the date, estimated start time and estimated duration of the bypass;
- c) the estimated volume of the bypass;
- d) the level of treatment of the sewage at the STP prior to discharge;
- e) the probable cause of the bypass;
- f) any actions taken to stop the bypass happening; and
- g) any actions taken to prevent the bypass happening again.

M9.2 The licensee must record the following details in relation to each observed or reported overflow from the reticulation system and from the sewage treatment plant:

- a) the location of the overflow;
- b) the date, estimated start time and estimated duration of the overflow;
- c) the estimated volume of the overflow;
- d) a description of the receiving environment of the overflow;
- e) classification as a dry or wet weather overflow;
- f) the probable cause of the overflow;
- g) any actions taken to stop the overflow happening;
- h) any actions taken to clean up the overflow; and
- i) any actions taken to prevent the overflow happening again.

M10 Other monitoring and recording conditions

M10.1 Biosolids at the premises must be recorded, monitored and classified in accordance with the Biosolids Guidelines, to the extent that those Guidelines are applicable, or as otherwise approved in writing by the EPA.

6 Reporting Conditions

R1 Annual return documents

R1.1 The licensee must complete and supply to the EPA an Annual Return in the approved form comprising:

- 1. a Statement of Compliance,
- 2. a Monitoring and Complaints Summary,
- 3. a Statement of Compliance - Licence Conditions,

Environment Protection Licence

Licence - 2647

4. a Statement of Compliance - Load based Fee,
5. a Statement of Compliance - Requirement to Prepare Pollution Incident Response Management Plan,
6. a Statement of Compliance - Requirement to Publish Pollution Monitoring Data; and
7. a Statement of Compliance - Environmental Management Systems and Practices.

At the end of each reporting period, the EPA will provide to the licensee notification that the Annual Return is due.

R1.2 An Annual Return must be prepared in respect of each reporting period, except as provided below.

Note: The term "reporting period" is defined in the dictionary at the end of this licence. Do not complete the Annual Return until after the end of the reporting period.

R1.3 Where this licence is transferred from the licensee to a new licensee:

- a) the transferring licensee must prepare an Annual Return for the period commencing on the first day of the reporting period and ending on the date the application for the transfer of the licence to the new licensee is granted; and
- b) the new licensee must prepare an Annual Return for the period commencing on the date the application for the transfer of the licence is granted and ending on the last day of the reporting period.

Note: An application to transfer a licence must be made in the approved form for this purpose.

R1.4 Where this licence is surrendered by the licensee or revoked by the EPA or Minister, the licensee must prepare an Annual Return in respect of the period commencing on the first day of the reporting period and ending on:

- a) in relation to the surrender of a licence - the date when notice in writing of approval of the surrender is given; or
- b) in relation to the revocation of the licence - the date from which notice revoking the licence operates.

R1.5 The Annual Return for the reporting period must be supplied to the EPA via eConnect *EPA* or by registered post not later than 60 days after the end of each reporting period or in the case of a transferring licence not later than 60 days after the date the transfer was granted (the 'due date').

R1.6 Where the licensee is unable to complete a part of the Annual Return by the due date because the licensee was unable to calculate the actual load of a pollutant due to circumstances beyond the licensee's control, the licensee must notify the EPA in writing as soon as practicable, and in any event not later than the due date. The notification must specify:

- a) the assessable pollutants for which the actual load could not be calculated; and
- b) the relevant circumstances that were beyond the control of the licensee.

R1.7 The licensee must retain a copy of the Annual Return supplied to the EPA for a period of at least 4 years after the Annual Return was due to be supplied to the EPA.

R1.8 Within the Annual Return, the Statements of Compliance must be certified and the Monitoring and Complaints Summary must be signed by:

- a) the licence holder; or
- b) by a person approved in writing by the EPA to sign on behalf of the licence holder.

Environment Protection Licence

Licence - 2647

R2 Notification of environmental harm

Note: The licensee or its employees must notify all relevant authorities of incidents causing or threatening material harm to the environment immediately after the person becomes aware of the incident in accordance with the requirements of Part 5.7 of the Act.

R2.1 Notifications must be made by telephoning the Environment Line service on 131 555.

R2.2 The licensee must provide written details of the notification to the EPA within 7 days of the date on which they became aware of the incident.

R3 Written report

R3.1 Where an authorised officer of the EPA suspects on reasonable grounds that:

- a) where this licence applies to premises, an event has occurred at the premises; or
- b) where this licence applies to vehicles or mobile plant, an event has occurred in connection with the carrying out of the activities authorised by this licence, and the event has caused, is causing or is likely to cause material harm to the environment (whether the harm occurs on or off premises to which the licence applies), the authorised officer may request a written report of the event.

R3.2 The licensee must make all reasonable inquiries in relation to the event and supply the report to the EPA within such time as may be specified in the request.

R3.3 The request may require a report which includes any or all of the following information:

- a) the cause, time and duration of the event;
- b) the type, volume and concentration of every pollutant discharged as a result of the event;
- c) the name, address and business hours telephone number of employees or agents of the licensee, or a specified class of them, who witnessed the event;
- d) the name, address and business hours telephone number of every other person (of whom the licensee is aware) who witnessed the event, unless the licensee has been unable to obtain that information after making reasonable effort;
- e) action taken by the licensee in relation to the event, including any follow-up contact with any complainants;
- f) details of any measure taken or proposed to be taken to prevent or mitigate against a recurrence of such an event; and
- g) any other relevant matters.

R3.4 The EPA may make a written request for further details in relation to any of the above matters if it is not satisfied with the report provided by the licensee. The licensee must provide such further details to the EPA within the time specified in the request.

R4 Other notifications

R4.1 Where either:

- a) sewage or partially treated sewage is discharged from the premises as a result of a bypass of the sewage treatment plant, or;
- b) an observed or reported overflow has occurred from the reticulation system, and overflow or bypass may pose a risk to public health, the licensee is to promptly give appropriate notification to any parties that are

Environment Protection Licence

Licence - 2647

likely to be affected, including:

- i) the potentially affected community;
- ii) the Department of Health;
- iii) the NSW Food Authority Shellfish Quality Assurance Program, where a bypass or overflow could have potential impacts on shellfish production.

Note: These reporting requirements are in addition to the licensee's general obligation as described in condition R2 to report incidents which cause or threaten material harm to the environment. A notification may satisfy the requirements of both R2 and R4.

R5 Annual system performance report

R5.1 By 1 September each year, the licensee must supply to the EPA a report that includes the following information for the previous financial year:

Works and Activities

- a) A description of the improvement works that have been undertaken within the reticulation system to decrease the frequency and volume of wet weather discharges compared with the program of works in Pollution Study 12, including an estimate of cost (capital and operating). Variations from the program of works should be explained.
- b) A description of the improvement works that have been undertaken within the reticulation system to decrease the number dry weather surcharges to the environment compared with the program of works in Pollution Study 13, including an estimate of cost (capital and operating). Variations from the program of works should be explained.
- c) A description of the works that have been undertaken at sewage treatment plants to improve capacity or treatment efficiencies, including the cost of these works (capital and operating) or major replacements and addition of plant or activities.
- d) The number of environmental samples undertaken and the estimate cost (capital and operating).
- e) After year one of the start of this condition, a graph showing historic information in (d), and costs in a) to c).

The following information must be provided in a table and graph format. The first report after this condition has been placed on the licence must include the previous five years data. Subsequent reports must continue to include historic data.

Sewerage reticulation system operated by the licensee

- f) The number of dry weather overflows from the sewerage network (not including Emergency Relief Structures and pump station overflows).
- g) The number of dry weather overflows from pump stations.
- h) The number of dry weather overflows from Emergency Relief Structures (ERS).
- i) The total volume of dry weather discharges to environment.
- j) The number of vacuum sewer breaks.
- k) The number of rising main breaks.
- l) The number of gravity main breaks.
- m) Total number of wastewater related community complaints (Odour / Discharges / Other).
- n) In relation to (g) (h) (j) (k) (l) and (m), provided the metric per 100km total length of sewerage reticulation system.

Environment Protection Licence

Licence - 2647

o) Daily rainfall at nearest monitoring station to the sewage treatment plant or central to the reticulation system catchment with monthly totals.

Sewage Treatment Plants

p) The number of dry and wet weather by-passes and total volume by-passed in dry weather and wet weather from each sewage treatment plant.

q) The number of discharges from wet weather ponds or overflows and estimated volume discharged per event.

r) Annual loads of each pollutant discharged from the sewage treatment plant against the load limit.

s) The 50th, 90th and 100th percentile concentrations calculated from the monitoring data for each pollutant listed in the table under condition M2.2. Including the concentration limit where applicable.

t) Daily discharge volume against the volume limit for each discharge point.

u) Total volume of effluent discharged from discharge points.

R5.2 The licensee must provide the following spatial data to the EPA via a Web Feature Service (WFS) or Representational State Transfer (REST) for the previous five years from the date of issue of this condition, then ongoing, including in the first instance a data layer of the reticulation system (gravity mains, vacuum mains, rising mains, pump stations and emergency relief structures) and location of sewage treatment plants and their discharge points.

Monthly

a) Monthly data layer showing locations of dry weather surcharges with meta data of the volume of discharge, date of discharge separating month and year to allow searches, for dry weather manhole surcharges, Emergency Relief Structure discharges, pump station discharges, vacuum main, gravity main and rising main breaks.

b) Monthly data layer showing wet weather vacuum main, gravity main and rising main breaks with meta data of the volume of discharge, date of discharge separating month and year to allow searches.

Annually

c) Annual data layer(s) showing the name and details of all improvement works undertaken for the previous twelve months with meta data to differentiate between different works such as renewals, relining, inflow and infiltration studies, network capacity upgrades, pump station upgrades.

d) An annual spatial layer showing location of community complaints with only meta data of odour /discharge/other (no private details).

e) Data layer(s) showing sensitive locations identified by the licensee in the risk assessments for prioritising works, including but not limited to oyster leases and drinking water catchments.

Note: The content and format of the reports under conditions R5.1 and R5.2 may be reviewed to meet future needs and technological capabilities.

For the purposes of conditions R5.1 and R5.2 in capturing data on dry weather overflows associated with sewer pump stations, Emergency Relief Structures (ERS) are considered to include both "Constructed Emergency Relief Structures" and "Designated Emergency Relief" structures.

R6 Other reporting conditions



Environment Protection Licence

Licence - 2647

- R6.1 When the licensee notifies the Department of Health or NSW Food Authority Shellfish Quality Assurance Program of a bypass or overflow incident, the licensee must also notify the EPA by telephoning its Pollution Line service on 131555. Notifications are to be given as soon as practicable after the licensee or one of the licensee's employees or agents becomes aware of the incident, and must include all relevant information including the information required under condition M9.1 or M9.2.

7 General Conditions

G1 Copy of licence kept at the premises or plant

G1.1 A copy of this licence must be kept at the premises to which the licence applies.

G1.2 The licence must be produced to any authorised officer of the EPA who asks to see it.

G1.3 The licence must be available for inspection by any employee or agent of the licensee working at the premises.

Note: For the purposes of this condition, "the premises" refers to each Sewage Treatment Plant(s) described in condition A2.1.

G2 Contact number for incidents and responsible employees

G2.1 The licensee must operate 24-hour telephone contact lines for the purpose of enabling the EPA to directly contact one or more representatives of the licensee who can:

- a) respond at all times to incidents relating to the premises; and
- b) contact the licensee's senior employees or agents authorised at all times to:
 - i) speak on behalf of the licensee; and
 - ii) provide any information or document required under this licence.

G2.2 The licensee is to inform the EPA in writing of the appointment of any subsequent contact persons, or changes to the person's contact details as soon as practicable and in any event within fourteen days of the appointment or change.

G3 Signage

G3.1 The location of EPA point number(s) 2,3,4,5,6,7,8,9,10,11,12,15,16,17,18,19,20,21,22,23 and 24 must be clearly marked by signs that indicate the point identification number used in this licence and be located as close as practical to the point.

G4 Other general conditions

G4.1 Completed Programs

Environment Protection Licence

Licence - 2647

Program	Description	Completed Date
Preparation of a sewer overflow investigation repo	Preparation of a sewer overflow investigation report. Develop a program to address identified high risk sewage overflows from the reticulation system.	23-March-2007
Develop an incident notification protocol	Develop an incident notification protocol. Procedures are developed to ensure that incidents that may have public health and/or environmental consequences are reported.	03-March-2004
Noise Shields or Bunds for INP Compliance	Noise shields or bunds to reduce noise emissions from Charmhaven STP to comply with INP	22-December-2017
Pollution Reduction Study 4 - Review of Treated Effluent Quality Data and Propose Appropriate Limits	Central Coast Council to review existing effluent quality data from all STP's identified in the licence and derive appropriate pollutant limits as 100 percentiles for inclusion in the licence.	25-January-2024
Pollution Reduction Program 6 - Wyong South STP Wet Weather Pond Works Schedule	The Licensee must complete all recommendations made in the recent GHD geotechnical report into the dam wall integrity of the Wyong South wet weather pond dam wall (PRP - 4).	26-November-2021

8 Pollution Studies and Reduction Programs

U1 Pollution Reduction Study 5 - Investigation into Inundation of Sewage Infrastructure in Wyong South STP Reticulation System

Note: Background:

The EPA is aware that during significant rainfall events that a number of sewage pump stations in low lying areas of the Wyong South STP reticulation system became inundated causing issues with system performance and inflows to the STP. The EPA understand that in some instances the pump stations remained inundated for a number of days.

The EPA further understand that increased inflows into the Wyong South STP reticulation system are also due to low lying property overflow relief gullies as well as from illegal stormwater connections and leaking Council assets.

The Licensee undertook a study and prepared a report into all sewage pump stations within the low lying areas of the Wyong South reticulation system that have become inundated in significant rainfall events and also investigate low lying property overflow relief gullies, illegal stormwater connections and leaking Council assets and provide a report to the EPA.

On 30 June 2023 the EPA received the report (DOC23/578202). The EPA have reviewed the report and support the recommended actions that the Licensee have outlined.

Deliverables:

As at 3 October 2025 the Licensee expected delivery of the following actions:

Overflow Relief Cap (ORC) Trial - Installation: Installation scheduled for completion by January 2026 Followed by 12-month monitoring period.

Environment Protection Licence

Licence - 2647

Manhole lid waterproof sealing - 242 manholes across 9 catchments - Completed.

SPS inspection program - 6 Priority SPS inspections to identify remedial works - Completed.

Investigative program in WS13 and WS38 - CCTV and/or smoke testing for approximately 4km of gravity main - Completed.

Gravity main relining program - Approximately 16km of high risk gravity mains in priority catchments - 6.4km completed. Scheduled completion July 2026.

- U1.1 The Licensee must provide ongoing updates on the actions outlined in Wyong South Wastewater Catchment Inundation, Inflow and Infiltration Study (AECOM 2023) (DOC23/578202), to be provided to the EPA in 6 monthly progress reports starting on 5 April 2024 until all relevant works are completed. The report must be provided in writing to info@epa.nsw.gov.au.

U2 Pollution Reduction Program 7 - Wyong South and Charmhaven Effluent Ponds Transfer Pump Upgrades

Note: Background:

The licensee notified the EPA of overtopping events at the Wyong South STP Wet Weather Storage Pond in 2020 and in 2021 due to rainfall events. The licensee notified the EPA of an uncontrolled discharge from the Charmhaven Wet Weather Storage Pond in 2021 due to a rainfall event.

The licensee has advised the EPA of difficulties in drawing down both ponds prior to and following rainfall events due to the current capacity of effluent transfer pumps at both Wyong South and Charmhaven STPs. The current pump capacities at both plants compromises the licensee's ability to efficiently draw down pond volumes in a timely manner prior to and following rainfall events.

The licensee provided a report to the EPA detailing the proposed effluent pump capacity upgrades for both the Wyong South Wet Weather Storage Pond and the Charmhaven Balance Pond to the Toukley STP prior to discharge to the Norah Head Ocean Outfall.

Deliverables:

- U2.1 The Licensee must provide ongoing updates on the actions that the above report outlined, to be provided to the EPA in 6 monthly reports starting on 5 April 2024 until all relevant works are completed. The report must be provided in writing to info@epa.nsw.gov.au.

U3 Pollution Reduction Program 8 - Charmhaven STP Upgrade Project

Note: Background:

The licensee has provided data to the EPA that shows the Charmhaven Sewage Treatment Plant is currently overloaded. Data provided shows the Charmhaven STP was designed for an Equivalent Population (EP) of 40,000 and is currently servicing an EP of approximately 59,000. Population projection data provided by the licensee shows that the STP can expect a population increase of over 100% by the year 2041.

The licensee provided a scope of works report outlining the upgrades to be carried out to increase the Charmhaven STP to appropriate capacity.

Environment Protection Licence

Licence - 2647

Deliverables:

- U3.1 The Licensee must provide ongoing updates on the actions that the above report outlined, to be provided to the EPA in 6 monthly reports starting on 5 April 2024 until all relevant works are completed. The report must be provided in writing to info@epa.nsw.gov.au.

U4 Pollution Reduction Study 9 - Norah Head Ocean Outfall Monitoring Program

- U4.1 The Licensee must engage a suitably qualified and experienced professional to develop a robust and best practice program that monitors any impacts to ecological or human health receptors in the receiving marine environment from effluent discharges from the Norah Head outfall.

The Licensee must undertake ecological and human health monitoring and assessment at 5-yearly intervals.

The Licensee must undertake the first sampling event before 31 December 2026, followed by additional sampling in 2031 and 2036.

Notwithstanding these dates it is anticipated the monitoring frequency and locations will be reviewed following each report.

The Licensee must submit reports on each monitoring event to the EPA at info@epa.nsw.gov.au by 31 March following the year that monitoring was conducted. The report must include statistical interpretation of variation, include any historical data available and an analysis of temporal trends. The report must draw conclusions as to the environmental and human health impact of the outfall and make recommendations for future monitoring and actions.

U5 Pollution Reduction Study 10 – Investigations into the Optimisation and Future Unit Operations at the Toukley STP

Note: Background:

The Licensee provided a report (Response to Pollution Reduction Study 10) to the EPA detailing actions it can take to optimise Toukley STP operations.

The EPA has reviewed the report and approves CCC carrying out the recommended works to improve the overall efficiency of Toukley STP.

In 2025 the Licensee identified that hydraulic limitations of the secondary treatment (trickling filters) was significantly lower than the then licence limit of 830L/s which was based on theoretical calculations. In consultation with the EPA the Licensee undertook hydraulic testing of the trickling filters to determine actual system performance. In December 2025 the Licensee provided a report (DOC25/1058520) that identified that the actual hydraulic limit of the secondary treatment system was 410L/s. As part of the EPA agreeing to reduce flow limits on the Licence (see Condition O6.3) for secondary treatment at Toukley STP from 830L/s to 410L/s the EPA requires the Licensee to investigate reasonable and feasible actions to minimise the number and duration of secondary treatment bypass events. It is noted that the EPA's expectations is that any

Environment Protection Licence

Licence - 2647

proposed action should not significantly impact the planned future replacement/ upgrade of the trickling filters or require significant additional expenditure.

Deliverables:

- U5.1 The Licensee must provide a report to the EPA on the actions taken to optimise Toukley STP at least every 6 months until all relevant works are completed (nominally being the first Friday in April and October). The first report must be provided to the EPA before 5pm Friday 4 October 2024. The report must be provided in writing to: info@epa.nsw.gov.au
- U5.2 The Licensee must provide a report to the EPA on the actions taken in relation to the investigation of upgrading Toukley STP, taking into consideration the current design of the STP and effluent quality needs of the receiving environment. The report must be provided to the EPA at least every 6 months (nominally being the first Friday in April and October) until all relevant works are completed. The report must be provided in writing to: info@epa.nsw.gov.au
The EPA understand that this work will be conducted as part of the development of the Central Coast Water and Sewer Masterplan.
- U5.3 The Licensee must undertake an investigation into minimising the quantity of effluent that bypasses secondary treatment during inlet flow conditions that exceed 410 L/s. The Licensee must provide a report to the EPA at info@epa.nsw.gov.au by 31 July 2026 that details:
- all reasonable and feasible actions that can be implemented by the Licensee to minimise secondary treatment bypasses; and
 - a project plan that provides estimated timeframes for implementation of identified actions and estimated gains in hydraulic capacity of the secondary treatment system.

U6 Pollution Reduction Study 11 - Investigation into Inundation of Sewage Infrastructure in Charmhaven STP Reticulation System

Note: Background:

Ongoing population growth as well as stormwater infiltration due to increased frequency and duration of significant storm events has the potential to lead to increasing inflows to the Charmhaven STP. This has the potential to lead to the need for the plant to process volumes in excess of its design capacity.

A number of programs are being investigated and planned for implementation to ensure that the plant has the ongoing capacity to manage increasing inflow volumes in line with the predicted population growth. These programs include: ensuring adequate storage during wet weather events; improved effluent processing; and enhanced pumping capacity, as well as maintenance of the reticulation system.

The catchment contains a number of challenging environments and factors including low-lying areas subject to inundation as well as low-density residential properties spread across a large area.

The intent of this PRS is to ensure the program is focused on mitigative actions that will be most effective in minimising stormwater infiltration and subsequently maximise the efficiency and capacity of the system.

Deliverables:

Environment Protection Licence

Licence - 2647

U6.1 The licensee must conduct a study and prepare a report into all sewage pump stations (SPS) within the Charmhaven reticulation system that have been identified as problematic during significant rainfall events. The report must investigate low lying property overflow relief gullies, illegal stormwater connections, and leaking Council assets. A report must be provided to the EPA providing, but not limited to, the following details:

1. A map showing and describing the relevant SPS that the licensee has identified as a risk of inundation during rainfall events.
2. A list of all low-lying property overflow relief gullies, illegal stormwater connections (where identified) and any leaking Council assets.
3. The height in AHD of the identified SPS against recent floodwater heights (denoted in AHD).
4. A risk based assessment detailing priority remedial works of all identified SPS prone to inundation during rainfall events in the Charmhaven reticulation system.
5. A risk based assessment detailing priority remedial works to address low lying property overflow relief gullies, illegal stormwater connections and leaking Council assets.
6. A scope of works including commencement and completion timelines for all identified remedial works identified in the risk-based assessment of identified SPS, low lying property overflow relief gullies, illegal stormwater connections and leaking Council assets.

The licensee must provide the report to the EPA at info@epa.nsw.gov.au by no later than 5pm, Tuesday 30 June 2026.

U7 Pollution Reduction Program 12 - Wyong South STP Wet Weather Pond Remediation

Note: Background:

During the significant rainfall events of 2020 and 2021, the Wyong South Wet Weather Storage Pond (WSWWSP) overtopped due to the rate of inflow exceeding the capacity of the plant to store and pump to the outfall. The WSWWSP has no dedicated spillway, and the overtopping events resulted in uncontrolled discharges of treated effluent over the pond wall to downstream waters and subsequently to Ourimbah Creek. At the time of the discharges, the licensee notified the EPA of concerns regarding the structural integrity of the WSWWSP wall and in order to mitigate risk of failure, implemented emergency pumping to Ourimbah Creek to reduce levels in the WSWWSP and subsequently reduce the risk of wall failure.

The licensee subsequently engaged an external consultant to investigate structural wall integrity and recommend mitigative actions. During implementation of the actions from that report, the licensee has identified that over the course of the life of the pond, biosolids have accumulated at the base of the WSWWSP which has created a reduction in depth and volume of capacity.

The licensee proposes that removal of the accumulated biosolids will significantly increase the storage capacity for WSWWSP during wet weather events. This, combined with ongoing effective pond and reticulation maintenance, will provide increased capacity to manage repeat occurrences of the significant inflows experienced during the 2020 and 2021 rainfall events. However, even with this increased capacity, modelling by the licensee has suggested other pond modifications may also be necessary.

Deliverables:

U7.1 The Licensee must take any necessary actions to safely maximise storage capacity (including the removal of



Environment Protection Licence

Licence - 2647

accumulated sludge) and safely deal with high volume inflows and outflows at the WSWWSP. The Licensee must safely maximise the storage capacity (including the removal of accumulated sludge) and safely deal with high volume inflows and outflows at the WSWWSP by no later than Friday 29 January 2027.

- U7.2 The Licensee must provide a report to the EPA on the actions taken to safely maximise storage capacity and safely deal with high volume inflows and outflows at the WSWWSP at least every 6 months until all relevant works are completed (nominally being the first Friday in April and October). The first report must be provided to the EPA before 5pm Friday 4 October 2024. The report must be provided in writing to: info@epa.nsw.gov.au

U8 Pollution Reduction Program 13 - Charmhaven STP Wet Weather Pond Remediation

Note: Background:

During the significant rainfall event of March 2021, the Charmhaven STP Wet Weather Storage Pond (CWWSP) overtopped due to the rate of inflow exceeding the capacity of the plant to store and pump to the outfall. The EPA note that the CWWSP has a dedicated spillway and the overtopping event resulted in a controlled discharge of treated effluent via the spillway to downstream waters and subsequently to Wallarah Creek.

During reduction of the levels and operational monitoring in 2021, the Licensee identified that over the course of the life of the pond, biosolids have accumulated at the base of the CWWSP which has created a reduction in depth and volume of capacity.

The Licensee is of the view that the removal of the accumulated biosolids will significantly increase the storage capacity for CWWSP during wet weather events. This, combined with ongoing effective pond and reticulation maintenance, will provide significant capacity to manage repeat occurrences of the significant inflows experienced during the 2021 rainfall event.

On 10 December 2025 the Licensee provided a report to the EPA (DOC25/1058520) relating to carry over from the IDEA tanks and operation of the CWWSP. The Licensee requested to delay remediation of the CWWSP required by this PRP until after the commissioning of the new MLE process so that the CWWSP could continue to be used as a settling pond, minimising the amount of sludge discharged to the ocean outfall.

Deliverables:

- U8.1 The Licensee must take any necessary actions (including the removal of accumulated sludge) to maximise the storage capacity of the CWWSP. The Licensee must safely maximise the storage capacity of the CWWSP by 12 months after the commissioning report for the new MLE process is submitted to the EPA and no later than 5pm Friday 28 June 2030.
- U8.2 The Licensee must provide a report to the EPA on the actions taken to maximise the storage capacity of the CWWSP at least every 6 months until all relevant works are completed (nominally being the first Friday in April and October). The first report must be provided to the EPA before 5pm Friday 4 October 2024. The report must be provided in writing to: info@epa.nsw.gov.au

Environment Protection Licence

Licence - 2647

U9 Pollution Study 14 - Sewerage Network Capacity Report including pump stations

U9.1 The Licensee must prepare a Sewerage Network Capacity Report (the report) for the sewerage reticulation system. The report may use data and reports already developed by the licensee. The report must be prepared by an appropriate qualified and experience person and:

- a) Identify target capacities for the wastewater reticulation system based on the Water Services Association of Australia (WSSA) guidelines and Central Coast Council specific guidelines, designs and code.
- b) Assess and identify network assets where these target capacities are not being met.
- c) Include detailed information about the rainfall intensity in which network assets currently overflow or modelled to overflow.
- d) Include a risk assessment considering the likelihood and impact (public health and environmental) of overflows within sections of the network.
- e) Provide a program of works for the next five years that aims to decrease wet weather overflows from the reticulation system. The program of works must be informed by the risk assessment in (d) and include actions to decrease rainfall inflow and infiltration to network assets.

The report must be provided to the EPA by 1 December 2026.

U9.2 By 1 December 2029, the licensee must provide an update to the report including the program of works for the following five years.

U10 Pollution Study 15 - Sewerage Network Integrity Report including pump stations

U10.1 The licensee must prepare a Sewerage Network Integrity Report (the report) for the sewerage reticulation system. The report may use data and reports already developed by the licensee. The report must be prepared by an appropriately qualified and experienced person and:

- a) Include condition assessment of the sewerage network including pump stations.
- b) Include a risk assessment for the sewerage network, considering the likelihood and impact (public health and environmental) of dry weather surcharges. The risk assessment should be informed by the condition assessment in (a) and the sensitivity of the environment likely to be impacted.
- c) Provide a program of works for the next five years that aims to decrease dry weather surcharges to the environment. The program of works must be informed by the risk assessment in (b) and include actions to reduce the number of chokes, breaks and other failures.

The report must be provided to the EPA by 1 December 2026.

U10.2 By 1 December 2029, the licensee must provide an update to the report, including the program of works for the following five years.

Environment Protection Licence

Licence - 2647

Dictionary

General Dictionary

3DGM [in relation to a concentration limit]	Means the three day geometric mean, which is calculated by multiplying the results of the analysis of three samples collected on consecutive days and then taking the cubed root of that amount. Where one or more of the samples is zero or below the detection limit for the analysis, then 1 or the detection limit respectively should be used in place of those samples
Act	Means the Protection of the Environment Operations Act 1997
activity	Means a scheduled or non-scheduled activity within the meaning of the Protection of the Environment Operations Act 1997
actual load	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
AM	Together with a number, means an ambient air monitoring method of that number prescribed by the <i>Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales</i> .
AMG	Australian Map Grid
anniversary date	The anniversary date is the anniversary each year of the date of issue of the licence. In the case of a licence continued in force by the Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary of the date of issue or last renewal of the licence following the commencement of the Act.
annual return	Is defined in R1.1
Approved Methods Publication	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
assessable pollutants	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
BOD	Means biochemical oxygen demand
CEM	Together with a number, means a continuous emission monitoring method of that number prescribed by the <i>Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales</i> .
COD	Means chemical oxygen demand
composite sample	Unless otherwise specifically approved in writing by the EPA, a sample consisting of 24 individual samples collected at hourly intervals and each having an equivalent volume.
cond.	Means conductivity
environment	Has the same meaning as in the Protection of the Environment Operations Act 1997
environment protection legislation	Has the same meaning as in the Protection of the Environment Administration Act 1991
EPA	Means Environment Protection Authority of New South Wales.
fee-based activity classification	Means the numbered short descriptions in Schedule 1 of the Protection of the Environment Operations (General) Regulation 2009.
general solid waste (non-putrescible)	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997

Environment Protection Licence

Licence - 2647

flow weighted composite sample	Means a sample whose composites are sized in proportion to the flow at each composites time of collection.
general solid waste (putrescible)	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
grab sample	Means a single sample taken at a point at a single time
hazardous waste	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
licensee	Means the licence holder described at the front of this licence
load calculation protocol	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
local authority	Has the same meaning as in the Protection of the Environment Operations Act 1997
material harm	Has the same meaning as in section 147 Protection of the Environment Operations Act 1997
MBAS	Means methylene blue active substances
Minister	Means the Minister administering the Protection of the Environment Operations Act 1997
mobile plant	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
motor vehicle	Has the same meaning as in the Protection of the Environment Operations Act 1997
O&G	Means oil and grease
percentile [in relation to a concentration limit of a sample]	Means that percentage [eg.50%] of the number of samples taken that must meet the concentration limit specified in the licence for that pollutant over a specified period of time. In this licence, the specified period of time is the Reporting Period unless otherwise stated in this licence.
plant	Includes all plant within the meaning of the Protection of the Environment Operations Act 1997 as well as motor vehicles.
pollution of waters [or water pollution]	Has the same meaning as in the Protection of the Environment Operations Act 1997
premises	Means the premises described in condition A2.1
public authority	Has the same meaning as in the Protection of the Environment Operations Act 1997
regional office	Means the relevant EPA office referred to in the Contacting the EPA document accompanying this licence
reporting period	For the purposes of this licence, the reporting period means the period of 12 months after the issue of the licence, and each subsequent period of 12 months. In the case of a licence continued in force by the Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary of the date of issue or last renewal of the licence following the commencement of the Act.
restricted solid waste	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
scheduled activity	Means an activity listed in Schedule 1 of the Protection of the Environment Operations Act 1997
special waste	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
TM	Together with a number, means a test method of that number prescribed by the <i>Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales</i> .

Environment Protection Licence

Licence - 2647

TSP	Means total suspended particles
TSS	Means total suspended solids
Type 1 substance	Means the elements antimony, arsenic, cadmium, lead or mercury or any compound containing one or more of those elements
Type 2 substance	Means the elements beryllium, chromium, cobalt, manganese, nickel, selenium, tin or vanadium or any compound containing one or more of those elements
utilisation area	Means any area shown as a utilisation area on a map submitted with the application for this licence
waste	Has the same meaning as in the Protection of the Environment Operations Act 1997
waste type	Means liquid, restricted solid waste, general solid waste (putrescible), general solid waste (non-putrescible), special waste or hazardous waste
Wellhead	Has the same meaning as in Schedule 1 to the Protection of the Environment Operations (General) Regulation 2021.

Mr Tim Gilbert

Environment Protection Authority

(By Delegation)

Date of this edition: 01-May-2000

Environment Protection Licence

Licence - 2647

End Notes

- 1 Licence varied by notice V/M upgrade, issued on 07-Jul-2000, which came into effect on 07-Jul-2000.
- 2 Licence varied by notice 1011947, issued on 27-Jun-2002, which came into effect on 22-Jul-2002.
- 3 Licence varied by notice 1029225, issued on 28-Aug-2003, which came into effect on 22-Sep-2003.
- 4 Licence varied by notice 1035307, issued on 27-Apr-2004, which came into effect on 22-May-2004.
- 5 Licence varied by notice 1037770, issued on 20-Jul-2004, which came into effect on 14-Aug-2004.
- 6 EPA Condition ID S40934 amended 13-08-04
- 7 Licence varied by notice 1053673, issued on 15-Feb-2006, which came into effect on 12-Mar-2006.
- 8 Licence varied by notice 1061995, issued on 29-Aug-2006, which came into effect on 29-Aug-2006.
- 9 Licence varied by notice 1087478, issued on 27-May-2008, which came into effect on 27-May-2008.
- 10 Condition A1.3 Not applicable varied by notice issued on <issue date> which came into effect on <effective date>
- 11 Licence varied by notice 1115018, issued on 04-Jun-2010, which came into effect on 04-Jun-2010.
- 12 Licence varied by notice 1524485 issued on 08-May-2015
- 13 Licence varied by notice 1544525 issued on 27-Oct-2016
- 14 Licence varied by notice 1555647 issued on 26-Oct-2017
- 15 Licence transferred through application 1558516 approved on 09-Nov-2017 , which came into effect on 08-Nov-2017
- 16 Licence varied by notice 1610454 issued on 19-Oct-2021
- 17 Licence varied by notice 1621595 issued on 30-Aug-2022
- 18 Licence varied by notice 1632086 issued on 02-Apr-2024
- 19 Licence varied by notice 1641132 issued on 31-Oct-2024
- 20 Licence varied by notice 1655241 issued on 17-Feb-2026