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### We are a Big Region

The Central Coast is situated on the coastline of New South Wales, strategically located within 90 minutes of both Sydney and Newcastle and linked by the M1 motorway and most recently Northconnex connection, enabling greater access from Western Sydney. The region is vast being 1,680 km², stretching along 80km of coastline and encasing large lakes and waterways. It is an area of outstanding natural beauty ranging from beaches to valley ridgetops and from wetlands to bushland. This provides a scenic backdrop to urban development and the clusters of distinctive villages and town centres.

The population of the Central Coast is around 343,968, with projections for 415,000 people by 2036. The median age is 42 years old and the area's popularity for families continues to grow, making up 41% of the demographics. The region's dwellings include detached houses, medium density housing, some high-rise apartments, rural and semi-rural acreage and large farmlands. The region is serviced by the Newcastle train line and has an airport currently servicing recreational activities.

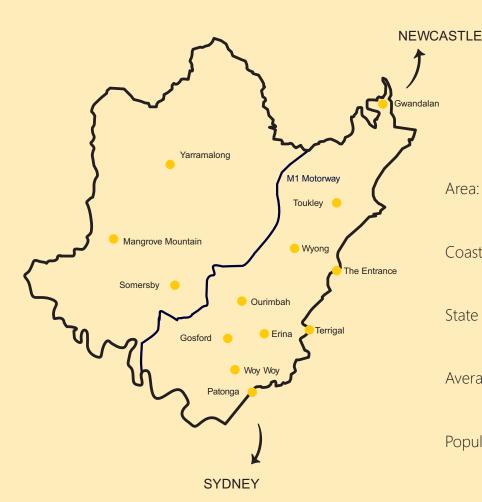
The local economy is serviced by 24,188 registered local businesses, providing 121,245 local jobs and the gross regional product is valued at \$14.33 billion. The Central Coast has seen significant temporary employment shifts over the last two years due to the 'stay at home' public health orders imposed by the COVID-19 pandemic. Prior to this, approximately 25% of the coast's residential workforce commuted outside of the region for work. It is yet to be seen if these employment shifts mean an increase in more professional jobs permanently based in the region and what impacts that will have on the economy in the mid to long term.

The Central Coast has growing health and care industries, such as the Gosford healthcare precinct. It is also positioning as a larger education and training centre with the ever-developing Ourimbah Campus, a partnership between the University of Newcastle and Hunter Institute of TAFE, as well as the Gosford and Wyong campuses of Hunter TAFE, and recent announcement by the NSW Government to have an integrated housing and TAFE complex in the Gosford CBD. Additionally, the region supports employment in construction, tourism, retail trade, hospitality and manufacturing. The NSW Government's faster rail concept aims to improve connectivity between cities and regional centres, and with it, has the potential to generate further opportunities such as investment and jobs.

Maintaining the amenity, natural setting and desired liveability factors of the region, as well as balancing the community expectations, is an enormous responsibility on Central Coast Council, in order to ensure that residents' interests are served within the financial means and areas of responsibility of the Council.

Council has completed a Service Catalogue which identifies all the services it delivers, for each service there is an overview of the service delivery model outlining the activities delivered. The Service Catalogue is included further in this document.

### **Welcome to the Central Coast**



Area: 1,680km<sup>2</sup>

Coastline: 80km

State Forests and National Parks: 10

Average Temperature: 23.2C

Population: 343,968



Local Government Ranking:

3rd Largest in NSW



Gross Regional Product:

14.33 billion



Aboriginal and Torres Strait Islanders:

3.8%



Businesses:

21,188



Born Overseas:

14.6%



Local Jobs:

121,245



Families:

41%



Unemployment rate:

5.7%



Persons with a disability:

6.4%



Public transport to work:

9%



Tourism - Overnight Visitors:

5.2 million



Boat ramps and jetties:

124



Roads:

2,176km



Shared pathways:

893km



Water and sewer mains:

2,248km



Tennis Courts:

29



Patrolled beaches:



Netball Courts:

63



Council libraries:



Hockey Fields:



Sporting facilities:



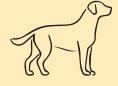
Childcare Centres:



Skate parks:



28



Off leash dog areas:

23



Playspaces:

264



Stadiums:

3



Parks and Reserves:

489



Leisure and Aquatic Centres:

# About the Delivery Program

The Integrated Planning and Reporting (IP&R) Framework promotes integration with community-based objectives and is informed by state-level plans, cascading down through to Council for implementation through its Delivery Program and Operational Plan.



#### **Community Strategic Plan**

The Community Strategic Plan (CSP) represents the highest level of strategic planning undertaken by a local council and identifies the main priorities and aspirations of the community, providing a clear set of objectives to achieve this vision. It is a ten-year plan for the future.

Central Coast's inaugural CSP, *One Central Coast*, was adopted in June 2018. However, since its adoption Council's financial situation had significantly changed. The CSP as it stood did not reflect the community sentiment or acknowledgement of Council's commitment to financial responsibility on behalf of the community. To address this, community engagement feedback sought about Council's financial situation was analysed. Amendments to the CSP, to reflect and acknowledge what the community is feeling is contained in a revised version. No other changes have been made to the CSP as part of this revision.

The Minister for Local Government has announced that the Local Government election for the Central Coast will be undertaken in September 2024. A requirement of a newly elected body is to undertake a comprehensive review of the existing CSP and revise or develop a new CSP. There is opportunity for Council to review its approach to the CSP and undertake engagement with the community in preparation for this, with further information to come.

#### **Delivery Program and Operational Plan**

The Delivery Program 2022-2025 (including the Operational Plan 2022-23) details the actions that Council will take (through projects, programs and other activities) to deliver the Community Strategic Plan (CSP), *One – Central Coast*. Alignment to the CSP is based on the revisions detailed above.

This Delivery Program covers the 2022-23, 2023-24 and 2024-25 financial years, detailing the three-year plan of priorities and what Council will do with its available resources.

It also shows Council maintaining services at their current levels, which is based on Council's income having the rate maintained at the same level.

#### **Resourcing Strategy**

In order to meet service levels and deliver the projects and actions outlined in this document, Council needs to allocate its resources. Council's Resourcing Strategy (provided under separate cover) provides details of how this will be done through its finances, people and assets. The three elements of the Resourcing Strategy are the:

- Long Term Financial Plan a ten year plan that details financial projections and scenario modelling based on assumptions, and economic factors, including the approved SV determination to maintain the temporary rate at their current levels till June 2031 and the water, sewer (wastewater) and stormwater drainage pricing determination.
- Workforce Management Strategy a four year strategy that details the workforce challenges and opportunities and the actions that will be undertaken to ensure continued service delivery.
- Revised Asset Management Strategy a ten year strategy that details Council's asset portfolio and guides the planning, acquisition, operation, maintenance, renewal and disposal of assets.

## Community Strategic Plan Vision and Framework

#### **Belonging**

### Our community spirit is our strength

**A1** Work within our communities to connect people, build capacity and create local solutions and initiatives.

**A2** Celebrate and continue to create opportunities for inclusion where all people feel welcome and participate in community life.

A3 Work together to solve a range of social and health issues that may impact community wellbeing and vulnerable people.

**A4** Enhance community safety within neighbourhoods, public spaces and places.

### Creativity, connection and local identity

- **B1** Support reconciliation through the celebration of Aboriginal and Torres Strait Islander cultures.
- **B2** Promote and provide more sporting, community and cultural events and festivals, day and night, throughout the year.
- **B3** Foster creative and performing arts through theatres, galleries and creative spaces, by integrating art and performance into public life.
- **B4** Activate spaces and places to complement activity around town centres, foreshores, lakes and green spaces for families, community and visitors.



#### **Smart**

#### A growing and competitive region

**C1** Target economic development in growth areas and major centres and provide incentives to attract businesses to the Central Coast.

**C2** Revitalise Gosford City Centre, Gosford Waterfront and town centres as key destinations and attractors for businesses, local residents, visitors and tourists.

**C3** Facilitate economic development to increase local employment opportunities and provide a range of jobs for all residents.

**C4** Promote and grow tourism that celebrates the natural and cultural assets of the Central Coast in a way that is accessible, sustainable and eco-friendly.

### A place of opportunity for people

- **D1** Foster innovation and partnerships to develop local entrepreneurs and support start-ups.
- **D2** Support local business growth by providing incentives, streamlining processes and encouraging social enterprises.
- **D3** Invest in broadening local education and learning pathways linking industry with Universities, TAFE and other training providers.
- **D4** Support businesses and local leaders to mentor young people in skills development through traineeships, apprenticeships and volunteering.



#### Green

### Environmental resources for the future

E1 Educate the community on the value and importance of natural areas and biodiversity, and encourage community involvement in caring for our natural environment.

**E2** Improve water quality for beaches, lakes, and waterways including minimising pollutants and preventing litter entering our waterways.

**E3** Reduce littering, minimise waste to landfill and educate to strengthen positive environmental behaviours.

**E4** Incorporate renewable energy and energy efficiency in future design and planning, and ensure responsible use of water and other resources.

### Cherished and protected natural beauty

**F1** Protect our rich environmental heritage by conserving beaches, waterways, bushland, wildlife corridors and inland areas, and the diversity of local native species.

**F2** Promote greening and ensure the wellbeing of communities through the protection of local bushland, urban trees, tree canopies and expansion of the Coastal Open Space System (COSS).

**F3** Improve enforcement for all types of environmental non-compliance including littering and illegal dumping, and encourage excellence in industry practices to protect and enhance environmental health.

**F4** Address climate change and its impacts through collaborative strategic planning and responsible land management and consider targets and actions.



### We are one Central Coast.

A Smart, Green and Liveable region with a shared sense of Belonging and Responsibility



#### Responsible

### Good governance and great partnerships

- **G1** Build strong relationships and ensure our partners and community share the responsibilities and benefits of putting plans into practice.
- **G2** Engage and communicate openly and honestly with the community to build a relationship based on trust, transparency, respect and use community participation and feedback to inform decision making.
- **G3** Provide leadership that is transparent and accountable, makes decisions in the best interest of the community, ensures Council is financially sustainable and adheres to a strong audit process
- **G4** Serve the community by providing great customer experience, value for money and quality services.

### Delivering essential infrastructure

- **H1** Solve road and drainage problem areas and partner with the State Government to improve road conditions across the region.
- **H2** Improve pedestrian movement safety, speed and vehicle congestion around schools, town centres, neighbourhoods, and community facilities.
- **H3** Create parking options and solutions that address the needs of residents, visitors and businesses.
- **H4** Plan for adequate and sustainable infrastructure to meet future demand for transport, energy, telecommunications and a secure supply of drinking water.

### development

Balanced and sustainable

- **I1** Preserve local character and protect our drinking water catchments, heritage and rural areas by concentrating development along transport corridors and town centres east of the M1.
- **12** Ensure all new developments are well planned with good access to public transport, green space and community facilities and support active transport.
- **13** Ensure land use planning and development is sustainable and environmentally sound and considers the importance of local habitat, green corridors, energy efficiency and stormwater management.
- **14** Provide a range of housing options to meet the diverse and changing needs of the community and there is adequate affordable housing.



#### Liveable

### Reliable public transport and connections

- **J1** Create adequate, reliable and accessible train services and facilities to accommodate current and future passengers.
- **J2** Address commuter parking, drop-off zones, access and movement around transport hubs to support and increase use of public transport.
- **J3** Improve bus and ferry frequency and ensure networks link with train services to minimise journey times.
- J4 Design long-term, innovative and sustainable transport management options for population growth and expansion

### Healthy lifestyle for a growing community

- **L1** Promote healthy living and ensure sport, leisure, recreation and aquatic facilities and open spaces are well maintained and activated
- **L2** Invest in health care solutions including infrastructure, services and preventative programs to keep people well for longer.
- L3 Cultivate a love of learning and knowledge by providing facilities to support lifelong learning.
- **L4** Provide equitable, affordable, flexible and co-located community facilities based on community needs.

#### Out and about in the fresh air

- **K1** Create a regional network of interconnected shared pathways and cycle ways to maximise access to key destinations and facilities.
- **K2** Design and deliver pathways, walking trails and other pedestrian movement infrastructure to maximise access, inclusion and mobility to meet the needs of all community members.
- **K3** Provide signage, public facilities, amenities and playgrounds to encourage usage and enjoyment of public areas.
- **K4** Repair and maintain wharves, jetties, boat ramps and ocean baths to increase ease of access and enjoyment of natural waterways and foreshores.



### **Organisational Structure**

	А			
	Chief Ex	<b>ecutive Officer</b> - Dav	id Farmer	Internal Ombudsman
Corporate Affairs Krystie Bryant (acting)	Community and Recreation Services Melanie Smith	Environment and Planning Alice Howe	Infrastructure Services Boris Bolgoff	<b>Water and Sewer</b> Jamie Loader
Communications, Marketing and Customer Engagement  Economic Development and Property  Finance  Governance, Risk and Legal  Information and Technology  People and Culture  Plant and Fleet  Procurement and Project Management	Community and Culture  Leisure, Beach Safety and Community Facilities  Libraries and Education  Open Space and Recreation	Development Assessment  Environmental Compliance Services  Environmental Management  Strategic Planning	Engineering Services  Facilities and Asset Management  Roads and Drainage Infrastructure  Roads Construction and Maintenance  Waste and Resource Recovery	Headworks and Treatment  Planning and Delivery  Network Operations and Maintenance

### **Financial Sustainability**

#### **Financial Recovery**

Council's financial recovery plan put in place in October 2020 has been successfully executed and Council has met major milestones and targets in this recovery plan.

Council has implemented cost management measures including structural reduction of staffing by \$30 million, ongoing annual reduction of materials and contracts by \$20 million, capped capital works programs at \$175 million annually, selling at least \$60 million in property assets and made wholesale changes to the management team, implemented tighter budget management controls and productivity improvements.

Council also had to secure \$150 million in emergency commercial bank loans to reimburse the restricted funds that had been spent unlawfully on projects that the community had benefited from. These loans must be repaid within 10 years.

The cost management measures made up 70% of what Council needed to do to satisfy the external lenders that Council's finances were getting back on track. The other 30% came from the temporary 15% (includes 2% rate peg) Special Variation (SV) approved by the Independent Pricing and Regulatory Tribunal (IPART) in May 2021 and implemented from 1 July 2021 for three years only, expiring in June 2024.

This is why Council applied to IPART in February 2022 to maintain the current ordinary rate for an additional seven years.

#### **Financial Stability**

On the 10 May 2022, IPART approved Council's 2022 SV to maintain rates at their current levels for an additional seven years, equalling ten years in total to 2031.

This outcome allows Council to continue to maintain current service levels, comply with current banking requirements, and most importantly, allows Council to continue without interruption the 10-year long-term financial plan, that provides long-term financial stability for the organisation.

On the 24 May 2022, IPART released its final determination on the water, sewer (wastewater) and stormwater drainage pricing determination. The determination returns rates to levels that see Council better able to maintain its water and sewer (wastewater) operations, but a staggered approach is being applied to pricing changes from 1 July 2022 to 30 June 2026. This allow customers more time to manage the impacts on their bills, which was requested by members of the community during consultation.

### **Financial Recovery Plan**

#### Securing revenue

### $\bigcirc$

Temporary 15% rate increase for 3 years



Maintain temporary 15% rate in the rate base for further 7 years to June 2031 (not a year-on-year increase)



Water and Sewer pricing determination

#### Reducing costs



\$30m employee cost savings



\$20m materials and services savings



\$20m internal restrictions that did not need to be repaid



\$175m capital expenditure capped

on track 30 June 2022

\$60m property asset sales

#### Go forward plan



Bank loans secured and payments on track



Productivity Improvement



Financial Sustainability -Operating surpluses



Finding other revenue sources



The final Delivery Program and Resourcing Strategy includes the IPART determination of the SV and the determination for the water, sewer (wastewater) and stormwater drainage pricing. Other changes are a result of current progress of works and new information coming to light.

#### **Moving Forward**

Significant productivity improvements have been made through better management of staff time, technological improvements that have transitioned manual processes into digital ones, and better equipment to help staff do their jobs effectively and efficiently.

This means Council has stopped some clunky and inefficient processes. These productivity improvements have reduced the necessary cost-cutting measures, with some productivity gains will seeing ongoing improved service delivery and community benefits year on year.

Achieving longer-term stability for Council's rates revenue means we can carefully reinvest in services where we are not currently meeting community expectations of service levels. Council has built into its service delivery model performance improvements across the diverse range of activities.

Council's commitment to ratepayers and residents going forward is to maintain financial sustainability and the key drivers are meeting our delivery program, productivity improvement and fiscal accountability. We will report to our community annually on our progress across all these drivers.

## Our response to the COVID-19 Pandemic

COVID-19 has changed the ways residents utilise Council's services, with many reconnecting with their local places and services during the past 18 months. We know from the Customer Experience Survey in 2020 (Source: Micromex Research June 2020 Central Coast Council Customer Experience) that residents identified that that the main responsibility of Council during the COVID-19 Pandemic was to provide relevant and up to date communication / information/advice, ensure adherence to and enforce Government advice and keep public spaces clean. Businesses sought mostly the same but with some seeking financial relief e.g. financial packages, rate relief.

Council was viewed as a trusted source of information for the community and the research showed the community valued the helpfulness of information relayed by Council.

We know that going forward the community has changed, and Council has seen an increase in:

- Use of local parks and playgrounds
- Buying local and visiting and experiencing local attractions and exploring the coast, and that
- Working from home and purchasing online or using online services is a way of life for many now.

Council had adjusted its approach to service delivery in some areas to accommodate these trends and continue to meet community expectations in the short term. The following examples will continue into 2022-23, but noting that given the continued changing environment further initiatives or changed approaches will need to be considered:

- 'Love Local' promotional campaign promoting Central Coast guides to visitors and residents for dining, entertainment, things to do, adventure and nature attractions will continue as part of Council's visitor marketing campaign year round.
- Delivering some library events virtually to enable broader community access to continue following
  positive take-up by the community whilst library facilities were closed.
- Assessing the impacts of how the community used public free spaces differently and incorporating these needs into future planning.

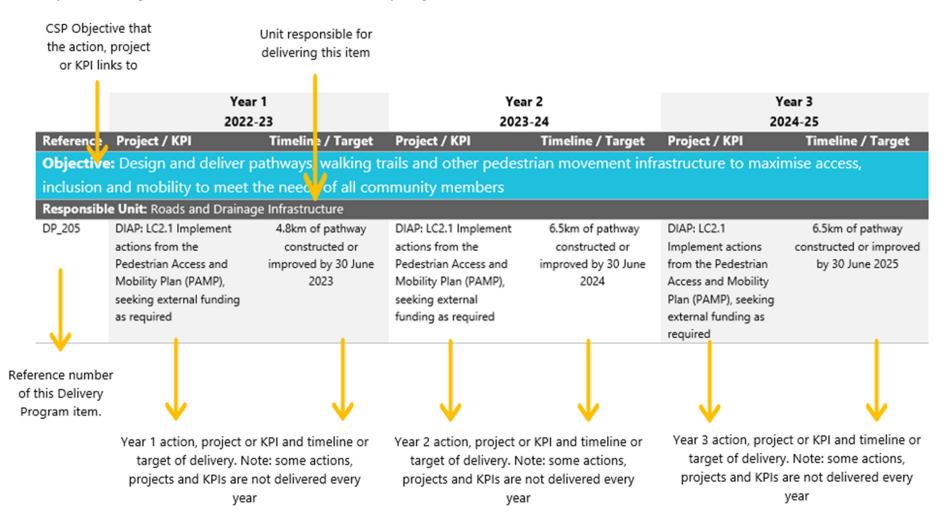


### How to read the Delivery Program

The Delivery Program (and Operational Plan) is aligned to the five Themes of the Community Strategic Plan (CSP) and links to the Focus Areas and Objectives. It also includes the list of services delivered under the CSP Theme. The Themes and Focus Areas are:



The Delivery Program includes the actions, projects and KPIs that will be delivered in the 2022-23 (which is the Operational Plan), 2023-24 and 2024-25 financial years. The diagram below details how to read the Delivery Program tables.





### Strategies linked to the Delivery Program

The following strategic documents support the Community Strategic Plan and underpin this Delivery Program. For more information visit Council's website: <a href="https://www.centralcoast.nsw.gov.au/council/forms-and-publications/strategies-and-plans">https://www.centralcoast.nsw.gov.au/council/forms-and-publications/strategies-and-plans</a>

### Affordable and Alternative Housing Strategy



**Destination Management Plan** 



Bike Plan and Pedestrian Access and Mobility Plan



**Disability Inclusion Action Plan** 



**Biodiversity Strategy** 



**Economic Development Strategy** 



**Cultural Plan** Floodplain Risk Management Plans Cardno

#### **Graffiti Management Strategy**



**Positive Aging Strategy** 



**Greener Places Strategy** 



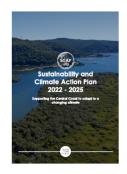
Resource Management Strategy



**Local Strategic Planning Statement** 



**Sustainability and Climate Action Plan** 



**Playspace Strategy** 



**Youth Strategy** 



### Council Services and CSP Linkage

Council develops its Delivery Program based on the Services it provides. The below table provides details of all the services Council provides, both externally and internally, as well the CSP Theme and Focus Area that they align to.

Service Area	Service	CSP Alignment
Community Facing Service		
Arts and Entertainment	Galleries	Belonging – B
	Stadium	
	Theatres	Smart – C
Cemeteries	Cemeteries	Responsible – G
Childcare	Childcare	Liveable – L
<b>Community Connections</b>	Community Development	Belonging – A & B
	Community Education	
	Community Grants and Sponsorship	Green – E
	Community Programs	Responsible – G
Community Facilities	Community Facilities Management	Liveable – K & L
	Public Conveniences	Elveuble it a 2
<b>Community Relations</b>	Community Engagement	Responsible – G
	Customer Service	- Responsible &
Development Assessment	Development Advisory Service	Responsible – I
	Development Application Determination	Responsible 1

Service Area	Service		CSP Alignment
Community Facing Service			
<b>Development Regulations</b>	Building Regulation Compliance		Belonging – A
	Health and Environmental Compliance		C
	Rangers		Green – E & F
			Responsible – G
<b>Economic Growth</b>	Airport	Holiday Parks	Smart – C & D
	Business Development and Innovation	Major Economic Projects	- " -
	Commercial Properties and Leasing	Town and City Centre Management	Responsible – G
	Events	Visitor Economy	Belonging – B
<b>Environmental Resilience and</b>	Natural Disaster Impact Mitigation		Green – F
Recovery			Responsible – G
Libraries	Libraries		
Libraries	Libraries		Liveable – L
Natural Assets	Beach Management	Natural Bushland Reserves	Green – E & F
	Biodiversity	Tree Management	Green 2 a 1
	Biosecurity	Waterways and Coast	
	Environmental and Sustainability Education		
Sports, Leisure and Fitness	Beach Safety	Park and Playgrounds	Belonging – A
	Boat Ramps	Sportgrounds	
	Leisure Centres and Pools		Liveable – K & L
Stormwater Drainage	Drainage Network		Responsible – H

Service Area	Service		CSP Alignment
<b>Community Facing Service</b>			
Strategic Urban Planning	Contribution Plans		Green – E & F
	Urban Planning		Responsible – G, H & I
			Smart – C
			Belonging – B
			Liveable – J
Transport Network	Bridges	Street Lighting	Belonging – A
	Car Parking Operations	Street Scapes	
	Roads	Traffic and Safety Regulation	Responsible – G & H
	Shared Pathways	Wharves and Jetties	Liveable – J & K
Waste Services	Public Place Waste Management		Green – E & F
	Resource Recovery		
	Waste and Recycling Collection		Responsible – G
Water and Sewer	Water Supply		Responsible – H
	Sewer Treatment		Responsible 11

Service Area	Service	CSP Alignment		
Support Services				
Corporate Communications	Communications	Responsible – G		

Service Area	Service		CSP Alignment
Support Services			
Corporate Facilities	Corporate Facilities Management Energy Advisory Service	Plant and Fleet Management Stores and Inventory	Responsible – G & H  Green – E & F
Corporate Governance	Civic Services Governance Insurance and Risk Management	Internal Audit Ombuds Services Legal	Responsible – G
Corporate Strategy	Integrated Planning and Reporting		Responsible – G
Finance	Financial Analysis and Business Support Financial Control and Compliance	Payroll	Responsible – G
Human Resource Management	Organisational Development and Culture Recruitment	Workplace Health and Safety	Responsible – G
Information and Technology	Information Management Systems Development	Systems Maintenance and Support	Responsible – G
Procurement	Contract Management Project Management	Purchasing	Responsible – G





### **OUR COMMUNITY SPIRIT IS OUR STRENGTH**

	Year 2022		Year 2023-		Yea 2024	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	A1: Work within our o	communities to conn	nect people, build capa	acity and create lo	cal solutions and init	iatives
Responsibl	e Unit: Community and Cu	lture				
DP_001	Develop and deliver community capacity building projects in partnership with the local community to increase community participation and strengthen local neighbourhood connections	5 projects delivered (e.g. mental health initiatives, community resilience programs, social inclusion projects) by 30 June 2023	Develop and deliver community capacity building projects in partnership with the local community to increase community participation and strengthen local neighbourhood connections	5 projects delivered (e.g. mental health initiatives, community resilience programs, social inclusion projects) by 30 June 2024	Develop and deliver community capacity building projects in partnership with the local community to increase community participation and strengthen local neighbourhood connections	5 projects delivered (e.g. mental health initiatives, community resilience programs, social inclusion projects) by 30 June 2025
DP_002	Manage Council's suite of Community Grants Program and resource regional program	4 Community Grants Programs delivered (Community Development Grants, Community Events and	Manage Council's suite of Community Grants Program and resource regional program	3 Community Grants Programs delivered by 30 June 2024	Manage Council's suite of Community Grants Program and resource regional program	3 Community Grants Programs delivered by 30 June 2025

	Year 2022		Year 2023-		Year 2024-	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	A1: Work within our o	communities to conr	nect people, build cap	acity and create lo	cal solutions and initi	atives
DP_003	Provide community	Place Activation Grants, Community Support Grants, Colliery Grants) and 1 ClubGrants Program delivered by 30 June 2023 3 projects (e.g. Get	Provide community	3 projects focussed	Provide community	3 projects focussed
	education programs focussed on increasing community awareness and influencing behaviour change around key community priorities	Ready, Creative Recovery, Walls that Talk) delivered by 30 June 2023	education programs focussed on increasing community awareness and influencing behaviour change around key community priorities	on disaster preparedness, graffiti and disability delivered by 30 June 2024	education programs focussed on increasing community awareness and influencing behaviour change around key community priorities	on disaster preparedness, graffiti and disability delivered by 30 June 2025
Responsibl	e Unit: Leisure, Beach Safet	ty and Community Facilit	ties			
DP_004	Provide opportunities for young people to be engaged and recognised within our community	Implement relevant actions from the Central Coast Youth Strategy	Provide opportunities for young people to be engaged and recognised within our community	Implement relevant actions from the Central Coast Youth Strategy	Provide opportunities for young people to be engaged and recognised within our community	Implement relevant actions from the Central Coast Youth Strategy
DP_005	Provide opportunities for people aged over 50 to be engaged and recognised within our community	Implement relevant actions from the Central Coast Positive Ageing Strategy	Provide opportunities for people aged over 50 to be engaged and recognised within our community	Implement relevant actions from the Central Coast Positive Ageing Strategy	Provide opportunities for people aged over 50 to be engaged and recognised within our community	Implement relevant actions from the Central Coast Positive Ageing Strategy

	Year	1	Year	2	Year	3
	2022-	23	2023-2	24	2024-	25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	e – <b>A2:</b> Celebrate and co	ontinue to create op	portunities for inclusi	on where all peop	ole feel welcome and	participate in
communi						
Responsibl	le Unit: Community and Cul	ture				
DP_006	DIAP: AB1.1 Deliver an annual campaign to educate the community, including children and Council staff, about disability, including:  • the lived experience  • invisible disabilities  • respectful behaviours and inclusive practices	Campaigns have been delivered on identified topics Number of fines for parking in accessible parking without a permit	DIAP: AB1.1 Deliver an annual campaign to educate the community, including children and Council staff, about disability, including:  • the lived experience  • invisible disabilities  • respectful behaviours and inclusive practices	Campaigns have been delivered on identified topics Number of fines for parking in accessible parking without a permit	DIAP: AB1.1 Deliver an annual campaign to educate the community, including children and Council staff, about disability, including:  • the lived experience  • invisible disabilities  • respectful behaviours and inclusive practices	Campaigns have been delivered on identified topics Number of fines for parking in accessible parking without a permit
DP_007	DIAP: AB2.1 Implement a program to support local businesses to be more accessible and inclusive	2 businesses implementing actions to improve access and inclusion	DIAP: AB2.1 Implement a program to support local businesses to be more accessible and inclusive	2 businesses implementing actions to improve access and inclusion	N/A	N/A
DP_008	DIAP: LC2.4 Publish and promote Accessibility Maps	Minimum of 2 maps showing access generated by 30 June 2023	DIAP: LC2.4 Publish and promote Accessibility Maps	Minimum of 2 maps showing access generated by 30 June 2024	DIAP: LC2.4 Publish and promote Accessibility Maps	Minimum of 2 maps showing access generated by 30 June 2025
DP_009	DIAP: E6.1 Actively attract people with disabilities who have a start-up business ideas to participate in Council's LaunchPad program	Number of people with disability involved in skills development and networking activities	DIAP: E6.1 Actively attract people with disabilities who have a start-up business ideas to participate in Council's LaunchPad program	Number of people with disability involved in skills development and networking activities	DIAP: E6.1 Actively attract people with disabilities who have a start-up business ideas to participate in Council's LaunchPad program	Number of people with disability involved in skills development and networking activities

	Year 2022-	•	Year 2 2023-2	_	Year 2024-	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objectiv	e – A2: Celebrate and co	ontinue to create op	portunities for inclusion	on where all peop	ole feel welcome and	participate in
commun						
DP_010	DIAP: SP5.1 Implement targeted communication to disability network and contacts to share information about access and inclusion developments/ opportunities at Council and across the Central Coast community, including reach to Aboriginal, Deaf and CALD communities	Twice-annual communication to key disability groups	DIAP: SP5.1 Implement targeted communication to disability network and contacts to share information about access and inclusion developments/ opportunities at Council and across the Central Coast community, including reach to Aboriginal, Deaf and CALD communities	Twice-annual communication to key disability groups	DIAP: SP5.1 Implement targeted communication to disability network and contacts to share information about access and inclusion developments/ opportunities at Council and across the Central Coast community, including reach to Aboriginal, Deaf and CALD communities	Twice-annual communication to key disability groups
Responsib	le Unit: Libraries and Educat	ion				
DP_011	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and accessible for people with a disability	Minimum of 2 of accessible events and activities delivered by 30 June 2023	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and accessible for people with a disability	Minimum of 2 of accessible events and activities delivered by 30 June 2024	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and accessible for people with a disability	Minimum of 2 of accessible events and activities delivered by 30 June 2025

Objective – Apeople  Responsible United States of the Police of the Poli	Jnit: Community and Culvevelop and deliver ommunity capacity uilding projects in artnership with the local ommunity to reduce the ocal impact of domestic and family violence	Timeline / Target to solve a range of s  ture 3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program with young people) by 30 June 2023	Project / KPI  ocial and health issue:  Develop and deliver community capacity building projects in partnership with the local community to reduce the local impact of domestic and family violence	24 Timeline / Target		Timeline / Target g and vulnerable  3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program
Objective – Appendix Proposed	A3: Work together to a community and Cultivers and deliver community capacity wilding projects in artnership with the local community to reduce the local impact of domestic and family violence	ture 3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program with young people) by 30 June 2023	Project / KPI ocial and health issues  Develop and deliver community capacity building projects in partnership with the local community to reduce the local impact of domestic	3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program	Project / KPI  community wellbeing  Develop and deliver community capacity building projects in partnership with the local community to reduce the	Timeline / Target g and vulnerable  3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program
Objective – Apeople  Responsible United States of the Police of the Poli	A3: Work together to Juit: Community and Cultiverlop and deliver community capacity wilding projects in artnership with the local community to reduce the local impact of domestic and family violence	ture  3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program with young people) by 30 June 2023	Develop and deliver community capacity building projects in partnership with the local community to reduce the local impact of domestic	3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program	Develop and deliver community capacity building projects in partnership with the local community to reduce the	3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program
people  Responsible Un  DP_013 Dev com buil part com loca and  DP_014 Dev com buil part com	Jnit: Community and Culvevelop and deliver ommunity capacity uilding projects in artnership with the local ommunity to reduce the ocal impact of domestic and family violence	ture  3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program with young people) by 30 June 2023	Develop and deliver community capacity building projects in partnership with the local community to reduce the local impact of domestic	3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program	Develop and deliver community capacity building projects in partnership with the local community to reduce the	3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program
Responsible Un  DP_013 Dev com buil part com loca and  DP_014 Dev com buil part crea	Develop and deliver community capacity uilding projects in artnership with the local community to reduce the local impact of domestic and family violence	3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program with young people) by 30 June 2023	community capacity building projects in partnership with the local community to reduce the local impact of domestic	(e.g. Awareness campaigns, 16 Days of Activism, Education program	community capacity building projects in partnership with the local community to reduce the	(e.g. Awareness campaigns, 16 Days of Activism, Education program
DP_013 Dev com buil part com loca and DP_014 Dev com buil part com com	Develop and deliver community capacity uilding projects in artnership with the local community to reduce the local impact of domestic and family violence	3 projects delivered (e.g. Awareness campaigns, 16 Days of Activism, Education program with young people) by 30 June 2023	community capacity building projects in partnership with the local community to reduce the local impact of domestic	(e.g. Awareness campaigns, 16 Days of Activism, Education program	community capacity building projects in partnership with the local community to reduce the	(e.g. Awareness campaigns, 16 Days of Activism, Education program
com buil part con loca and DP_014 Dev com buil part crea	ommunity capacity uilding projects in artnership with the local ommunity to reduce the ocal impact of domestic nd family violence	(e.g. Awareness campaigns, 16 Days of Activism, Education program with young people) by 30 June 2023	community capacity building projects in partnership with the local community to reduce the local impact of domestic	(e.g. Awareness campaigns, 16 Days of Activism, Education program	community capacity building projects in partnership with the local community to reduce the	(e.g. Awareness campaigns, 16 Days of Activism, Education program
	evelop and deliver ommunity capacity uilding projects in artnership with the local reative arts and nulticultural community	3 projects delivered (e.g. Creative Art Central, If these walls could talk, neighbourhoods project) by 30 June 2023	Develop and deliver community capacity building projects in partnership with the local creative arts and multicultural community	by 30 June 2024 3 projects delivered (e.g. Creative Art Central, If these walls could talk, neighbourhoods project) by 30 June 2024	and family violence  Develop and deliver community capacity building projects in partnership with the local creative arts and multicultural community	with young people) by 30 June 2025 3 projects delivered (e.g. Creative Art Central, If these walls could talk, neighbourhoods project) by 30 June 2025
	Year 2022-		Year 2023-7		Year 2024-	
Reference Pro	roject / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective – A	A4: Enhance commu	unity safety within n	eighbourhoods, public	spaces and place	es	
Responsible Un	Jnit: Community and Cul	ture				
DP_016 Imp fror Gra Stra	nplement relevant actions	2 projects delivered (e.g. mural project,	Implement relevant actions from the Central Coast Graffiti	2 projects delivered (e.g. mural project, graffiti kits, parents	Implement relevant actions from the Central Coast Graffiti Management Strategy	2 projects delivered (e.g. mural project, graffiti kits, parents education, programs

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	-	Timeline / Target		
Objective	Objective – A4: Enhance community safety within neighbourhoods, public spaces and places							
		with young people) by 30 June 2023		programs with young people) by 30 June 2024		with young people) by 30 June 2025		
Responsibl	Responsible Unit: Leisure, Beach Safety and Community Facilities							
DP_022	Council to safely patrol beach locations, and provide beach safety messaging (in partnership with Surf Life Saving Central Coast)	Provide beach lifeguard services to 15 patrolled beaches from September to April	Council to safely patrol beach locations, and provide beach safety messaging (in partnership with Surf Life Saving Central Coast)	Provide beach lifeguard services to 15 patrolled beaches from September to April	Council to safely patrol beach locations, and provide beach safety messaging (in partnership with Surf Life Saving Central Coast)	Provide beach lifeguard services to 15 patrolled beaches from September to April		
Responsibl	e Unit: Environmental Com	pliance Services						
DP_018	Delivery of an annual Responsible Pet Ownership event	Event delivered by 31 March 2023	Delivery of an annual Responsible Pet Ownership event	Event delivered by 31 March 2024	Delivery of an annual Responsible Pet Ownership event	Event delivered by 31 March 2025		
DP_019	Delivery of an annual desexing program	500 animals desexed by 30 June 2023	Delivery of an annual desexing program	500 animals desexed by 30 June 2024	Delivery of an annual desexing program	500 animals desexed by 30 June 2025		
DP_020	Delivery of an annual microchipping program	2,000 animals microchipped per year by 30 June 2023	Delivery of an annual microchipping program	2,000 animals microchipped per year by 30 June 2024	Delivery of an annual microchipping program	2,000 animals microchipped per year by 30 June 2025		
DP_021	Deliver a Regional Animal Care Facility by 30 June 2025	Investigation and design completed by 30 June 2023	Deliver a Regional Animal Care Facility by 30 June 2025	Phase 1 - preliminary site works and construction by 30 June 2024	Deliver a Regional Animal Care Facility by 30 June 2025	Phase 2 - construction by 30 June 2025		



### **CREATIVITY, CONNECTION AND LOCAL IDENTITY**

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective – B1: Support reconciliation through the celebration of Aboriginal and Torres Strait Islander cultures								
Responsible Unit: Community and Culture								
DP_023	Develop and deliver	4 projects delivered	Develop and deliver	4 projects delivered	Develop and deliver	4 projects delivered		
	community capacity	(e.g. Ngura, Healthy	community capacity	(e.g. Ngura, Healthy	community capacity	(e.g. Ngura, Healthy		
	building projects in	lifestyle programs,	building projects in	lifestyle programs,	building projects in	lifestyle programs,		
	partnership with the local	NAIDOC week,	partnership with the local	NAIDOC week,	partnership with the local	NAIDOC week,		
	Aboriginal and Torres	elders/school reading	Aboriginal and Torres	elders/school reading	Aboriginal and Torres	elders/school reading		
	Strait Islander	program) by 30 June	Strait Islander community	program) by 30 June	Strait Islander community	program) by 30 June		
	community	2023		2024		2025		

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	e – <b>B2:</b> Promote and p	provide more sport	ing, community and c	ultural events and t	festivals, day and nigh	t, throughout the
year						
Responsibl	le Unit: Community and C	ulture				
DP_026	DIAP: AB4.2 Support	International Day of	DIAP: AB4.2 Support	International Day of	DIAP: AB4.2 Support	International Day of
	International Day of	PWD is celebrated	International Day of	PWD is celebrated	International Day of	PWD is celebrated and
	People with Disability	and promoted by	People with Disability	and promoted by	People with Disability	promoted by Council
	(PWD)	Council each year	(PWD)	Council each year	(PWD)	each year
DP_027	DIAP: LC6.1 Build	Minimum of 1 Council	DIAP: LC6.1 Build	Minimum of 1 Council	DIAP: LC6.1 Build	Minimum of 1 Council
	capacity of Council event	events staff receiving	capacity of Council event	events staff receiving	capacity of Council event	events staff receiving
	staff to deliver accessible	training / upskilling	staff to deliver accessible	training / upskilling	staff to deliver accessible	training / upskilling on
	and inclusive events,	on accessible events	and inclusive events,	on accessible events	and inclusive events,	accessible events
	activities and programs		activities and programs		activities and programs	
DP_028	DIAP: LC6.2 Plan and	Minimum of 2	DIAP: LC6.2 Plan and	Minimum of 2	DIAP: LC6.2 Plan and	Minimum of 2
	deliver community,	accessible events and	deliver community,	accessible events and	deliver community,	accessible events and
	cultural, sporting,	activities delivered by	cultural, sporting,	activities delivered by	cultural, sporting,	activities delivered by
	recreation, leisure and	30 June 2023	recreation, leisure and	30 June 2024	recreation, leisure and	30 June 2025
	learning events, activities		learning events, activities		learning events, activities	
	and programs that are		and programs that are		and programs that are	
	welcoming and		welcoming and		welcoming and	
	accessible for people with		accessible for people with		accessible for people with	
DD 030	a disability	F	a disability	NI/A	a disability	N1/A
DP_029	DIAP: LC6.4 Revise	Forms have been	N/A	N/A	N/A	N/A
	Council's event permit	revised to reflect				
	and grant funding application forms to	access and inclusion questions by 30 June				
	include questions on	2023				
	accessibility and inclusion	2023				
	accessibility and inclusion					

	Year	r 1	Year	2	Year	· 3
	2022	-23	2023-24		2024	-25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	e – <b>B2:</b> Promote and p	provide more sport	ing, community and c	ultural events and	festivals, day and nigh	t, throughout the
year						
DP_030	DIAP: SP1.7 Make	Minimum of 3 events,	DIAP: SP1.7 Make	Minimum of 3 events,	DIAP: SP1.7 Make	Minimum of 3 events,
	information available on accessible events,	activities and services with access	information available on accessible events,	activities and services with access	information available on accessible events,	activities and services with access
	activities, services,	information is	activities, services,	information is	activities, services,	information is
	support and places,	available.	support and places,	available.	support and places,	available.
	including links to	Minimum of 5	including links to	Minimum of 5	including links to	Minimum of 5
	accessibility apps, info on	occurrences of which	accessibility apps, info on	occurrences of which	accessibility apps, info on	occurrences of which
	where to get help,	access information is	where to get help,	access information is	where to get help,	access information is
	inclusive community and	available on the	inclusive community and	available on the	inclusive community and	available on the
	council activities	website	council activities	website	council	website
					activities	
DP_031	Support community	10 community events	Support community	10 community events	Support community	10 community events
	organisation and	supported	organisation and	supported	organisation and	supported
	businesses to effectively		businesses to effectively		businesses to effectively	
	deliver a range of		deliver a range of		deliver a range of	
	external events		external events		external events	
DP_032	Develop and deliver an	10 events developed	Develop and deliver an	10 events developed	Develop and deliver an	10 events developed
	annual Major Events	and delivered to	annual Major Events	and delivered to	annual Major Events	and delivered to
	Program, including but	100,000 participants	Program, including but	100,000 participants	Program, including but	100,000 participants
	not limited to	by 30 June 2023	not limited to	by 30 June 2024	not limited to	by 30 June 2025
	Chromefest, Harvest		Chromefest, Harvest		Chromefest, Harvest	
	Festival, The Lakes		Festival, The Lakes		Festival, The Lakes	
	Festival, Australia Day,		Festival, Australia Day,		Festival, Australia Day,	
	New Years Eve, Love		New Years Eve, Love		New Years Eve, Love	
	Lanes Festival and		Lanes Festival and		Lanes Festival and	
	Flavours by the Sea		Flavours by the Sea		Flavours by the Sea	

	Year	1	Year	· 2	Year	r 3			
	2022-23		2023-24		2024-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	Objective – B3: Foster creative and performing arts through theatres, galleries and creative spaces, by integrating art and								
performance into public life									
Responsibl	le Unit: Community and C	ulture							
DP_033	DIAP: LC6.3 Provide Council theatre and performance art spaces that are welcoming and inclusive, such as Auslan interpretation, audio description and reserve accessible seating only available to people with disability	Deliver at least 2 accessible activities by 30 June 2023	DIAP: LC6.3 Provide Council theatre and performance art spaces that are welcoming and inclusive, such as Auslan interpretation, audio description and reserve accessible seating only available to people with disability	Deliver at least 2 accessible activities by 30 June 2024	DIAP: LC6.3 Provide Council theatre and performance art spaces that are welcoming and inclusive, such as Auslan interpretation, audio description and reserve accessible seating only available to people with disability	Deliver at least 2 accessible activities by 30 June 2025			
DP_034	Delivery of high quality exhibitions and programs at Gosford Regional Art Gallery	150,000 visitors to the gallery by 30 June 2023	Delivery of high quality exhibitions and programs at Gosford Regional Art Gallery	155,000 visitors to the gallery by 30 June 2024	Delivery of high quality exhibitions and programs at Gosford Regional Art Gallery	160,000 visitors to the gallery by 30 June 2025			
DP_035	Develop and deliver creative arts development projects in partnership with the local creative practitioners and organisations	3 projects delivered (e.g. Arts Professional Development, Public Art, Heard Community) by 30 June 2023	Develop and deliver creative arts development projects in partnership with the local creative practitioners and organisations	3 projects delivered (e.g. Arts Professional Development, Public Art, Heard Community) by 30 June 2024	Develop and deliver creative arts development projects in partnership with the local creative practitioners and organisations	3 projects delivered (e.g. Arts Professional Development, Public Art, Heard Community) by 30 June 2025			
DP_036	Delivery of cultural productions, events and performances at Laycock	200 cultural productions, events and performances delivered	Delivery of cultural productions, events and performances at Laycock	210 cultural productions, events and performances delivered	Delivery of cultural productions, events and performances at Laycock	220 cultural productions, events and performances delivered			

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective – B3: Foster creative and performing arts through theatres, galleries and creative spaces, by integrating art and							
performar	nce into public life						
	Street and Peninsula		Street and Peninsula		Street and Peninsula		
	Community Theatres		Community Theatres		Community Theatres		

# Smart



The Marshmallow Co.



A GROWING AND COMPETITIVE REGION

A PLACE OF OPPORTUNITY FOR PEOPLE



## A GROWING AND COMPETITIVE REGION

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objectiv	Objective - C1: Target economic development in growth areas and major centres and provide incentives to attract businesses to								
the Central Coast									
Responsib	le Unit: Strategic Plannin	g							
DP_044	N/A	N/A	Develop and adopt a Retail Strategy for the Central Coast by 30 June 2025	Review of the existing Retail Strategy (former Wyong LGA) completed and development of a Central Coast Retail Strategy underway by 30 June 2024	Develop and adopt a Retail Strategy for the Central Coast by 30 June 2025	Central Coast Retail Strategy exhibited and adopted by 30 June 2025			
Responsib	le Unit: Economic Develo	pment and Property							
DP_037	Develop and adopt an Airport Masterplan	Draft Masterplan developed and exhibition completed by 30 June 2023	Develop and adopt an Airport Masterplan	Airport Masterplan is adopted 31 December 2023	N/A	N/A			

	V	4	V		Year	3
	Year		Year			
D (	2022		2023-24		2024-25	
Reference		Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	<b>e – C2:</b> Revitalise Gosf	ord City Centre, Go	sford Waterfront and	town centres as ke	ey destinations and at	tractors for
businesse	es, local residents, visit	ors and tourists				
Responsibl	le Unit: Community and C	ulture				
DP_045	DIAP: LC1.3 Continue to improve accessibility of places and spaces in Budgewoi, Umina Beach, Wyong, Gosford and The Entrance	Access improvements (e.g. TGSI and kerb ramps) made in 2 town centres per year	DIAP: LC1.3 Continue to improve accessibility of places and spaces in Budgewoi, Umina Beach, Wyong, Gosford and The Entrance	Access improvements (e.g. TGSI and kerb ramps) made in 2 town centres per year	DIAP: LC1.3 Continue to improve accessibility of places and spaces in Budgewoi, Umina Beach, Wyong, Gosford and The Entrance	Access improvements (e.g. TGSI and kerb ramps) made in 2 town centres per year
DP_046	DIAP: LC3.1 Investigate options to deliver new Accessible Adult Changing Facilities in a key location	An Accessible Adult Changing Facility is installed in at least 1 town centre	DIAP: LC3.1 Investigate options to deliver new Accessible Adult Changing Facilities in a key location	An Accessible Adult Changing Facility is installed in at least 1 town centre	DIAP: LC3.1 Investigate options to deliver new Accessible Adult Changing Facilities in a key location	An Accessible Adult Changing Facility is installed in at least 1 town centre
DP_047	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Community and Culture Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Community and Culture Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Community and Culture Unit demonstrates 1 application of universal design principles
DP_048	Provide a range of coordinated projects, services and place-making activities to increase activation and	1 Principle Town Centre (The Entrance) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and	1 Principle Town Centre (The Entrance) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and	1 Principle Town Centre (The Entrance) managed, maintained and activated annually

	Yea		Yea			ar 3
	2022		2023		2024-25	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	<b>e – C2:</b> Revitalise Gos	ford City Centre, Go	sford Waterfront and	d town centres as ke	ey destinations and a	ttractors for
businesse	es, local residents, visi	itors and tourists				
	improve the visitor experience of The Entrance Town Centre		improve the visitor experience of The Entrance Town Centre		improve the visitor experience of The Entrance Town Centre	
DP_049	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor experience of Wyong Town Centre	1 Principle Town Centre (Wyong) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor experience of Wyong Town Centre	1 Principle Town Centre (Wyong) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor experience of Wyong Town Centre	1 Principle Town Centre (Wyong) managed, maintained and activated annually
DP_050	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor experience of Gosford Town Centre	1 Principle Town Centre (Gosford) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor experience of Gosford Town Centre	1 Principle Town Centre (Gosford) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor experience of Gosford Town Centre	1 Principle Town Centre (Gosford) managed, maintained and activated annually
DP_051	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor	1 Principle Town Centre (Toukley) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor	1 Principle Town Centre (Toukley) managed, maintained and activated annually	Provide a range of coordinated projects, services and place-making activities to increase activation and improve the visitor	1 Principle Town Centre (Toukley) managed, maintained and activated annually

	Year		Year		Year				
	2022-23		2023-		2024-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	Objective – C2: Revitalise Gosford City Centre, Gosford Waterfront and town centres as key destinations and attractors for								
businesse	es, local residents, visi	tors and tourists							
	experience of Toukley		experience of Toukley		experience of Toukley				
	Town Centre		Town Centre		Town Centre				
DP_052	Provide a range of coordinated projects, programs, services and place-making activities to increase activation, improve the visitor experience and support the development of social enterprises and businesses in the Central Coast Major Town Centres	8 projects (e.g. Launchpad, Social Spaces, community banners and street flag installations) delivered by 30 June 2023	Provide a range of coordinated projects, programs, services and place-making activities to increase activation, improve the visitor experience and support the development of social enterprises and businesses in the Central Coast Major Town Centres	8 projects delivered by 30 June 2024	Provide a range of coordinated projects, programs, services and place-making activities to increase activation, improve the visitor experience and support the development of social enterprises and businesses in the Central Coast Major Town Centres	8 projects delivered by 30 June 2025			
Responsibl	e Unit: Economic Develo	oment and Property							
DP_053	Deliver the Gosford Waterfront and Stadium Project	Masterplan options drafted, publicly exhibited and preferred Masterplan option is adopted by 30 June 2023	N/A	N/A	N/A	N/A			
Responsibl	<b>le Unit:</b> Strategic Planning								
DP_055	Complete Gosford Innovation City Masterplan	Gosford Innovation City Masterplan adopted by 30 June 2023	N/A	N/A	Develop and adopt a District Place Plan for the Gosford Central Social	Study completed and development of strategy underway by 30 June 2025			

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective	Objective – C2: Revitalise Gosford City Centre, Gosford Waterfront and town centres as key destinations and attractors for							
businesse	s, local residents,	visitors and tourists						
				Planning District by 31				
					December 2025			



	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective	Objective – C4: Promote and grow tourism that celebrates the natural and cultural assets of the Central Coast in a way that is							
accessible	accessible, sustainable and eco-friendly							
Responsib	le Unit: Communications,	Marketing and Custon	ner Engagement					
DP_057	Deliver Year 1 Actions from the Destination Management Plan (e.g. touring itineraries, food trails and other visitor economy campaigns)	Actions delivered by 30 June 2023	Deliver Year 2 Actions Destination Management Plan	Actions delivered by 30 June 2024	Deliver Year 3 Actions Destination Management Plan	Actions delivered by 30 June 2025		
DP_058	Deliver Young Ambassador Program	By 30 June 2023	Delivery Young Ambassador Program	By 30 June 2024	N/A	N/A		
DP_059	Deliver ongoing actions for Eco Destination Certification to encourage and build new ecotourism products in the region	2 new products identified	Deliver ongoing actions for Eco Destination Certification to encourage and build new ecotourism products in the region	Successful audit for certification completed by 30 June 2024 and 2 new products available	Deliver ongoing actions for Eco Destination Certification to encourage and build new ecotourism products in the region	4 new products identified		





## **ENVIRONMENTAL RESOURCES FOR THE FUTURE**

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective	Objective – E2: Improve water quality for beaches, lakes, and waterways including minimising pollutants and preventing litter							
entering our waterways								
Responsibl	e Unit: Environmental Ma	anagement						
DP_068	Collection of at least 5,000 cubic metres of wrack per annum from the Tuggerah Lakes Estuary to encourage near shore mixing and improved water quality in the near shore zone	By 30 June 2023	Continue the Tuggerah Lakes wrack removal program but align to the new Wrack Management Strategy identified in Stage 3 of the Tuggerah Lakes Coastal Management Program (NB: Total volumes may reduce as a result, but the strategy will allow for a more targeted proactive approach based on	By 30 June 2024	Continue the Tuggerah Lakes wrack removal program but align to the new Wrack Management Strategy identified in Stage 3 of the Tuggerah Lakes Coastal Management Program (NB: Total volumes may reduce as a result, but the strategy will allow for a more targeted proactive approach	By 30 June 2025		

	Year 2022-		Year 2023		Yea 2024	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	<u> </u>	quality for beache	s, lakes, and waterway		sing pollutants and pr	
entering o	our waterways					
			scientific rigour rather than reactively)		based on scientific rigour rather than reactively)	
	Year 2022-		Year 2023		Yea 2024	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	– <b>E3:</b> Reduce litterin	g, minimise waste t	to landfill and educate	e to strengthen pos	itive environmental b	ehaviours
Responsibl	e Unit: Waste and Resour	rce Recovery				
DP_069	Provide public space litter and recycling infrastructure and servicing	> 99% of public litter bins collected in accordance with demand driven service schedule	Provision of public space litter and recycling infrastructure and servicing	> 99% of public litter bins collected in accordance with demand driven service schedule	Provision of public space litter and recycling infrastructure and servicing	> 99% of public litter bins collected in accordance with demand driven service schedule
DP_070	Expand the diversion of domestic waste from landfill through implementation of appropriate contracts and optimisation of resource recovery activities at Councils waste facilities	>40% of domestic waste diverted from landfill	Expand the diversion of domestic waste from landfill through implementation of appropriate contracts and optimisation of resource recovery activities at Councils waste facilities	>40% of domestic waste diverted from landfill	Expand the diversion of domestic waste from landfill through implementation of appropriate contracts and optimisation of resource recovery activities at Councils waste facilities	>40% of domestic waste diverted from landfill
DP_071	RMS 2.1 and SCAP 4b - Investigate and plan for a large scale processing	Options presented to Council for	RMS 2.1 and SCAP 4b - Investigate and plan for a large scale processing	Procurement plan and contract specifications	RMS 2.1 and SCAP 4b - Investigate and plan for a large scale processing	Tender issued and preferred vendor

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective	Objective - E3: Reduce littering, minimise waste to landfill and educate to strengthen positive environmental behaviours							
	solution for Food	consideration by 30	solution for Food	developed by 30 June	solution for Food	selected by 30 June		
	Organics and Garden	June 2023	Organics and Garden	2024	Organics and Garden	2025		
	Organics (FOGO)		Organics (FOGO)		Organics (FOGO)			



## **CHERISHED AND PROTECTED NATURAL BEAUTY**

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective	Objective – F1: Protect our rich environmental heritage by conserving beaches, waterways, bushland, wildlife corridors and inland						
areas, and the diversity of local native species							
Responsibl	e Unit: Environmental Ma	nagement					
DP_073	DIAP LC1.1 Continue to	4 beach mats installed	DIAP LC1.1 Continue to	4 beach mats installed	DIAP LC1.1 Continue to	4 beach mats installed	
	make beaches more	at beaches, including	make beaches more	at beaches where	make beaches more	at beaches where they	
	accessible with	Ocean Beach, Umina,	accessible with	they are feasible	accessible with	are feasible	
	installation of beach	Terrigal and Toowoon	installation of beach		installation of beach		
	matting and other	Вау	matting and other		matting and other		
	accessible features		accessible features		accessible features		
DP_074	BS 1.2.1 - Implementation	Implementation of	BS 2.3.2 - Seek to	Conservation land	Prepare a 4 year report	Annual Report on	
	of site management	site management	reinstate Council's	acquisition program is	on the implementation of	implementation of	
	plans to rehabilitate	plans is progressed in	Conservation land	operational by 30	the Biodiversity Strategy	Biodiversity Strategy	
	degraded bushland and	at least 50 reserves by	acquisition program	June 2024 (pending	2020 for consideration of	actions prepared by 30	
	coastal ecosystems	30 June 2023		Council's financial	Council	June 2025	
				recovery status)			

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective	– <b>F1:</b> Protect our ric	h environmental he	ritage by conserving I	oeaches, waterways	s, bushland, wildlife co	rridors and inland		
areas, and	areas, and the diversity of local native species							
DP_075	Manage key threats to populations of threatened species on Council managed land. Management actions may include habitat restoration, fox control and access control at locations such as the little tern nesting area at The Entrance North	Implementation of actions completed by 30 June 2023	Manage key threats to populations of threatened species on Council managed land. Management actions may include habitat restoration, fox control and access control at locations such as the little tern nesting area at The Entrance North	Implementation of actions completed by 30 June 2024	Manage key threats to populations of threatened species on Council managed land. Management actions may include habitat restoration, fox control and access control at locations such as the little tern nesting area at The Entrance North	Implementation of actions completed by 30 June 2025		
Responsibl	<b>e Unit:</b> Strategic Planning	J						
DP_076	SCAP 1b - Develop and complete Bio-Resilience Project	Species Management Plan (SMP) for squirrel gliders and swift parrot species developed by 30 June 2023	SCAP 1b - Develop and complete Bio-Resilience Project	Plan of Management (POM) for koalas completed by 30 June 2024	N/A	N/A		



	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective – F3: Improve enforcement for all types of environmental non-compliance including littering and illegal dumping, and							
encourage excellence in industry practices to protect and enhance environmental health							
Responsibl	e Unit: Environmen	tal Compliance Services					
DP_078	N/A	N/A	Develop a Central Coast	Policy has been	Develop and implement a	Strategy and audit	
			Council Onsite Sewer	adopted by Council	Central Coast Onsite	inspection program	
			System Management	30 June 2024	Sewer System	developed by 30 June	
			Policy		Management Strategy	2025	
					and audit program		

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective	Objective – F4: Address climate change and its impacts through collaborative strategic planning and responsible land						
management and consider targets and actions							
Responsible Unit: Environmental Management							
DP_082	Complete Stage 3	Completion of Stage	Complete Stage 4	Completion of Stage	Commence Stage 5	Annual Report on	
	(identify and evaluated	3 by 30 June 2023	(exhibit, certify and	4 by 30 June 2024	(implement, monitor,	implementation of	
	options) of the new		adopt) the new Coastal		evaluate and report) on	CMP actions prepared	
	Coastal Management		Management Programs		the new Coastal	by 30 June 2025	
	Programs (CMP) in		(CMP) in accordance with		Management Programs		
	accordance with the		the Coastal Management		(CMP) in accordance with		
	Coastal Management		Manual and the Coastal		the Coastal Management		
	Manual and the Coastal		Management Act 2016		Manual and the Coastal		
	Management Act 2016				Management Act 2016		

	Year 1 2022-23		Yea 2023	· <del>-</del>	Yea 2024	. •				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target				
Objective	e – <b>F4:</b> Address climat	e change and its in	npacts through collab	orative strategic pla	anning and responsib	le land				
	<b>Objective – F4:</b> Address climate change and its impacts through collaborative strategic planning and responsible land management and consider targets and actions									
DP_084	Enhance community resilience against natural disasters	Flood information tool for Tuggerah Lakes and Lagoons available online by 30 June 2023	N/A	N/A	N/A	N/A				
Responsibl	<b>le Unit:</b> Environmental Co	mpliance Services								
DP_079	DIAP: SP6.1 Consult with Council's Access and Inclusion Reference Group to improve awareness amongst people with disability about local emergency information resources, such as the Central Coast Disaster Dashboard, and advocate to primary agencies about any issues raised about access to emergency information	Access and Inclusion Reference Group have been consulted and feel informed	DIAP: SP6.1 Consult with Council's Access and Inclusion Reference Group to improve awareness amongst people with disability about local emergency information resources, such as the Central Coast Disaster Dashboard, and advocate to primary agencies about any issues raised about access to emergency information	Access and Inclusion Reference Group have been consulted and feel informed	DIAP: SP6.1 Consult with Council's Access and Inclusion Reference Group to improve awareness amongst people with disability about local emergency information resources, such as the Central Coast Disaster Dashboard, and advocate to primary agencies about any issues raised about access to emergency information	Access and Inclusion Reference Group have been consulted and feel informed				
DP_080	DIAP SP6.2 Provide 'Get Ready Central Coast' information in accessible formats, including Auslan	Get Ready (emergency and resilience) information is	N/A	N/A	DIAP SP6.2 Provide 'Get Ready Central Coast' information in accessible formats, including Auslan	Get Ready (emergency and resilience) information is available in accessible formats				

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective	Objective – F4: Address climate change and its impacts through collaborative strategic planning and responsible land						
managem	management and consider targets and actions						
	interpreted, Easy English	available in accessible			interpreted, Easy English		
	etc	formats			etc		
Responsibl	e Unit: Waste and Resour	ce Recovery					
DP_085	SCAP 4a - Maximise	10% increase in	N/A	N/A	N/A	N/A	
	landfill gas capture rates	landfill gas capture					
	through the installation	and combustion rates					
	of new infrastructure, the	at the Woy Woy					
	upgrade of existing	Waste Management					
	equipment and changes	Facility relative to					
	to management practices	2020-21 levels					



**AND GREAT PARTNERSHIPS** 

**INFRASTRUCTURE** 

**SUSTAINABLE DEVELOPMENT** 



## **GOVERNANCE AND GREAT PARTNERSHIPS**

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective: - G1 Build strong relationships and ensure our partners and community share the responsibilities and benefits of								
putting pl	ans into practice							
Responsibl	e Unit: Strategic Planning	]						
DP_086	DIAP: LC2.2 Work with	Advocate to NSW	DIAP: LC2.2 Work with	Advocate to NSW	DIAP: LC2.2 Work with	Advocate to NSW		
	state government on	Government to	state government on	Government to	state government on	Government to provide		
	Gosford City planning to	provide priority	Gosford City planning to	provide priority	Gosford City planning	priority accessible		
	facilitate accessible	accessible linkages to	facilitate accessible	accessible linkages to	to facilitate accessible	linkages to key hubs and		
	linkages across Gosford,	key hubs and facilities	linkages across Gosford,	key hubs and facilities	linkages across	facilities within Gosford		
	including links to key	within Gosford	including links to key	within Gosford	Gosford, including links			
	hubs and facilities, for		hubs and facilities, for		to key hubs and			
	example Gosford Train		example Gosford Train		facilities, for example			
	Station and Gosford		Station and Gosford		Gosford Train Station			
	Hospital		Hospital		and Gosford Hospital			

	Year		Year			ar 3			
D - f	2022	-	2023		-	4-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	<b>e – G2:</b> Engage and co	ommunicate openly	$\gamma$ and honestly with th	e community to bເ	iild a relationship bas	sed on trust,			
transpare	ncy, respect and use o	community particip	ation and feedback to	inform decision m	naking				
Responsibl	Responsible Unit: Communications, Marketing and Customer Engagement								
DP_088	DIAP: SP1.5 Update existing guidelines (e.g. Writing Style Guide and Brand Style Guide) with accessibility requirements to assist Council staff to develop information that is accessible	Guidelines have been updated to include accessibility requirements and is available to staff by 30 June 2023	N/A	N/A	N/A	N/A			
DP_089	DIAP: SP1.6 Create and promote a Council guide for creating accessible videos; and update procurement terms of engagement (purchase order) to ensure contractors follow the guide	Video guide and procurement terms of engagement completed and available on Vendor Panel by 30 June 2023	N/A	N/A	N/A	N/A			
DP_090	N/A	N/A	DIAP: SP3.2 Convert Council's Your Voice Our Coast website to meet Web Content Accessibility Guidelines	Your Voice Our Coast provides information in a range of accessible formats	DIAP: SP3.2 Convert Council's Your Voice Our Coast website to meet Web Content Accessibility Guidelines	Your Voice Our Coast provides information in a range of accessible formats			
DP_093	Deliver actions from the Council's annual	Plan delivered by 30 June 2023	Deliver actions from the Council's annual	Plan delivered by 30 June 2024	Deliver actions from the Council's annual	Plan delivered by 30 June 2025			

	Year 1		v	2	V	2				
	Yea 2022		Yea 2023			ar 3 4-25				
Reference	-	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target				
	<u>·</u>				<b>-</b>					
_	<b>Objective – G2:</b> Engage and communicate openly and honestly with the community to build a relationship based on trust, transparency, respect and use community participation and feedback to inform decision making									
transpare	Communications	community particip	Communications	o intorni decision n	Communications					
	Campaign Plan		Campaign Plan		Campaign Plan					
Responsibl	<b>e Unit:</b> Governance, Risk	and Legal	1 3		1 3					
DP_099	N/A	N/A	N/A	N/A	Review and implement updated Code of Meeting Practice	Within 12 months of the Central Coast Local Government election				
DP_100	Review and implement updated Fraud and Corruption framework	Framework reviewed, updated and implemented by 30 June 2023	N/A	N/A	N/A	N/A				
DP_101	Review the outsourced internal audit model to determine ongoing suitability	Review conducted and ongoing suitability determined by 30 June 2023	Conduct a maturity assessment on Council's internal audit	Maturity assessment completed by 30 June 2024	Develop and implement a maturity improvement roadmap for Council's internal audit	Roadmap developed and implementation underway by 30 June 2025				
Responsibl	e Unit: Environmental Co	mpliance Services								
DP_098			Develop a Central Coast Sediment and Erosion Control Policy and implementation of proactive inspection program	Policy has been adopted by Council by 30 June 2024						
Responsibl	l <b>e Unit:</b> Strategic Planning									
DP_105	Develop and implement an online Contributions Calculator	Calculator developed and available online by 30 June 2023	N/A	N/A	N/A	N/A				

	Year 1 2022-23			Year 2 2023-24		Year 3 2024-25	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective	– <b>G2:</b> Engage and c	ommunicate openly	and honestly with	the community to bu	iild a relationship ba	sed on trust,	
transparency, respect and use community participation and feedback to inform decision making							
DP_106	Prepare Council's first annual report on Contributions Plans	Report prepared by 30 November 2022	N/A	N/A	N/A	N/A	
	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
	- <b>G3:</b> Provide leade ouncil is financially s			ole, makes decisions i lit process	n the best interest o	f the community,	
Responsibl	e Unit: Communications,	Marketing and Custom	ner Engagement				
DP_109	Develop new revenue streams for the Visitor Information Centre	Increase in sales revenue by 10% and achieved by 30 June 2023	Develop new revenue streams for the Visitor Information Centre	Increase in sales revenue by 5% and achieved by 30 June 2024	Develop new revenue streams for the Visitor Information Centre	Increase in sales revenue by 5% and achieved by 30 June 2025	
Responsibl	e Unit: Roads and Draina	ige Infrastructure					
DP_114	Percentage of road and drainage capital works projects completed to scope and budget	90% of capital projects completed to scope and budget	Percentage of road and drainage capital works projects completed to scope and budget	90% of capital projects completed to scope and budget	Percentage of road and drainage capital works projects completed to scope and budget	90% of capital projects completed to scope and budget	

	Year 1 2022-23		Year	_		ar 3			
Reference		Timeline / Target	2023- Project / KPI	Timeline / Target	Project / KPI	4-25 Timeline / Target			
	<b>Objective – G4:</b> Serve the community by providing great customer experience, value for money and quality services								
	e Unit: Communications,								
DP_120	DIAP: SP2.1 Implement use of 'speech to text' technology for frontline staff to communicate	Speech to text technology has been implemented at all customer service	DIAP: SP2.1 Implement use of 'speech to text' technology for frontline staff to communicate	Speech to text technology has been implemented at all customer service	DIAP: SP2.1 Implement use of 'speech to text' technology for frontline staff to communicate	Speech to text technology has been implemented at all customer service			
	with people who are deaf and promote that it's available	locations and customer service staff are proficient in the use of the system	with people who are deaf and promote that it's available	locations and customer service staff are proficient in the use of the system	with people who are deaf and promote that it's available	locations and customer service staff are proficient in the use of the system			
DP_121	Deliver the Customer Insights Program	Conduct 3 transactional customer feedback surveys by 30 June 2023	Deliver the Customer Insights Program	Conduct 3 transactional customer feedback surveys by 30 June 2024	Deliver the Customer Insights Program	Conduct 3 transactional customer feedback surveys by 30 June 2025			
DP_123	Develop 5-year Asset Management Plan for five Council websites addressing the development and maintenance of all sites' functions and content planning cycle	By 30 June 2023	Deliver Stage 1 Website Transformation Project	By 30 June 2024	Deliver Stage 2 Website Transformation Project	By 30 November 2024			
DP_124	Implement a new Call Centre Software system	By 31 December 2022	N/A	N/A	N/A	N/A			
DP_126	Improve quality of information and responses for Customer	70% of CX's are responded to within 5 working days	Improve quality of information and responses for Customer	75% of CX's are responded to within 5 working days	Improve quality of information and responses for Customer	80% of CX's are responded to within 5 working days			

	Year 1 2022-23		Year 2023			ear 3 24-25
Reference		Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
	e – <b>G4:</b> Serve the com				<u> </u>	
	Experience request system		Experience request system		Experience request system	
DP_127	Streamline process and procedures for Customer Knowledge Base (linked to DIAP SP1.4)	Customer Service Knowledge Base has been updated and is in use by 30 June 2023	N/A	N/A	N/A	N/A
Responsib	le Unit: Governance, Risk	and Legal				
DP_135	N/A	N/A	N/A	N/A	DIAP: AB3.2 Roll out disability awareness training to Councillors as part of Induction Program and Senior Leadership Team as part of leadership training	All Councillors are trained within 6 months of starting their term ELT has been briefed on its obligations under the Disability Inclusion Act
DP_136	DIAP: SP4.2 Review accessibility and inclusiveness of Council Meetings, including investigation of closed caption webcasts	Accessibility review conducted on end-to-end conduct of Council Meetings completed by 30 June 2023	DIAP: SP4.2 Review accessibility and inclusiveness of Council Meetings, including investigation of closed caption webcasts	Improvement actions are identified and costed by 30 June 2024	DIAP: SP4.2 Review accessibility and inclusiveness of Council Meetings, including investigation of closed caption webcasts	Implement improvements actions as identified by 30 June 2025
DP_138	N/A	N/A	Review and adopt the Audit Risk and Improvement Committee (ARIC) and Internal Audit Terms of Reference in	Revised or new Internal Audit Terms of Reference adopted by 30 June 2024	Review and adopt the Audit Risk and Improvement Committee (ARIC) and Internal Audit Terms of	Revised or new ARIC Terms of Reference adopted by 30 June 2025

	Year		Year	_		ear 3
	2022		2023-24		2024-25	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	e – <b>G4:</b> Serve the com	munity by providin	g great customer exp	erience, value for n	noney and quality se	ervices
			accordance with OLG Guidelines		Reference in accordance with OLG Guidelines	
Responsib	le Unit: Procurement and	Project Management				
DP_174	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Procurement and Project Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Procurement and Project Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Procurement and Project Unit demonstrates 1 application of universal design principles
Responsib	le Unit: Environmental Co	mpliance Services				
DP_131	Develop a Central Coast Council Outdoor Dining Policy	Policy has been adopted by Council by 30 June 2023				
DP_133	Percentage of food and public health inspections completed (includes food, hairdressers, skin penetration, public swimming pools and caravan parks)	80% of public health inspections completed by 30 June 2023	Percentage of food and public health inspections completed (includes food, hairdressers, skin penetration, public swimming pools and caravan parks)	80% of public health inspections completed by 30 June 2024	Percentage of food and public health inspections completed (includes food, hairdressers, skin penetration, public swimming pools and caravan parks)	80% of public health inspections completed by 30 June 2025

	Year 1 2022-23		Year 2023-			ar 3 4-25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	- <b>G4:</b> Serve the com	munity by providin	g great customer exp	erience, value for n	noney and quality se	rvices
Responsibl	e Unit: Strategic Planning					
DP_183	DIAP: SP1.3 Identify and provide key Integrated Planning and Reporting documents (or summaries of these) in accessible formats, such as Community Strategic Plan, Annual Reports and Operational Plans	Accessibility improvements made to the Integrated Planning and Reporting documents by 30 June 2023	DIAP: SP1.3 Identify and provide key Integrated Planning and Reporting documents (or summaries of these) in accessible formats, such as Community Strategic Plan, Annual Reports and Operational Plans	Accessibility improvements made to the Integrated Planning and Reporting documents by 30 June 2024	DIAP: SP1.3 Identify and provide key Integrated Planning and Reporting documents (or summaries of these) in accessible formats, such as Community Strategic Plan, Annual Reports and Operational Plans	Accessibility improvements made to the Integrated Planning and Reporting documents by 30 June 2025
DP_185	Undertake a review of the Community Strategic Plan and develop the next Delivery Program and Resourcing Strategy	Determine engagement and overall process for review of CSP and commence engagement by 30 June 2023	Undertake a review of the Community Strategic Plan (CSP) and develop the next Delivery Program and Resourcing Strategy	Engagement results prepared by 30 June 2024	Undertake a review of the Community Strategic Plan and develop the next Delivery Program and Resourcing Strategy	Revised or new CSP, Delivery Program and Resourcing Strategy exhibited and adopted by 30 June 2025
DP_188	Develop and implement a framework and approach to Service Reviews	Framework and approach developed by 30 June 2023	Develop and implement a framework and approach to Service Reviews	Service review conducted (based on Framework and approach) by 30 June 2024	N/A	N/A
•	e Unit: Waste and Resour					
DP_191	Provide a reliable, safe, cost effective and environmentally responsible domestic	> 99% of domestic waste bins collected on the scheduled date.	Provide a reliable, safe, cost effective and environmentally responsible domestic	> 99% of domestic waste bins collected on the scheduled date.	Provide a reliable, safe, cost effective and environmentally responsible domestic	> 99% of domestic waste bins collected on the scheduled date.

	Year 1		Year 2		Year 3	
	2022-23		2023-24		2024-25	
Reference	Project / KPI Timeline / Target		Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	Objective – G4: Serve the community by providing great customer experience, value for money and quality services					
	waste collection to the		waste collection to the		waste collection to the	
	Central Coast region		Central Coast region		Central Coast region	



## **DELIVERING ESSENTIAL INFRASTRUCTURE**

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective	Objective - H1: Solve road and drainage problem areas and partner with the State Government to improve road conditions							
across the	e region							
Responsibl	e Unit: Roads and Draina	ge Infrastructure						
DP_194	DIAP: LC2.3 Continue to	25 bus stops made	DIAP: LC2.3 Continue to	45 bus stops made	DIAP: LC2.3 Continue to	45 bus stops made more		
	implement program to	more accessible by 30	implement program to	more accessible by 30	implement program to	accessible by 30 June		
	make bus stops	June 2023	make bus stops	June 2024	make bus stops	2025		
	accessible, including		accessible, including		accessible, including			
	supporting infrastructure		supporting infrastructure		supporting			
	like pathways and kerb		like pathways and kerb		infrastructure like			
	ramps		ramps		pathways and kerb			
					ramps			
DP_195	Kilometres of road	11km of road	Kilometres of road	10km of road	Kilometres of road	10km of road pavement		
	pavement to be renewed	pavement renewed by	pavement to be renewed	pavement renewed by	pavement to be	renewed by 30 June		
		30 June 2023		30 June 2024	renewed	2025		
DP_196	Kilometres of road	29km of road	Kilometres of road	26km of road	Kilometres of road	26km of road		
	resurfacing to be	resurfacing to be	resurfacing to be	resurfacing to be	resurfacing to be	resurfacing to be		
	renewed		renewed		renewed			

	Year 1 2022-23		Year 2023-		Year 3 2024-25	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	e – <b>H1:</b> Solve road and	l drainage problem	areas and partner wi	th the State Govern	nment to improve ro	ad conditions
across the	e region					
		renewed by 30 June 2023		renewed by 30 June 2024		renewed by 30 June 2025
DP_198	Kilometres of drainage infrastructure constructed	2.6km of drainage infrastructure to be constructed by 30 June 2023	Kilometres of drainage infrastructure constructed	4.1km of drainage infrastructure to be constructed by 30 June 2024	Kilometres of drainage infrastructure constructed	4.1km of drainage infrastructure to be constructed by 30 June 2025
	Year 2022-		Year 2 2023-24		Year 3 2024-25	
	2022-	<b>23</b>	2023-	·24	202	4-23
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
		Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	– <b>H2:</b> Improve pedes	<b>Timeline / Target</b> strian movement sa	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
<b>Objective</b> neighbou		Timeline / Target strian movement sa ty facilities	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
<b>Objective</b> neighbou	– <b>H2:</b> Improve pedes rhoods, and communi	Timeline / Target strian movement sa ty facilities	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective neighbou Responsib DP_214	e – <b>H2:</b> Improve pedes rhoods, and community le Unit: Open Space and R Public safety and community satisfaction with the amenity of	Timeline / Target strian movement sa ty facilities ecreation  >70% of annual scheduled servicing of Roadside Vegetation completed on time	Project / KPI afety, speed and vehic Public safety and community satisfaction with the amenity of	Timeline / Target le congestion arou  >70% of annual scheduled servicing of Roadside Vegetation	Project / KPI  nd schools, town cer  Public safety and community satisfaction with the amenity of	Timeline / Target  ntres,  ≥70% of annual scheduled servicing of Roadside Vegetation

	Year 2022-		Year 2023-			ear 3 24-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	– <b>H2:</b> Improve pedes	strian movement sa	afety, speed and vehic	le congestion arou	nd schools, town ce	ntres,			
neighbou	neighbourhoods, and community facilities								
Responsibl	e Unit: Roads and Draina	ge Infrastructure							
DP_215	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Roads and Drainage Infrastructure Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Roads and Drainage Infrastructure Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Roads and Drainage Infrastructure Unit demonstrates 1 application of universal design principles			
	Year	1	Year	2	Ye	ear 3			
	2022-	-23	2023-	24	2024-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	<b>– H3:</b> Create parking	options and solut	ions that address the r	needs of residents,	visitors and busines	sses whilst keeping			
in mind n	ear future technologie	es including fully a	utonomous vehicles						
Responsibl	e Unit: Engineering Servic	es							
DP_218	DIAP: LC5.1 Research and investigate accessible parking sites to fit minibuses/ minivans with rear hoists (e.g. The Entrance)	Recommendations made on opportunities to provide suitable parking for minibuses / vans with rear hoist	N/A	N/A	N/A	N/A			

	Year 1		.,		Year 3				
	Year 2022		Yea 2023	- <del>-</del>		ar 3 4-25			
Deference	-	-			-	_			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	<b>Objective – H3:</b> Create parking options and solutions that address the needs of residents, visitors and businesses whilst keeping								
in mind ne	ear future technologi	es including fully au	utonomous vehicles						
DP_219	DIAP: LC5.2 Research	Recommendations	DIAP: LC5.2 Research	Recommendations	DIAP: LC5.2 Research	Recommendations			
	opportunity to increase	made on	opportunity to increase	made on	opportunity to increase	made on opportunities			
	accessible parking spots	opportunities to	accessible parking spots	opportunities to	accessible parking	to increase accessible			
	at beaches, shops and	increase accessible	at beaches, shops and	increase accessible	spots at beaches, shops	parking			
	schools close to	parking	schools close to	parking	and schools close to				
	entrances and facilities		entrances and facilities		entrances and facilities				
	(with compliant widths		(with compliant widths		(with compliant widths				
	and clearance zones)		and clearance zones)		and clearance zones)				
DP_220	N/A	N/A	DIAP: LC5.3 Explore	Recommendations	N/A	N/A			
			improvements to	made on technology					
			technology to check	to check on					
			availability of accessible	availability of					
			parking	accessible parking					
	Year	· 1		Year 2 Year 3		ar 3			
	2022		202		2024-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	– <b>H4:</b> Plan for adequ	ıate and sustainabl	e infrastructure to me	et future demand f	or transport, energy,				
telecomm	unications and a secu	ire supply of drinki	ng water						
Responsible	e Unit: Strategic Planning								
DP_228	Complete the	Integrated Transport	N/A	N/A	N/A	N/A			
	development of an	Strategy adopted by							
	Integrated Transport	30 June 2023							
	Strategy								

	Year 1 2022-23			Year 2 2023-24		Year 3 024-25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	- <b>H4:</b> Plan for adequ	uate and sustainabl	e infrastructure to	meet future demand for	or transport, energ	у,
telecomm	nunications and a secu	ure supply of drinki	ng water			
DP_229	Review the Northern Districts Contribution Plan	Review completed and Northern Districts Contribution Plan exhibited and adopted by 31 December 2022	N/A	N/A	N/A	N/A
DP_230	Review The Entrance Contribution Plan and revise or develop a new contribution plan	Review completed and The Entrance Contribution Plan exhibited and adopted by 30 June 2023	N/A	N/A	N/A	N/A
DP_231	Review the Peninsula Contribution Plan and revise or develop a new contribution plan	Review completed and Peninsula Contribution Plan exhibited and adopted by 30 June 2023	N/A	N/A	N/A	N/A
DP_232	Review the 7.12 Local Infrastructure Contribution Plan	7.12 Local Infrastructure Contribution Plan exhibited and adopted by 30 June 2023	N/A	N/A	N/A	N/A
DP_233	Review the Wyong District Contribution Plan	Review completed and Wyong District	N/A	N/A	N/A	N/A

	Year	·1	Yea	r 2	Ye	ar 3				
	2022	-23	2023-24		2024-25					
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target				
Objective	Objective – H4: Plan for adequate and sustainable infrastructure to meet future demand for transport, energy,									
telecomm	unications and a secu	are supply of drinki	ng water		, 5,					
	and revise or develop a	Contribution Plan								
	new contribution plan	exhibited and								
	,	adopted by 30 June								
		2023								
Responsibl	e Unit: Engineering Servio	ces								
DP_221	Create the capital works	The interactive map	Create the capital works	The interactive map will	Create the capital	The interactive map will				
	interactive map for roads,	will be available to	interactive map for roads,	be available to the	works interactive map	be available to the				
	drainage and footpath	the community on	drainage and footpath	community on Council's	for roads, drainage	community on Council's				
	projects	Council's website in	projects	website in July 2023	and footpath projects	website in July 2024				
		July 2022								
DP_222	Maintain and update the	The interactive map	Maintain and update the	The interactive map will	Maintain and update	The interactive map will				
	roads, drainage and	will be updated to the	roads, drainage and	be updated to the	the roads, drainage	be updated to the				
	footpath capital works	community on a	footpath capital works	community on a	and footpath capital	community on a				
	interactive map	monthly basis	interactive map	monthly basis	works interactive map	monthly basis				
Responsibl	e Unit: All Water and Sew	er Units								
DP_237	Water Quality complaints	8	Water Quality complaints	8	Water Quality	8				
	per 1000 properties		per 1000 properties		complaints per 1000					
					properties					
DP_238	Average frequency of	115	Average frequency of	115	Average frequency of	115				
	unplanned interruptions		unplanned interruptions		unplanned					
	per 1000 properties		per 1000 properties		interruptions per 1000					
					properties					
DP_239	Water main breaks per	14	Water main breaks per	14	Water main breaks	14				
	100km of main		100km of main		per 100km of main					
DP_240	Compliance with	100%	Compliance with	100%	Compliance with	100%				
	Australian Drinking		Australian Drinking Water		Australian Drinking					

	Year	·1	Yea	r 2	Ye	ar 3	
	2022	-23	2023	2023-24		2024-25	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective	e – <b>H4:</b> Plan for adequ	ate and sustainable	e infrastructure to me	et future demand fo	r transport, energy,		
	nunications and a secu				, , ,		
	Water Guidelines -	11.7	Guidelines - microbial		Water Guidelines -		
	microbial guideline		guideline values (%)		microbial guideline		
	values (%)				values (%)		
DP_241	Compliance with	100%	Compliance with	100%	Compliance with	100%	
	Australian Drinking		Australian Drinking Water		Australian Drinking		
	Water Guidelines -		Guidelines - chemical		Water Guidelines -		
	chemical guideline values		guideline values (%)		chemical guideline		
	(%)				values (%)		
DP_242	Wastewater overflows	30	Wastewater overflows	30	Wastewater overflows	30	
	per 100km of main		per 100km of main		per 100km of main		
DP_243	Wastewater overflows	1.5	Wastewater overflows	1.5	Wastewater overflows	1.5	
	reported to the		reported to the		reported to the		
	environmental regulator		environmental regulator		environmental		
	per 100km of main		per 100km of main		regulator per 100km		
					of main		
DP_244	Wastewater mains breaks	34	Wastewater mains breaks	34	Wastewater mains	34	
	and chokes per 100km of		and chokes per 100km of		breaks and chokes		
	main		main		per 100km of main		
DP_246	Water sampling and	Daily sampling	Water sampling and	Daily sampling reported	Water sampling and	Daily sampling reported	
	results	reported on Council's	results	on Council's website	results	on Council's website	
		website each quarter		each quarter		each quarter	
DP_247	Operating results per	Reporting on	Operating results per	Reporting on	Operating results per	Reporting on	
	property, water and	operational costs	property, water and	operational costs	property, water and	operational costs	
	sewerage	quarterly	sewerage	quarterly	sewerage	quarterly	

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	Objective – H4: Plan for adequate and sustainable infrastructure to meet future demand for transport, energy,								
telecomm	telecommunications and a secure supply of drinking water								
DP_248	Sewer overflows in dry	Reported quarterly on	Sewer overflows in dry	Reported quarterly on	Sewer overflows in	Reported quarterly on			
	weather per 100kms of	Council's website	weather per 100kms of	Council's website	dry weather per	Council's website			
	main		main		100kms of main				
DP_249	Sewer overflows in wet	Reported quarterly on	Sewer overflows in wet	Reported quarterly on	Sewer overflows in	Reported quarterly on			
	weather per 100kms of	Council's website	weather per 100kms of	Council's website	wet weather per	Council's website			
	main		main		100kms of main				



### **BALANCED AND SUSTAINABLE DEVELOPMENT**

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25					
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target				
Objective	Objective – I1: Preserve local character and protect our drinking water catchments, heritage and rural areas by concentrating									
developm	ent along transport o	corridors and town	centres east of the M1	l						
Responsibl	e Unit: Strategic Planning	g								
DP_252	Complete the Central Coast Heritage Review	Review completed by 30 June 2023	N/A	N/A	N/A	N/A				
DP_253	Prepare a Central Coast Thematic History	Completed by 30 June 2023	N/A	N/A	N/A	N/A				
DP_254	N/A	N/A	Undertake a Rural Lands Study and development of a Rural Lands Strategy by 30 June 2025	Study completed and development of strategy underway by 30 June 2024	Undertake a Rural Lands Study and development of a Rural Lands Strategy by 30 June 2025	Rural Lands Strategy exhibited and adopted by 30 June 2025				
DP_255	N/A	N/A	Complete the Central Coast Heritage Strategy	Completed by 30 June 2024	N/A	N/A				
DP_256	N/A	N/A	N/A	N/A	Undertake Stage 1 Heritage Strategy Implementation	Implementation of Stage 1 completed by 30 June 2025				

Reference Objective		-23 Timeline / Target	Year 2023 Project / KPI vell planned with goo	-24 Timeline / Target	20. Project / KPI	24-25 Timeline / Target ce and community		
facilities and support active transport								
Responsibl	<b>e Unit:</b> Development Ass	essment						
DP_257	Percentage of residential development applications (housing dual occupancy and secondary dwellings) determined within 40 days (gross calendar days)	30%	Percentage of residential development applications (housing dual occupancy and secondary dwellings) determined within 40 days (gross calendar days)	35%	Percentage of residential development applications (housing dual occupancy and secondary dwellings) determined within 40 days (gross calendar days)	40%		
DP_258	Number of mean assessment days for all development applications	< 80 days	Number of mean assessment days for all development applications	< 70 days	Number of mean assessment days for all development applications	< 60 days		
Responsibl	<b>e Unit:</b> Strategic Planning	J						
DP_259	Complete the Central Coast Street Design Manual by 30 June 2025	Phase 2 completed by 30 June 2023	Complete the Central Coast Street Design Manual by 30 June 2025	Phase 3 completed by 30 June 2024	Complete the Central Coast Street Design Manual by 30 June 2025	Phase 4 completed by 30 June 2025		

	Yea		Yea			ear 3
	2022	-23	2023	3-24	20	24-25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	e – I3: Ensure land use	e planning and dev	elopment is sustainab	ole and environment	ally sound and con	siders the
importan	ce of local habitat, gr	een corridors, energ	gy efficiency and storr	mwater managemen	t	
Responsib	le Unit: Strategic Planning	]				
DP_262	N/A	N/A	Complete Phase 3 (LGA	Phase 3 (LGA Wide)	Complete Phase 3	Phase 3 (LGA Wide)
			Wide) of the	investigations	(LGA Wide) of the	exhibited and adopted
			Environmental Lands	completed by 30 June	Environmental Lands	by 30 June 2025
			review by 30 June 2025	2024	review by 30 June	
					2025	
DP_263	Complete Phase 2	Phase 2 (Deferred	N/A	N/A	N/A	N/A
	(Deferred Lands) of the	Lands) exhibited and				
	Environmental Lands review	adopted by 30 June 2023				
DP_265	Continue development of	Employment Lands	N/A	N/A	N/A	N/A
2200	an Employment Lands	Strategy exhibited	,	,, .	,	,
	Strategy	and adopted by 30				
	3,	June 2023				
DP_266	Continue development of	Greater Warnervale	N/A	N/A	N/A	N/A
	the Greater Warnervale	Structure Plan				
	Structure Plan	exhibited and				
		adopted by 30 June				
		2023				
DP_194	Develop and adopt a	Studies completed	Develop and adopt a	Peninsula and West	N/A	N/A
	District Place Plan for the	and a Draft Peninsula	District Place Plan for the	Brisbane Water District		
	Peninsula and West	and West Brisbane	Peninsula and West	Place Plan exhibited		
	Brisbane Water Social	Water District Place	Brisbane Water Social	and adopted by 31		
	Planning Districts by 31	Plan prepared by 30	Planning Districts by 31	December 2023		
	December 2023	June 2023	December 2023			

	Year 1 2022-23		Yea 2023			ear 3 24-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target				
Objective	Objective – I3: Ensure land use planning and development is sustainable and environmentally sound and considers the									
importan	importance of local habitat, green corridors, energy efficiency and stormwater management									
DP_268	Develop and adopt a District Place Plan for the Wyong Social Planning District by 30 June 2024	Studies completed and preparation of a Draft Wyong District Place Plan underway by 30 June 2023	Develop and adopt a District Place Plan for the Wyong Social Planning District by 30 June 2024	Wyong District Place Plan Exhibited and adopted by 30 June 2024	N/A	N/A				
DP_269	N/A	N/A	Develop and adopt a District Place Plan for Warnervale-Wadalba and Gorokan Social Planning District by 31 December 2024	Studies completed and a Draft Warnervale- Wadalba and Gorokan District Place Plan prepared by 30 June 2024	Develop and adopt a District Place Plan for Warnervale-Wadalba and Gorokan Social Planning District by 31 December 2024	Warnervale-Wadalba and Gorokan District Place Plan exhibited and adopted by 31 December 2024				
DP_270	N/A	N/A	Develop and Adopt a District Place Plan for the Toukley Social Planning District by 30 June 2025	Studies completed and preparation of a Draft Toukley District Place Plan underway by 30 June 2024	Develop and Adopt a District Place Plan for the Toukley Social Planning District by 30 June 2025	Toukley District Place Plan exhibited and adopted by 30 June 2025				
DP_271	N/A	N/A	N/A	N/A	Develop a District Place Plan for Southern Lakes and The Entrance by 30 June 2026	Studies completed and preparation of a Draft Southern Lakes and The Entrance District Place Plan underway by 30 June 2025				
DP_272	Complete a review of the Interim Local Strategic Planning Statement	Review of Interim LSPS completed and revisions to LSPS	Complete a review of the Interim Local Strategic Planning Statement	New LSPS prepared and adopted by 30 June 2024	N/A	N/A				

	Year 1 2022-23		Yea	r 2		Year 3		
			2023	2023-24		2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective	– <b>I3:</b> Ensure land use	e planning and dev	elopment is sustainab	le and environment	ally sound and co	nsiders the		
importano	ce of local habitat, gre	een corridors, energ	gy efficiency and storr	nwater managemen	t			
	(LSPS) and a new LSPS	adopted by 30 June	(LSPS) and a new LSPS	-				
	developed and adopted	2023	developed and adopted					
	Year	. 1	Yea	<b></b> 2		Year 3		
	2022		2023			rear 5 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective – I4: Provide a range of housing options to meet the diverse and changing needs of the community and there is								
	affordable housing	J ,		3 3				
<u> </u>	e Unit: Community and C	 Culture						
DP_274	AAHS - Progress the	Progress on	N/A	N/A	N/A	N/A		
	Council Affordable	Affordable Housing	,	,	,	,		
	Housing Land Proposal	Development on Land						
		in Ashton Street at						
		The Entrance by June						
		30 2023						
DP_276	AAHS - Undertake	3 education /	N/A	N/A	N/A	N/A		
	actions to educate, raise	awareness raising /	,	•	,	,		
	awareness and advocate	advocacy actions are						
	on affordable housing	undertaken by June						
	and homelessness key	30 2023						
	issues/gaps/challenges/							
	successes.							
Responsibl	e Unit: Strategic Planning							
DP_279	DIAP: LC7.2 Promote	Council's Housing	N/A	N/A	N/A	N/A		
	Universal design through	Strategy includes						

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	
Objective – 14: Provide a range of housing options to meet the diverse and changing needs of the community and there is							
adequate	adequate affordable housing						
	Council's Housing	universal design					
	Strategy	principles					
DP_280	Continue development of	Housing Strategy is	N/A	N/A	N/A	N/A	
	a Housing Strategy	exhibited and					
		adopted by 31					
		December 2022					

# Liveable





	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective – J1: Create adequate, reliable and accessible train services and facilities to accommodate current and future								
passenge	ers							
Responsib	<b>le Unit:</b> Strategic Plannir	ıg						
DP_282	Develop a Faster Rail	Position paper	N/A	N/A	N/A	N/A		
	position paper to	developed and adopted						
	advocate its delivery	by 30 June 2023						



### **OUT AND ABOUT IN THE FRESH AIR**

	Year 1		Year 2		Year 3			
	2022-23		2023-24		2024-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objective – K1: Create a regional network of interconnected shared pathways and cycle ways to maximise access to key								
destination	ons and facilities							
Responsibl	le Unit: Roads and Draina	age Infrastructure						
DP_283	Advocate for cycling	Advocate for cycling	Council advocates for	Advocate for cycling	Council advocates for	Advocate for cycling		
	infrastructure (e.g. on-	infrastructure on two	cycling infrastructure	infrastructure on two	cycling infrastructure	infrastructure on two		
	ride bike lanes) to be	State Road through	(e.g. on-ride bike lanes)	State Road through	(e.g. on-ride bike	State Road through		
	constructed as part of	consultation /	to be constructed as	consultation /	lanes) to be	consultation /		
	upgrades or	workshops by 30 June	part of upgrades or	workshops by 30 June	constructed as part of	workshops by 30 June		
	improvements to the	2023	improvements to the	2024	upgrades or	2025		
	State Road network		State Road network.		improvements to the			
					State Road network			

Reference	Year 2022 Project / KPI			nr 2 3-24 Timeline / Target	_	ear 3 24-25 Timeline / Target		
inclusion	Objective – K2: Design and deliver pathways, walking trails and other pedestrian movement infrastructure to maximise access, inclusion and mobility to meet the needs of all community members  Responsible Unit: Roads and Drainage Infrastructure							
DP_284	BP 8.2: Review existing and potential demand for bike racks at key destinations, bike sheds at bus interchanges, and end-of-trip facilities for commuters in key CBDs	Review completed by 30 June 2023	N/A	N/A	N/A	N/A		
DP_285	DIAP: LC2.1 Implement actions from the Pedestrian Access and Mobility Plan (PAMP), seeking external funding as required	4.8km of pathway constructed or improved by 30 June 2023	DIAP: LC2.1 Implement actions from the Pedestrian Access and Mobility Plan (PAMP), seeking external funding as required	6.5km of pathway constructed or improved by 30 June 2024	DIAP: LC2.1 Implement actions from the Pedestrian Access and Mobility Plan (PAMP), seeking external funding as required	6.5km of pathway constructed or improved by 30 June 2025		

	Yea 2022			ar 2 3-24		ear 3 24-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	Objective – K3: Provide signage, public facilities, amenities and playgrounds to encourage usage and enjoyment of public areas								
Responsibl	<b>le Unit:</b> Open Space and F	Recreation							
DP_287	DIAP: LC1.4 Continue to make parks and play spaces more accessible and inclusive, with design informed by the 'Everyone Can Play Guidelines'	All new and upgraded play spaces have continuous paths of travel and inclusive play elements	DIAP: LC1.4 Continue to make parks and play spaces more accessible and inclusive, with design informed by the 'Everyone Can Play Guidelines'	All new and upgraded play spaces have continuous paths of travel and inclusive play elements	DIAP: LC1.4 Continue to make parks and play spaces more accessible and inclusive, with design informed by the 'Everyone Can Play Guidelines'	All new and upgraded play spaces have continuous paths of travel and inclusive play elements			
DP_288	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Open Space and Recreation Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Open Space and Recreation Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Open Space and Recreation Unit demonstrates 1 application of universal design principles			
DP_291	Community satisfaction with level of service being maintained on all Central Coast Council parks and reserves	≥90% of annual scheduled servicing of parks and reserves completed on time.	Community satisfaction with level of service being maintained on all Central Coast Council parks and reserves	≥90% of annual scheduled servicing of parks and reserves completed on time.	Community satisfaction with level of service being maintained on all Central Coast Council parks and reserves	≥90% of annual scheduled servicing of parks and reserves completed on time.			



### **HEALTHY LIFESTYLE FOR A GROWING COMMUNITY**

	Yea 2022			ear 2 23-24		ear 3 24-25			
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objective	Objective - L1: Promote healthy living and ensure sport, leisure, recreation and aquatic facilities and open spaces are well								
maintaine	ed and activated								
Responsib	<b>le Unit:</b> Leisure, Beach Saf	ety and Community Faci	lities						
DP_292	Delivery of a high quality	Gosford Olympic Pool	Delivery of a high	Gosford Olympic Pool	Delivery of a high	Gosford Olympic Pool			
	leisure facility and	attracts 185,000 visitors	quality leisure facility	attracts 185,000 visitors	quality leisure facility	attracts 185,000 visitors			
	programs at Gosford	per year	and programs at	per year	and programs at	per year			
	Olympic Pool		Gosford Olympic Pool		Gosford Olympic Pool				
DP_293	Delivery of a high quality	Peninsula Leisure	Delivery of a high	Peninsula Leisure	Delivery of a high	Peninsula Leisure Centre			
	leisure facility and	Centre attracts 400,000	quality leisure facility	Centre attracts 400,000	quality leisure facility	attracts 400,000 visitors			
	programs at Peninsula	visitors per year	and programs at	visitors per year	and programs at	per year			
	Leisure Centre		Peninsula Leisure		Peninsula Leisure				
			Centre		Centre				
DP_294	Delivery of a high quality	Niagara Park Stadium	Delivery of a high	Niagara Park Stadium	Delivery of a high	Niagara Park Stadium			
	leisure facility and	attracts 100,000 visitors	quality leisure facility	attracts 100,000 visitors	quality leisure facility	attracts 100,000 visitors			
	programs at Niagara Park	per year	and programs at	per year	and programs at	per year			
	Stadium		Niagara Park Stadium		Niagara Park Stadium				

		Year 1 2022-23		ar 2 3-24		ear 3 24-25		
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target		
Objectiv	Objective – L1: Promote healthy living and ensure sport, leisure, recreation and aquatic facilities and open spaces are well							
maintain	ed and activated							
DP_295	Delivery of a high quality leisure facility and programs at Lake Haven Recreation Centre	Lake Haven Recreation Centre attracts 100,000 visitors per year	Delivery of a high quality leisure facility and programs at Lake Haven Recreation Centre	Lake Haven Recreation Centre attracts 100,000 visitors per year	Delivery of a high quality leisure facility and programs at Lake Haven Recreation Centre	Lake Haven Recreation Centre attracts 100,000 visitors per year		
DP_296	Delivery of a high quality leisure facility and programs at Wyong Olympic Pool	Wyong Olympic Pool attracts 30,000 visitors per year	Delivery of a high quality leisure facility and programs at Wyong Olympic Pool	Wyong Olympic Pool attracts 30,000 visitors per year	Delivery of a high quality leisure facility and programs at Wyong Olympic Pool	Wyong Olympic Pool attracts 30,000 visitors per year		
DP_297	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Leisure, Beach Safety and Community Facilities Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Leisure, Beach Safety and Community Facilities Unit demonstrates 1 application of universal design principles	DIAP: LC7.4 Ensure universal design and accessibility requirements are considered for all renewal and upgrade programs, new capital works, infrastructure and place planning where practicable	Leisure, Beach Safety and Community Facilities Unit demonstrates 1 application of universal design principles		
DP_298	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and	Minimum of 2 of accessible events and activities delivered by 30 June 2023	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and	Minimum of 2 of accessible events and activities delivered by 30 June 2024	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are	Minimum of 2 of accessible events and activities delivered by 30 June 2025		

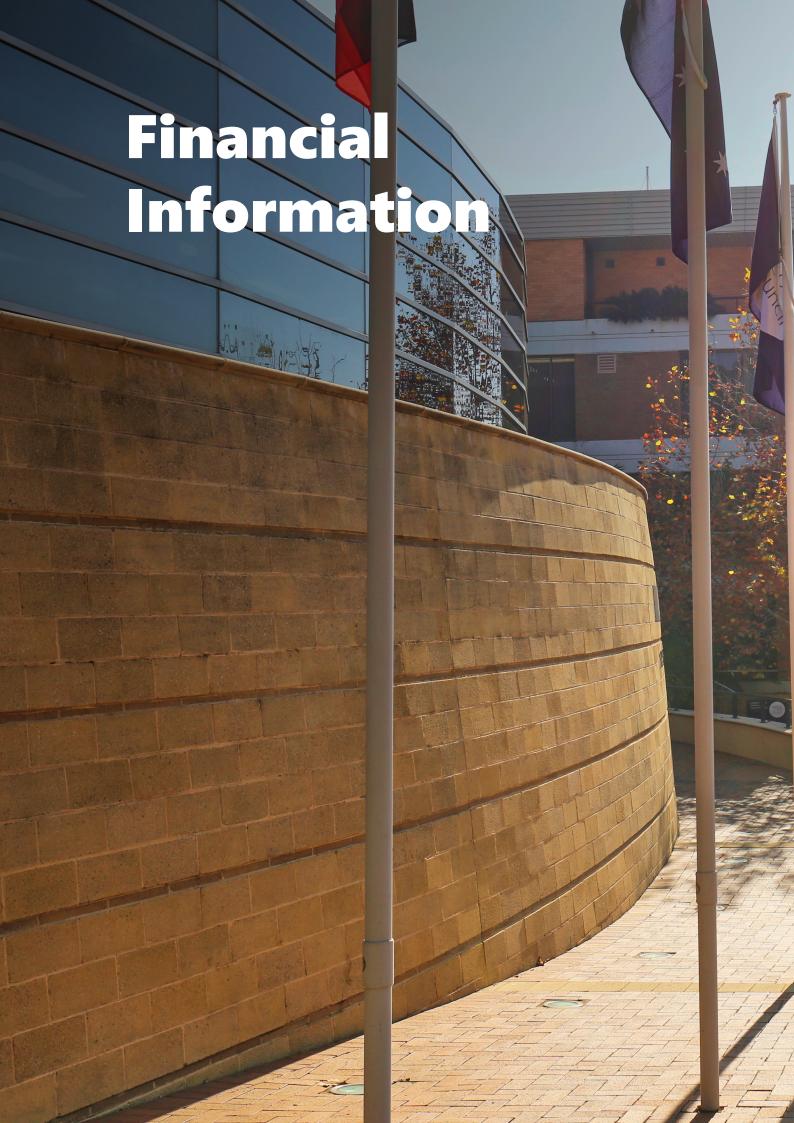
	Yea 2022			ar 2	Year 3 2024-25				
Reference	Project / KPI	:-23 Timeline / Target	Project / KPI	3-24 Timeline / Target	Project / KPI	Z4-25 Timeline / Target			
	Objective – L1: Promote healthy living and ensure sport, leisure, recreation and aquatic facilities and open spaces are well								
	ed and activated		.,						
	accessible for people with a disability		accessible for people with a disability		welcoming and accessible for people with a disability				
DP_299	N/A	N/A	DIAP: LC4.1 Implement access upgrades at pools and leisure centres (e.g. hoists, accessible adult changing facility), seeking external funding if needed	Number of actions taken to improve access to pools and leisure centres	DIAP: LC4.1 Implement access upgrades at pools and leisure centres (e.g. hoists, accessible adult changing facility), seeking external funding if needed	Number of actions taken to improve access to pools and leisure centres			
Responsib	le Unit: Open Space and F	Recreation							
DP_300	DIAP: AB1.2 Continue to promote inclusive sporting opportunities, including with local clubs, active recreation providers, associations and local sports peak bodies and at Council facilities, such as 'Come and Try' Days	Increased participation by people with disability in mainstream sport	DIAP: AB1.2 Continue to promote inclusive sporting opportunities, including with local clubs, active recreation providers, associations and local sports peak bodies and at Council facilities, such as 'Come and Try' Days	Increased participation by people with disability in mainstream sport	DIAP: AB1.2 Continue to promote inclusive sporting opportunities, including with local clubs, active recreation providers, associations and local sports peak bodies and at Council facilities, such as 'Come and Try' Days	Increased participation by people with disability in mainstream sport			

	Year 2022-		Yea 2023			ear 3 24-25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	e – <b>L1:</b> Promote health	y living and ensure	sport, leisure, recreat	tion and aquatic fac	ilities and open spa	ces are well
maintaine	ed and activated					
DP_301	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and accessible for people with a disability	Minimum of 2 of accessible events and activities delivered by 30 June 2023	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and accessible for people with a disability	Minimum of 2 of accessible events and activities delivered by 30 June 2024	DIAP: LC6.2 Plan and deliver community, cultural, sporting, recreation, leisure and learning events, activities and programs that are welcoming and accessible for people with a disability	Minimum of 2 of accessible events and activities delivered by 30 June 2025
DP_303	Community satisfaction with level of service being maintained on all Central Coast Council Sporting Facilities	≥90% of annual scheduled servicing of sports Facilities completed on time	Community satisfaction with level of service being maintained on all Central Coast Council Sporting Facilities	≥90% of annual scheduled servicing of sports Facilities completed on time	Community satisfaction with level of service being maintained on all Central Coast Council Sporting Facilities	≥90% of annual scheduled servicing of sports Facilities completed on time
DP_304	Community satisfaction with level of service being maintained on all Central Coast Council Sporting Facilities	100% of programmed seasonal amendments and changeover completed on time	Community satisfaction with level of service being maintained on all Central Coast Council Sporting Facilities	100% of programmed seasonal amendments and changeover completed on time	Community satisfaction with level of service being maintained on all Central Coast Council Sporting Facilities	100% of programmed seasonal amendments and changeover completed on time

	Year 1 2022-23			ar 2 3-24	Year 3 2024-25				
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target			
Objectiv	Objective – L3: Cultivate a love of learning and knowledge by providing facilities to support lifelong learning								
Responsib	ole Unit: Libraries and Educ	cation			<u> </u>				
DP_306	Education and Care provide inclusive opportunities and equitable access for vulnerable children to maximise their learning, development and wellbeing	≥ 70 children are enrolled across Council's Education and Care centres that meet criteria	Education and Care provide inclusive opportunities and equitable access for vulnerable children to maximise their learning, development and wellbeing	≥ 70 children are enrolled across Council's Education and Care centres that meet criteria	Education and Care provide inclusive opportunities and equitable access for vulnerable children to maximise their learning, development and wellbeing	≥ 70 children are enrolled across Council's Education and Care centres that meet criteria			
DP_307	Plan and deliver the Gosford Regional Library project by 30 June 2024	Demolition of existing building completed and construction commenced by 30 June 2023	Plan and deliver the Gosford Regional Library project by 30 June 2024	Construction completed and Library open to public by 30 June 2024	N/A	N/A			
DP_308	Library Services provide programs and activities outside of library branches that address identified needs and interests of the community and increases lifelong learning	≥120 outreach activities are delivered	Library Services provide programs and activities outside of library branches that address identified needs and interests of the community and increases lifelong learning	≥130 outreach activities are delivered	Library Services provide programs and activities outside of library branches that address identified needs and interests of the community and increases lifelong learning	≥135 outreach activities are delivered			
DP_309	Library Services provide access to technology that	≥ 85,000 public access PC and wi-fi sessions	Library Services provide access to technology	≥87,000 public access PC and wi-fi sessions	Library Services provide access to technology that	≥90,000 public access and wi-fi sessions			

	Year 2022		Year 2 2023-24			ear 3 24-25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	– <b>L3:</b> Cultivate a love	of learning and kno	owledge by providing	g facilities to suppor	t lifelong learning	
	meets the needs of the community		that meets the needs of the community		meets the needs of the community	
DP_310	Library Services provide access to information and literature for community use	≥1,000,000 loans of physical and digital resources	Library Services provide access to information and literature for community use	≥1,100,000 loans of physical and digital resources	Library Services provide access to information and literature for community use	≥1,200,000 loans of physical and digital resources
DP_311	Effective promotion of Library Services results in an increase of visitation to branches	≥ 800,000 visits to library branches achieved by 30 June 2023	Effective promotion of Library Services results in an increase of visitation to branches	≥900,000 visits to library branches achieved by 30 June 2024	Effective promotion of Library Services results in an increase of visitation to branches	≥1,000,000 visits to library branches achieved by 30 June 2025
	Yea	. 1	Yea	2	V	ear 3
	2022		202			24-25
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	– <b>L4:</b> Provide equitak	ole, affordable, flexik	ole and co-located co	ommunity facilities b	ased on communit	y needs
Responsibl	e Unit: Leisure, Beach Safe	ety and Community Faci	lities			
DP_315	Manage and administer the bookings of community halls and facilities	12,000 annual bookings for the community are facilitated	Manage and administer the bookings of community halls and facilities	12,000 annual bookings for the community are facilitated	Manage and administer the bookings of community halls and facilities	12,000 annual bookings for the community are facilitated
DP_316	Efficient delivery of community facilities that	A minimum of six monthly inspections completed for 100% of	Efficient delivery of community facilities	A minimum of six monthly inspections completed for 100% of	Efficient delivery of community facilities	A minimum of six monthly inspections completed for 100% of

	Year 1 2022-23		Year 2 2023-24		Year 3 2024-25	
Reference	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target	Project / KPI	Timeline / Target
Objective	<b>- L4:</b> Provide equit	table, affordable, flexib	ole and co-located	d community facilities b	ased on commur	nity needs
	meet the community	community facilities	that meet the	community facilities	that meet the	community facilities
	needs	operating under a	community needs	operating under a	community needs	operating under a lease,
		lease, licence or hired		lease, licence or hired		licence or hired
		agreement		agreement		agreement





# Financial Summary

#### **Financial Recovery**

Council's financial recovery plan put in place in October 2020 has been successfully executed and Council has met major milestones and targets in this recovery plan.

Council has implemented cost management measures including structural reduction of staffing by \$30 million, ongoing annual reduction of materials and contracts by \$20 million, capped capital works programs at \$175 million annually, selling at least \$60 million in property assets and made wholesale changes to the management team, implemented tighter budget management controls and productivity improvements.

Council also had to secure \$150 million in emergency commercial bank loans to reimburse the restricted funds that had been spent unlawfully on projects that the community had benefited from. These loans must be repaid within 10 years.

The cost management measures made up 70% of what Council needed to do to satisfy the external lenders that Council's finances were getting back on track. The other 30% came from the temporary 15% (includes 2% rate peg) Special Variation (SV) approved by the Independent Pricing and Regulatory Tribunal (IPART) in May 2021 and implemented from 1 July 2021 for three years only, expiring in June 2024.

This is why Council applied to IPART in February 2022 to maintain the current ordinary rate for an additional seven years.

#### **Financial Stability**

On the 10 May 2022, IPART approved Council's 2022 SV to maintain rates at their current levels for an additional seven years, equalling ten years in total to 2031.

This outcome allows Council to continue to maintain current service levels, comply with current banking requirements and most importantly, allows us to continue without interruption of our 10-year long-term financial plan that provides long-term financial stability for the organisation.

On the 24 May 2022, IPART released its final determination on the water, sewer (wastewater) and stormwater drainage pricing determination. The determination returns rates to levels that see Council better able to maintain its water and sewer (wastewater) operations, but a staggered approach is being applied to pricing changes from 1 July 2022 to 30 June 2026. This allow customers more time to manage the impacts on their bills, which was requested by members of the community during consultation.

# **Financial Recovery Plan**

#### Securing revenue



Temporary 15% rate increase for 3 years



Maintain temporary 15% rate in the rate base for further 7 years to June 2031 (not a year-on-year increase)



Water and Sewer pricing determination

#### Reducing costs



\$30m employee cost savings



\$20m materials and services savings



\$20m internal restrictions that did not need to be repaid



\$175m capital expenditure capped

on track 30 June 2022

\$60m property asset sales

#### Go forward plan



Bank loans secured and payments on track



Productivity Improvement



Financial Sustainability -Operating surpluses



Finding other revenue sources



The final Delivery Program and Resourcing Strategy includes the IPART determination of the SV and the determination for the water, sewer (wastewater) and stormwater drainage pricing.

#### **Moving Forward**

Significant productivity improvements have been made through better management of staff time, technological improvements that have transitioned manual processes into digital ones, and better equipment to help staff do their jobs effectively and efficiently.

This means Council has stopped some clunky and inefficient processes. These productivity improvements have reduced the necessary cost-cutting measures, with some productivity gains will seeing ongoing improved service delivery and community benefits year on year.

Achieving longer-term stability for Council's rates revenue means we can carefully reinvest in services where we are not currently meeting community expectations of service levels. Council has built into its service delivery model performance improvements across the diverse range of activities.

Council's commitment to ratepayers and residents going forward is to maintain financial sustainability and the key drivers are meeting our delivery program, productivity improvement and fiscal accountability. We will report to our community annually on our progress across all these drivers.

#### **Financial Summary**

Financial Summary	2022-23	2023-24	2024-25
	\$ 000's	\$ 000's	\$ 000's
Operating Income	597,691	626,348	657,259
Operating Expenditure *	587,933	603,772	628,120
Net Operating Result (excluding Capital Grants and Contributions)	9,758	22,576	29,139
Capital Grants and Contributions	75,883	73,587	57,565
Net Operating Result (including Capital Grant and Contributions)	85,640	96,163	86,704

<sup>\*</sup> Includes net internal revenue and expense

NB: Figures are subject to rounding

### **Operating Statement**

Operating Statement	2022-23	2023-24	2024-25
	\$ 000's	\$ 000's	\$ 000's
Operating Income			
Rates and Annual Charges	390,335	411,556	439,757
User Charges and Fees	145,542	147,884	150,948
Other Revenue	9,666	9,714	9,763
Other Income	7,917	7,956	7,996
Interest and Investment Revenue	4,890	5,172	5,476
Operating Grants and Contributions	34,046	42,653	43,035
Gain on Disposal	5,294	1,412	284
<b>Total Income Attributable to Operations</b>	597,691	626,348	657,259
Operating Expenses			
Employee Costs	180,750	190,188	195,993
Borrowing Costs	11,421	11,856	12,798
Materials and Services*	198,729	200,099	214,404
Depreciation and Amortisation	158,781	163,378	166,674
Other Expenses	38,252	38,252	38,252
<b>Total Expenses Attributable to Operations</b>	587,933	603,772	628,120
Operating Result excluding Capital Income	9,758	22,576	29,139
Capital Grants and Contributions	75,883	73,587	57,565
Operating Result including Capital Income	85,640	96,163	86,704

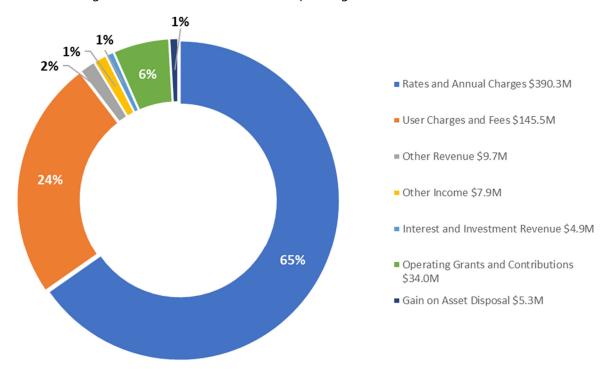
<sup>\*</sup> Includes net internal revenue and expense

NB: Figures are subject to rounding

## Financial Income

#### **Operating Income**

Council is budgeted to receive \$597.7 million in operating income in 2022-23.



The Operating Income is a reduction from the Delivery Program adopted in February 2022. This is largely due to the prepayment of 2022-23 Financial Assistance Grant (FAG), which was received in 2021-22. Overall, Council will receive all of the 2022-23 FAG, however 75% of this will be received in 2021-22 with the remaining 25% to be received in 2022-23. Due to the nature of the FAG, the income is recognised as Grant Income in the year the FAG is received. This means that Grant Income will be higher in 2021-22 by \$8.2 million and lower in 2022-23 by the same amount. The timing of the receipt of the FAG is determined by the Federal Government.

#### **Sources of Revenue**

Council's rates, annual charges, and user charges and fees make up approximately 90% of Council's total operating revenue. These amounts are applied in accordance with the relevant legislation and are explained in detail below.

#### **Rates**

The total amount of ordinary and special rates Council can levy is defined by legislation.

Rates income is regulated by the Office of Local Government, which uses a rate peg system to allow Councils to recover income from the community to deliver services. Rate pegging has been in place

since 1977. In 2011, the responsibility for determining the annual rate pegging increase was delegated to the Independent Pricing and Regulatory Tribunal (IPART). Under the rate pegging system, Councils can only increase certain rates and charges by the maximum approved annual percentage allowed by IPART. Councils can apply to IPART to increase their rates income above the rate cap limit. As part of addressing the financial crisis, Council received approval for a three-year increase to ordinary and special rates income of 15% (including the rate peg) for the period 1 July 2021 to 30 June 2024. Council applied to IPART for the maintenance of its current level of ordinary and special rates to continue for a further seven years from 1 July 2024 to 30 June 2031. On 10 May 2022 IPART approved the extension of the SV to 30 June 2031. IPART found that Council's average rates (including the SV) are lower compared to similar and neighbouring councils. It is noted that keeping rates low puts at risk further service reductions and infrastructure backlogs, which may become more expensive for Council to fix in the future.

During 2021 IPART completed a review of the Local Government rate peg system to include population growth. This change is because the amount councils currently receive in rates is usually not enough to cover the increased costs associated with population growth. From 2022-23 IPART's rate pegging methodology will enable councils to maintain per capita general income over time as their populations grow. Maintaining per capita general income will help councils to maintain existing service levels and provide the services their growing communities expect. The rate peg for each council will be increased by a population factor equal to the annual change in its residential population, using Australian Bureau of Statistics data, with an adjustment for income derived through supplementary valuations. For 2022-23 IPART approved a rate peg of 1.0% (0.7% base rate peg plus 0.3% population factor) as the maximum increase in Council's permissible rates income.

Under the *Valuation of Land Act 1916* Council is required to use the most current land values when calculating ordinary and special rates. These values are provided by the NSW Valuer General (VG), the independent statutory authority responsible for determining land values in NSW. The latest values provided by the VG are being used for levying rates in 2022-23 and have a base date of 1 July 2019.

#### **Annual Charges**

#### Water, Sewerage (Wastewater) and Stormwater Drainage Service Charges

Central Coast Council's water, sewerage (wastewater) and stormwater drainage services and a number of its associated ancillary services are levied under the *Water Management Act 2000*. Those services are declared monopoly services under s. 4 of the *Independent Pricing and Regulatory Tribunal Act 1992*.

Council's prices must therefore be set in accordance with any IPART determined methodologies and/or maximum prices and are subject to approval by the relevant Minister.

Council's current IPART determination for water, sewerage and stormwater services expires on 30 June 2022. It was a three (3) year determination and applied from 1 July 2019.

IPART set higher prices from 1 July 2022 when compared to current prices. The increase in prices and bills are mainly driven by the need for Council to spend more on its Water Supply Authority functions, to deliver the services customers expect. This includes spending more for delivery, network operations and asset maintenance so Council can deliver good quality water and services to its customers and improve its performance over time. IPART set these prices so Council can collect the revenue it needs to function as a reasonably efficient business and as regulation requires it to.

IPART found that Council's current bills are amongst the lowest in Australia for comparable water utilities. Under the new prices from 1 July 2022 the bill for a typical residential customer (typical household with water usage of 170 kilolitres (kL) a year) in 2022-23 would be:

- The third lowest compared to typical customer bills of the large water businesses in Australia
- Lower than the typical customer would pay in neighbouring local government areas, which are serviced by Sydney Water and Hunter Water.

The next determination applies from 1 July 2022 to 30 June 2026. Under IPART's final prices, the typical yearly household bill would increase by approximately:

- 17% or \$183 from 1 July 2022
- 6% or \$80 from 1 July 2023,
- 8% or \$106 from 1 July 2024, and
- 1% or \$9 from on 1 July 2025.

#### **Domestic Waste Management Charge**

Council provides domestic waste management services including weekly domestic waste (red) bin collection, alternate fortnightly recycling (yellow) and vegetation (green) bin collection and six free kerbside collections per year.

The proposed annual charges for the following service will not have any increase from the 2021-22 annual charge:

- Domestic Waste Management Service Eastern Area
- Domestic Waste Management Service Western Area

Any amounts charged to residents for the domestic waste management service is "restricted for purpose", which means Council can only recover the cost of providing the service from residents without any profit. Any unspent funds must be restricted and used only to pay for the costs of providing domestic waste management services. The charge calculated beyond is based on the full recovery of the service, including appropriate charges for the domestic waste tipping fees at Council's Waste Management facilities. The waste facility tipping charge includes pricing for future capital costs associated with management of the facility, long term site remediation and environmental levies for landfill. The future charges could also be impacted by the changes to the long term cost of the landfill and recycling activities.

#### **User Charges and Fees**

This category of income represents a user pay system and relies wholly on demand. It includes both statutory charges, where the price is set by regulation and Council determined charges, where the fee is set to reflect market rates and/or contribute towards the cost recovery of providing the service. Examples of both types of fees and charges include water usage charges, sewer user charges, waste facility fees, holiday park user charges, child care fees, Transport for NSW user charges, development application fees, community facility hire fees, building and shop inspections, construction certificates and companion animal registrations.

Council sets other fees and charges based on partial (subsidised) cost recovery, full cost recovery or subject to market forces. Pricing categories are disclosed against each fee in the Fees and Charges schedule appearing in Fees and Charges section of the Operational Plan.

#### Interest and Investment Revenue

Council's investments are made in accordance with the *Local Government Act 1993*, the *Local Government (General) Regulation 2021*, Council's Investment Policy, the Ministerial Investment Order issued in 2011 and the Office of Local Government Investment Policy Guidelines published in 2010.

Council invests cash in fixed rate term deposits and floating rate notes with Approved Deposit Institutions, keeping risk low while at the same time securing ongoing returns.

Interest rates have been low in historical terms since 2010-11 and therefore the Long Term Financial Plan (LTFP) has adopted a conservative stance and assumes a stable interest rate over the next few years consistent with recent yields. The amount of interest revenue calculated in the LTFP is linked to the available cash balances from the cash flow statement.

Other income in this category relates to interest imposed on overdue rates and charges. Further information on the rate of interest payable on overdue rates and charges can be found in the *Statement of Revenue* section of the Delivery Program.

#### **Operating and Capital Grants**

Operating grants are provided to Council to fund the delivery of services. Some of the grants are for the delivery of specific services and others are general grants or "untied" grants which means Council can use the funding based on local priorities.

Income received for specific purpose means that it is restricted in use and cannot be used for any purpose other than that identified in the funding agreement. This income is kept as a separate cash reserve until such time as the expenditure occurs. Common examples of specific purpose grants received by Council include roads, bushfire prevention, waste and recycling, child care, library services and recreational facilities.

Each specific purpose grant has been considered individually for the LTFP and only those that have been ongoing in recent years have been included as recurrent future income e.g., street lighting. Many of the specific purpose grants received by Council are capital and non-recurrent in nature. Capital grants are provided to Council to fund renewal or upgrade works on Council assets or for the purchase or construction of new assets. Council's forecast for capital grants is based on confirmed capital grants and historical grant funding received. During the financial year as part of Council's quarterly budget reviews any new capital grants confirmed will be reflected in the latest financial forecast.

#### **Financial Assistance Grants**

The Federal Government provides the Financial Assistance Grant (FAG) program to Local Government under the *Local Government (Financial Assistance) Act 1995* (Commonwealth). The FAG program consists of two components:

- A general purpose component which is distributed between the states and territories according to population (i.e., per capita basis)
- An identified local road component which is distributed between the states and territories according to fixed historical shares.

Both components of the grant are untied in the hands of local government, allowing councils to spend the grants according to local priorities.

The NSW Local Government Grants Commission recommends the distribution of the funding under the FAG program to NSW local governing bodies in accordance with the *Local Government (Financial Assistance) Act 1995* (Commonwealth) and the National Principles for allocating grants. The grant is paid in equal quarterly instalments by the Federal Government to the NSW Local Government Grants Commission for immediate distribution to local governing bodies in August, November, February and May each year.

Historically there has been a prepayment of the FAG to all councils in June each year to support councils to deliver essential services. The prepayment has historically been 50% of the following year's FAG. However, in this year's Federal Budget delivered in April 2022, the Federal Government announced that it would prepay 75% of 2022-23 FAG in 2021-22. The nature of the FAG, and the accounting rules that apply to it means that Council must recognise this additional income in 2021-22, which will result in additional income of \$8.2 million in 2021-22 and a reduction of income in 2022-23 of the same amount. In the absence of any further changes to the timing of future grants it has been assumed in the LTFP that this is a one-off change and full year FAG income has been included in future years. The prepayment of the FAG impacts the timing of when the income is recognised (in which financial year) but does not impact the amount which Council receives overall to fund essential services. Any further changes to the timing of the FAG will be reflected in the quarterly budget review process.

#### **Other Revenue**

Other sources of revenue include, fines and infringements, cemetery plots and memorials, water and sewerage service connections, royalty payments for landfill gas, sale of scrap metals and event revenue.

The majority of income projections related to other revenues contained within the LTFP are based on historical trend and escalated by 0.5% over the 10-year period.

#### **Other Income**

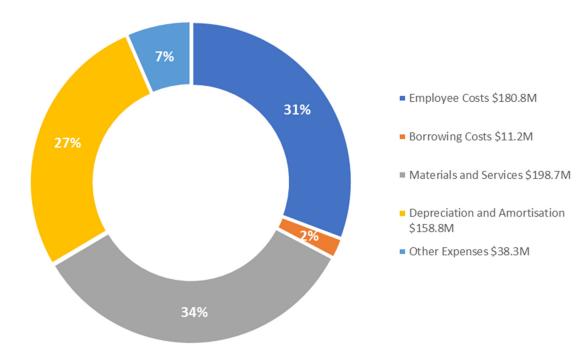
Other income includes commercial and residential rent and community facility hire income.

The majority of income projections related to other income contained within the LTFP are based on historical trend and escalated by 0.5% over the 10-year period.

# Financial Expenditure

#### **Operating Expenditure**

Council's budgeted operating expenditure is \$587.9 million for 2022-23.



#### **Employee Benefits and On-Costs**

Employee benefits and on-costs includes salary and wages paid to staff and other direct staff costs such as superannuation, payroll tax, fringe benefits tax and workers compensation. Employee costs are indexed by Council award increases and other legislative changes such as increases to compulsory superannuation guarantee levy payments.

The cost of employees working on capital projects is allocated to specific projects as work is undertaken and budgets are for employee costs are split between operating and capital expenditure based on the projects to be undertake each year.

Temporary reduction in employee costs due to the number of vacant positions which are currently moving through the recruitment process. It will take time to fill the vacant positions and the average time taken to recruit has increased since COVID. The current employment market is a candidate's market. Recent Seek data from October 2021 showing a 63% increase in job ads posted compared to October 2020, and 44% increase compared to October 2019. This means that Council is competing for talent, particularly in those professional spaces and specialist roles. What were once elements of attraction in terms of living and working locally, are no longer as significant in that the world of remote working has created and presented alternative options for prospective applicants.

The savings from the vacant positions being recruited will be temporarily allocated to invest in areas raised by the Community to Council via customer service requests, customer surveys, employee surveys/recommendations and media monitoring:

- resourcing for Development Assessment to improve assessment times
- funding for roads maintenance works as a result of recent weather events
- funding for open space to improve vegetation management
- funding for development of Plans of Management

#### **Borrowing Costs**

Traditionally Council has used long term loans to finance large capital expenditures, particularly related to major water and sewerage network projects. The practice of borrowing funds to generate cash flow to deliver large infrastructure allows the cost of the project to be spread across the useful life of the asset in order to facilitate intergenerational equity for these assets. Balloon loan repayments that fall due during the year are most often refinanced as cash flow requirements dictate and to assist intergenerational equity outcomes. There are no new loans proposed for 2022-23.

External loan balances are forecast to be \$313 million at 30 June 2022. Interest expense has been projected based on the rates applicable for each loan.

#### **Materials and Services**

The Materials and Contracts budget includes materials, consumables, contractor and consultancy costs and contracts including Council's waste collection contract, equipment hire and fuel, information management hardware and chemicals (for water and sewage treatment). Other costs such as insurances, electricity, street lighting and gas, software expenses, Administrator / Mayoral / Councillor fees, Holiday Park management costs, telecommunication costs, bank charges and Local Government election costs are also included in this category.

Some costs within this category are escalated by CPI (for example waste contract costs) others are reduced in line with efficiency targets and reductions achieved from positive procurement outcomes.

Due to the current volatility in the electricity market with an abundance of caution we have increase the budget for electricity costs. The assumption is that the electricity market will be volatile over the next 4 years due to changes in energy infrastructure (replacement of ageing coal plants and update of renewable energy to cut carbon emissions) and increases in the cost of inputs in the production of energy.

Additional temporary funding for the following from temporary savings in positions to be recruited:

- funding for maintenance works for roads as a result of recent weather events
- funding for open space to improve vegetation management
- funding for development of Plans of Management

Election costs have been deferred to 2024-25 as the next election for Council will be held on 14 September 2024.

#### **Depreciation and Amortisation**

Depreciation is the systematic allocation of the depreciable amount of an asset over its useful life. Even though this expense item has no cash consequence, we must invest in equivalent renewal or upgrade works to ensure that the assets are held to their optimal levels of serviceability.

Depreciation expense assumptions are based on the effective lives of existing assets and the expected useful lives of new assets. This information is reviewed annually.

#### **Other Expenses**

The other expenses budget reflects costs not included in other operating statement expenditure groupings and includes: Council's contributions to emergency services, the Environment Protection Authority waste levy, Council's annual contribution to the Art House, community grant programs and bad and doubtful debt expenses. No escalation has been applied to this category as efficiency gains are forecast to be achieved in future years.

#### **Capital Expenditure Summary**

The Operational Plan 2021-22 included a four-year Capital Works Program. This Delivery Program reflects the remaining three years of that Capital Works Program. Amendments to the program were required following the water, sewer (wastewater) and stormwater drainage pricing determination by IPART, and to include projects that are continuing from 2021-22.

Council has budgeted to invest \$176.5 million on assets in 2022-23 to improve and add to Council's asset portfolio, which has a gross replacement cost of over \$10.2 billion.

#### **Capital Works by Type of Works and Expenditure Type**

The 2022-23 Capital Works Program is targeted at renewal and upgrade works to existing assets, with 84.6% or \$149.3 million focussed on renewals and upgrades of existing assets. This allocation allows Council to maintain and renew existing assets and to address the asset backlog.

Council has also budgeted \$27.5 million, or 15.4% of the capital works program, for new or regionally significant assets.

Capital Works Program by Type of Works	2022-23	% of spend for 2022-23	2023-24	2024-25
	\$ million	% percent	\$ million	\$ million
New and Strategic	27.3	15.4	28.6	30.8
Renewal	79.4	45.0	78.0	87.9

Capital Works Program by Type of Works	2022-23	% of spend for 2022-23	2023-24	2024-25
	\$ million	% percent	\$ million	\$ million
Upgrade	69.8	39.6	95.8	57.2
Total	176.5	100.0	202.5	175.9

Capital Works Program by	2022-23		Type of Works		
Expenditure Type		New	Renewal	Upgrade	
	\$ million	\$ million	\$ million	\$ million	
Grants	82.4	15.6	14.6	52.2	
Restricted Funds (inc. Developer Contributions)	27.9	5.0	21.4	1.5	
General Revenue	66.3	6.7	43.4	16.2	
Total	176.5	27.3	79.4	69.8	

Capital Works Program by	2023-24	Type of Works		
<b>Expenditure Type</b>		New	Renewal	Upgrade
	\$ million	\$ million	\$ million	\$ million
Grants	89.3	12.0	7.4	69.9
Restricted Funds (inc. Developer Contributions)	31.8	6.2	23.8	1.9
General Revenue	81.4	10.3	46.9	24.1
Total	202.5	28.6	78.0	95.8

Capital Works Program by	2024-25		Type of Works		
<b>Expenditure Type</b>		New	Renewal	Upgrade	
	\$ million	\$ million	\$ million	\$ million	
Grants	42.3	0.5	9.1	32.8	
Restricted Funds (inc. Developer Contributions)	48.0	3.8	39.9	4.3	
General Revenue	85.5	26.5	38.9	20.1	
Total	175.9	30.8	87.9	57.2	

#### **Capital Works by Asset Type**

The table below provides a summary of the proposed capital works program by the asset type and the percentage of the total capital works program.

Capital Works Program Summary	2022-23	% of spend	2023-24	2024-25
by Asset Type		for 2022-23		
	\$	% percent	\$	\$
Aquatic Facilities	-	-	155,000	640,000
Bridges	2,600,000	1.5%	105,000	3,580,000
Buildings	30,880,424	17.5%	27,821,058	20,772,700
Car Parks	1,435,933	0.8%	1,425,000	1,387,000

<b>Capital Works Program Summary</b>	2022-23	% of spend	2023-24	2024-25
by Asset Type		for 2022-23		
	\$	% percent	\$	\$
Footpaths	5,319,000	3.0%	5,121,000	5,200,000
Furniture and Fittings	-	-	300,000	-
Information Technology	340,000	0.2%	1,040,000	440,000
Land Improvements	890,000	0.5%	560,000	990,000
Library Resources	975,000	0.6%	765,000	705,000
Natural Assets	455,000	0.3%	671,000	230,000
Open Space Assets	6,825,118	3.9%	9,651,402	7,539,580
Other Assets	1,621,000	0.9%	1,155,000	415,000
Plant and Equipment	10,919,812	6.2%	11,097,855	11,482,611
Roads	41,246,986	23.4%	38,077,290	40,359,000
Sewerage Network	43,100,000	24.4%	42,900,000	42,500,000
Stormwater Drainage	8,315,000	4.7%	11,098,210	9,671,000
Waste Management Facility Assets	2,133,000	1.2%	4,245,000	6,347,000
Water Supply	19,480,647	11.0%	46,271,382	23,600,000
Total	176,536,920	100.0	202,459,197	175,858,891

## **Capital Works by Community Strategic Plan Theme**

The table below provides a summary of the proposed capital works program by the primary Community Strategic Plan (CSP) Theme and the percentage of the total capital works program.

Capital Works Program by CSP Theme	2022-23	% of spend for 2022-23	2023-24	2024-25
	\$ million	% percent	\$ million	\$ million
Belonging	1.4	0.8	1.7	0.8
Smart	7.3	4.1	3.4	2.9
Green	4.2	2.4	5.9	11.1
Responsible	130.4	73.9	157.3	138.9
Liveable	33.3	18.9	34.2	22.1
Total	176.5	100.0	202.5	175.9



## **Three Year Capital Works Program**

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
Belong	ing							
B001	Improvement works at Central Coast Stadium	Gosford	Gosford West	General Revenue	Economic  Development and  Property	1,010,000	700,000	725,000
B002	Gosford Regional Gallery - Gallery Building - HVAC Upgrade	Gosford	Gosford West	General Revenue	Community and Culture	50,000	400,000	-
B003	Renewal program of CCTV infrastructure - various community facilities	Region wide	Region Wide	General Revenue	Facilities and Asset Management	100,000	100,000	100,000
B004	Laycock St Theatre - replacement of smoke vents above stage with extraction fans	Wyoming	Wyong	General Revenue	Facilities and Asset Management	-	400,000	-
B004	Laycock St Theatre - Rolling replacement of aging incandescent stage lighting with LED	Wyoming	Wyong	General Revenue	Community and Culture	120,000	-	-
B005	Toukley Tourist and Art Centre - detailed design and DA for new art studio	Toukley	Budgewoi	General Revenue	Facilities and Asset Management	-	60,000	-
Smart								
S001	Renovate cabins at Toowoon Bay Holiday Park	Toowoon Bay	The Entrance	Restricted funds	Economic Development and Property	1,300,000	150,000	150,000

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
S002	Renovate cabins at Norah Head Holiday Park	Norah Head	Budgewoi	Restricted funds	Economic Development and Property	120,000	120,000	120,000
S003	Renovate cabins at Canton Beach Holiday Park	Canton Beach	Budgewoi	Restricted funds	Economic Development and Property	120,000	100,000	120,000
S004	Renovate Guest Facilities at Budgewoi Holiday Park	Budgewoi	Budgewoi	Restricted funds	Economic Development and Property	360,000	100,000	120,000
S005	Renovate Guest Facilities at Canton Beach Holiday Park	Canton Beach	Budgewoi	Restricted funds	Economic Development and Property	170,000	100,000	120,000
S006	Renovate Guest Facilities at Norah Head Holiday Park	Norah Head	Budgewoi	Restricted funds	Economic Development and Property	170,000	100,000	120,000
S007	Renovate Guest Facilities at Toowoon Bay Holiday Park	Toowoon Bay	The Entrance	Restricted funds	Economic Development and Property	570,000	100,000	120,000
S008	Renovate cabins at Budgewoi Holiday Park	Budgewoi	Budgewoi	Restricted funds	Economic Development and Property	120,000	80,000	120,000
S009	Budgewoi Holiday Park - Reactive Capital Renewal	Budgewoi	Budgewoi	Restricted funds	Economic Development and Property	50,000	50,000	50,000
S010	Canton Beach Holiday Park - Reactive Capital Renewal	Canton Beach	Budgewoi	Restricted funds	Economic Development and Property	50,000	50,000	50,000

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
						2022-23	2023-24	2024-25
S011	Norah Head Holiday Park - Reactive Capital Renewal	Norah Head	Budgewoi	Restricted funds	Economic Development and Property	50,000	50,000	50,000
S012	Toowoon Bay Holiday Park - Reactive Capital Renewal	Toowoon Bay	The Entrance	Restricted funds	Economic Development and Property	50,000	50,000	50,000
S013	Patonga Camp Ground - Reactive Capital Renewal	Patonga	Gosford West	Restricted funds	Economic Development and Property	520,000	30,000	30,000
S014	Design & replacement of street lights and posts at Budgewoi Holiday Park	Budgewoi	Budgewoi	Restricted funds	Economic Development and Property	240,000	-	-
S015	Design & replacement of street lights and posts at Toowoon Bay Holiday park with solar	Toowoon Bay	The Entrance	Restricted funds	Economic Development and Property	240,000	210,000	-
S016	Gosford Town Centre - Pedestrian crossing upgrades in Gosford CBD.	Gosford	Gosford West	General Revenue	Community and Culture	-	45,000	-
S017	Gosford Town Centre - Public Space Recycling for Gosford CBD	Gosford	Gosford West	General Revenue	Community and Culture	200,000	-	-
S018	Memorial Park - carpark upgrade	The Entrance	The Entrance	General Revenue	Community and Culture	500,000	-	-
S019	Rolling works program - Community Partnerships	Region wide	Region Wide	General Revenue	Community and Culture	-	-	720,000
S020	Signage Actions - Town Centres and Suburb Signs	Region wide	Region Wide	General Revenue	Communications Marketing and Customer Engagement	41,000	45,000	45,000

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
S021	The Entrance Town Centre - Main street Outdoor Dining	The Entrance	The Entrance	General Revenue	Community and Culture	-	-	250,000
S022	The Entrance Town Centre - Outdoor Awnings Waterfront plaza	The Entrance	The Entrance	General Revenue	Community and Culture	-	540,000	-
S023	Toukley Town Centre - Carpark lights - Northern section of Coles carpark	Toukley	Budgewoi	General Revenue	Community and Culture	120,000	-	-
S024	The Entrance Visitor Information Centre	Region wide	Region Wide	Restricted funds	Communications Marketing and Customer Engagement	1,926,337	-	-
S025	Wayfinding Signage - City Centre and Town Centres	Region wide	Region Wide	General Revenue	Communications Marketing and Customer Engagement	-	500,000	-
S026	Warnervale Business Precinct	Warnervale	Wyong	General Revenue	Economic Development and Property	-	430,000	430,000
S027	Network switch replacements	Region wide	Region Wide	General Revenue	Information and Technology	-	500,000	200,000
S028	Rectification and maintenance of commercial assets	Region wide	Region Wide	General Revenue	Economic Development and Property	140,000	-	-
S029	Coral Street Car Park - CCTV	The Entrance	The Entrance	General Revenue	Economic Development and Property	230,000	-	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
Green								
G001	Escarpment Stabilisation - Umina (Greenhaven, Homan, Castle)	Umina Beach	Gosford West	General Revenue	Environmental Management	590,000	-	-
G002	Saltmarsh Swale Highview Av, San Remo - ERF - Construction 5.6	San Remo	Budgewoi	General Revenue	Environmental Management	324,000	-	-
G003	Clyde Road Holgate Fire Trail	Holgate	Gosford East	General Revenue	Environmental Management	131,000	131,000	-
G004	Upgrade Telemetry Equipment	Region wide	Region Wide	General Revenue	Environmental Management	25,000	40,000	-
G005	Area 5 access bridge and approaches	Region wide	Region Wide	General Revenue	Waste and Resource Recovery Management	80,000	30,000	3,500,000
G006	Bradys Gully Holgate Fire Trail	Holgate	Gosford East	General Revenue	Environmental Management	-	175,000	-
G007	Brisbane Water priority foreshore and seawall restoration works	Region wide	Region Wide	General Revenue	Environmental Management	-	255,000	110,000
G008	Buttonderry Waste Management Facility access road renewal	Jilliby	Wyong	General Revenue	Waste and Resource Recovery Management	200,000	-	-
G009	Buttonderry Waste Management Facility leachate and irrigation renewal	Jilliby	Wyong	General Revenue	Waste and Resource Recovery Management	-	135,000	-
G010	Cell 4.5 Buttonderry Waste Management Facility	Jilliby	Wyong	General Revenue	Waste and Resource Recovery Management	150,000	300,000	4,050,000

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
110.				bource		2022-23	2023-24	2024-25
G011	Embellishment of Rumbalara Reserve	Gosford	Gosford West	General Revenue	Environmental Management	-	110,000	-
G012	Katandra - Mt Elliot Picnic Area	Mount Elliot	Wyong	General Revenue	Environmental Management	-	-	120,000
G013	MacMasters Beach Seawall	Macmasters Beach	Gosford East	General Revenue	Environmental Management	640,000	-	-
G014	Mt Ettalong Lookout renewal	Ettalong Beach	Gosford West	Restricted funds	Environmental Management	50,000	130,000	-
G015	New Stormwater Gross Pollutant Trap Del Monte Place Copacabana	Copacabana	Gosford East	General Revenue	Environmental Management	-	-	250,000
G016	New Stormwater Gross Pollutant Trap Russell Drysdale Street East Gosford	East Gosford	Gosford West	General Revenue	Environmental Management	-	150,000	-
G017	Nursery Greenhouse	Region wide	Region Wide	General Revenue	Environmental Management	50,000	-	-
G018	Pearl Beach Lagoon CZMP Actions - Stormwater Treatment	Pearl Beach	Gosford West	General Revenue	Environmental Management	-	-	200,000
G019	Public litter bin hutch renewal	Region wide	Region Wide	General Revenue	Waste and Resource Recovery Management	100,000	100,000	100,000
G020	Renew DGPT-51801, DGPT-51802 Palomar Ave Toukley	Toukley	Budgewoi	General Revenue	Environmental Management	-	-	100,000
G021	RFS - Internal & external upgrades for operational & legislative requirements	Region wide	Region Wide	General Revenue	Environmental Compliance and Systems	175,000	120,000	90,000
G022	Rip Rd Reserve Seawall	Blackwall	Gosford West	General Revenue	Environmental Management	-	270,000	370,000

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
G023	Upgrade DGPT-51765 200 Eastern Rd Bateau Bay	Bateau Bay	The Entrance	General Revenue	Environmental Management	-	-	50,000
G024	Upgrade DGPT-51959, DGPT-51760, DGPT-51757, DGPT-51759, DGPT- 51783 Sunrise Ave and MacLeay Dr Halekulani	Halekulani	Budgewoi	General Revenue	Environmental Management	-	250,000	-
G025	Woy Woy Waste Management Facility South Cell	Woy Woy	Gosford West	General Revenue	Waste and Resource Recovery Management	600,000	2,500,000	2,197,000
G026	Woy Woy Waste Management Facility - construct eastern platform	Woy Woy	Gosford West	General Revenue	Waste and Resource Recovery Management	-	750,000	-
G027	Woy Woy Waste Management Facility electrical upgrade	Woy Woy	Gosford West	General Revenue	Waste and Resource Recovery Management	-	120,000	-
G028	Woy Woy Waste Management Facility leachate system	Woy Woy	Gosford West	General Revenue	Waste and Resource Recovery Management	135,000	90,000	-
G029	Woy Woy Waste Management Facility north area design and plan	Woy Woy	Gosford West	General Revenue	Waste and Resource Recovery Management	50,000	100,000	-
G030	Design and Approval Cell 4.4 at Buttonderry Waste Management Facility	Jilliby	Wyong	General Revenue	Waste and Resource Recovery Management	860,000	-	-
G031	Woy Woy Waste Management Transfer Facility Renewal Works	Woy Woy	Gosford West	General Revenue	Waste and Resource Recovery Management	-	150,000	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
G032	Waste oil management facility Buttonderry	Jilliby	Wyong	General Revenue	Waste and Resource Recovery	19,000	2023-24	2024-25
G033	Waste oil management facility Woy Woy	Woy Woy	Gosford West	General Revenue	Management  Waste and Resource Recovery Management	19,000	-	-
Respoi	nsible			•			•	
R001	Sewer Infrastructure Reinforcements - Gosford CBD	Gosford	Gosford West	Grant Funding	WS Planning and Delivery	12,000,000	11,100,000	-
R002	P&F Vehicle Acquisitions	Region wide	Region Wide	Restricted funds	Plant and Fleet	10,397,947	10,000,000	10,000,000
R003	Water Treatment Plant Major Upgrade - Mardi	Mardi	Wyong	Grant Funding	WS Planning and Delivery	6,700,000	33,200,000	19,200,000
R004	Water Mains Asset Renewal Program - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	3,000,000	3,000,000	1,974,000
R005	Water Infrastructure Reinforcements - Gosford CBD	Gosford	Gosford West	Grant Funding	WS Planning and Delivery	2,851,000	3,670,000	-
R006	Sewer Infrastructure - Warnervale Town Centre	Warnervale	Wyong	Grant Funding	WS Planning and Delivery	700,000	1,400,000	-
R007	Sewer Main Asset Renewal Program - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	1,950,000	2,000,000	2,000,000
R008	Del Monte Pl - Road Upgrade	Copacabana	Gosford East	Grant Funding	Roads and Drainage Infrastructure	3,914,000	2,500,000	-
R009	Road Resealing Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	3,186,366	2,800,000	-
R010	Asphalt Resurfacing Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	2,105,000	2,315,500	2,547,050

Ref	Project	Suburb	Ward	Funding	Responsible Unit	Budget \$	Budget \$	Budget \$
No.	·			Source		2022-23	2023-24	2024-25
R011	Ridgway Rd - Road Upgrade	Lisarow	Wyong	Grant Funding	Roads and Drainage Infrastructure	2,280,000	-	-
R012	Sewerage System Low Pressure Installation - South Tacoma	Tacoma South	Wyong	General Revenue	WS Planning and Delivery	3,013,234	-	-
R013	Water Infrastructure - Warnervale Town Centre	Warnervale	Wyong	Grant Funding	WS Planning and Delivery	450,000	350,000	-
R014	Tramway Rd, View St and Elgata Ave - Road Upgrade	North Avoca	Gosford East	Grant Funding	Roads and Drainage Infrastructure	2,633,000	-	-
R015	Steyne Rd - Road Upgrade	Saratoga	Gosford East	Grant Funding	Roads and Drainage Infrastructure	2,818,000	4,170,000	3,022,000
R016	Avoca Dr - Drainage Upgrade	Avoca Beach	Gosford East	General Revenue	Roads and Drainage Infrastructure	1,300,000	1,200,000	1,450,000
R017	Sewer Pump Station and Rising Main Renewal - Crystal St Forresters Beach (FB1)	Forresters Beach	The Entrance	General Revenue	WS Operations and Maintenance	950,000	2,121,500	-
R018	Sewage Treatment Plant Major Augmentation Works - Charmhaven	Charmhaven	Budgewoi	Contributions	WS Planning and Delivery	1,433,000	12,541,427	28,300,000
R019	Annual Water Meter Replacement Program - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	8,000	500,000	500,000
R020	Sewer Pump Station Pump Replacement - McDonagh Rd Tacoma (WS29)	Tacoma	Wyong	General Revenue	WS Operations and Maintenance	550,000	1,559,000	-
R021	Ocean Beach Rd and Rawson Rd - Intersection Upgrade	Woy Woy	Gosford West	Grant Funding	Roads and Drainage Infrastructure	3,610,000	6,970,000	10,540,000

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
110.				Jource		2022-23	2023-24	2024-25
R022	Water Service Connections - Region Wide	REGION WIDE	Region Wide	General Revenue	WS Operations and Maintenance	996,000	996,000	996,000
R023	Lushington St - Road Upgrade	East Gosford	Gosford West	Grant Funding	Roads and Drainage Infrastructure	1,170,000	1,500,000	-
R024	P&F Equipment Acquisitions	Region wide	Region Wide	General Revenue	Plant and Fleet	238,365	337,855	462,611
R025	Springwood St - Road Upgrade	Ettalong Beach	Gosford West	Grant Funding	Roads and Drainage Infrastructure	2,215,000	-	-
R026	Maloneys Bridge - Replacement	Cedar Brush Creek	Wyong	Grant Funding	Roads and Drainage Infrastructure	950,000	-	-
R027	Asset Management System Enhancements	Region wide	Region Wide	General Revenue	Information and Technology	-	120,000	80,000
R028	Car Park and Road Upgrade - Sydney Avenue Access Road, Umina Beach - Construction	Umina Beach	Gosford West	Grant Funding	Open Space and Recreation	534,933	-	-
R029	Water Reservoirs Asset Renewal Program - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	563,500	100,000	100,000
R030	Sewer Pump Station Asset Renewal Program - Region Wide	Region wide	Region Wide	General Revenue	WS Operations and Maintenance	1,090,000	819,000	859,950
R031	Drainage Design Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	675,000	700,000	725,000
R032	Road Design Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	800,000	850,000	900,000
R033	Leonard Ave - Pavement Renewal and Road Resurfacing	Toukley	Budgewoi	Grant Funding	Roads and Drainage Infrastructure	587,040	-	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
140.				Source		2022-23	2023-24	2024-25
R034	Water and Sewer Asset and Network Security Installations - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	984,543	625,000	625,000
R035	Sewer Pump Station Electrical and Control Switchboard Replacement Program	Region wide	Region Wide	General Revenue	WS Operations and Maintenance	1,200,000	1,500,000	2,000,000
R036	Water Treatment Plant Major Electrical Renewal - Mardi	Mardi	Wyong	General Revenue	WS Operations and Maintenance	150,000	-	-
R037	Carpark Renewal Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	221,000	500,000	600,000
R038	Minor Transport Improvement Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	550,000	518,000	537,000
R039	Bus Stop Improvement Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	150,000	400,000	500,000
R040	Water Catchment Area - Fire Trail Renewals - Region Wide	REGION WIDE	Region Wide	General Revenue	WS Headworks and Treatment	200,000	200,000	200,000
R041	Sewage Treatment Plant Sludge Mechanical Dewatering Renewal - Kincumber	Kincumber	Gosford East	General Revenue	WS Planning and Delivery	1,050,000	2,478,073	-
R042	Heavy Patch Program	Region wide	Region Wide	Grant Funding	Roads and Drainage Infrastructure	1,424,000	600,000	450,000
R043	Minor Drainage Improvement Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	602,000	700,210	622,000
R044	Pavement Testing and Design	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	430,000	692,000	510,000

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
140.				Jource		2022-23	2023-24	2024-25
R045	Sewer Pump Station and Rising Main Upgrade - Hamlyn Terrace (CH12-13)	Hamlyn Terrace	Wyong	Contributions	WS Planning and Delivery	196,800	765,000	3,240,160
R046	Traffic Facilities Program	Region wide	Region Wide	Grant Funding	Roads and Drainage Infrastructure	350,000	350,000	350,000
R047	Lakedge Ave - Drainage Upgrade	Berkeley Vale	The Entrance	General Revenue	Roads and Drainage Infrastructure	2,250,000	2,000,000	2,300,000
R048	Sewage Treatment Plant Process Improvements - Bateau Bay	Bateau Bay	The Entrance	General Revenue	WS Planning and Delivery	187,543	5,800,000	2,000,000
R049	Sewer Reactive and Program Planning - Region wide	Region wide	Region Wide	General Revenue	Water and Sewer Executive	3,324,983	181,000	1,074,890
R050	Water Reactive and Program Planning - Region Wide	Region wide	Region Wide	General Revenue	Water and Sewer Executive	853,500	2,796,082	490,000
R051	Erina Depot - pavement renewal program	Erina	Gosford East	General Revenue	Facilities and Asset Management	-	465,500	-
R052	Grandview St - Pedestrian Refuge	Long Jetty	The Entrance	General Revenue	Roads and Drainage Infrastructure	-	105,000	-
R053	Bridge Assessment Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	70,000	75,000	80,000
R054	Little Jilliby Rd - Timber Bridge Replacement	Jilliby	Wyong	Grant Funding	Roads and Drainage Infrastructure	800,000	-	-
R055	Water Catchment Area Minor Asset Renewals - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	100,000	100,000	100,000
R056	Yorkys Creek - Timber Bridge Replacement	Cedar Brush Creek	Wyong	Grant Funding	Roads and Drainage Infrastructure	700,000	-	-
R057	Digital Aerial Services	Region wide	Region Wide	General Revenue	Information and Technology	140,000	20,000	160,000

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
						2022-23	2023-24	2024-25
R058	Noraville Cemetery reactive capital (at need memorialisation)	Noraville	Budgewoi	General Revenue	Economic Development and Property	-	20,000	20,000
R059	Coral street, The Entrance - reactive works	The Entrance	The Entrance	General Revenue	Economic Development and Property	-	15,000	15,000
R060	Gosford City Car park - reactive works	Gosford	Gosford West	General Revenue	Economic Development and Property	60,000	15,000	15,000
R061	Wilson Street, Terrigal - reactive works	Terrigal	Gosford East	General Revenue	Economic Development and Property	-	15,000	15,000
R062	Woy Woy Commuter - reactive works	Woy Woy	Gosford West	General Revenue	Economic Development and Property	-	15,000	15,000
R063	Admin Buildings - Hearing loop at customer service centres -installed at Wyong, Erina, Woy Woy, Lake Haven and The Entrance	Region wide	Region Wide	General Revenue	Communications Marketing and Customer Engagement	30,000	-	-
R064	Boondilla Rd and Gosford Ave - Intersection Upgrade	The Entrance	The Entrance	General Revenue	Roads and Drainage Infrastructure	-	470,000	470,000
R065	Brooks Hill Ln - Sealing Gravel Road	Wamberal	The Entrance	General Revenue	Roads and Drainage Infrastructure	147,600	-	-
R066	Car Park Upgrade - James Browne Oval, Woy Woy	Woy Woy	Gosford West	General Revenue	Open Space and Recreation	-	30,000	240,000
R067	Car Park Upgrade - Rogers Park, Woy Woy	Woy Woy	Gosford West	General Revenue	Open Space and Recreation	-	300,000	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
110.				<b>Journe</b>		2022-23	2023-24	2024-25
R068	Car Park Upgrade - South End Park, Avoca - Investigations and Design	Avoca Beach	Gosford East	General Revenue	Open Space and Recreation	-	-	200,000
R069	Car Park Upgrade - Tunkuwallin Oval Car Park Upgrade, Gwandalan	Gwandalan	Budgewoi	General Revenue	Open Space and Recreation	-	300,000	-
R070	Cary St - Culvert Replacement	Wyoming	Wyong	General Revenue	Roads and Drainage Infrastructure	450,000	850,000	-
R071	Cottage Kids Early Learning Centre - services upgrade	Berkeley Vale	The Entrance	General Revenue	Facilities and Asset Management	-	-	50,000
R072	Erina Depot - Upgrade Washdown bays	Erina	Gosford East	General Revenue	Facilities and Asset Management	200,000	-	-
R073	Everglades Catchment - Drainage Upgrade	Woy Woy	Gosford West	General Revenue	Roads and Drainage Infrastructure	600,000	-	-
R074	Gosford City Car Park - Implement Licence Plate recognition	Gosford	Gosford West	General Revenue	Economic Development and Property	-	-	140,000
R075	Gosford City Car park - Remediation works	Gosford	Gosford West	General Revenue	Economic Development and Property	-	180,000	320,000
R076	Riou St, Albany St to Brisbane Water - Drainage Upgrade	Gosford	Gosford West	General Revenue	Roads and Drainage Infrastructure	-	904,000	1,404,000
R077	Jilliby Cemetery - DA costs for carparks, entrance and drainage	Jilliby	Wyong	General Revenue	Economic Development and Property	-	-	12,000
R078	Jilliby Cemetery reactive Capital (at need memorialisation)	Jilliby	Wyong	General Revenue	Economic Development and Property	-	15,000	15,000

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
				504.60		2022-23	2023-24	2024-25
R079	Jilliby Cemetery upgrade - Boundary garden areas and fencing including memorialisation options	Jilliby	Wyong	General Revenue	Economic Development and Property	-	-	50,000
R080	Kala Ave and Walu Ave - Drainage Upgrade	Budgewoi	Budgewoi	General Revenue	Roads and Drainage Infrastructure	1,100,000	550,000	-
R081	Long Jetty Depot - Building A (Administration) - Renew pavement surface stages 1 and 2 Long Jetty Depot	Long Jetty	The Entrance	General Revenue	Facilities and Asset Management	-	720,000	720,000
R082	Mann St and Vaughan St - Drainage Upgrade	Gosford	Gosford West	Contributions	Roads and Drainage Infrastructure	150,000	878,000	1,070,000
R083	Noraville Cemetery Upgrade - Amenities and outdoor chapel	Noraville	Budgewoi	General Revenue	Economic Development and Property	-	595,000	-
R084	Noraville Cemetery Upgrade - Develop Lawn Burial Section 4	Noraville	Budgewoi	Restricted funds	Economic Development and Property	140,000	-	-
R085	Renewal Program - Sportsground Car Parks Sealing Program	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	100,000	-
R086	Road Renewal Program	Region wide	Region Wide	Grant Funding	Roads and Drainage Infrastructure	1,936,960	5,895,790	8,359,050
R087	Road Resealing Program - North	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	-	-	3,888,750
R088	Road Resealing Program - South	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	-	-	3,888,750

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
						2022-23	2023-24	2024-25
R089	Rolling works program - Facilities	Region wide	Region Wide	General Revenue	Facilities and Asset Management	-	-	680,000
R090	Section 7.11 Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	-	-	2,000,000
R091	SES - Internal & external upgrades for operational & legislative requirements	Region wide	Region Wide	General Revenue	Environmental Compliance and Systems	-	55,000	-
R092	PSP - Cockle Bay Towns	Empire Bay	Gosford East	General Revenue	WS Planning and Delivery	150,000	-	-
R093	Slope Stabilisation Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	-	360,500	371,400
R094	Toowoon Bay Rd and Tuggerah Pde - Intersection Upgrade	Long Jetty	The Entrance	General Revenue	Roads and Drainage Infrastructure	-	800,000	-
R095	Toowoon Bay Rd and Watkins St - Intersection Upgrade	Toowoon Bay	The Entrance	General Revenue	Roads and Drainage Infrastructure	-	765,000	-
R096	Unsealed Road Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	-	-	556,000
R097	Virginia Rd - Road Upgrade	Warnervale	Wyong	General Revenue	Roads and Drainage Infrastructure	-	2,300,000	700,000
R098	Warnervale Rd - Drainage Upgrade	Warnervale	Wyong	General Revenue	Roads and Drainage Infrastructure	-	1,316,000	1,500,000
R099	Wilson Road - LED Lighting upgrade	Terrigal	Gosford East	General Revenue	Economic Development and Property	-	-	155,000
R100	Water Trunk Main Renewal - North Avoca to Avoca	Region wide	Region Wide	General Revenue	WS Planning and Delivery	250,000	1,774,000	600,000

Ref	Project	Suburb	Ward	Funding	Responsible Unit	Budget \$	Budget \$	Budget \$
No.				Source		2022-23	2023-24	2024-25
R101	Wilson Road - Planning for remediation works	Terrigal	Gosford East	General Revenue	Economic  Development and  Property	-	-	120,000
R102	Reservoir Kanangra Renewal - Pacific Hwy Crangan Bay	Region wide	Region Wide	General Revenue	WS Planning and Delivery	100,000	1,353,618	-
R103	Central Coast Airport - Upgrades	Warnervale	Wyong	General Revenue	Economic Development and Property	536,000	566,000	589,000
R104	Bent St - Pavement Renewal and Road Resurfacing	Gosford	Gosford West	Grant Funding	Roads and Drainage Infrastructure	118,000	-	-
R105	Vicary Rd - Pavement Renewal and Road Resurfacing	Terrigal	Gosford East	Grant Funding	Roads and Drainage Infrastructure	150,000	-	-
R106	Mannering Park Community Centre - Community Centre Sound Absorption Projects	Mannering Park	Budgewoi	General Revenue	Facilities and Asset Management	-	28,000	-
R107	Car Park Upgrade - Mulloway Road, Chain Valley Bay	Chain Valley Bay	Budgewoi	Grant Funding	Open Space and Recreation	166,706	-	-
R108	Alison Rd - Raised Intersection	Wyong	Wyong	Grant Funding	Roads and Drainage Infrastructure	320,000	-	-
R109	Dog Trap Rd, Ourimbah - Embankment Stabilisation	Ourimbah	Wyong	Grant Funding	Roads and Drainage Infrastructure	92,000	-	-
R110	Gymea Cr - Open Channel Upgrade	Mannering Park	Budgewoi	General Revenue	Roads and Drainage Infrastructure	95,000	-	-
R111	Hereford St, Berkeley Vale - Embankment Stabilisation	Berkeley Vale	The Entrance	Grant Funding	Roads and Drainage Infrastructure	160,000	-	-

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
NO.				Source		2022-23	2023-24	2024-25
R112	Kalakau Ave - Drainage Outlet Upgrade	Forresters Beach	The Entrance	General Revenue	Roads and Drainage Infrastructure	405,000	-	-
R113	Little Wobby Wharf - Replacement	Little Wobby	Gosford West	Grant Funding	Roads and Drainage Infrastructure	625,000	-	-
R114	Malinya Road - Shared Path Construction	Davistown	Gosford East	Grant Funding	Roads and Drainage Infrastructure	695,000	-	-
R115	Muloora Rd, Springfield - Embankment Stabilisation	Springfield	Gosford East	Grant Funding	Roads and Drainage Infrastructure	98,797	-	-
R116	Old Maitland Rd - Shoulder Widening	Wyong	Wyong	Grant Funding	Roads and Drainage Infrastructure	1,700,000	-	-
R117	Palmdale Rd, Palmdale - Embankment Stabilisation	Palmdale	Wyong	Grant Funding	Roads and Drainage Infrastructure	105,813	-	-
R118	Palmtree Grove Trash Rack	Umina Beach	Gosford West	General Revenue	Roads and Drainage Infrastructure	250,000	-	-
R119	Barrenjoey Rd - Pavement Renewal and Road Resurfacing	Ettalong Beach	Gosford West	Grant Funding	Roads and Drainage Infrastructure	752,000	800,000	329,000
R120	Pile Rd - Road Construction	Somersby	Gosford West	General Revenue	Roads and Drainage Infrastructure	400,000	-	-
R121	River Rd, Wyong - Embankment Stabilisation	Wyong	Wyong	Grant Funding	Roads and Drainage Infrastructure	98,000	-	-
R122	Shelly Beach Rd - Road Upgrade	Shelly Beach	The Entrance	Grant Funding	Roads and Drainage Infrastructure	2,190,000	2,250,000	-
R123	St Huberts Island - Pedestrian Safety Improvements	St Huberts Island	Gosford East	Grant Funding	Roads and Drainage Infrastructure	700,000	-	-
R124	Surf Rider Ave, North Avoca (HN 61) - Embankment Stabilisation	North Avoca	Gosford East	Grant Funding	Roads and Drainage Infrastructure	75,000	-	-

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
110.				Jource		2022-23	2023-24	2024-25
R125	The Ridgeway, Tumbi Umbi - Embankment Stabilisation	Tumbi Umbi	The Entrance	Grant Funding	Roads and Drainage Infrastructure	258,000	-	-
R126	Yakalla St - Pipe Rehabilitation	Shelly Beach	The Entrance	General Revenue	Roads and Drainage Infrastructure	428,000	1,600,000	-
R127	Batley St North - Road Upgrade	Gosford	Gosford West	Contributions	Roads and Drainage Infrastructure	250,000	-	-
R128	Brush Creek Rd, Cedar Brush Creek (CH 8650) -Embankment Stabilisation	Cedar Brush Creek	Wyong	Grant Funding	Roads and Drainage Infrastructure	172,150	-	-
R129	Cape Three Points Road - Pavement Renewal and Road Resurfacing	Avoca Beach	Gosford East	General Revenue	Roads and Drainage Infrastructure	-	-	440,000
R130	Pearl Beach Dr - Embankment Stabilisation	Pearl Beach	Gosford West	General Revenue	Roads and Drainage Infrastructure	-	155,000	-
R131	Brush Creek Rd, Cedar Brush Creek (CH 8740) -Embankment Stabilisation	Cedar Brush Creek	Wyong	Grant Funding	Roads and Drainage Infrastructure	136,260	-	-
R132	Brush Rd - Traffic Safety Improvement	Ourimbah	Wyong	Grant Funding	Roads and Drainage Infrastructure	210,000	-	-
R133	Carrington St - Bridge Upgrade	Narara	Wyong	General Revenue	Roads and Drainage Infrastructure	600,000	-	-
R134	Coorara Rd, Lisarow - Embankment Stabilisation	Lisarow	Wyong	Grant Funding	Roads and Drainage Infrastructure	150,000	-	-
R135	Peninsula Leisure Centre - air conditioning replacement	Woy Woy	Gosford West	General Revenue	Facilities and Asset Management	2,426,020	-	-
R136	Gosford 50 plus carpet	Gosford	Gosford West	General Revenue	Facilities and Asset Management	-	28,000	-
R137	Shannon Cottage roof replacement	Berkeley Vale	The Entrance	General Revenue	Facilities and Asset Management	-	55,000	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
				504.60		2022-23	2023-24	2024-25
R138	Wyong Pool - roofing works	Wyong	Wyong	General Revenue	Facilities and Asset Management	-	70,000	-
R139	Dinky Di Child Care Lake haven - roof replacement	Lake Haven	Budgewoi	General Revenue	Facilities and Asset Management	-	61,000	-
R140	Grant McBride Baths club building - replace roof and eves	Gosford	Gosford West	General Revenue	Facilities and Asset Management	60,000	-	-
R141	Woy Woy Tennis Courts - replace court fences	Woy Woy	Gosford West	General Revenue	Facilities and Asset Management	-	44,000	-
R142	Noraville Cemetery - Memorialisation Gardens & Walls	Noraville	Budgewoi	Restricted funds	Economic Development and Property	50,000	-	-
R143	Cemeteries - Memorial Tree Project (multiple locations)	Region wide	Region Wide	General Revenue	Economic Development and Property	60,000	-	-
R144	Water Trunk Main Installation - Mardi to Warnervale	Region wide	Region Wide	Contributions	WS Planning and Delivery	296,000	-	-
R145	Water Pumping Station Kiosk Replacement - Brooke Ave Killarney Vale	Killarney Vale	Region Wide	General Revenue	WS Planning and Delivery	100,000	-	-
R146	Sewer Pump Station Renewal - Toukley Package TO1 TO6 TO9	Toukley	Region Wide	Contributions	WS Planning and Delivery	537,032	-	-
R147	Sewer Rising Main Upgrade - Bungary Road Norah Head (TO08A)	Norah Head	Budgewoi	Contributions	WS Planning and Delivery	2,416,000	-	-
R148	Sewer Rising Main Replacement - Koowong Road Gwandalan (GW02)	Gwandalan	Region Wide	General Revenue	WS Planning and Delivery	1,011,000	-	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
R149	Sewer Pump Station Renewal - Brisbane Water Drive Koolewong (WG08)	Koolewong	Region Wide	General Revenue	WS Planning and Delivery	445,267	-	-
R150	Sewer Pump Station Renewal - Lagoon Street Ettalong Beach (E1)	Ettalong Beach	Gosford West	General Revenue	WS Planning and Delivery	800,000	-	-
R151	Sewer Pump Station Renewal - Bayside Drive Green Point (GP3)	Green Point	Region Wide	General Revenue	WS Planning and Delivery	654,485	-	-
R152	Sewer Pump Station Renewal - Mulhall St Wagstaffe (HB04)	Wagstaffe	Region Wide	General Revenue	WS Planning and Delivery	364,113	-	-
R153	Sewer Hydraulic Model Development - Region Wide	Region wide	Region Wide	Contributions	WS Planning and Delivery	33,000	-	-
R154	Additional New Water Reservoir Assets - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	368,000	250,000	-
R155	Sewer Network Operations Minor Asset Renewals	Region wide	Region Wide	General Revenue	WS Planning and Delivery	500,000	10,000	100,000
R156	Water Catchment Picnic Area and Visitor Centre - Mangrove Creek Dam	Kulnura	Region Wide	Grant Funding	WS Planning and Delivery	2,554,647	-	-
R157	Network and Automation Remote Telemetry Unit Replacement - Region Wide	Region wide	Region Wide	General Revenue	WS Planning and Delivery	300,000	-	-
R158	Davistown Rd - Road Upgrade with Drainage, Kerb & Gutter, Footpath and Pavement Works	Davistown	Gosford East	General Revenue	Roads and Drainage Infrastructure	80,000	-	-
R159	Lions Park Long Jetty GPT - trash rack replacement	Long Jetty	The Entrance	General Revenue	Environmental Management	10,000	-	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
140.				Jource		2022-23	2023-24	2024-25
R160	Regional Animal Care Facility (ACF)	Region wide	Region Wide	General Revenue	Environmental Compliance and Systems	100,000	2,000,000	8,000,000
R161	Road construction at Budgewoi Holiday Park	Budgewoi	Budgewoi	Restricted funds	Economic Development and Property	500,000	-	-
R162	Brenda Cres - Pavement Renewal and Road Resurfacing	Tumbi Umbi	The Entrance	Grant Funding	Roads and Drainage Infrastructure	177,000	-	-
R163	Blackwall Road - Raised intersection lighting	Blackwall	Gosford West	General Revenue	Roads and Drainage Infrastructure	127,000	-	-
R164	Upgrade Killcare Heights Water Pump Station	Killcare Heights	Region Wide	General Revenue	WS Planning and Delivery	-	186,300	-
R165	Water Pump Station Pump Refurbishment - Mangrove Mountain	Mangrove Mountain	Region Wide	General Revenue	WS Planning and Delivery	-	11,000	-
R166	Dam Destrat Aeration Pipework Renewal - Mooney Mooney Dam Somersby	Mooney Mooney Creek	Region Wide	General Revenue	WS Planning and Delivery	-	22,000	-
R167	Water Treatment Plant Soda Ash Plant Renewal - Somersby	Somersby	Gosford West	General Revenue	WS Planning and Delivery	250,000	850,000	-
R168	Region Wide - Replacement of Defective Stop Valves	Region wide	Region Wide	General Revenue	WS Planning and Delivery	40,000	40,000	40,000
R169	Sewer Pump Station Upgrade - Lakeside Dr MacMasters Beach (M1)	Macmasters Beach	Gosford East	General Revenue	WS Planning and Delivery	50,000	-	1,150,000
R170	Sewer Pump Station Access Upgrades - Kerta Road Kincumber (K05)	Kincumber	Gosford East	General Revenue	WS Planning and Delivery	50,000	-	1,150,000

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
140.				Source		2022-23	2023-24	2024-25
R171	Sewer Pump Station Renewal - Marks Road Gorokan (TO12)	Gorokan	Wyong	General Revenue	WS Planning and Delivery	2,400,000	-	-
R172	Sewer Pump Station Renewal - Station Street Woy Woy (WW04)	Woy Woy	Gosford West	General Revenue	WS Planning and Delivery	1,049,000	-	-
R173	Sewer Pump Station Renewal - Cedar Crescent Blackwall (WW14B)	Blackwall	Gosford West	General Revenue	WS Planning and Delivery	1,010,000	-	-
R174	Sewer Pump Station Renewal - Government Road Summerland Point (GW05)	Summerland Point	The Entrance	General Revenue	WS Planning and Delivery	1,500,000	-	-
R175	Sewer Pump Station Renewal - Woy Woy Road Woy Woy (WW13C)	Woy Woy	Gosford West	General Revenue	WS Planning and Delivery	1,200,000	-	-
Liveabl	e							
L001	New Gosford Regional Library	Gosford	Gosford West	Grant Funding	Libraries and Education	14,296,444	11,554,840	-
L002	Magenta - Shared Path Construction	Magenta	The Entrance	Contributions	Roads and Drainage Infrastructure	2,300,000	2,500,000	2,500,000
L003	Tuggerawong Foreshore - Shared Path Construction	Tuggerawong	Wyong	Contributions	Roads and Drainage Infrastructure	2,179,000	1,721,000	700,000
L004	Library Resource purchases	Region wide	Region Wide	General Revenue	Libraries and Education	800,000	765,000	705,000
L005	Sporting Facility Upgrade program (OSR led)	Region wide	Region Wide	General Revenue	Open Space and Recreation	59,888	-	-
L006	Shared Path and Footpath Renewal Program	Region wide	Region Wide	General Revenue	Roads and Drainage Infrastructure	490,000	900,000	1,000,000
L007	Building Renewal - Umina Oval Sportsground Amenities Building - Melbourne Avenue	Umina Beach	Gosford West	Grant Funding	Open Space and Recreation	1,289,160	-	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
140.				Source		2022-23	2023-24	2024-25
L008	Quality Learning Environment Grant 2021-22	Region wide	Region Wide	Grant Funding	Libraries and Education	-	120,000	120,000
L009	Gosford Olympic Pool - Rolling Renewal Program 50m Pool, Plant Room and Equipment	Gosford	Gosford West	General Revenue	Leisure Recreation and Community Facilities	-	-	100,000
L010	Renewal Program - Park Furniture	Region wide	Region Wide	General Revenue	Open Space and Recreation	100,000	105,000	105,000
L011	Renewal Program - Playspaces - Softfall	Region wide	Region Wide	General Revenue	Open Space and Recreation	100,000	105,000	105,000
L012	Building Renewal - Erina Oval Sportsground Amenities	Erina	Gosford East	General Revenue	Open Space and Recreation	-	100,000	1,200,000
L013	Gosford Pool - Indoor Pool Hall - Roof replacement	Gosford	Gosford West	General Revenue	Leisure Recreation and Community Facilities	-	85,000	-
L014	Renewal Program - Boat Ramps/Jetties/Swimming Enclosures	Region wide	Region Wide	General Revenue	Open Space and Recreation	75,000	80,000	80,000
L015	Renewal Program - Sportsground Lighting - Emergency Works	Region wide	Region Wide	General Revenue	Open Space and Recreation	70,000	75,000	75,000
L016	Renewal Program - Sportsground Assets - Emergency Works	Region wide	Region Wide	General Revenue	Open Space and Recreation	50,000	54,000	54,000
L017	Renewal Program - Park Fencing	Region wide	Region Wide	General Revenue	Open Space and Recreation	40,000	42,000	42,000
L018	Renewal Program - Sportsground Fencing- Emergency Works	Region wide	Region Wide	General Revenue	Open Space and Recreation	40,000	42,000	42,000
L019	Toukley Aquatic Pool - investigation and design for new air handling unit	Toukley	Budgewoi	General Revenue	Facilities and Asset Management	-	80,000	-

Ref	Project	Suburb	Ward	Funding	Responsible Unit	Budget \$	Budget \$	Budget \$
No.				Source		2022-23	2023-24	2024-25
L020	Skate Park Upgrade - Umina Skate Park	Umina Beach	Gosford West	Grant Funding	Open Space and Recreation	2,855,401	1,256,855	-
L021	Administration buildings - annual rolling works program	Region wide	Region Wide	General Revenue	Facilities and Asset Management	-	800,000	800,000
L022	Alison Homestead - Barkers Barn - New Internal Refurb	Wyong	Wyong	General Revenue	Facilities and Asset Management	-	50,000	-
L023	Alison Homestead - Blacksmiths shed - Construct multi purpose building	Wyong	Wyong	General Revenue	Facilities and Asset Management	-	-	45,000
L024	Alison Homestead - Cottage - New Internal Refurb	Wyong	Wyong	General Revenue	Facilities and Asset Management	-	50,000	-
L025	Amenities Block Fagans Park Point Clare - Re roof, ceiling, eves, gutters and downpipes	Point Clare	Gosford West	General Revenue	Facilities and Asset Management	-	122,000	-
L026	Aquatic Infrastructure - Canoe/Dinghy Launch - Wyong River	Wyong	Wyong	General Revenue	Open Space and Recreation	-	-	30,000
L027	Aspect Central Coast School - Main Building	Erina	Gosford East	General Revenue	Facilities and Asset Management	-	80,000	-
L028	Baker Park Old Tennis Building - New roof replacement	Wyong	Wyong	General Revenue	Facilities and Asset Management	-	33,000	120,000
L029	Barefoot Explorers Child Care Centre Killarney Vale - Roof Replacement	Killarney Vale	The Entrance	General Revenue	Facilities and Asset Management	66,000	-	-
L030	Building Renewal - Patrick Croke Oval Sportsground Amenities Building, Kincumber	Kincumber	Gosford East	General Revenue	Open Space and Recreation	-	100,000	-
L031	Central Coast Lifetime Learning Centre - construct new building	Ourimbah	Wyong	General Revenue	Facilities and Asset Management	-	-	395,000

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
						2022-23	2023-24	2024-25
L032	Charmhaven Community Hall - Internal fit out	Charmhaven	Budgewoi	General Revenue	Facilities and Asset Management	-	60,000	-
L033	Cynthia Street Community Centre - Design and construct a new playground on the grounds	Bateau Bay	The Entrance	General Revenue	Facilities and Asset Management	-	70,000	-
L034	Disability Playground (Section 7.12 Gosford)	Region wide	Region Wide	Contributions	Leisure Recreation and Community Facilities	-	198,867	-
L035	District Playspace Development - Ridge Park East Playspace	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	100,000	-
L036	District Playspace Renewal - Mackenzie Reserve, Budgewoi	Budgewoi	Budgewoi	Contributions	Open Space and Recreation	320,000	-	-
L037	District Playspace Upgrade - Lions Park, Woy Woy	Woy Woy	Gosford West	General Revenue	Open Space and Recreation	-	300,000	-
L038	District Playspace Upgrade - Tuggerawong Hall, Wyongah	Wyongah	Wyong	General Revenue	Open Space and Recreation	-	-	330,000
L039	East Gosford Lions Club Community Hall - Design only project to understand the issues associated with water drainage and develop a design to accommodate further 5-6 car spaces, drainage, surfacing and line marking.	East Gosford	Gosford West	General Revenue	Facilities and Asset Management	22,000	100,000	-
L040	Erina Tennis Clubhouse - New roof and improvements to the electrical service	Erina	Gosford East	General Revenue	Facilities and Asset Management	55,000	-	-

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
				554.55		2022-23	2023-24	2024-25
L041	Gosford Pool - Entry Kiosk - Roof replacement	Gosford	Gosford West	General Revenue	Leisure Recreation and Community Facilities	-	155,000	160,000
L042	Kariong Child Care Centre - Playground redesign	Kariong	Gosford West	Grant Funding	Libraries and Education	100,000	65,181	-
L043	Kinburra Preschool - Roof replacement	Kincumber	Gosford East	General Revenue	Facilities and Asset Management	-	66,000	-
L044	Kincumber Library - Replace Shade Sail structure	Kincumber	Gosford East	General Revenue	Libraries and Education	60,000	-	-
L045	Kincumber School Of Arts - Internal refurb and new roof	Kincumber	Gosford East	General Revenue	Facilities and Asset Management	-	80,000	-
L046	Lake Haven Recreation Centre - Replacement of Gym equipment	Lake Haven	Budgewoi	General Revenue	Leisure Recreation and Community Facilities	-	300,000	-
L047	Little Coast Kids - Kanwal - Installation of new joinery in Storeroom	Kanwal	Wyong	General Revenue	Libraries and Education	-	30,000	-
L048	Little Coast Kids Kanwal - Replacement of Softfall surfacing both years	Kanwal	Wyong	General Revenue	Libraries and Education	25,000	52,000	-
L049	Local Playspace Renewal Program - Specific locations to be in accordance with adopted Playspace Action Plan	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	1,095,060	1,290,000
L050	Pelican Wharf Fish Co-op - The Entrance North - renewal of building	The Entrance	The Entrance	General Revenue	Facilities and Asset Management	-	180,000	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
L051	Metro Cinema Lake Haven - Roof replacement	Lake Haven	Budgewoi	General Revenue	Facilities and Asset Management	-	-	250,000
L052	Ettalong Beach Arts and Crafts Centre - renewal works	Ettalong Beach	Gosford West	General Revenue	Facilities and Asset Management	-	80,000	-
L053	Kariong Child Care Centre - Awning roof and veranda renewal	Kariong	Gosford West	General Revenue	Facilities and Asset Management	-	40,000	-
L054	Multiple Library Sites - Library Management System	Region wide	Region Wide	General Revenue	Libraries and Education	-	400,000	-
L055	Multiple Library Sites - Public Access PC Session Management and Public Print/Copy/Payment Management	Region wide	Region Wide	General Revenue	Libraries and Education	200,000	-	-
L056	New Leisure & Aquatic Centre in the Northern region (Section 7.11 WDCP)	Region wide	Region Wide	Contributions	Leisure Recreation and Community Facilities	-	-	350,000
L057	Niagara Park Stadium - Rolling Renewal Program - sporting floor, changing rooms scoreboards, netting and equipment	Niagara Park	Wyong	General Revenue	Leisure Recreation and Community Facilities	-	66,000	250,000
L058	Peninsula Leisure Centre -Rolling facilities plant room & equipment	Woy Woy	Gosford West	General Revenue	Leisure Recreation and Community Facilities	50,000	120,000	-
L059	Public Toilets - annual renewal program	Region wide	Region Wide	General Revenue	Facilities and Asset Management	868,000	500,000	500,000
L060	Recreation Facility Development - Lake Munmorah	Region wide	Region Wide	Contributions	Open Space and Recreation	-	1,800,000	620,000

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
L061	Renewal of air conditioning Units in community facilities - various	Region wide	Region Wide	General Revenue	Facilities and Asset Management	-	25,000	25,000
L062	Renewal Program - Playspaces - Shade Sails	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	60,000	-
L063	Renewal Program - Tennis Courts	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	-	110,000
L064	Renewal program of gym flooring, spa and pump filtration at Peninsula Leisure Centre	Woy Woy	Gosford West	General Revenue	Leisure Recreation and Community Facilities	-	-	120,000
L065	Renewal program of pool filtration and changing rooms at Gosford Pool	Gosford	Gosford West	General Revenue	Leisure Recreation and Community Facilities	-	-	200,000
L066	Wyong Pool Grandstand - internal and external renewal works	Wyong	Wyong	General Revenue	Leisure Recreation and Community Facilities	135,000	-	-
L067	Renewal programs 50 metre pool filtration and changing rooms - Wyong Pool	Wyong	Wyong	General Revenue	Leisure Recreation and Community Facilities	-	120,000	-
L068	Reserve Upgrade - Bar Point Pedestrian Access	Bar Point	Gosford West	General Revenue	Open Space and Recreation	-	50,000	-
L069	Reserve Upgrade - Brady's Gully Park	Gosford	Gosford West	General Revenue	Open Space and Recreation	-	-	77,620
L070	Reserve Upgrade - Construction of ex- HMAS Adelaide Memorial, Terrigal Haven	Terrigal	Gosford East	General Revenue	Open Space and Recreation	-	-	63,952
L071	Reserve Upgrade - Gwandalan and Lake Munmorah	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	50,000	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
						2022-23	2023-24	2024-25
L072	Reserve Upgrade - South End Park, Avoca	Avoca Beach	Gosford East	General Revenue	Open Space and Recreation	-	50,000	-
L073	Reserve Upgrade - Tunkuwallin Oval Dog Exercise Area	Gwandalan	Budgewoi	General Revenue	Open Space and Recreation	-	-	85,000
L074	Reserve Upgrade - Umina, Ocean Beach and Ettalong Landscaping	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	100,000	-
L075	Reserve Upgrade - Various Gosford Reserve Upgrades - Park Embellishment	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	100,000	-
L076	Reserve Upgrade - Various Gosford Reserve Upgrades - Park Furniture	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	100,000	-
L077	Reserve Upgrade - Woy Woy Waterfront Redevelopment	Woy Woy	Gosford West	General Revenue	Open Space and Recreation	-	595,814	320,008
L078	Rolling works program - Connected Communities - placeholder	Region wide	Region Wide	General Revenue	Facilities and Asset Management	-	200,000	-
L079	Rolling works program - Leasing and Asset management	Region wide	Region Wide	General Revenue	Facilities and Asset Management	-	-	680,000
L080	Rolling works program - Leisure and Lifestyle	Region wide	Region Wide	General Revenue	Leisure Recreation and Community Facilities	-	-	680,000
L081	Rolling works program - Libraries and Education	Region wide	Region Wide	General Revenue	Libraries and Education	-	-	680,000
L082	Saratoga Tennis Clubhouse New refurb and investigative works	Saratoga	Gosford East	General Revenue	Facilities and Asset Management	-	-	80,000
L083	Skate Park Renewal - Gwandalan Skate Park	Gwandalan	Budgewoi	General Revenue	Open Space and Recreation	-	300,000	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
L084	Soldiers Beach Kiosk - Internal fitout	Norah Head	Budgewoi	General Revenue	Facilities and Asset Management	2022-23	2023-24	40,000
L085	Sporting Facility - Wadalba East	Wadalba	Wyong	General Revenue	Open Space and Recreation	-	-	100,000
L086	Sporting Facility Development - Bill Sohier Park	Ourimbah	Wyong	General Revenue	Open Space and Recreation	-	-	50,000
L087	Sporting Facility Development - Colongra	Colongra	Budgewoi	General Revenue	Open Space and Recreation	-	-	2,500,000
L088	Sportsground Improvements - James Browne Oval, Woy Woy - Sportsground Lighting	Woy Woy	Gosford West	General Revenue	Open Space and Recreation	420,000	-	-
L089	Sportsground Improvements - Northlakes Oval, San Remo - Drainage and Irrigation	San Remo	Budgewoi	General Revenue	Open Space and Recreation	-	-	300,000
L090	Sportsground Improvements - Patrick Croke Oval, Kincumber - Drainage and Irrigation	Kincumber	Gosford East	General Revenue	Open Space and Recreation	-	30,000	-
L091	Sportsground Improvements - Waste Storage Facilities	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	50,000	50,000
L092	Terrigal BMX Clubhouse - Roof replacement	Terrigal	Gosford East	General Revenue	Facilities and Asset Management	-	33,000	80,000
L093	Terrigal Children's Centre - Replacement of Kitchen Benches and cupboards, cabinetry in playrooms, staff room	Terrigal	Gosford East	General Revenue	Libraries and Education	-	50,000	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
						2022-23	2023-24	2024-25
L094	Terrigal Tennis Complex (Duffys Rd) - Replace court posts, fencing and flood lights	Terrigal	Gosford East	General Revenue	Facilities and Asset Management	-	-	100,000
L095	The Entrance SLSC - The Entrance SLSC & Boatshed - Redevelopment design	The Entrance	The Entrance	General Revenue	Facilities and Asset Management	20,000	110,000	-
L096	The Esplanade - Shared Path Construction	Umina Beach	Gosford West	General Revenue	Roads and Drainage Infrastructure	-	-	1,000,000
L097	Toukley Aquatic Centre - Rolling renewal program for building and plant equipment.	Toukley	Budgewoi	General Revenue	Leisure Recreation and Community Facilities	85,000	-	-
L098	Toukley Little Coast Kids- Replacement of benchtops and cupboards including refit of nappy change area	Toukley	Budgewoi	General Revenue	Libraries and Education	70,000	-	-
L099	Umina Beach Community Hall - New internal refurb and roof coverings	Umina Beach	Gosford West	General Revenue	Facilities and Asset Management	-	-	80,000
L100	Umina Beach Library Annexe - Convert annexe to meeting rooms	Umina Beach	Gosford West	General Revenue	Libraries and Education	-	-	270,000
L101	Umina Beach Library Annexe - Replacement Roof	Umina Beach	Gosford West	General Revenue	Libraries and Education	-	150,000	-
L102	Upgrade of community facilities in Northern District (Section 7.11 Wyong)	Wyong	Wyong	General Revenue	Facilities and Asset Management	-	1,000,000	1,000,000
L103	Warnervale Community Hub (Section 7.11 WDCP)	Warnervale	Wyong	General Revenue	Facilities and Asset Management	-	-	348,700
L104	Woy Woy Peninsula Child Care - Roof replacement	Woy Woy	Gosford West	General Revenue	Facilities and Asset Management	44,000	-	-

Ref No.	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$ 2022-23	Budget \$ 2023-24	Budget \$ 2024-25
L105	Wyoming Community Centre - Renewal project including floor finish and Lighting Upgrade to LEDs	Wyoming	Wyong	General Revenue	Facilities and Asset Management	-	40,000	-
L106	Wyong Old School Building 5 - internal refurb and roof	Wyong	Wyong	General Revenue	Facilities and Asset Management	-	80,000	-
L107	Niagara Park Stadium - Driveway and accessibility upgrade	Niagara Park	Wyong	Grant Funding	Leisure Recreation and Community Facilities	230,000	620,000	-
L108	Norah Head - new community facility	Norah Head	Budgewoi	Grant Funding	Leisure Recreation and Community Facilities	147,600	890,600	-
L109	Education and Care community Grants	Region wide	Region Wide	Grant Funding	Libraries and Education	110,000	-	-
L110	Libraries Local Priority Grant 2022- 2023	Region wide	Region Wide	Grant Funding	Libraries and Education	65,000	-	-
L111	Building Renewal - Umina Oval Sportsground Amenities Building - Etta Road	Umina Beach	Gosford West	Grant Funding	Open Space and Recreation	1,872,533	-	-
L112	Sportsground Improvements - Buff Point Oval - Drainage and Irrigation	Buff Point	Budgewoi	General Revenue	Open Space and Recreation	-	300,000	-
L113	Building Renewal - Buff Point Oval Sportsground Amenities	Buff Point	Budgewoi	General Revenue	Open Space and Recreation	-	720,000	300,000
L114	Local Playspace Renewal Program - Kariong Recreation Area - Kariong	Kariong	Gosford West	Restricted funds	Open Space and Recreation	105,000	-	-

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
140.				Source		2022-23	2023-24	2024-25
L115	Sporting Facility Development - Mitchell Park Recreation Area - Kariong Pump Track	Kariong	Gosford West	Restricted funds	Open Space and Recreation	95,000	-	-
L116	Sporting Facility Redevelopment - Mitchell Park Recreation Area - Kariong Skate Park Upgrade	Kariong	Gosford West	Restricted funds	Open Space and Recreation	310,000	-	-
L117	District Park Development - Hilltop Park	Woongarrah	Budgewoi	Restricted funds	Open Space and Recreation	57,807	-	-
L118	Local Playspace Renewal Program - Blue Haven Birdwood - Relocation.	Blue Haven	Budgewoi	General Revenue	Open Space and Recreation	140,000	-	-
L119	Local Playspace Renewal Program - Gurdon Reserve Woy Woy bay	Woy Woy	Gosford West	General Revenue	Open Space and Recreation	110,000	-	-
L120	Local Playspace Renewal Program - Koolewong Foreshore	Koolewong	Gosford West	General Revenue	Open Space and Recreation	110,000	-	-
L121	Local Playspace Renewal Program - Wycombe park, Cheryl Drive Terrigal	Terrigal	Gosford East	General Revenue	Open Space and Recreation	110,000	-	-
L122	Local Playspace Renewal Program - Blue bell Park Berkeley vale	Berkeley Vale	The Entrance	General Revenue	Open Space and Recreation	110,000	-	-
L123	Local Playspace Renewal Program - Oakland Ave Tuggerwong foreshore	Tuggerawong	Wyong	General Revenue	Open Space and Recreation	110,000	-	-
L124	Local Playspace Renewal Program - Osborne Pk Toukley	Toukley	Budgewoi	General Revenue	Open Space and Recreation	110,000	-	-
L125	Local Playspace Renewal Program - Tonkiss Street, Tuggerah	Tuggerah	Wyong	General Revenue	Open Space and Recreation	110,000	-	-

Ref	Project	Suburb	Ward	Funding Source	Responsible Unit	Budget \$	Budget \$	Budget \$
						2022-23	2023-24	2024-25
L126	Local Playspace Renewal Program - Nature Playspace - Pioneer Park Killarney Vale	Killarney Vale	The Entrance	General Revenue	Open Space and Recreation	60,000	-	-
L127	Renewal - BBQ replacements	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	20,000	20,000
L128	Disability access improvements	Region wide	Region Wide	General Revenue	Open Space and Recreation	-	-	100,000
L129	Renewal - Memorial Park Gosford	Gosford	Gosford West	General Revenue	Open Space and Recreation	-	-	-
L130	Building Renewal - Watanobbi Sportsground Amenities	Watanobbi	Wyong	General Revenue	Open Space and Recreation	-	-	720,000
L131	Renewal beach access – Jenny Dixon and Soldiers beach due to coastal erosion	Norah Head	Budgewoi	General Revenue	Environmental Management	733,125	1,710,625	-
L132	Central Coast Highway Gosford - Shared Pathway Construction	Gosford	Gosford West	General Revenue	Roads and Drainage Infrastructure	100,000	-	-
L133	Racecourse Road - Shared Path Construction	Gosford	Gosford West	General Revenue	Roads and Drainage Infrastructure	200,000	-	-
L134	Central Coast Highway Erina - Shared Pathway Construction	Erina	Gosford East	General Revenue	Roads and Drainage Infrastructure	50,000	-	-
L135	District Playspace Upgrade - Ross Park, Avoca	Avoca Beach	Gosford East	Grant Funding	Open Space and Recreation	132,191	-	-
L136	Lemon Grove Netball Amenities Building Upgrade	Ettalong Beach	Gosford West	Grant Funding	Open Space and Recreation	861,330	-	-
L137	Library Van Fitout	Region wide	Region Wide	Grant Funding	Plant and Fleet	73,500	-	-

# Statement of Revenue





### Overview

The Statement of Revenue details how rates and annual charges are set, as well as fees and charges for use of Council facilities and services.

As part of addressing the financial crisis, Council received approval for a three-year increase to ordinary and special rates income of 15% (including the rate peg) for the period 1 July 2021 to 30 June 2024. Council applied to IPART for the maintenance of its current level of ordinary and special rates to continue for a further seven years from 1 July 2024 to 30 June 2031. On the 10 May 2022 IPART approved the extension of the SV to 30 June 2031.

The financial details now contained in this section reflect a 1% rate peg (0.7% base applicable to all NSW Council plus 0.3% population factor) that will be applied in 2022-23. This means that Council's rating income will increase by 1% above the amount received in 2021-22. Council's rating income is effectively shared between ratepayers according to the individual value of each property within each rating category.

Council has a limited number of inflexible rating structures mandated under NSW legislation. All the available structures are primarily based on the unimproved land value of property meaning greater increases in rates where land values have increased.

Under the *Valuation of Land Act 1916* Council is required to use the most current land values when calculating ordinary and special rates.

These values are provided by the NSW Valuer General (VG), the independent statutory authority responsible for determining land values in NSW. The latest values provided by the VG are being used for levying rates in the 2022-23 rating year have a base date of 1 July 2019.

## **Ordinary Rates**

#### **Categories**

In accordance with s514 of the *Local Government Act 1993*, all parcels of rateable land in Central Coast local government area have been classified into one of the following categories of Ordinary rates:

Land Categories		
Farmland	s515 of the Local Government Act 1993	Land is categorised as farmland if it is a parcel of rateable land valued as one assessment and its dominant use is for farming or agricultural production. Rural residential land is not categorised farmland.
Residential	s516 of the Local Government Act 1993	Land is categorised as residential if it is a parcel of rateable land valued as one assessment and its dominant use is for residential accommodation or rural residential land or if it is vacant land it is zoned or otherwise designated for use under an environmental planning instrument for residential purposes.
Mining	s517 of the Local Government Act 1993	Land is to be categorised mining if it is a parcel of rateable land valued as one assessment and its dominant use is for a coal mine or metalliferous mine.
Business	s518 of the Local Government Act 1993	Land is to be categorised as business if it cannot be categorised as farmland, residential or mining. Caravan parks and manufactured home communities are to be categorised business.
Business – Major Retail	s529(2)(d) of the Local Government Act 1993 - a subcategory may be determined for the category "business" according to a centre of activity	<ul> <li>The Business Subcategory of Major Retail applies to properties within the major retail precincts in the area of:</li> <li>Bay Village Bateau Bay (refer to Map 1)</li> <li>Lake Haven Shopping Centre and Home Mega Centre (refer to Map 2)</li> <li>Westfield Tuggerah (refer to Map 3)</li> <li>Tuggerah SuperCentre (refer to Map 4)</li> <li>Erina Fair (refer to Map 5)</li> </ul>
Business – Local Retail	s529(2)(d) of the Local Government Act 1993 - a subcategory may be determined for the category "business" according to a centre of activity	The Business Subcategory of Local Retail applies to properties within the local retail precincts in the area at:  Chittaway Bay (refer to Map 6)  Lake Munmorah (refer to Map 7)  San Remo (refer to Map 8)  Wadalba (refer to Map 9)  Kincumber (refer to Map 10)  Lisarow (refer to Map 11)  West Gosford (refer to Map 12)  Woy Woy (refer to Map 13)  Wyoming (refer to Map 14)  Gosford (refer to map 15)

The categorisation of all rateable land was determined as at 1 January 1994, following introduction of the *Local Government Act 1993*, and took place with the issue of the rate notice in January 1994.

New parcels of land created since that date have been categorised with the issue of subsequent rate notices. Where subsequent changes in categorisation have occurred, written notices to this effect have been issued in accordance with s520 of the *Local Government Act 1993*.

#### **Rating Structure**

Council's rating structures are determined by s497 of the Local Government Act 1993 as:

- An ad valorem charge per dollar value of land (ad valorem rating structure)
- A base amount plus an ad valorem (base amount rating structure)
- Ad valorem with a minimum rate (minimum rate rating structure)

The following table provides a summary of the 2022-23 rates structure.

#### **Ordinary Rates**

Ordinary rates are used to provide essential services such as the road network, street lighting, street cleaning, footpaths, parks, sport and recreation facilities, environmental planning and conservation, city rangers, pest control, libraries, town planning and building control, community services, and much more.

Category and Sub- category	No. of Properties	Minimum (\$)	Ad Valorem Cents per \$ land value	Forecast Income per category \$
Farmland	429	569	0.186963	908,000
Residential	135,557	569	0.345192	173,199,000
Business	6,772	569	0.668284	22,856,000
Business – Major Retail	22	569	1.093623	1,873,000
Business – Local Retail	26	569	0.726510	308,000
Mining	5	569	45.32020	2,300,000

#### **Estimated Ordinary Residential Rate**

Unimproved Land Value at 1 July 2019	Ordinary Residential Rates
\$30,000	\$569
\$40,000	\$569
\$50,000	\$569

Unimproved Land Value at 1 July 2019	Ordinary Residential Rates
\$160,000	\$569
\$170,000	\$587
\$180,000	\$621

Unimproved Land Value at 1 July 2019	Ordinary Residential Rates
\$300,000	\$1,036
\$320,000	\$1,105
\$340,000	\$1,174

Unimproved Land Value at 1 July 2019	Ordinary Residential Rates	Unimproved Land Value at 1 July 2019	Ordinary Residential Rates	Unimproved Land Value at 1 July 2019	Ordinary Residential Rates
\$60,000	\$569	\$190,000	\$656	\$360,000	\$1,243
\$70,000	\$569	\$200,000	\$690	\$380,000	\$1,312
\$80,000	\$569	\$210,000	\$725	\$400,000	\$1,381
\$90,000	\$569	\$220,000	\$759	\$450,000	\$1,553
\$100,000	\$569	\$230,000	\$794	\$500,000	\$1,726
\$110,000	\$569	\$240,000	\$828	\$550,000	\$1,899
\$120,000	\$569	\$250,000	\$863	\$600,000	\$2,071
\$130,000	\$569	\$260,000	\$897	\$650,000	\$2,244
\$140,000	\$569	\$270,000	\$932	\$700,000	\$2,416
\$150,000	\$569	\$280,000	\$967	\$750,000	\$2,589

#### Typical Residential Ratepayer (excluding water usage charges)

Based on 2019 Land Value of \$360,000	Annual Amount
Ordinary Residential Rates	\$1,280
Domestic Waste Management Charge*  Three bin waste and recycling collection services with 6 bulk kerbside collections.  *\$520 Eastern area waste service or \$461 Western area waste service which excludes the garden vegetation bin service	\$520
Water Authority Charges# Water, sewerage and stormwater drainage services as detailed in the table below # (water, sewerage (Wastewater) and stormwater drainage services as detailed in the table below).	\$849
Quarterly instalment amount	\$662
Total annual amount	\$2,649

#### Water Authority Charges# (excluding water usage charges)

Single Residential Dwelling – House	Annual Amount
Water Service Charge For the supply of water services - (separate user pays charges apply for water usage)	\$155.24
Sewer (Wastewater) Service Charge For the supply of sewer service	\$443.78
Stormwater Drainage Service Charge Provides funds to maintain and improve Council's drainage network	\$130.07

Sewer (Wastewater) Usage Charge	\$120.00
Fixed usage charge	\$120.00
Quarterly instalment amount	\$212.27
Total annual service and sewer (Wastewater) usage charges (excluding water usage @ \$2.31 per kL)	\$849.09

#### **Billing Methodology**

Council operates as both the local government authority under the *Local Government Act 1993* (LGA) and as the local water authority under the *Water Management Act 2000* (WMA).

Rate or Service Charge	Legislation	Notice/Account	Billing Frequency	Payment Dates
Ordinary Rates  Special Rates  Domestic Waste  Other (Non-Domestic)  Waste	LGA	Annual Rates	July Annually	In full by 31 August or four instalments due:
Water Service  Sewerage (Wastewater) Service  Stormwater Drainage Service  Water Usage  Sewer (Wastewater) Usage	WMA	Water Account	Quarterly*	30 days after issue date
Trade Waste Usage		Trade Waste Notice	Quarterly	

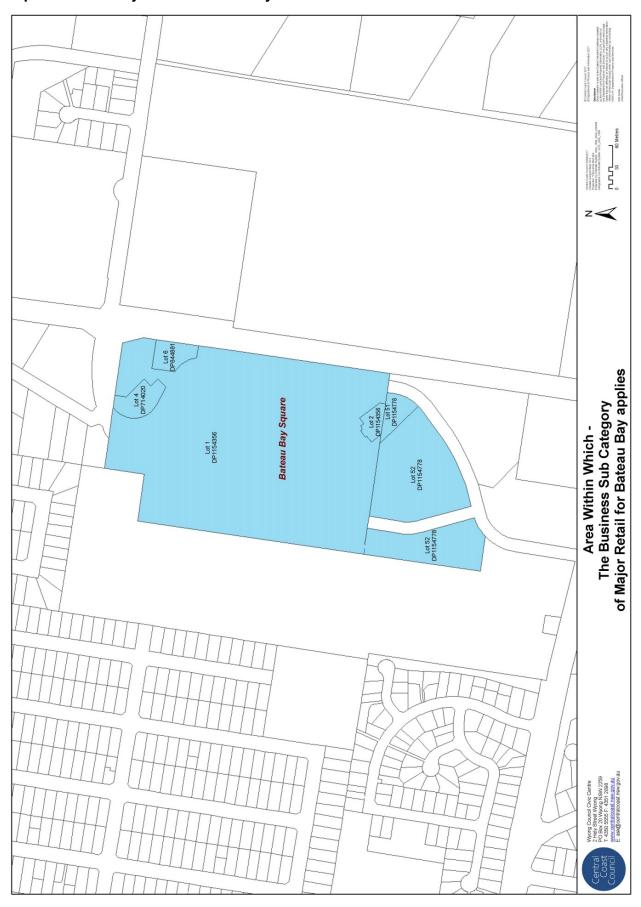
<sup>\*</sup> Various issue dates depending on suburb / area according to water meter reading program

#### **Business Major Retail Maps**

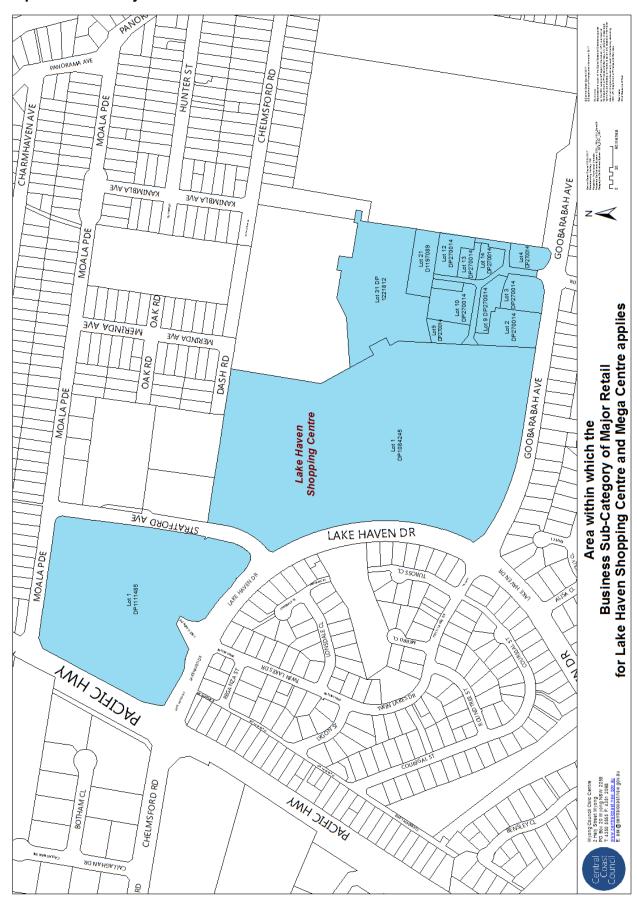
The following maps are included under Business Major Retail:

- Bateau Bay
- Lake Haven
- Westfield Tuggerah
- Tuggerah Super Centre
- Erina

Map 1 - Business Major Retail - Bateau Bay

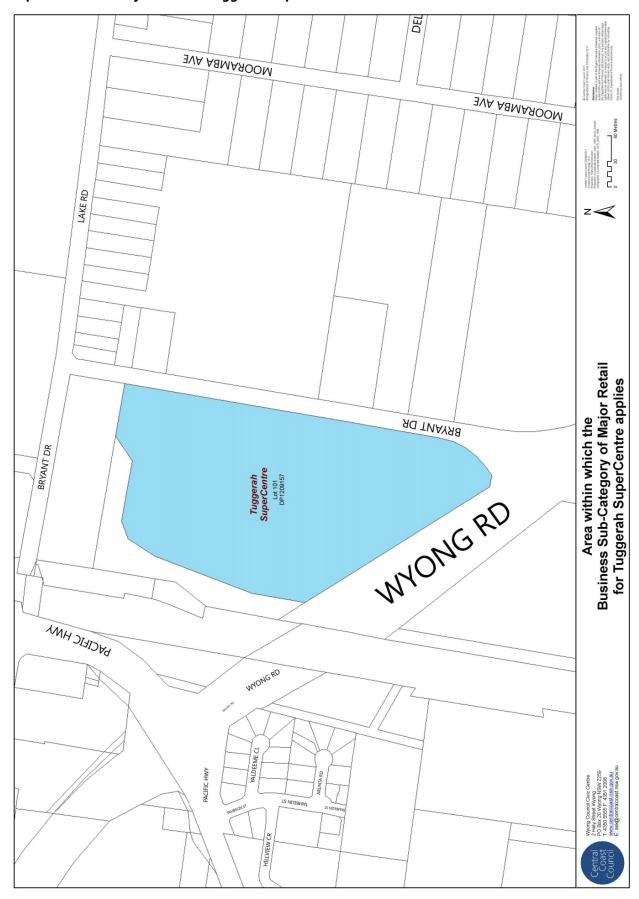


Map 2 - Business Major Retail - Lake Haven



Map 3 - Business Major Retail - Westfield Tuggerah **GAVENLOCK RD** GAVENLOCK RD Lot 2 DP10625 Lot 1 DP10625 Lot 3 DP10625 Lot 4 DP10625 Lot 5 DP10625 Lot 6 DP10625 Area within which the Business Sub-Category of Major Retail for Westfield Tuggerah applies WYONG RD Westfield Tuggerah Lot 13 DP10625 NDSONG PL Lot 2 DP365107 Lot 2 DP500274 Lot 11 DP10625 Lot 10 DP10625 TONKISS ST Lot 2 DP591346 TONKISS ST

Map 4 - Business Major Retail - Tuggerah Super Centre



Map 5 - Business Major Retail - Erina KARALTA RD NAPARAGAL GLEN TERRIGAL DR Area within which the Business Sub-Category of Major Retail for Erina applies CENTRAL COAST COUNCIL 201//DP1064473 350 300 250 150 200 Metres MIRANDA AVE 100 20 - 25 ZINEL PALLENE

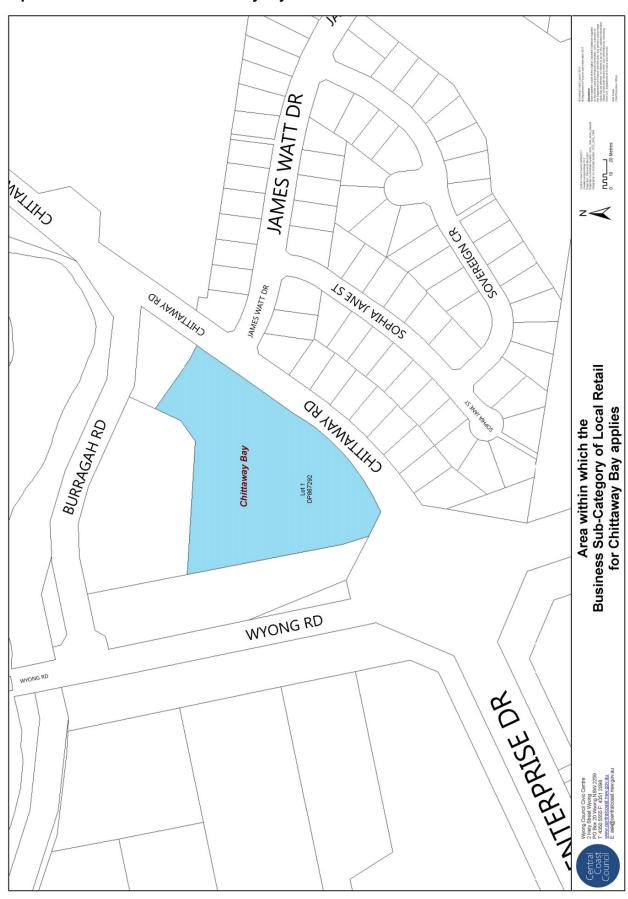


#### **Business Local Retail Maps**

The following maps are included under Business Local Retail:

- Chittaway Bay
- Lake Munmorah
- San Remo
- Wadalba
- Kincumber
- Lisarow
- West Gosford
- Woy Woy
- Wyoming
- Gosford

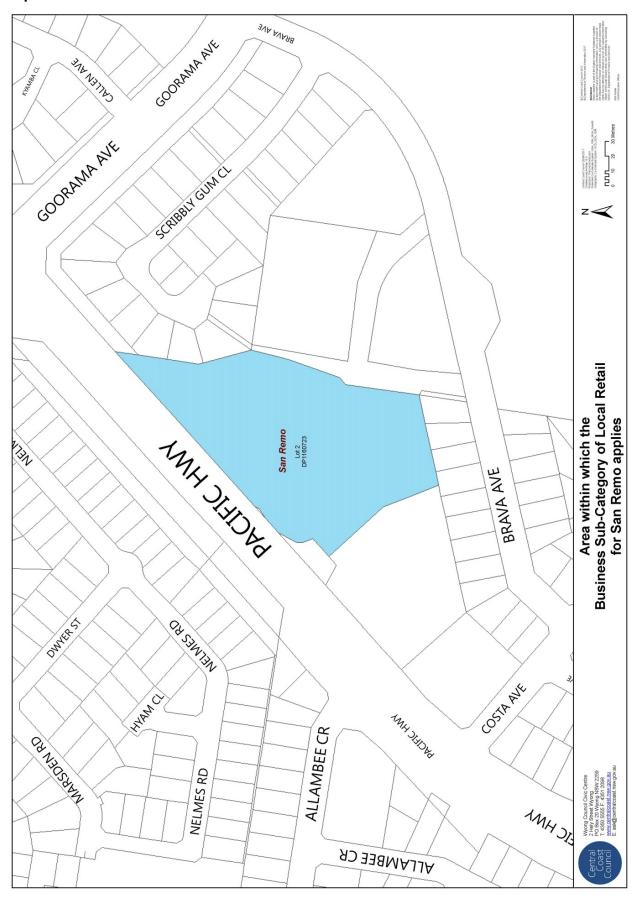
Map 6 - Business Local Retail - Chittaway Bay



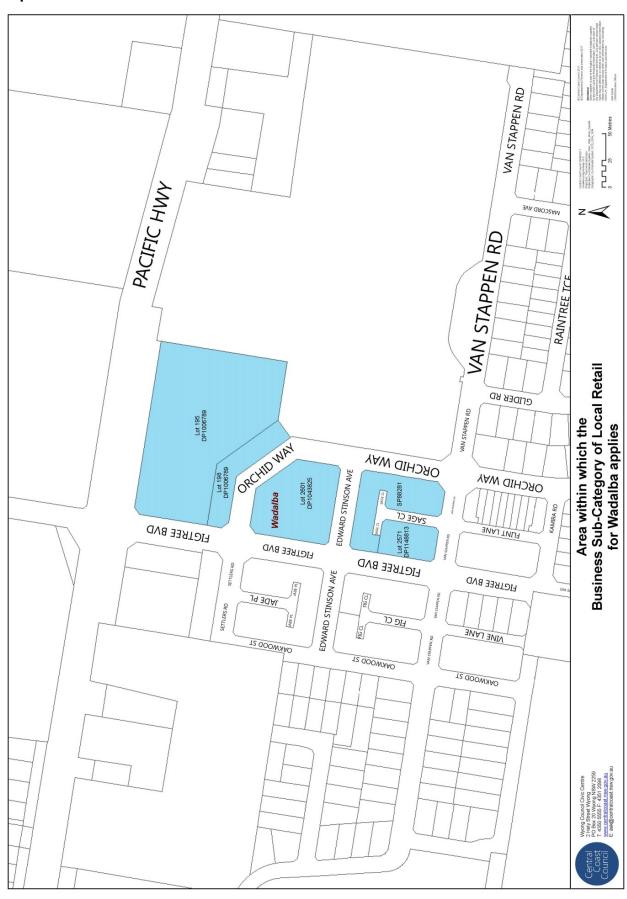
Map 7 - Business Local Retail - Lake Munmorah



Map 8 - Business Local Retail - San Remo



Map 9 - Business Local Retail - Wadalba



Map 10 - Business Local Retail - Kincumber COURIGAL AVE AVOCA DR  $\langle \langle z \rangle$ BUNGOONA RD CARRAK RD Area within which the Business Sub-Category of Local Retail for Kincumber applies CENTRAL COAST COUNCIL KINCUMBER ST 2//DP749572 WILLESEECR 150 100 Metres 20 AVOCA DR GLADYS MANLEY AVE - 22

Map 11 - Business Local Retail - Lisarow NEWLING ST ζz PEMBERTON BVD Area within which the Business Sub-Category of Local Retail for Lisarow applies CENTRAL COAST COUNCIL 0//SP76195 121//DP1218619 NEWLING ST PACIFIC HWY DA SNOSAA 150 100 Metres 20 PEMBERTON BVD 25 NEWLING ST

Map 12 - Business Local Retail - West Gosford CENTRAL COAST HWY KULARA AVE KINDRA CL z **FERGUSON CL** BEL-HILTON CT TS ATTA 9U BRISBANE WATER DR Area within which the Business Sub-Category of Local Retail for West Gosford applies CENTRAL COAST COUNCIL CORUMBENE CL 11//DP880156 HENRY KENDALL ST **CRIEVE** CL 150 100 Metres do Hratsh CENTRAL COAST HWY 20 JUSFRUTE DR 25 JUSTRUTE DR

Map 13 - Business Local Retail - Woy Woy 1180g REGINA CL BLACKWALL RD BLACKWALL RD GEORGES UNCTORTA RD EDWARD ST Area within which the Business Sub-Category of Local Retail for Woy Woy applies CENTRAL COAST COUNCIL CAMADOLIN 30//DP1152193 CHARLTONST GEORGE 150 STATIONST 15 TUNING 100 SNOW Metres 20 25 OCEAN BEACH RO

Map 14 - Business Local Retail - Wyoming TURPENTINES TS YAG ADNAMIRA CL BONALD AVE TZ TT3AAC  $\triangleleft z$ GLENCE CORDELIA PARKHILL RD RENWICK ST KINARRA AVE Area within which the Business Sub-Category of Local Retail for Wyoming applies CENTRAL COAST COUNCIL 2//DP553067 PACIFICHWY 150 GO TO TO 100 Metres 2 25

Map 15 - Business Local Retail - Gosford N TZ YNABJA 72 AND876 Ίz BRINA ST F HENRY PARRY DR WILLIAMST Area within which the Business Sub-Category of Local Retail for Gosford applies CENTRAL COAST COUNCIL 100//DP1220146 DONNISON ST TZ TTAW **JUAJ JUA**9 TS NNAM 150 9 Metres гномекопир кр 2 25 BAKER ST AND KUBBLEST HOLDEN ST TS UOIA



## **Special Rates**

Special rates are also levied based on land values provided by the NSW Valuer General. The following Special rates will be levied under Section 495 of the *Local Government Act 1993*.

Special Rate	Properties Assessed	Ad Valorem Cents per \$ land value	Forecast income
Purpose Provide funding for the operation of the Baker Street Parking Station.  Background Introduced in 1978 as an ongoing rate.	All properties categorised as Business, in accordance with s518 of the <i>Local Government Act 1993</i> , located within the Gosford Central Business District.	0.139346	\$229,000
Refer to Map 16			
Purpose Provide funding for works which will enhance the Central Business District and benefit business properties located in that area.  Background Introduced in 1994-95 as an ongoing rate  Refer to Map 16	All properties categorised as Business, in accordance with s518 of the <i>Local Government Act 1993</i> , located within the Gosford Central Business District.	0.363529	\$597,000
Purpose Provide funding for Business / tourism works across the former Gosford Local Government Area.  Background Introduced in 1994-95 as an ongoing rate	All properties categorised as Business, in accordance with s518 of the <i>Local Government Act 1993</i> , within the former Gosford Local Government Area.	0.051100	\$1,098,000
Refer to Map 17			

Special Rate	Properties Assessed	Ad Valorem	Forecast
		Cents per	income
		\$ land value	
<ul> <li>Purpose</li> <li>Provide funding to The Entrance area to:</li> <li>Promote the economic development of The Entrance area</li> <li>Market and promote The Entrance area</li> <li>Organise and manage promotional events within and around The Entrance area for the purpose of improving the market penetration of The Entrance area and its traders.</li> <li>Background</li> <li>Introduced from 1 July 1997, to fund activities in The Entrance area and to enhance the local business area.</li> <li>Refer to Maps 18 and 19</li> </ul>	<ul> <li>The Entrance Area Special Rate applies to the following properties:</li> <li>All land used for business purposes and categorised, in accordance with s518 of the Local Government Act 1993, in the suburb known as The Entrance</li> <li>Major Facilities servicing Tourists identified as all properties in the suburbs of Magenta, The Entrance North, The Entrance, Blue Bay, Long Jetty, Toowoon Bay, Shelly Beach and Bateau Bay being land predominantly used for purposes as defined in Council's current Local Environmental Plan (LEP) of:</li> <li>-Amusement centres</li> <li>-Camping grounds</li> <li>-Caravan parks</li> <li>-Eco-tourist facilities</li> <li>-Pubs</li> <li>-Registered clubs</li> <li>-Service stations</li> <li>-Tourist and visitor accommodation</li> <li>Identified as Town Centres in Council's current Retail Centres Strategy.</li> <li>These are properties that have been identified by Council as receiving a benefit through this special rate.</li> </ul>	0.413253	\$670,000
Purpose Provide funding to the Toukley area to market and promote the economic development of the Toukley area within which this special rate applies.  Background Introduced from 1 July 1997, following a request by the Toukley Chamber of Commerce to fund activities in the Toukley area to enhance the local business area.  Refer to Map 20	<ul> <li>The Special Rate applies to the following properties:         <ul> <li>All properties categorised as Business in the Toukley, Canton Beach, Noraville and Norah Head areas.</li> </ul> </li> <li>These are properties that have been identified by Council as receiving a benefit from the activities funded through this special rate.</li> </ul>	0.307130	\$210,000
Purpose Provide funding to the Wyong area to promote the economic development of the Wyong area	The Special Rate applies to the following properties:  • All properties categorised as Business in the suburb known as Watanobbi.	0.125435	\$93,000

Special Rate	Properties Assessed	Ad Valorem Cents per \$ land value	Forecast income
within which this special rate applies.	All properties categorised as Business in the suburb known as Wyong bounded by the following;		
Background Introduced from 1 July 2005, following a request from the Wyong-Tuggerah Chamber of Commerce to fund activities in the Wyong area to enhance the local business area.  Refer to Map 21	- North of the Wyong River from Tacoma in the east to the M1 Pacific Motorway in the west		
	-East of the M1 Pacific Motorway from the Wyong River to the suburb boundary between Wyong and Warnervale but to exclude Lot 32 DP 814964		
	-South of the northern Wyong boundary to its intersection with the Pacific Highway and then south of the Pacific Highway to the intersection of Pollock Avenue, but to include Lot 400 DP 1114793 (this lot being to the north of the Pacific Highway)		
	-Eastern boundary of the suburb of Wyong from Johns Road to Wyong River.		
	These are properties that have been identified by Council as receiving a benefit from the activities funded through this special rate.		

#### **Special Rate Maps**

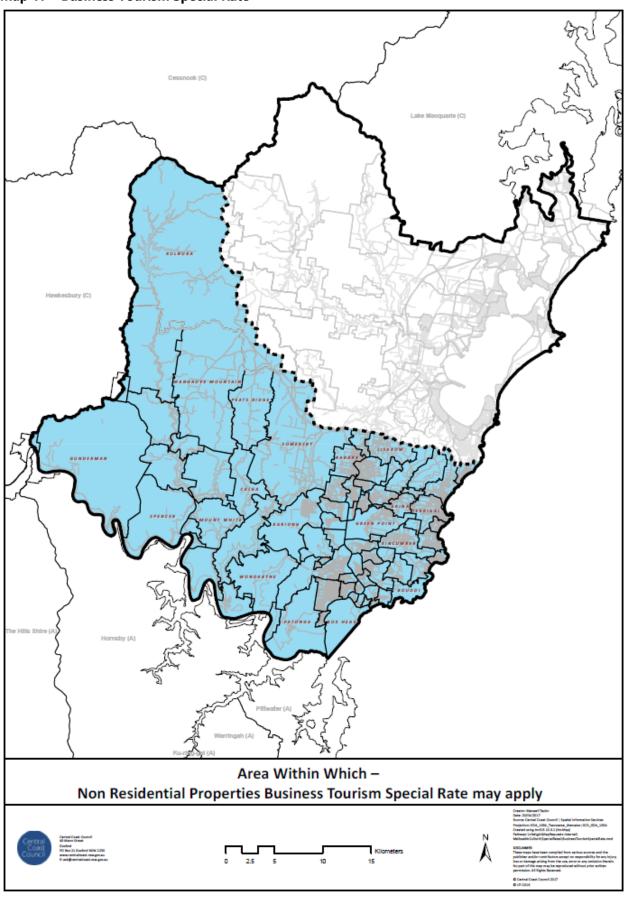
The following maps are included under Special Rates:

- Gosford CBD and Gosford Parking
- Business Tourism
- Businesses in The Entrance
- Major Facilities Servicing Tourists in The Entrance
- Toukley Area
- Wyong Area

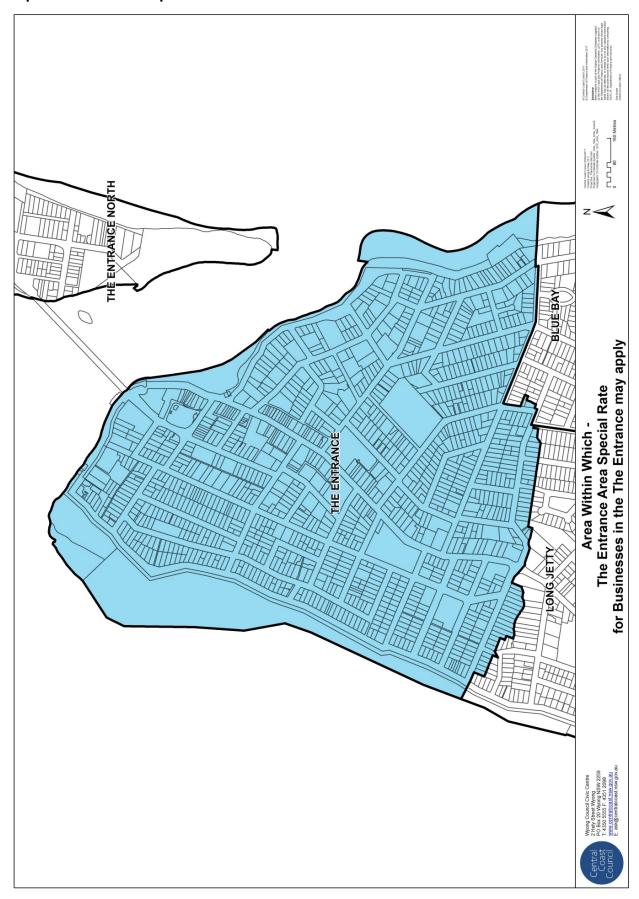
Beane Street West Ward Street Bent Street Donnison Street West re (Central Coast Highway) John W hiteway Dr Area Within Which -The Gosford CBD and Gosford Parking Special Rate for Business in the Gosford CBD may apply

Map 16 – Gosford CBD Special Rate and Gosford Parking Special Rate

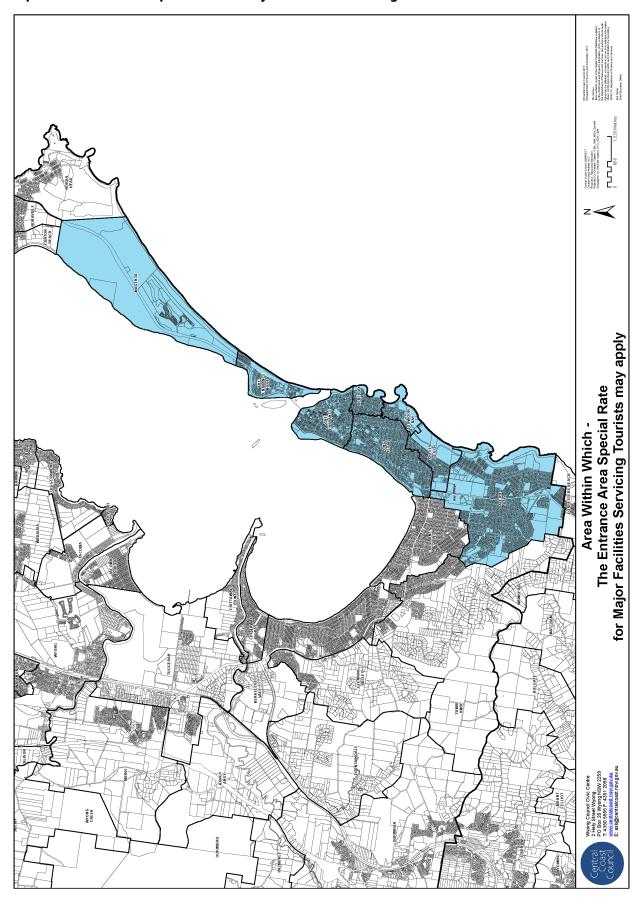
Map 17 – Business Tourism Special Rate



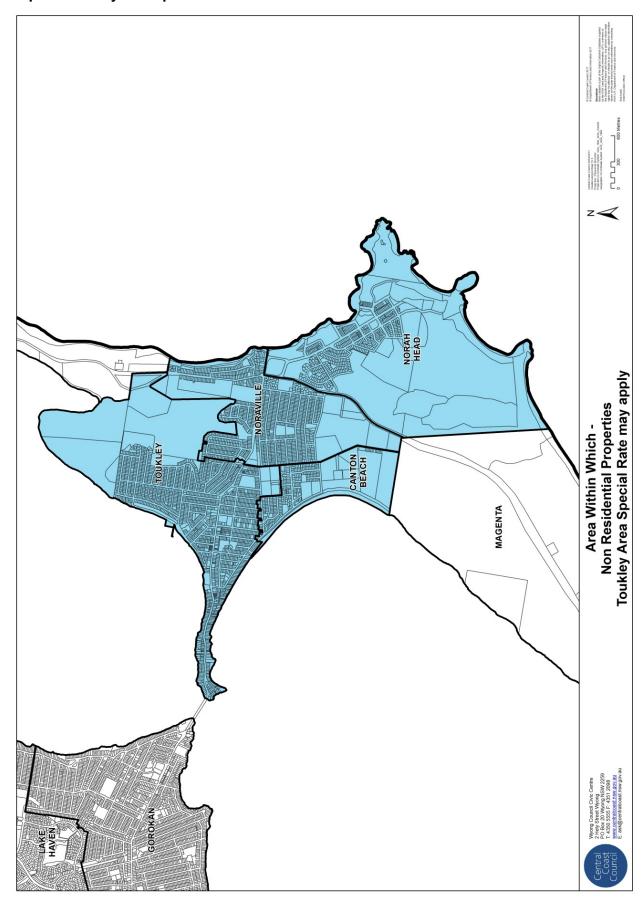
Map 18 – The Entrance Special Rate – Businesses in The Entrance



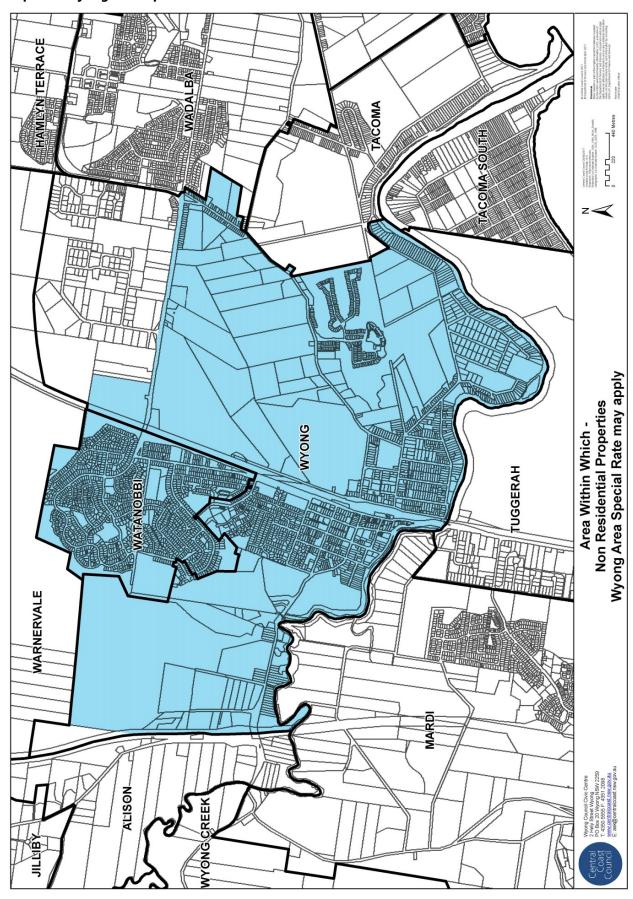
**Map 19 – The Entrance Special Rate – Major Facilities Servicing Tourists** 



Map 20 - Toukley Area Special Rate



Map 21 – Wyong Area Special Rate



## **Annual Charges for Services**

In addition to Ordinary rates and Special rates, Council will levy annual charges for the following services in 2022-23:

- Domestic waste management services
- Waste management services (non-domestic)
- Water supply services
- Sewerage services
- Stormwater drainage services

The annual charges for water supply, sewerage, stormwater drainage and ancillary services are presented in accordance with IPART's pricing determination released in May 2022, using forecast CPI movement of 2.5%.

#### **Domestic Waste Management Service Charges**

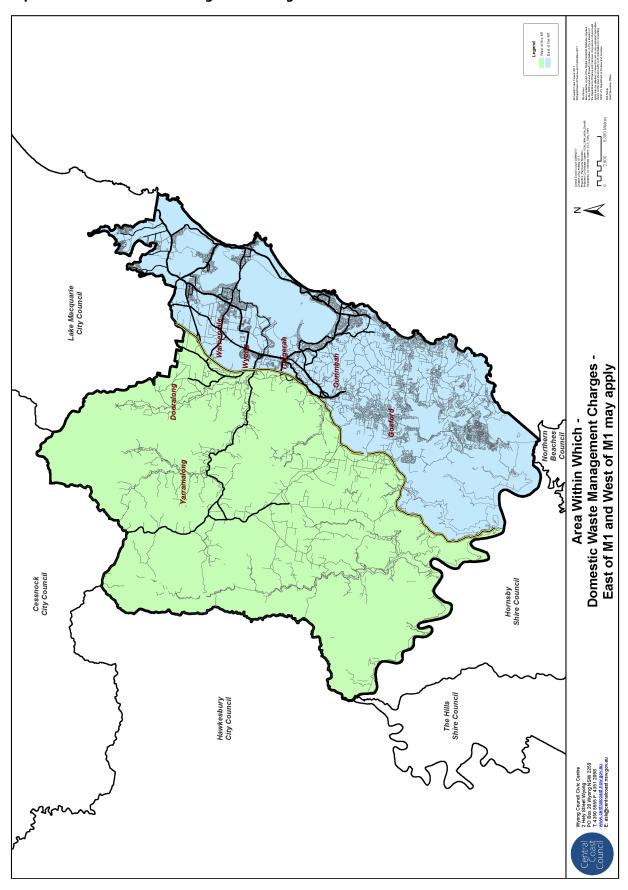
Council levies a domestic waste management service charge on all parcels of rateable land to which a service is available. This covers the cost of providing waste collection and recycling services and the whole of life cost for managing waste including the remediation of landfills.

Domestic Waste Management Service Charges	Annual Charge	Rate Per Week	No of Assessments	Forecast Income
Domestic Waste Management Availability Charge	\$74.00	\$1.42	2,341	\$173,234
Purpose: Fund waste management facilities to meet potential future demands from vacant land.				
Applies to: All vacant parcels of rateable land within Council's waste collection area.				
Refer Map 22				
Domestic Waste Management Service – Eastern Area	\$520.00	\$10.00	137,282	\$71,386,640
Purpose: Cover cost of Council's three bin waste and recycling collection services plus the whole of life cost for managing waste including the remediation of landfills.				
Applies to: all domestic properties within Council's waste collection area located east of the M1 Motorway with an approval for a residential building. Multiple charges will apply where multiple dwellings have been approved.				

Domestic Waste Management Service Charges	Annual Charge	Rate Per Week	No of Assessments	Forecast Income
<ul> <li>Provides: Access to Council's three bin collection service consisting of:</li> <li>Weekly collection of a 140 litre waste bin</li> <li>Fortnightly collection of a 240 litre recycling bin</li> <li>Fortnightly collection of a 240 litre garden vegetation bin</li> <li>Six kerbside clean up services per year.</li> <li>Upgrades and additional services: Available upon request of the owner at the additional cost(s) indicated below under <i>Domestic waste management service – upgrades and additional</i></li> </ul>				
Options for large residential complexes: Where more than 6 strata titled or community title residential units exist on one allotment, bulk bin options for waste and or recyclables may be provided up to the equivalent volume of one 140 litre waste bin per tenement.  Refer Map 22				

Domestic Waste Management Service Charges	Annual Charge	Rate Per Week	No of Assessments	Forecast Income
Domestic Waste Management Service – Western Area	\$461.00	\$8.87	3,630	\$1,673,430
Purpose: Cover cost of Council's two bin waste and recycling collection services plus the whole of life cost for managing waste including the remediation of landfills.				
Applies to: all domestic properties within Council's waste collection area located west of the M1 Motorway with an approval for a residential building. Multiple charges will apply where multiple dwellings have been approved				
Provides: Access to Council's two bin collection service consisting of				
Weekly collection of a 140 litre waste bin				
<ul> <li>Fortnightly collection of a 240 litre recycling bin</li> </ul>				
Six kerbside clean up services per year.				
Upgrades and additional services: Available upon request of the owner at the additional cost(s) indicated below under <i>Domestic waste management service</i> – <i>upgrades and additional services</i> .				
Refer to Map 22				

Map 22 - Domestic Waste Management Charges Eastern Area and Western Area



## **Domestic Waste Upgrades and Additional Services**

Domestic properties may upgrade their 140 litre domestic waste bin to a 240 litre or 360 litre domestic waste bin and/or upgrade their 240 litre recycling bin to a 360 litre recycling bin and/or request additional 140, 240 or 360 domestic waste bins, 240 or 360 litre recycling bins or 240 litre garden vegetation bins.

The costs to upgrade and for additional bins are shown in the table below:

Service Upgrades and Additions	Annual Charge	Rate Per Week
140 litre domestic waste bin to 240 litre domestic waste bin upgrade	\$141.00	\$2.71
140 litre domestic waste bin to 360 litre domestic waste bin upgrade	\$281.00	\$5.40
140 litre domestic waste bin additional service	\$279.00	\$5.37
240 litre domestic waste bin additional service	\$422.00	\$8.12
360 litre domestic waste bin additional service	\$562.00	\$10.81
240 litre recycling bin to 360 litre recycling bin upgrade	\$37.00	\$0.71
240 litre recycling bin additional service	\$106.00	\$2.04
360 litre recycling bin additional service	\$141.00	\$2.71
240 litre vegetation bin additional service	\$114.00	\$2.19

The anticipated yield for 2022-23 from the upgraded domestic waste services is \$4,262,210.

## **Additional Short Term Extra Service**

Residents may receive an additional service to any bin type on any working day by providing one full business day notice.

Additional Service	Rate Per Additional Service
140 litre Domestic Waste Bin	\$19.50
240 litre Domestic Waste Bin	\$20.50
360 litre Domestic Waste Bin	\$22.00
660 litre Domestic Waste Bin	\$40.00
1.1 m <sup>3</sup> Domestic Waste Bin	\$66.50
1.5 m <sup>3</sup> Domestic Waste Bin	\$91.00
240 litre Recycling Bin	\$20.50
360 litre Recycling Bin	\$22.00
660 litre Recycling Bin	\$40.00
1.1 m <sup>3</sup> Recycling Bin	\$66.50
1.5 m <sup>3</sup> Recycling Bin	\$91.00
240 litre Vegetation Bin	\$20.50

#### **Additional Kerbside Collection Service**

Residents may receive an additional kerbside collection service on any working day by providing two full business days notice.

Additional Service	Rate Per Additional Service
Extra kerbside collection (Per 1m³)	\$85.50

### **Other Waste Management Service Charge – Non Domestic**

Council levies the waste management charge on all parcels of applicable land for which a Council waste, recycling or vegetation bin service is provided.

Commercial customers and non-rateable properties may be provided with waste bins of various capacities and/or with recycling bins of various capacities and/or a 240 litre garden vegetation bin.

The standard service frequency for the waste bins is once per week and the recycling bins and 240 litre garden vegetation bin is once per fortnight.

Multiple services per week of any bin can be arranged in accordance with the waste collection contract. The cost will be the multiple of the standard annual charge.

Service	Annual Charge	Rate Per Week
140 litre Waste Bin	\$397.00	\$7.63
240 litre Waste Bin	\$529.00	\$10.17
360 litre Waste Bin	\$659.00	\$12.67
660 litre Waste Bin	\$2,260.00	\$43.46
1.1 m <sup>3</sup> Waste Bin	\$3,156.00	\$60.69
1.5 m <sup>3</sup> Waste Bin	\$4,250.00	\$81.73
240 litre Recycling Bin	\$106.00	\$2.04
360 litre Recycling Bin	\$142.00	\$2.73
660 litre Recycling Bin	\$293.00	\$5.63
1.1 m <sup>3</sup> Recycling Bin	\$486.00	\$9.35
1.5 m <sup>3</sup> Recycling Bin	\$664.00	\$12.77
240 litre Vegetation Bin	\$114.00	\$2.19

The yield to Council from these charges in 2022-23 is estimated to be \$4,255,846.

## **Pension Rebates - Ordinary Rates and Domestic Waste Management Charges**

Council provides a rate reduction on the combined Ordinary rate levy amount and the domestic waste management charge of 50%, with a maximum combined reduction of \$250 to eligible pensioners.

Of this reduction 55% is reimbursed to Council by the NSW Government.

The estimated total amount of pension rebates for Ordinary rates and domestic waste management charges in 2022-23 is \$6,127,000, with 45% funded by Council.

## Water, Sewerage and Stormwater Drainage Charges

Central Coast Council's water, sewerage and stormwater drainage services and a number of its associated ancillary services are levied under the *Water Management Act 2000*. Those services are declared monopoly services under s4 of the *Independent Pricing and Regulatory Tribunal Act 1992*.

Council's prices must therefore be set in accordance with any IPART determined methodologies and/or maximum prices and are subject to approval by the relevant Minister.

IPART released its final decisions on the maximum prices that Council can charge for water, sewerage and stormwater services on 24 May 2022. The determination applies for the four years from 1 July 2022 to 30 June 2026 (the 2022 determination period).

All prices for water, sewerage, stormwater drainage and ancillary services for 2023-23 are presented in accordance with IPART's Determination.

## **Water Supply Service Charges**

Council levies the water supply service charge on the owners of all properties for which there is a connected water supply service. This covers the costs of making water available. Council does not levy water supply service charges to unconnected properties.

For those properties that become chargeable or non-chargeable during the year the charge will be applied in their next billing period (e.g. next quarter).

The water supply service charges for 2022-23 are as follows:

Basis of Charge	Annual Charge
Meter Size or Property Type	
Unconnected Property	NIL
Unmetered Property (Connected to the water supply system but not serviced by a meter)	\$155.24
20mm meter	\$155.24
25mm meter	\$242.56
32mm meter	\$397.41
40mm meter	\$620.96
50mm meter	\$970.25
80mm meter	\$2,483.84
100mm meter	\$3,881.00

Basis of Charge	Annual Charge
Meter Size or Property Type	
150mm meter	\$8,732.25
200mm meter	\$15,524.00
250mm meter	\$24,256.25
300mm meter	\$34,929.00
350mm meter	\$47,542.25
400mm meter	\$62,096.00

The expected total yield in 2022-23 from water service charges is \$23,365,000.

## **Water Usage Charges**

In addition to the water supply service charge, all potable water consumed will be charged at \$2.31 per kilolitre.

Where water usage relates to multiple financial year periods the usage will be apportioned to each period on a daily average basis and the applicable period's water usage charge will be applied.

Where a property is unmetered the water usage for that property will be a deemed volume based on the previous metered period (approx. 365 days). If there is not a previous metered period zero kilolitres will be charged.

Where a property is unconnected zero kilolitres will be charged.

The expected total yield in 2022-23 from water usage charges is \$63,123,000.

#### **Sewerage Supply Service Charges**

Council levies this charge to cover the cost of supplying sewerage services on all properties for which there is a sewerage service either connected or available. Council does not levy sewerage supply service charges to unconnected properties. For those properties that become chargeable or non-chargeable during the year the charge will be applied in the next billing period.

Non-Residential properties will be levied a sewerage service charge based on meter size and sewerage usage charges. However, Non-Residential properties within a Mixed Multi-Premises that is serviced by a common meter will be levied a sewerage service charge based on a 20mm meter. A discharge factor in accordance with Council's Trade Waste Policy is applied to the charges

Residential properties will be levied a sewerage service charge based on a 20mm meter with a fixed sewerage discharge factor of 75% and a deemed sewerage usage charge based on the property type.

The sewerage service charges for 2022-23 are as follows:

Basis of Charge	Annual Charge
Meter Size or Property Type	
Unconnected Property	NIL
Unmetered Property	\$591.71
20mm meter	\$591.71
25mm meter	\$924.55
32mm meter	\$1,514.78
40mm meter	\$2,366.84
50mm meter	\$3,698.19
80mm meter	\$9,467.36
100mm meter	\$14,792.75
Other Meter sizes	(Meter size in mm) <sup>2</sup> x sewerage access charge for a 20mm Meter for the applicable period 400

The above prices do not include the discharge factor – the maximum to be paid. Exempt properties pay for sewer usage only based on water consumption and discharge factor (usage charge). Service charge applies equally to those living in houses, apartments, multi premises, mixed multi premise and unconnected properties. Exempt properties pay for water and sewer usage only. Applying the fixed sewerage discharge factor of 75% for residential properties, the sewerage service charge for a Residential Property is \$443.78.

The expected total yield in 2022-23 from sewerage supply service charge is \$66,102,000.

## **Sewerage Usage Charges**

For the purpose of the sewerage usage charge, the volume deemed to have been discharged from a property into the sewerage system is

- (1) in the case of a Residential Property:
  - (A) within a Mixed Multi or Multi-Premises: 80/365 kilolitres per day of that period;
  - (B) not within a Mixed Multi or Multi-Premises: 125/365 kilolitres per day of that period;
- (2) in the case of a Non-Residential Property:
  - (A) within a Mixed Multi-Premises: 125/365 kilolitres per day of that period;
  - (B) not within a Mixed Multi-Premises: the volume of water supplied to that Property multiplied by the Sewerage Discharge Factor; and
- (3) In the case of an Unconnected Property zero kilolitres.

Exempt Land will be charged for sewerage usage charges.

Sewage discharged into the sewerage network will be charged at \$0.96 per kilolitre.

The expected total yield in 2022-23 from sewer usage charges is \$18,609,000.

## **Recycled Water**

Supply of reticulated tertiary treated sewerage effluent, except when covered by an individual agreement, will be charged at 50% of the potable water supply charge. This charge is \$1.16 per kilolitre for the 2022-23 financial year.

#### **Bulk Water Transfers**

Bulk water transfers between Hunter Water and Central Coast Council will be charged at \$0.33 per kilolitre for the 2022-23 financial year.

## **Stormwater Drainage Service Charges**

This charge is levied by Council for the provision of stormwater drainage services and covers the cost of maintaining the drainage network.

The stormwater drainage charge can only be levied within a declared Drainage Area under the *Water Management Act 2000*. Currently there are two declared Drainage Areas – the former Gosford Drainage Area covers the entire former Gosford LGA (refer to Map 23), while the Drainage Area for the former Wyong LGA includes all properties within 1.5km and/or east of the M1 (refer to Map 24).

For information on assessing properties as low impact for stormwater drainage service charges and the appropriate application form please refer to Council's website <a href="www.centralcoast.nsw.gov.au">www.centralcoast.nsw.gov.au</a>.

## **Stormwater Drainage Fixed Charges**

Basis of Charge	Annual Charge
Residential Property that is not part of a Multi-Premises	\$130.07
Each Property within a Residential Multi-Premises or Mixed Multi-Premises	\$97.56
Vacant Land	\$97.56
Low Impact	\$130.07

## **Stormwater Drainage Area Based Charges**

The area-based stormwater drainage service charge is applicable to non-residential properties that do not fall within one of the categories of Property that may be charged a fixed stormwater drainage service charge.

Property Area	<b>Annual Charge</b>
Small (≤1,000m²)	\$130.07
Medium (>1,000 $m^2$ and $\leq$ 10,000 $m^2$ )	\$227.63
Large (>10,000m² and ≤45,000m²)	\$1,073.11
Very Large (>45,000m²)	\$3,251.85

The expected total yield in 2022-23 from the stormwater drainage charge is \$18,799,000.

## **Pension Rebates - Water and Sewerage Service Charges**

Council provides a reduction of 50% of the water supply service and water usage charges levied up to a maximum of \$87.50 and a further reduction of 50% of sewerage service and sewerage usage charges levied up to a maximum of \$87.50.

Of these reductions 55% is reimbursed by the NSW Government. The estimated total amount of the pension rebate in 2022-23 is \$4,264,000, of which 45% is funded by Council

#### **Goods and Services Tax**

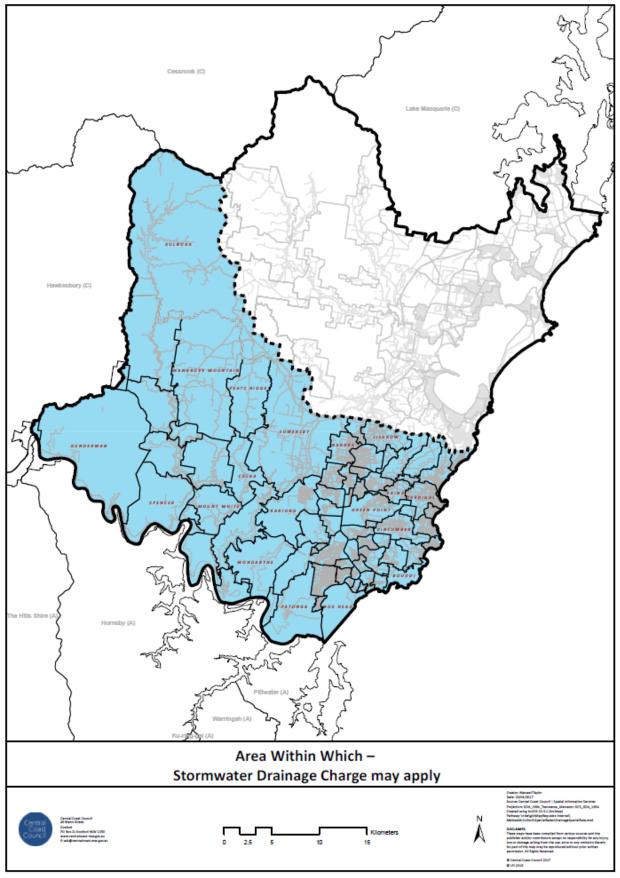
Goods and Service Tax (GST) does not apply to Council's annual rates and charges. GST does however apply to certain fees as indicated in the schedule of fees and charges pursuant to a new *A New Tax System (Goods and Services Tax) Act 1999.* 

## Water, Sewerage and Stormwater Drainage Maps

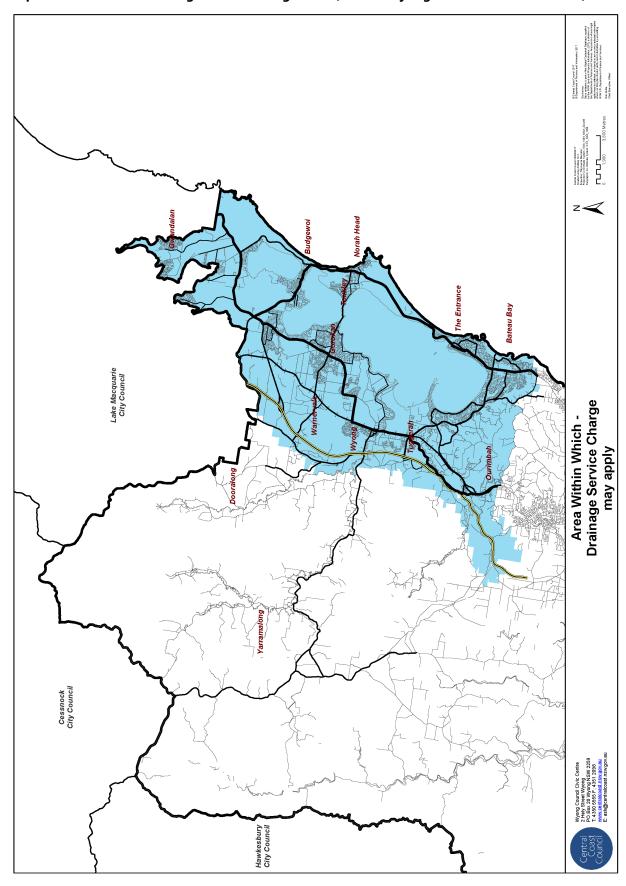
The following maps are included under Stormwater Drainage:

- Former Gosford Local Government Area
- Former Wyong Local Government Area
- Proposed Stormwater Area

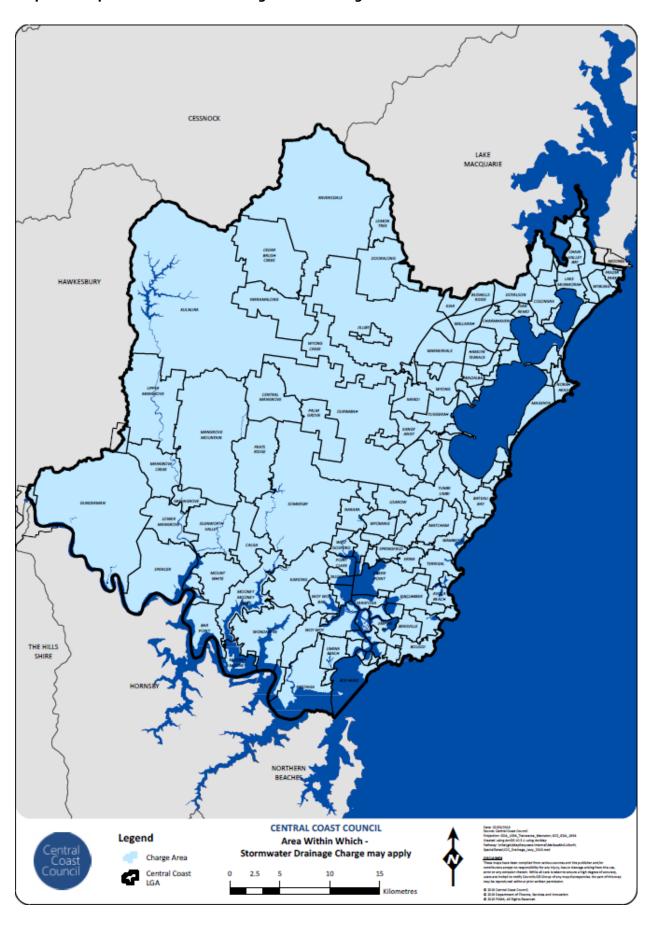
Map 23 – Stormwater Drainage Service Charge Area (former Gosford Local Government Area)



Map 24 – Stormwater Drainage Service Charge Area (former Wyong Local Government Area)



**Map 25 – Proposed Stormwater Drainage Service Charge Area** 



## Water, Sewerage and Stormwater Drainage Service Usage Charges

The pricing for water, sewerage and stormwater drainage service and usage charges for each property type is as follows:

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Stormwater Drainage Service Charges
Metered residential properties with individual meter(s)	Each property is levied the 20mm meter water service charge.	Each property will be levied for water passing through its meter.	Each property is levied the 20mm meter sewerage service charge multiplied by the deemed fixed sewerage discharge factor of 75%.	Each property will be levied a deemed usage charge.	Each property is levied the stormwater drainage service charge based on their property category.
Metered residential properties with a common meter(s)	Each property will be levied the 20mm meter water service charge.	Usage through a common meter will be apportioned by unit entitlement or apportioned equally across all premises.	Each property is levied the sewerage service charge for a 20mm meter multiplied by the deemed fixed sewerage discharge factor of 75%.	Each property will be levied a deemed usage charge	Each property will be levied the stormwater drainage service charge based on their property category.
Metered Residential properties within a mixed multi-premises that is serviced by a common meter	Each property is levied the 20mm meter water service charge	Usage through a common meter will be apportioned by unit entitlement or apportioned equally across all premises.	Each property is levied the sewerage service charge for a 20mm meter, multiplied by the deemed fixed sewerage discharge factor of 75%.	Each property will be levied a deemed usage charge – note no discharge factor is applied.	Each property is levied the stormwater drainage service charge based on their property category.
Metered Non- residential properties with individual meter(s).	Each property is levied the water service charge based on the meter size(s) of the property.	Each property will be levied for water passing through its meter.	Each property is levied the sewerage service charge based on the meter size of the property, multiplied by the applicable discharge factor.	Sewer usage is based on the water usage multiplied by the applicable discharge factor.	The storm water drainage service charge will apply based on either low impact or on the rateable properties land size.

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Stormwater Drainage Service Charges
Metered non- residential properties with a common meter(s)	Each property is levied the water service charge based on the size of the meter(s), divided by the number of properties within the premises that is served by the meter(s).	Usage through a common meter will be apportioned by unit entitlement or apportioned equally across all premises.	Each property is levied the sewerage service charge based on the size of the meter(s), divided by the number of properties within the premises that is served by the meter(s) multiplied by the applicable discharge factor.	Usage through a common meter will be apportioned by unit entitlement or apportioned equally across all premises.	Each property is levied the stormwater drainage service charge based on either low impact or rateable properties land size.
Metered Non- Residential properties within a mixed multi-premises that is serviced by a common meter	Each property is levied the 20mm meter water service charge	Usage through a common meter will be apportioned by unit entitlement or apportioned equally across all premises.	Each property is levied the sewerage service charge for a 20mm meter, multiplied by the applicable sewerage discharge factor.	Each property will be levied a deemed usage charge.	Each property is levied the stormwater drainage service charge based on the property category.
Water fire service.	There is no charge for a separate fire service. Where a property has a combined fire and commercial service the property will be charged in accordance with meter size.	Usage is not charged for a dedicated fire service Where there is a combined service the property will be levied for water greater than 10 kilolitres passing through its meter.	No charge.	No charge.	No charge.
Unmetered Residential properties connected to the water and sewerage supply system but not serviced by a meter.	Each property is levied the water service charge for unmetered properties.	Water usage will be a deemed volume based on the previous metered period (approx. 365 days). If there is not a previous metered period zero	Each property is levied the sewerage service charge for unmetered properties.	Each property will be levied a deemed usage charge.	Each property is levied the stormwater drainage service charge based on the property category

Property Type	Water Service Charges	Water Usage Charges	Sewer Service Charges	Sewer Usage Charges	Stormwater Drainage Service Charges
		kilolitres will be charged.			
Unmetered Non- Residential properties connected to the water and sewerage supply system but not serviced by a meter.	Each property is levied the water service charge for unmetered properties.	Water usage will be a deemed volume based on the previous metered period (approx. 365 days). If there is not a previous metered period zero kilolitres will be charged.	Each property is levied the sewerage service charge for unmetered properties.	Sewer usage will be a deemed volume based on the water usage from the previous metered period (approx. 365 days). If there is not a previous metered period zero kilolitres will be charged.	Each property is levied the stormwater drainage service charge based on the property category
Metered Non- Rateable Residential property	No Charge	Each property will be levied for water passing through its meter.	No Charge	Each property will be levied a deemed usage charge.	No Charge
Metered Non- Rateable Non- Residential property	No Charge	Each property will be levied for water passing through its meter.	No Charge	Sewer usage is based on the water usage multiplied by the applicable discharge factor.	No Charge

## **Liquid Trade Waste Charges**

Liquid trade waste is defined as all liquid waste other than sewage of a domestic nature. Liquid trade waste can be produced by business, commercial, and industrial activities, by community/public facilities, and by institutions such as hospitals, schools and correctional facilities.

Council provides liquid trade waste services on a commercial basis, with full cost recovery through fees and charges. Four categories of liquid trade waste have been established for liquid trade waste charging purposes (Category 1, Category 2, Category 3 and Category S). These charging categories and the charging components are as follows:

Application Fee	Annual Trade Waste Fee	Reinspection Fee	Liquid Trade Waste Usage charge per kiloliter (kL)	Excess Mass charges per kilogram (kg)	Non-compliant Excess Mass charges per kilogram (kg)
Category 1					

Category 1 liquid trade waste dischargers are those conducting an activity deemed by Council as requiring nil or minimal pre-treatment equipment and whose effluent is well defined and generally (but not completely) of low risk to the sewerage system. In addition, Category 1 includes dischargers requiring prescribed pre-treatment but with low impact on the sewerage system.

	\$140.49	\$147.60	\$162.72	No charge	No charge	No charge		
Cat	egory 2							
	Category 2 liquid trade waste dischargers are those conducting an activity deemed by Council as requiring a prescribed type of liquid trade waste pre-treatment equipment and whose effluent is well characterised.							
	\$177.83	\$459.55	\$162.72	Compliant	No charge	No charge		
				\$1.99 per kL				
	Non-compliant Non-compliant							
				\$17.03 per kL				

## Category 3

Category 3 liquid trade waste dischargers are those conducting an activity which is of an industrial nature and/or which results in the discharge of large volumes (over 20 kL/d) of liquid trade waste to the sewerage system. Any Category 1 or Category 2 discharger whose volume exceeds 20 kL/d may be categorised as a Category 3 discharger.

Refer attached	Refer attached	No charge	\$162.72	\$1,724.99	\$2,803.10
Schedule of	Schedule of				
Fees	Fees				

## **Category S**

Category S dischargers are those conducting an activity of transporting and/or discharging septic tank, chemical toilet waste, ship-to-shore pump out or pan content waste into the sewerage system. Council does not deal directly with residential customers under Category S.

Non-residential \$177.83 Includes one inspection	Non-residential \$215.62	\$162.72	Category S \$19.09 per kL Category S (Septic effluent unable to discharge onsite) \$1.99 per kL	No charge	Charged to private pumping stations only – in accordance with attached Schedule of Fees
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The charges nominated by IPART determination are applied in accordance with the *New South Wales Liquid Trade Waste Regulation Guidelines* and *Central Coast Council Liquid Trade Waste Policy*. The trade waste charges apply in addition to sewer services charges.

The application fee recovers the cost of administration and technical services provided by Council in processing applications for approval to discharge liquid trade waste to the sewerage system. The purpose of the annual trade waste fee is to recover the cost incurred by Council for administration and the scheduled inspections each year to ensure a liquid trade waste discharger's ongoing compliance with the conditions of their approval. Where non-compliance with the conditions of an approval has

been detected and the discharger is required to address these issues, Council will undertake reinspections for a fee to confirm that remedial action has been satisfactorily implemented.

Volume-based trade waste usage charge is imposed to recover the cost of transporting and treating liquid trade waste in Council's sewage treatment plant and disposing the solid and liquid components appropriately. Excess mass charges will apply per kilogram of substances discharged in excess of the deemed concentration (listed in the Liquid Trade Waste Policy) in domestic sewage. Where a discharge quality fails to comply with the approved concentration limits of substances specified in Council's approval conditions or the acceptance criterion listed in the Liquid Trade Waste Policy, non-compliant excess mass charges may also apply in accordance with the formulas contained in Central Coast Council Liquid Trade Waste Policy.

The estimated total yield in 2022-23 from trade waste charges is \$2,784,000.

# Overdue Rates and Charges

## **Interest on Overdue Rates and Charges**

In accordance with s566 of the *Local Government Act 1993* and s356 of the *Water Management Act 2000* Council charges interest on all rates and charges which remain unpaid after they become due and payable. Interest will be calculated on a daily basis using the simple interest method.

Council will apply the lower of the maximum interest rates applicable to either overdue rates and charges levied under the *Local Government Act 1993* or overdue charges levied under the *Water Management Act 2000*.

The due dates for payment of rates and charges levied under the *Local Government Act 1993* are as follows:

- If payment is made in a single instalment, the instalment is payable by 31 August 2022, or
- If payment is made by quarterly instalments, the instalments are payable by 31 August 2022, 30 November 2022, 28 February 2023 and 31 May 2023

The due date for payment of water, sewerage and drainage services charges and usage charges, is a minimum of 30 days after issue date.

In accordance with s566(3) of the *Local Government Act 1993*, the Minister for Local Government has determined that the maximum rate of interest payable on overdue rates and charges levied under the *Local Government Act 1993* for the 2022-23 rating year will be 6%. The methodology used to calculate the interest rate applicable for the period 1 June 2022 to 30 June 2023 is the Supreme Court methodology (the Reserve Bank cash rate plus 6%), rounded to the nearest half per cent of the maximum interest rate for the previous year. The cash rate used for the purposes of the maximum

interest rate for local government is based on the cash rate set by the Reserve Bank on 7 December 2021.

In accordance with s356 of the *Water Management Act 2000*, the maximum rate of interest payable on overdue rates and charges levied under the *Water Management Act 2000* is the rate payable for the time being unpaid based on this judgment of the Supreme Court.

- In respect of the period from 1 January to 30 June in any year the rate that is 6% above the cash rate last published by the Reserve Bank of Australia before that period commenced
- In respect of the period from 1 July to 31 December in any year the rate that is 6% above the cash rate last published by the Reserve Bank of Australia before that period commenced.

The current Reserve Bank cash rate of 0.85% has been effective since 8 June 2022 means that the maximum rate of interest payable on overdue charges would be 6.85%. As this is higher than the interest rate under the Local Government Act the interest payable from 1 July 2022 will be 6%.

## **Hardship Policy**

Council recognises the hardship residents or businesses may experience and has a *Hardship Policy* that offers a number of resources to assist ratepayers during these times. The *Hardship Policy* was updated in February 2021 and takes into consideration the rate increase. For more information visit: <a href="https://www.centralcoast.nsw.gov.au/residents/property/pay-rates-and-water-bills/rebates-and-hardship-assistance#hardship.">www.centralcoast.nsw.gov.au/residents/property/pay-rates-and-water-bills/rebates-and-hardship-assistance#hardship.</a>

## **Developer Contributions**

## **How Developer Contributions are Levied**

Development contributions (also known as local infrastructure contributions) are charged by Council when new development occurs. These contributions fund local infrastructure needed to support an increased number of residents in the area. This type of local infrastructure typically includes local roads, stormwater and drainage, shared pathways, parks, playspaces or other recreational areas, environmental land and community facilities.

Contributions may be in the form of cash payments, transfer or dedication of land (such as land for a new park), works in kind or the provision of public amenities or services not included in a contributions plan.

Developer contributions for water and sewerage services are levied under the *Water Management Act* 2000 and in accordance with the methodology developed by PART.

The various contributions are contained in Council's Development Servicing Plans which are available for inspection at Council's offices or via Council's website.

Other Developer Contributions are levied in accordance with s7.11 and s.7.12 of the *Environmental Planning and Assessment Act 1979*. The various contribution rates are listed in the s7.11 plans and s7.12 plans available for inspection at Council's offices or via Council's website - <a href="https://www.centralcoast.nsw.gov.au/plan-and-build/planning-controls-and-guidelines/development-contributions">https://www.centralcoast.nsw.gov.au/plan-and-build/planning-controls-and-guidelines/development-contributions</a>.

## Works on Private Land

## **Charges for Works on Private Land**

In accordance with s67(1) of the *Local Government Act 1993* Council may lawfully, by agreement with the owner or occupier of any private land, carry out any kind of work on that land.

The rates to be adopted by Council are set to recover the estimated cost to Council in providing the works on private land. The amounts to be charged for private works are set out in the attached Schedule of Fees in accordance with the type of works conducted by Council as indicated below:

- Septic and sewer connection inspections and applications
- Water service connections and applications
- Footpath reinstatement
- Construction kerb, guttering and foot paving
- Vehicle crossings
- Concrete work supervision, design, etc.
- Kerb and gutter supervision, design, etc.
- Road reinstatement
- Road testing

For all other works a minimum charge for the use of Council labour, plant or materials on private land is charged equal to the actual cost (including overheads) plus 10%.

The Chief Executive Officer has the authority to set the fee for works to be undertaken by Council on private land, using Council labour, plant or materials, having regard to market forces in each instance, on condition that no such charge shall be less than the actual cost to Council (including overheads) plus 10%.

## Statement of Borrowings

## **Proposed Borrowings for 2022-23**

It is Council policy to borrow to fund capital projects that have a life expectancy beyond the term for repayment of the loan in order to establish intergenerational equity if there is not sufficient working capital available.

Loans are secured over the income or assets of the Council.

Balloon loan repayments that fall due during the year may be refinanced.

Council will continue to evaluate how it can utilise funds on hand, by way of internal loans, subject to restriction constraints, as part of its annual review of funding requirements.



## **Delivery Program 2022-23 to 2024-25**

## **Central Coast Council**

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