

# **ADDITIONAL ITEM**

10 February 2016

To the Ordinary Council Meeting

Councillor

## **1.7 Mayoral Minute - Coast Wide Council Service Satisfaction Survey**

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TRIM REFERENCE: F2010/00500 - D12229273

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Should the amalgamation of the Gosford Wyong local government areas proceed, information in relation to the current services, the desired levels of service and the need for any new services is considered beneficial for the new Council to enable it to set its organisational structure and best meet the needs of its community.

I consider it appropriate to survey the both Gosford and Wyong communities to obtain information in relation to current services provided and service levels and any gaps in service identified by the community.

*I formally move:*

- 1 That Council direct the Acting Chief Executive Officer to conduct a statistically valid survey seeking data on the views of the community, in both local government areas, in relation to the satisfaction with Wyong and Gosford Councils current services and identified need for any additional services.**
- 2 That Council note that the intent of the survey is to provide baseline data to assist with the setup of the proposed Central Coast Council.**

### **ATTACHMENTS**

- 1 Customer Satisfaction Survey Quotes 10 February 2016 (Confidential) - D12229777**