

Swim Programs Enrolment Form

Direct Debit Agreement



Request for Direct Debit: Central Coast Council - Leisure and Pools
 (Peninsula Leisure Centre, Gosford Olympic Pool, Toukley Aquatic Centre and Wyong Olympic Pool)
 Transaction fee of \$0.60 per bank account direct debit and 1.55% for credit card direct debit will apply to all Ezidebit transactions,
 which is charged on top of the base membership or enrolment fee.

Note: All information provided to Council is strictly confidential. Simply complete this form and return in person to Central Coast Council Leisure and Pools.

Parent / Guardian Details

First Name _____ Last Name _____

 Street Address _____

 Suburb _____ State _____ Postcode _____
 Telephone (daytime) _____
 Telephone (mobile) _____
 Email _____
 Emergency Contact Name (other than person bringing student/s to lesson) _____
 Relationship _____
 Emergency Contact Telephone _____
 Is there an order that prevents the handing over of the child(ren) to a non-custodial parent?
 Yes No
 If yes please provide details _____

Student Details

Name	Date of Birth	Grade	Fee\$
1 _____	_____	_____	_____
2 _____	_____	_____	_____
3 _____	_____	_____	_____
Total \$			_____

Does your child(ren) have any medical condition or illness which may affect his/her health or safety whilst participating in our program? - Are there any adjustments our instructors need to make to ensure your child has the best learning experience?
 Yes No
 If yes please provide details _____

I hereby authorise the staff from Central Coast Council Leisure Centres to organise medical or hospital treatment as they see necessary. Council will not be responsible for any costs associated with medical treatment.

I have read and understood the swim programs terms and conditions and accept the policies of the Central Coast Council swim programs.

Signature _____ Date _____

Membership Number 1 _____
 2 _____
 3 _____

Bank Account Details

Name of Financial Institution _____
 Branch Name or Address (where account is held) _____
 Name of Account Holder (exactly as on account) _____
 Type of Account (Credit Card not accepted) _____
 BSB Number _____ Account Number _____

Application Declaration

I/we authorise and request Ezidebit User ID 342190, 342191, 428198, until further notice in writing, to arrange for funds to be debited through the Bulk Electronic Clearing System (BECS) from my/our account at the Financial Institution identified above as instructed by me/us or any other amounts as instructed or authorised to be debited in accordance with the terms and conditions of the Direct Debit Request Agreement (DDRSA) as amended from time to time.

I/We will advise Council of the cancellation of this authority and will not hold the Council responsible for any action arising from my/our not doing so.

By signing this DDR I/We acknowledge that this direct debit arrangement and membership is governed by the terms of Authorisation as in the DDRSA attached to this request.

I/We request a 4 weekly debit fee of \$ _____ to be debited from my/our account, commencing immediately, debits are on Mondays and will continue on a 4 weekly cycle. First Deduction ____/____/____

I/we understand that monthly memberships continue indefinitely - refer to cancellation policy and procedure on the reverse of this agreement

IMPORTANT
 On the Due Drawing Date of each account, or in the event the due date for payment falls on a day other than a Banking Business Day, the payment will be debited from your account on the next Banking Business Day. Failure to have sufficient funds in your account may result in your bank charging you a dishonour fee in addition to Council's dishonour fee.

If this a joint account, both signatures are required.

I/we have read and accept the terms and conditions set out in the Direct Debit Request Service Agreement.

Signature _____ Date _____

Signature _____ Date _____

What motivated you to join? [tick all that apply]
 I'm a previous member Word of mouth Radio
 Email Mail Newspaper Social Media
 In-house signage Outdoor advertising
 Other _____

Swim Programs Enrolment Form

Direct Debit Agreement



Request for Direct Debit: Central Coast Council - Leisure Pools

(Peninsula Leisure Centre, Gosford Olympic Pool, Toukley Aquatic Centre and Wyong Olympic Pool)

Note: All information provided to Council is strictly confidential. Simply complete this form and return in person to reception.

DDR SERVICE AGREEMENT

I/We hereby authorise Global Payments Australia 1 Pty Ltd ACN 601 396 543 (Direct Debit User ID number 342190, 342191, 428198) (referred to as "Ezidebit") to make periodic debits on behalf of the Business (referred to as "the Business") as indicated on the attached Direct Debit Request which incorporates this DDR Service Agreement.

I/We acknowledge that Ezidebit is acting as a Direct Debit Agent for the Business and that Ezidebit does not provide any goods or services (other than the direct debit collection services) to me/us for the Business pursuant to the Direct Debit Request and has no express or implied liability in relation to the goods and services provided or to be provided by the Business or the terms and conditions of any agreement that I/We have with the Business.

I/We acknowledge that the debit amount will be debited from my/our nominated card or bank account according to the terms and conditions of my/our agreement with the Business and the terms and conditions of the Direct Debit Request (and specifically the Debit Arrangement including the Fees/Charges in the Direct Debit Request).

I/We acknowledge that the details of my/our nominated card or bank account should be verified (eg: against a recent card or bank statement) to ensure accuracy of the details provided and I/we will contact my/our financial institution if uncertain of the accuracy of these details.

I/We acknowledge that it is my/our responsibility to ensure that there are sufficient available/cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the due date for the debit. Direct debits normally occur overnight, however transactions can take up to 3 banking business days depending on the financial institution. Accordingly, I/we acknowledge and agree that sufficient funds will remain in the nominated account until the debit amount has been debited from the account. If there are insufficient funds available, I/we agree that Ezidebit will not be responsible for any fees and charges that may be charged by either my/our or its financial institution.

I/We acknowledge that there may be a delay in processing the debit if:

a payment request is received by Ezidebit after Ezidebit's usual cut off time, being 3:00pm Qld time, Monday to Friday;

1. a payment request is received by Ezidebit on a day that is not a banking business day in Sydney, NSW and Melbourne, VIC; or
2. there is a public or bank holiday on the day when the debit transaction is due to be processed or on any of the following days until the debit is processed.
3. Any payment that falls due on any of the above will be processed on the next business day.

I/We authorise Ezidebit to vary the amount of the payments from time to time upon receiving instructions from the Business of a variation provided for within my/our agreement with the Business or as may be agreed by me/us and the Business. I/We do not require Ezidebit to notify me/us of the variation to the debit amount.

I/We acknowledge that Ezidebit is to provide at least 14 days' notice if it proposes to vary any of the terms and conditions of the Direct Debit Request (including this DDR Service Agreement) including varying the Debit Arrangement.

I/We will contact the Business if I/we wish to alter or defer the Debit Arrangement. I/We acknowledge that any request by me/us to stop or cancel the Debit Arrangement will be directed to the Business.

I/We acknowledge that any dispute regarding a debit will be directed to the Business and/or Ezidebit. If no resolution is forthcoming, I/we will contact my/our financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee (as referred to in the Debit Arrangement) may be payable by me/us to Ezidebit. I/We will also be responsible for any fees and charges applied by my/our financial institution for each unsuccessful debit attempt together with any collection fees, including but not limited to any solicitor fees and/or collection agent fee as may be incurred by Ezidebit.

I/We authorise Ezidebit to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that certain fees and charges (including setup, variation, SMS or processing fees) may apply to the Direct Debit Request and may be payable to Ezidebit and agree to pay those fees and charges to Ezidebit.

"Ezidebit" may appear as the merchant for a payment from my/our credit card (including a debit or charge card). I/We acknowledge and agree that Ezidebit will not be liable for any disputed transactions resulting from the supply or non supply of goods and/or services and that all disputes will be directed to the Business (as Ezidebit is acting only as a Direct Debit Agent for the Business). The Transaction Fee for a debit to a Credit Card calculated as a percentage may be subject to a minimum amount.

I/We appoint Ezidebit as my/our agent for the control, management and protection of my/our personal information (relating to the Business and this Direct Debit Request) which is disclosed to Ezidebit. I/We irrevocably authorise Ezidebit to take all necessary action (which Ezidebit deems necessary) to protect and/or correct, if required, my/our personal information, including (but not limited to) correcting account numbers and providing such information to relevant third parties and otherwise disclosing or allowing access to my/our personal information to third parties in accordance with the Ezidebit Privacy Policy.

Other than as provided in this Direct Debit Request or the Ezidebit Privacy Policy, Ezidebit will keep your personal information about your nominated account private and confidential unless this information is required to investigate a claim made relating to

an alleged incorrect or wrongful debit, to be referred to a debt collection agency for the purposes of debt collection or as otherwise required or permitted by law. The Ezidebit Privacy Policy can be found at <http://www.ezidebit.com/au/privacy-policy/>.

I/We hereby irrevocably authorise, direct and instruct any third party who holds/stores my/our personal information (relating to the Business and this Direct Debit Request) to release and provide such information to Ezidebit.

I/We authorise:

Ezidebit to verify with my/our financial institution and/or correct, if necessary, details of my/our account; and

My/our financial institution to release information allowing Ezidebit to verify my/our account details.

Definitions

Unless otherwise defined, a term defined in the Agreement has the same meaning when used in this DDRSA and:

Account means the account nominated in the Direct Debit Request, held at your Financial Institution from which we are authorised to arrange for funds to be debited;

Agreement means the Terms and Conditions (including BPAY), including the Schedules to those Terms and Conditions, as amended from time to time;

Direct Debit Request means the Direct Debit Request between us and you as amended from time to time;

Financial Institution is the financial institution where you hold the account nominated in your Direct Debit Request as the account from which we are authorised to arrange for funds to be debited;

We means Central Coast Council Leisure & Pools and

TAC means Toukley Aquatic Centre

CCCLP means Central Coast Council Leisure & Pools, inclusive of PLC, GOP, TAC and WOP.

PLC means Peninsula Leisure Centre

GOP means Gosford Olympic Pool

WOP means Wyong Olympic Pool

Swim Programs Terms and Conditions

- 1 Participation in activities at or organised by CCCLP is at your risk. When you are (your child/ward is) at CCCLP or involved in an activity not at the CCCLP but organised, approved or endorsed by CCCLP or Central Coast Council such involvement is at your own risk and you have no claim against CCCLP or Council for any personal injury or loss which arise.
- 2 Staff will organise medical or hospital treatment as they see necessary for participants, visitors and spectators to CCCLP. Council will not be responsible for any costs associated with medical treatment.
- 3 Members must adhere to all By-Laws, regulations and signage relating to CCCLP or membership rights may be withdrawn and the membership card reclaimed.
- 4 Customers must notify the Leisure Centre of any change to personal details or payment details by updating their details via their online account.
- 5 Cancellation of swim programs enrolment can be submitted online with immediate effect. Any direct debit cancellation or suspension (squad only) processed by Leisure Centre staff must be provided in writing via emailing the relevant centre and requires 14 days to take effect. Suspensions are not available for learn to swim, replacement sessions are issued for absences. Direct debit payments continue indefinitely until such time as it is cancelled by the customer in writing.
- 6 No refunds will be granted to members who do not comply with these terms and agreements.
- 7 The Management of the CCCLP reserves the right to refuse or cancel the membership of any person in its absolute discretion.
- 8 The CCCLP Management reserves the right to alter membership charges at any time, provided that notice of intention to alter the charges is notified to members fourteen (14) days prior to the alteration taking effect.
- 9 The Management of CCCLP reserves the right to restrict or alter access (at any time without prior notice to the members), to any part of CCCLP. Members are advised that the availability of some facilities shall be restricted during peak times. Please be advised the 25/50m pool will be regularly unavailable due to the hosting of many different events and activities.
- 10 Should any question of interpretation or construction of these rules and regulations arise, then the decision of the Management of CCCLP, in relation to that question shall be final, and no claim for compensation or damages or refund may be made by members against Central Coast Council and/or Management of CCCLP. Conditions of membership are subject to change, current conditions are available at centre reception, and current conditions will apply on all issues.
- 11 Privacy & Personal Information Protection Act (PPIPA 1998). Personal information provided to Council is subject to this act. Such personal information will be used only to provide you with details about the centre and the activities that you have expressed an interest in via email, SMS or phone. Please advise if you do not want your details recorded for this purpose. All information provided to council is strictly confidential.
- 12 Members are required to present their membership card at entry at all times. Membership Cards remain the property of CCCLP, and may be withheld from un-financial members. Should a membership card be lost, a nominal charge of \$5.00 will be levied against the member for its replacement.